

VFW National Headquarters
Phone: 816 756-3390
FAX: 816 968-1157
VFW Auxiliary – 816 561-8655

National Veterans Service
Phone: 202 543-2239
FAX: 202 547-3196
E-Mail: VFW@VFW.ORG

FOR ASSISTANCE FROM NVS STAFF:
dsohelpdesk@vfw.org

VETERANS OF FOREIGN WARS OF THE UNITED STATES
NATIONAL VETERANS SERVICE

SERVICE OFFICERS & STAFF

ALABAMA

VFW Department Service Officer
VA Regional Office
345 Perry Hill Road - Room 1-124
Montgomery, AL 36109
Phone: 334 213-3439/3440
Fax: 334 213-3689
E-Mail:

Claims Consultant:
Jessica Waller
E-Mail: Jessica.waller@va.gov

ALASKA

**Gerry L. Glover
& Lisa Robinson**
VFW Department Service Officers
VA Regional Office
1201 N. Muldoon Road, Ste. 2A220
Anchorage, AK 99504
Phone: 907 257-4801
Fax: 907 257-4831
E-Mail: gerry.glover@va.gov

Claims Reviewers:
Earl J. Singleton
E-Mail: earl.j.singleton@va.gov

E-Mail:

Jennifer Leonard
Claims Reviewers
VFW Department of Alaska
500 E Park Avenue
Wasilla, AK 99654
Phone: 907 373-7600
Fax: 907 373-7601
E-Mail: vfwstatehq@mtaonline.net

ARIZONA

James Katzenberger

VFW Department Service Officer
 3333 North Central Avenue, Room 1049
 Phoenix, AZ 85012
 Phone: 602 627-3316
 Fax: 602 627-3320
 E-Mail: james.katzenberger@va.gov

Claims Consultant:

Beverly Pemberton
 E-Mail: Beverly.pemberton@va.gov
 Lisa Miller
 E-Mail: lisa.miller3@va.gov
Administrative Assistant:
 Frederick (Fred) Saulog
 E-Mail:

ARKANSAS

Gina Chandler

ADVA State Veterans Service Officer
 VA Regional Office
 2200 Fort Roots Drive
 Building 65, Room 119
 North Little Rock, AR 72114
 Phone: 501-370-3820
 Fax: 501 370-3829
 E-Mail: gina.chandler@arkansas.gov
gina.chandler@va.gov

CALIFORNIA

Michele A. Collier

Supervisor, VFW Service Office
 Oakland Federal Building
 1301 Clay Street, Room 1140N
 Oakland, CA 94612
 Phone: 510 835-1246
 Fax: 510 835-8029
 E-Mail: michele.collier@va.gov

Assistant DSO:

Patrick Rosenthal
 E-Mail: patrick.rosenthal@va.gov
Sr. Administrative Assistant:
 Tiffany Hebert
 E-Mail: tiffany.hebert@va.gov
Administrative Assistant
 Sheryl Scott
sheryl.scott2@va.gov

Gerardo Martinez

VFW Department Service Officer
 Federal Building, Room 5204
 11000 Wilshire Boulevard
 Los Angeles, CA 90024
 Phone: 310 235-7129
 Fax: 310 575-9722
 E-Mail: Gerardo.martinez@va.gov

Assistant DSO:

E-mail:
Administrative Assistant:
 Sharonda Lewis
 E-Mail:

Mark Barrett

VFW Department Service Officer
 VA Regional Office
 8810 Rio San Diego Drive - Room 1161
 San Diego, CA 92108
 Phone: 619 400-5322
 Fax: 619 291-8516
 E-Mail: mark.barrett@va.gov

Assistant DSO:

Terry Jensen
 E-Mail: Terry.Jensen@va.gov
 Marilyn L. Maxwell
 E-Mail: Marilyn.Maxwell@va.gov
Claims Consultant:
 Katijah Brock
 E-Mail: katijah.brock@va.gov

Robyn King

VFW Assistant Department Service Officer
 10365 Old Placerville Road
 Sacramento, CA 95827
 Phone: 916 364-6798
 Fax: 916 368-7256
 E-Mail: robyn.king@va.gov
 E-Mail

Robyn King

VFW Assistant Department Service Officer
 10535 Hospital Way
 Bldg. 650, First Floor, Room 1B072
 Mather, CA 95655
 Phone: 916-843-7016
 Fax: 916-366-5479
 E-Mail: robyn.king@va.gov

