

Conditions & Contract One Per Pet

We ask that you take the time to read the following Terms and Conditions so that your pet receives the best possible care while staying with us. You will be asked to sign this prior to boarding your pet(s) with us. This contract will remain in effect unless Long Lane Pet Resort is notified in writing prior to boarding.

I certify that _____ is/are in good health and have not been ill with any communicable condition(s) in the last 30 days. I have read and understand the following:

I understand and agree that in boarding my pet at Long Lane Pet Resort, the staff have relied on my representation that my pet is/are in good health, unless otherwise notified.

Vaccination records have been provided and are up to date prior to boarding

We request your vets contact information so that in case of illness we may contact them. If for any reason we cannot contact your vet we will ask our vet to treat your pet. All costs will be payable upon collection of your pet(s)

I have made Long Lane Pet Resort aware of any special needs that my pet(s) may have, I also understand that medical issues can arise while my pet is boarding and I am fully responsible for any and all costs associated with these issues. I am also aware that while very effective, vaccines do not protect against all strains of viruses. For this reason, I will not hold Long Lane Pet Resort responsible for any occurrences of socially transmitted or airborne illnesses. We do not require the Bordatella vaccine for healthy dogs however, it is recommended for all dogs. We do require pups less than 6 months to be vaccinated with Bordatella.

If your pet(s) become ill or if the state of the animals health otherwise requires attention, Long Lane Pet Resort, at its sole discretion, is authorized to engage the services of a vet up to and including \$500.00. If a vet determines that emergency treatment, which exceeds the authorized amount, is needed to save the animal's life or quality of life, and we cannot reach you or the Emergency contact, we may authorize the vet to perform the emergency treatment. Owner agrees to be responsible for all vet costs provided to your animal.

Long Lane Pet Resort is committed to providing your pet(s) with the best care possible. I understand and agree that Long Lane Pet Resort is not responsible for any injury to or damage from any cause whatsoever caused to or by my pet while it is in the care of Long Lane Pet Resort provided that Long Lane Pet Resort has taken reasonable precautions to prevent such injury or damage.

Long Lane Pet Resort will at times use photos of their guests on the website, social media and advertising. No specific information will be included. Please initial if you DO NOT want images of your pet used online. _____

Our boarding fees are based on 24 hours. For example if you drop your pet off at 10 am you will be required to pick them up the next day before 10 am or a daycare fee will be applied.

Fees are to be paid in full at drop off or upon collection of your pet. We accept Cash, Cheque, Debit.

Because spots fill up quickly especially over holidays and long weekends we ask that you give us at least 48 hrs notice if you need to cancel or change your reservation.

In the event that your pet is picked up earlier then the indicated pick up date and the boarding facility has had to refuse other customers during that time period, the owner will be charged for all the days the pet was originally booked.

We remain committed to providing flexible, relaxed and convenient service to our clients but ask that you give 48 hours if any changes need to be made to your pet's reservation. Spaces are limited and we would like to give opportunity to others in need of a space.

Pick up and Drop off times are such:

Mon-Fri	Sat	Sun	Holiday Hours will vary
8-10am	8-10am	9-11am	
4-6pm		3-5pm	

If you require any special requests for pick up and drop off we will try and accommodate the best we can.

Signature _____

Date _____

Hours of Operation:

Mon-Fri 8-10am 4-6pm

Sat 8-10am

Sun 9-11am 3-5pm

Holiday hours will vary and will be posted on the website as they become available.

If you require special requests for pick up and drop off we will try and accommodate the best we can.

Pre-booking inspections are always welcome! It is best to contact us to find a suitable time.

Available Holiday Hours:

Oct 7th Closed for pick up and drops off

Dec 24th Drop off/pick up only 8-10 am

Dec 25th Closed for drop off and pick up

Dec 26th Closed for drop off and pick up

Dec 31st Drop off/pick up only 8-10am

Jan 1st Closed for drop off and pick up

Feb 17th Closed for drop off and pick up

Our Facility:

Our boarding facility is situated on 100 beautiful acres located between Lindsay and Peterborough near Emily Provincial Park. Our kennel has 24 comfortable rooms for dogs and 3 rooms for our feline friends. Each kennel room has their own run, allowing them space to roam inside and out, weather permitting. There are 3 larger exercise areas that we use for longer play times. We offer specialized walks for an added fee throughout the property for those guests that would like extra exercise during their stay. Our facility is climate controlled, comfortable and exceptionally clean.

Our Philosophy:

At Long Lane Pet Resort we strive to provide your animal with the same comforts as home. We offer a relaxed atmosphere with individualized spaces so the animals remain stress free and safe. We are more than happy to accommodate any special diets, administration of medications and special needs at no extra cost. We want your pets experience to be relaxed and enjoyable so please let us know what we can do to make this a positive experience for your whole family. From our family to yours we welcome you to our beautiful farm!