Nick Guest

VFW Assistant Department Service Officer
 VA Clinic – Sepulveda
 Phone: (cell) 714 313-3075
 e-mail: sgtnquest@socal.rr.com

COLORADO

Jeffery Lohse Terry Jacobson (Acting)

VFW Department Service Officer
 VA Regional Office
 155 Van Gordon Street - Room #360
 Box 25126
 Denver, CO 80225
 Phone: 303 914-5595/96/97
 Fax: 303 914-5598
 E-Mail: Jeffery.Lohse@va.gov terry.jacobson@va.gov

Assistant DSO:

E-Mail:
Secretary:
 Ginny Rosa
 E-Mail: Virginia.rosa@va.gov

CONNECTICUT

Robert J. Tozzoli

VFW Department Service Officer
 PO Box 310909
 Room 3133
 555 Willard Avenue
 Newington, CT 06111
 Phone: 860 594-6610
 Fax: 860 667-1214
 E-Mail: robert.tozzoli@va.gov

Secretary:
 Mary Wisdom
 E-Mail: mary.wisdom@va.gov

DELAWARE

David Hilliard
VFW Department Service Officer
VA Medical & Regional Office Center
1601 Kirkwood Highway, Room 21
Wilmington, DE 19805
Phone: 302 993-7260
Fax: 302 993-7265
E-Mail: david.hilliard@va.gov

Assistant DSO:

E-Mail:

DISTRICT OF COLUMBIA

P.J. Walker
VFW National Service Office Supervisor
1722 Eye Street, NW, Ste 207
Washington, DC 20421
Phone: 202 530-9385
Fax: 202 775-9475
E-Mail: Percell.Walker@va.gov

Claims Consultant:
Christopher Clark
E-Mail: Christopher.clark6@va.gov
Admin Assistant:
Sylvia Evans
E-Mail: sylvia.evans1@va.gov

EUROPE
(Germany)

Dale R. Nagan (DSO)
Address envelope as: -----

Phone: 49-911-9602633
Fax: 49-911-60046025
E-Mail: vfwdsoeur@gmail.com

(LEAVE NAME OFF ENVELOPE)
Veterans of Foreign Wars
Attn: Dpt of Eur Service Officer
CMR 454 Box 3799
APO AE 09250

EUROPE
(Italy)

Ed Furnish (ADSO)
Address envelope as: -----

Phone: 011-39-389-5616401
Fax: 011-39-049-9402752
E-Mail: vfwdsoitaly@gmail.com

(LEAVE NAME OFF ENVELOPE)
VFW - DSOITALY
CMR 427 Box 70
APO AE 09630

FLORIDA

Jason K. Smith
Department Service Officer
VA Regional Office
P.O. Box 1437, Room 217
St. Petersburg, FL 33731
Phone: 727 319-7483
Fax: 727 319-7776
E-Mail: jason.k.smith@va.gov

Assistant DSOs:
Jonathan Cathcart
E-Mail: jonathan.cathcart@va.gov
Richard Epps
E-Mail: Richard.epps@va.gov
~~Shaina Graham~~
E-Mail: Shaina.Graham@va.gov
Fred Pankey
E-Mail:
Amber Putnam
E-Mail:
Secretary:
Ardis K. Carver
E-Mail: ardis.carver@va.gov

Roberto Roman

VFW Assistant DSO
 1000 Legion Place, Ste 1550
 Orlando, FL 32801
 Phone: 407-835-5630
 Fax: 407-835-5632
 Email: Roberto.Roman2@va.gov

Caroll Eleazard
VFW Assistant DSO*(Mon, Tues, Wed)*

West Palm Beach VAMC
 7305 N. Military Trail, Bldg. 10
 West Palm Beach, FL 33410
 Phone: 561-422-8206
 Fax: 561-422-7600
 Email: Caroll.Eleazard@va.gov

(Thur, Fri)

Miami VAMC
 1201 NW 16th Street, Room A112
 Miami, FL 33125
 Phone: 305 324-4455 ext. 4725
 Fax: 305 575-7247
 E-Mail: Caroll.Eleazard@va.gov

GEORGIA

Joel L. Willis, Jr.

VFW Department Service Officer Supervisor
 1700 Clairmont Road - Room 1.318
 Decatur, GA 30033-4032
 Phone: 404 929-5345
 Fax: 404 929-5347
 E-Mail: joel.willis@va.gov

Assistant DSOs:

Herbert Ward

E-Mail: herbert.ward1@va.gov*Note: use same address as DSO, Rm. 1.306*

Ed Irby

E-Mail: eirbyvfw@windstream.netSecretaries:

Deborah Clayton

HAWAII

James Kahalehoe, Jr.

VFW Department Service Officer
 Tripler Army Medical Center
 459 Patterson Road, E-Wing, Rm. 1-C104
 Honolulu, HI 96819-1522
 Phone: 808 433-0494/0495
 Fax: 808 433-0388
 E-Mail:

Assistant DSO:

Joseph Ancheta

E-Mail: joseph.ancheta@va.gov

IDAHO

William Heyob

VFW Department Service Officer
 444 West Fort Street
 Boise, ID 83702
 Phone: 208 780-1380
 Fax: 208 780-1381
 E-Mail: bill.heyob@veterans.idaho.gov

Frank Fabbi

VFW Assistant DSO
 320 Collins Rd.
 Boise, ID 83702
 Phone: 208-780-1396
 Fax: 208 780-1397
 E-Mail: frank.fabbi@veterans.idaho.gov

Robert Smith Kevin Hammond

VFW Assistant DSO
 420 Falls Avenue
 Twin Falls, ID 83301
 Phone: 208-736-0719
 Fax: 208-736-1044

Deborah A. Harmon**Ricky L. Poisel**

VFW Assistant DSOs
 1957 Alvin Ricken Dr.
 Pocatello, ID 83201
 Phone: 208 235-7890
 Fax: 208 235-7891
 E-Mail: deborah.harmon@veterans.idaho.gov
 E-Mail: rick.poisel@veterans.idaho.gov

Darryl Heisey

VFW Assistant DSO
 120 East Railroad Avenue
 Post Falls, ID 83854
 Phone: 208-446-1092
 Fax: 208-446-1093
 E-Mail: Darryl.heisey@veterans.idaho.gov

Rockey DavisAssistant DSOs:

Doug Jacobson

E-Mail: doug.jacobson@veterans.idaho.gov

Jim Philpott

E-Mail: jim.philpott@veterans.idaho.gov

Wes McAuslan

E-Mail: wes.mcauslan@veterans.idaho.gov

Kelly McCartney

E-Mail: Kelly.mccartney@veterans.idaho.gov

Secretaries:

Jennel Binsky

E-Mail: jennel.binsky@veterans.idaho.gov

Tiffany Barrett

E-Mail: tiffany.barrett@veterans.idaho.gov

Secretary:

Nancy Reed

E-Mail: nancy.reed@veterans.idaho.gov

Secretary:

Shalon Jones

E-Mail: shalon.jones@veterans.idaho.gov

Secretary:

Arlene Davis

E-Mail: arlene.davis@veterans.idaho.gov

Secretary:

Lonnie Stephens

E-Mail: lonnie.stephens@veterans.idaho.gov

Secretary:

Bob Cooper

VFW Assistant DSOs
 821 21st Avenue
 Lewiston, ID 83501
 Phone: 208 750-3690
 Fax: 208 750-3691
 E-Mail: rockey.davis@veterans.idaho.gov
 E-Mail: bob.cooper@veterans.idaho.gov

Anita Monroe

E-Mail: anita.monroe@veterans.idaho.gov

ILLINOIS

Derek C. Giffin

Director Veteran Services
 2122 West Taylor Street, Room 105
 Chicago, IL 60612
 Phone: 312 980-4284
 Fax: 312 706-6680
 E-Mail: derek.giffin@va.gov

Assistant DSOs:

Vera L. Moore

E-Mail: vera.moore@va.gov

Jacob Crawford

E-Mail: jacob.crawford@va.gov

Russell Meredith

E-Mail: russell.meredith@va.gov

Claims Consultant:

Maria Phillips

E-Mail: Maria.phillips@va.gov

Grabiela Salgado

E-Mail: grabiela.salgado@va.gov

Gregory Strong

Assistant State Service Officer, Field
 Marion VAMC, Room 103
 2401 W. Main St.
 Marion, IL 62959
 Phone: 618-997-5311 ext. 58230
 E-Mail:

Douglas Eaton

Assistant State Service Officer, Field
 Illiana VA Health Care System at Danville
 1900 E. Main Street, Rm. 1012
 Danville, IL 61832
 Phone: 217-554-4502
 E-Mail: douglas.eaton2@va.gov

INDIANA

Chris Stein Britton Shoellhorn

VFW Department Service Officer
 575 N. Pennsylvania Street, RM 319
 Indianapolis, IN 46204
 Phone: 317 916-3629
 Fax: 317 916-3426
 E-Mail: Britton.shoellhorn@va.gov

Assistant DSO:

E-Mail:

Claims Consultant:

Jami Pearson

E-Mail: jami.pearson@va.govSecretary:

Nancy Dunnuck

E-Mail: nancy.dunnuck@va.gov

IOWA

Luke D. Kirsch

VFW Asst. Department Service Officer
 Federal Building, Room 557
 Des Moines, IA 50309
 Phone: 515-323-7546
 Fax: 515 323-7405
 E-Mail: luke.kirsch@va.gov

Assistant DSOs:

E-Mail:

Claims Consultant:

Sherry Snodgrass

E-Mail: sherry.snodgrass@va.gov**Richard J. Davis**

VFW Department Service Officer
 VA Medical Center
 601 Highway 6 West
 Iowa City, IA 52246
 Phone: 319 339-7063
 E-Mail: Richard.davis6@va.gov
 (cell: 515-418-7175)

KANSAS

David Kennedy

VFW Department Service Office
 VA Regional Office 452
 PO Box 21318
 Wichita, KS 67218
 Phone: 316 688-6801
 Toll-Free: 1-888-878-6881, x. 56801
 Fax: 316 688-6777
 E-Mail: david.kennedy6@va.gov

Assistant DSO:

Al Besser

E-Mail: Alfred.Besser@va.gov

E-Mail:

Office Assistant:

Stefannie Wurdeman

E-Mail: Stefannie.Wurdeman@va.gov**David Tinsley**

VFW Assistant Department Service Officer
 VA Medical Center
 2200 Gage Boulevard
 Topeka, KS 66622
 Phone: 785 350-4491
 Toll Free: 800 574 8387 ext. 54491
 Fax: 785 350-4472
 E-Mail: david.tinsley@va.gov

Office Assistant:

Jessica Kats

E-Mail: Jessica.kats@va.gov

William H. Shippey

VFW Assistant Service Officer
 4101 S 4th St., Rm. B107
 Leavenworth, KS 66048
 Phone: 913 758-4296
 Toll Free: 800 952 8387 ext. 4296
 Fax: 913 758-4257
 E-Mail: William.shippey@va.gov

Assistant DSO:

Allen Barnes

E-Mail: allen.barnes2@va.gov

KENTUCKY

Jerry Kayrouz

VFW Department Service Officer
 P.O. Box 2105
 Louisville, KY 40201-2105
 Phone: 502 566-4422
 Fax: 502 566-4425
 E-Mail: VFW.VBALOU@va.gov

Assistant DSO:

E-Mail:

Secretary:

Lela M. Eisenback

E-Mail: lela.eisenback@va.gov

LOUISIANA

Alfred Leger

VFW Department Service Officer
 Louisiana Dept. of Veterans Affairs
 602 N. 5th St
 (*Mailing Address: PO Box 94095*)
 Baton Rouge, LA 70804
 Phone: 225 219 5008
 Fax: 225 219-5590
 E-Mail: alfred.leger@vetaffairs.la.gov

MAINE

Cornelius Ware

VFW Department Service Officer
 Department of VA Togus
 Box 3311
 Augusta, ME 04330-3311
 Phone: 207 623-5723
 Fax: 207 626-4732
 E-Mail: Cornelius.ware@va.gov

Assistant DSO:

Joann Bolduc

E-mail: joann.bolduc@va.gov

MARYLAND

Mary Walters

VFW Department Service Officer
 Fallon Federal Building
 31 Hopkins Plaza, Room 1226
 Baltimore, MD 21201-2823
 Phone: 410 230-4480
 Fax: 410 230-4481
 E-Mail: mary.walters313@va.gov
WALTERS Direct Phone: 443-469-9512

Assistant DSOs:

Maxine Davis

E-Mail: Maxine.davis@va.gov

E-Mail:

Service Officer

Anthony (Tony) Navicakas

E-Mail: Anthony.navickas@va.gov

Administrative Assistant:

Alan G. Fidler

E-Mail: alan.fidler@va.gov

Lydia Sampson

E-Mail: Lydia.sampson@va.gov

MASSACHUSETTS

Mark Allen

State Service Officer
 Veterans of Foreign Wars
 John F. Kennedy Federal Building
 Government Center - Room 1500-C
 Boston, MA 02203
 Phone: 617 303-5690
 Mobile:
 Fax: 617 227-2024
 E-Mail: mark.allen3@va.gov

Assistant Service Officer-North

E-Mail:

Assistant Service Officer-South

Michael Raymond

E-Mail: michael.raymond2@va.gov

Executive Assistant:

Leah LaPointe

Phone: 617-303-5688

E-Mail: leah.lapointe@va.gov

Nicolle Phillips

Assistant State Service Officer (West-Ludlow)
 Phone: 413-347-2307
 E-Mail: nphillipsvfw@gmail.com

Delray Dorsey

Assistant State Service Officer (South)
 Phone: 781-812-8125
 Email: delraydorsey1399@gmail.com

MICHIGAN

VA Regional Office Staff:**Paul W. Pirlot**

State Director
VFW Department of Michigan
477 Michigan Avenue, Ste. #1215
Detroit MI 48226-2588
Phone: 313/964-6510
FAX: 313/964-6545
Email: paul.pirlot@va.gov

Martha M. Washington

Assistant Director
Email: Martha.washington@va.gov

Marlene L. Khaireddine

Exec. Admin. Asst. to State Director/Claims Consultant
Email: marlene.khaireddine@va.gov

Assistant State Service Officers (VARO):**Sidney Love, Jr.**

Email: Sidney.love@va.gov

Joseph K. Greene

Email: joseph.greene2@va.gov

John C. Stilley

Email: john.stilley@va.gov (add email address)

Robert Kilmer

Email: Robert.kilmer@va.gov

Claims Consultants (VARO):**Bonnie J. Williams**

Email: bonnie.williams3@va.gov

Agnes J. Little

Email: agnes.little@va.gov

Tammy L. Putinsky

Email: tammy.putinsky@va.gov

Rebecca J. Farmer

Email: rebecca.farmer@va.gov

FIELD STAFF:

Michael D. Thompson

Assistant State Field Service Officer
VA Medical Center
2215 Fuller Rd.
Ann Arbor MI 48105
Ph: 734/769-7100 X7607
Fax: 734/761-7784
Email: vfwus.vbadet@va.gov

Patrick D. Holcomb

Assistant State Field Service Officer
Jacobetti Michigan Veterans Home
Marquette MI 49855
Phone: 906/226-3576 X318
Fax: 906/225-9273
Email: vfwupnorth@hotmail.com

Michael W. Clark

Assistant State Field Service Officer
VA Medical Center
1500 Weiss
Saginaw MI 48602
Ph: 800/406-5143 X11730
Email: Michael.clark13@va.gov

Karen R. Greene

Claims Consultant (field)
VA Medical Center
4646 John R
Detroit MI 48201
Ph: 313/576-3507
Email: Karen.greene@va.gov

Robin D. Bailey

Assistant State Field Service Officer
VA Medical Center
5500 Armstrong
Battle Creek MMI 49016
Ph: 269/966-5600 X33889

Robert D. Erickson

Claims Consultant (field)

Phil Presnell

Assistant State Field Service Officer

MINNESOTA

Jon Gohn

Director, VFW Claims Division
 Veterans of Foreign Wars of the U.S.
 Bishop Henry Whipple Federal Building
 1 Federal Drive – Suite G900
 St. Paul, MN 55111-4007
 Phone: 612 970-5669
 Fax: 612 970-5404
 E-Mail: jon.gohn@va.gov

Assistant Office Supervisor:

Lynette Bonin
 E-Mail: lynette.bonin@va.gov
Veterans Benefits Representative:
 Scott Sutherland
 E-mail: francis.sutherland@va.gov
Claims Examiners:
 Stephen Walker
 E-mail: Stephen.walker7@va.gov

MISSISSIPPI

Betty Martin

Claims Division Director
 Mississippi State Veterans Affairs
 1600 East Woodrow Wilson Blvd
 Jackson, MS 39216

Mailing Address: (PO Box 55949, Jackson, MS 39296)

Phone: 601 364-7180
 Fax: 601 364-7226
 E-Mail: bmartin@vab.ms.gov

Assistant DSOs:

Allen W. Thompson
 E-Mail: allent69@yahoo.com
Claims Consultant:

Administrative Assistant:

Glory Chambers
 E-mail: gchambers@vab.ms.gov
 Phone: 601 364-7182

MISSOURI

Dennis F. Flynn

VFW Department Service Officer
 400 S. 18th Street - Room 105
 St. Louis, MO 63103
 Phone: 314 552-9886
 Fax: 314 231-2957
 E-Mail: dennis.flynn@va.gov

Assistant DSO:

Ryan L. Shaw
 E-mail: Ryan.Shaw@va.gov
 Douglas Jones
 E-mail: Douglas.Jones3@va.gov

Claims Consultant:

Shelley Bell
 E-Mail: vfwsbell@vba.va.gov
Secretary:
 Teri Dover
 E-mail: Teri.Dover@va.gov

Charles Harris**Lloyd Blair**

VFW Assistant DSO
 VA Medical Center
 4801 E. Linwood Blvd., Rm. 1404
 Kansas City, MO 64128
 Phone: 816-922-2881
 Fax: 816- 922-4749

Steven Jones

VFW Assistant DSO
VA Medical Center
915 North Grand, Room A339A
St. Louis, MO 63106
Phone: 314 289-6382
Fax: 314 289-6482
E-Mail:

James W. Juergens

VFW Assistant Department Service Officer
John J. Pershing Medical Center
1500 NW Blvd, Main Hospital, Rm 22
Poplar Bluff, MO 63901
Phone: 573 778-4614
Fax: 573 778-4017

William Vogel

VFW Assistant Department Service Officer
VA Medical Center
800 Hospital Drive
Room 537
Columbia, MO 65201
Phone: 573 814-6007
Fax: 573 814-6009

Terry R. Clay

VFW Assistant Department Service Officer
600 N Main Street, Room 243
Mt. Vernon, MO 65712
Phone: 417 466-0115
Fax: 417 466-0116

MONTANA

Daniel D. Arnold

VFW Department Service Officer
Montana Veterans Affairs Division
600 Central Plaza, Ste #300
Great Falls, MT 59401
Phone: 406 452-2265
Fax: 406 453-5871
E-Mail: danarnold@mt.gov

NEBRASKA

John McNally

VFW Department Service Officer
 3800 Village Drive
 P.O. Box 85816
 Lincoln, NE 68501-5816
 Phone: 402 471-2458
 Fax: 402 471-7070
 E-Mail: john.s.mcnally@nebraska.gov

Manager, State Vet Srv Of.:

Matthew Starkey

E-Mail: matthew.starkey@va.gov

Veterans Service Officers:

Steven Burger

E-Mail: steve.burger@va.gov

Thomas R. McDonough, Jr.

E-Mail: tom.mcdonough@va.gov

Richard Noyes

E-Mail: Richard.noyes@va.gov

Russell Schultze

E-Mail: russell.schultze@nebraska.gov

Staff Assistant

Kathryn A. Gillmore

NEVADA

Denise Estes

VFW Department Service Officer
 5460 Reno Corporate Drive, Room 103
 Reno, NV 89511
 Phone: 775 321-4885
 Fax: 775 321-4889
 E-Mail: Denise.Estes@va.gov

NEW
HAMPSHIRE**John A. Barrett**

VFW Department Service Officer
 Norris Cotton Federal Building
 275 Chestnut Street
 Manchester, NH 03101
 Phone: 603 222-5780
 Fax: 603 222-5783
 E-Mail: john.barrett1@va.gov

Administrative Assistant:

Nancy Warden

E-Mail: nancy.warden@va.gov

Field Service Officers:

Lawrence Shamer

NEW JERSEY

Bernard J. McElwee

VFW Department Service Officer
 20 Washington Place
 Newark, NJ 07102
 Phone: 973 297-3226
 Fax: 973 623-1244
 E-Mail: bernard.mcelwee@vba.va.gov

Secretary:

Millie Diaz

Daniel Wine (Southern Region Service Officer)

5000 Wissahickon Avenue
 (MAIL: VARO & Insurance Center)
 ATTN: VFW NJ, P.O. Box 42938
 Philadelphia, PA 19101-2938
 Phone: 215 381-3123
 Fax: 215 381-3491
 E-Mail: daniel.wine@va.gov

NEW MEXICO

Cynthia Archuleta

VFW Department Service Officer
 PO Box 2013
 Albuquerque, NM 87103
 Phone: 505 346-4881
 Fax: no fax machine
 E-Mail: cynthia.archuleta@va.gov

Claims Consultant:

Kaitlin T. Jaramillo
 E-Mail: kaitlin.jaramillo@va.gov

Note: physical street address: 500 Gold Ave, Suite 3104 (do not send mail to this address)

NEW YORK

Thomas Todaro

VFW Department Service Officer
 130 S. Elmwood Avenue, Suite 626
 Buffalo, NY 14202-2484
 Phone: 716 857-3403
 Fax: 716 857-3484
 E-Mail: Thomas.Todaro2@va.gov

ADSO:

Marlene Roll
 Phone: 716-857-3348
 E-Mail: marlene.roll@va.gov

Administrative Assistant:

Phone: 716-857-3403
 E-Mail:

Cynthia Blair

VFW Department Service Officer
 VA Medical Center – Room C308-5A
 113 Holland Avenue
 Albany, NY 12208
 Phone: 518 626-5687
 Fax: 518-626-5673
 E-Mail: cynthia.blair@va.gov

Administrative Assistant:

Destiny Ramos
 E-Mail: destiny.ramos@va.gov

NORTH
CAROLINA**Cleophus L. Summers**

VFW Department Service Officer
 VA Regional Office
 251 North Main Street
 Winston-Salem, NC 27155
 (DO NOT OPEN IN MAIL ROOM)
 Phone: 336 631-5457
 Fax: 336 714-0901
 E-Mail: cleophus.summers2@va.gov

Secretary:

Andrea Myers
 E-Mail: Andrea.myers@va.gov

NORTH DAKOTA

Russel Foster

VFW Department Service Officer (5)
 VAM&ROC
 2101 North Elm Street - Suite 205
 Fargo, ND 58102
 Phone: 701 451-4635
 Fax: 701 451-4670
 E-Mail: Russel.Foster@va.gov

Claims Representative:

Nicholas E. Jalbert
 E-Mail: nicholas.jalbert@va.gov

OHIO

Wayne "Hutch" Hutchison

VFW State Service Officer (DSO)
 A.J. Celebreeze Federal Building
 1240 East 9th Street, Room 1013-A
 Cleveland, OH 44199
 Phone: 216 522-3510
 Fax: 216 522-7335
 E-Mail: wayne.hutchison@va.gov
 E-Mail: vfw.vbacle@va.gov

Assistant DSOs:

Larry Brandal
 E-mail: larry.brandal@va.gov
 Lora Viars
 E-mail: lora.viars@va.gov
 Eric Drake
 E-mail: eric.drake@va.gov
 Casey Nichols
 E-mail: Catherine.nichols2@va.gov
 James Minick
 E-mail: james.minick@va.gov
 Claims Benefits Rep/Analyst
 Amy Lauria
 E-mail: amy.e.lauria@va.gov

Justin Maloney

VFW Assistant State Service Officer
 VARO Cleveland -Outbased Cincinnati
 36 East 7th Street, Suite 225
 Cincinnati, OH 45202
 Phone: 513 684-2661
 Fax: 513-684-2660
 Email: Justin.maloney@va.gov

Assistant DSO:

Jerome Fatora
 Email: Jerome.fatora@va.gov

Email:

Jeffrey Rollins

Assistant Service Officer @ Dayton VAMC
 Mailing address: see above listing for Cincinnati
 Phone: 937 268-6511 x. 2964
 Fax: 937 267-3914
 Email: Jeffrey.rollins325@va.gov

Michael Milam

Assistant Service Officer
 VA Medical Center - Cincinnati
 36 East 7th Street, Room B-148
 Cincinnati, OH 45202
 Phone: 513 475-6439
 Fax: 513-475-6557
 Email: Michael.milam@va.gov

OKLAHOMA

VFW Department Service Officer
VA Regional Office
125 South Main Street
Muskogee, OK 74401
Phone: 918 781-7769
Fax: 918 686-6604
E-Mail: vfw.vbamus@va.gov

Assistant DSO:
Robert Mason

Claims Consultant:
Kayla Keck
E-mail: kayla.keck@va.gov

OREGON

Michael G. Miller
VFW Department Service Officer
VA Regional Office
100 Southwest Main, Suite 200
Portland, OR 97204
Phone: 503 412-4757
Fax: 503 412-4758
Office email: vfw.vbaport@va.gov

Assistant DSO:
Gene Barnard
E-Mail: gene.barnard@va.gov

Claims Examiner:
Tracy Bogard
E-Mail: vfw.vbaport@va.gov

PACIFIC AREAS

Jonathan Portis
PSC 517, Box RCV
FPO , AP 96517
Tel: 63-908-868-7402
Email: dsodpa@vfwdeptpacific.org
Phone: (+12hrs from EST)

Assistant DSO --MANILA:
Donald Melendy
E-mail:
Assistant DSO --THAILAND:
Barry Moshinsky
E-Mail: barrymoshinsky@gmail.com

PENNSYLVANIA

John J. Foster, Jr.
VFW Department Service Officer
5000 Wissahickon Avenue
(MAIL: VARO & Insurance Center)
ATTN: VFW, P.O. Box 42938
Philadelphia, PA 19101-2938
Phone: 215 381-3123
Fax: 215 381-3491
E-Mail: john.foster7@va.gov

Assistant DSOs:

Katherine Woodman
E-Mail: Katherine.Woodman@va.gov

Claims Consultant:
Gertrude V. Strain
E-Mail: trudy.strain@va.gov
Evangeline Johnson
E-Mail: Evangeline.johnson@va.gov

Elizabeth Salvador
VFW Department Service Officer
1000 Liberty Avenue, Room 1601
Pittsburgh, PA 15222
Phone: 412 395-6259/6260
Fax: 412 395-6261
E-mail: elizabeth.salvador@va.gov

Assistant DSOs:
Joshua D. Croner
E-mail: Josh.Croner@va.gov

Secretary:
Kyra Price
E-mail: Kyra.Price@va.gov

Albert Pritchard

Assistant DSO:

VFW Department Service Officer
 1123 East End Blvd., Bldg. 35, Suite 1
 Wilkes-Barre, PA 18702
 Phone: 570 821-2535/2536
 Fax: 570 821-2539
 E-Mail: albert.pritchard@va.gov

Luis T. Ybarra
 E-Mail: luis.ybarra@va.gov
Secretary:
 Joann Kane
 E-Mail: joann.kane@va.gov

John Chiodi & Audrey M. Bergstresser
 VFW Department Service Officers
 4002 Fenton Avenue
 Harrisburg, PA 17109
 Phone: 717 234-7927
 Fax: 717 909-7817
 E-Mail: jchiodi@vfwpahq.org
 E-Mail: abergstresser@vfw.pahq.org

Assistant DSO:
 Edward Fake
 E-Mail:

 Christine Frederick
 Cell Phone: 717 884-1705 (*Frederick*)
 E-Mail: cfrederick@vfwpahq.org
Claims Consultant:
 Linda Jayman
 E-Mail:

Michelle (Shelly) Messina
Supervisor/Claims Consultant
 VFW Erie Dept. Service Division
 3112 Buffalo Road, Suite A
 Erie, PA 16510
 Office: 814 835-8494
 Cell: 814-460-5838
 Fax: 814 835-8493
 E-Mail: shelly.vfwerie@gmail.com

Assistant DSO:
 Melissa Davis
 E-Mail: Melissa.vfwerie@gmail.com
 Cell: 814-730-3919

Administrative Assistant:
 Char Konetsky
 E-Mail: Char.vfwerie@gmail.com

Clarence Madigan, VFW Assistant DSO
Linda Eshenbaugh, Claims Consultant
 Butler VAMC
 325 New Castle Road
 Butler, PA 16001
 Phone: 724 287-4781 ext. 4579
 E-Mail: clarence.madigan@va.gov
 E-Mail: Linda.Eshenbaugh@va.gov

Margaret Lidwell
 VFW Assistant DSO
 VAMC Altoona
 2907 Pleasant Val. Blvd.
 Altoona, PA 16602
 Phone: 814 943-8164 ext. 8166
 E-Mail:

Dave Bower / Adam Murphy

VFW Assistant DSO
 20 Bellefonte Avenue
 Lock Haven, PA 17745
 Phone: 570 748-5929
 Fax: 570-748-6263
 E-Mail: (Bower) dave.topdwb@gmail.com

RHODE ISLAND

Raymond Denisewich

VFW Department Service Officer
 VA Regional Office
 380 Westminster Street
 Providence, RI 02903
 Phone: 401 223-3689
 Fax: 401 272-2580
 E-Mail: Raymond.denisewich@verizon.net

Claims Consultant:

Susan Rezendes
 Phone: 401 223-3690
 E-Mail: susan.rezendes@va.gov

SOUTH
CAROLINA**Martin Snowden**

VFW Department Service Officer
 VA Regional Office
 6437 Garners Ferry Road, Suite 1124
 Columbia, SC 29209
 Phone: 803 647-2442/2443
 Fax: 803 647-2313
 E-Mail: martin.snowden@va.gov

Claims Consultant:

Maureen Gullion
 E-Mail: Maureen.Gullion@va.gov

Jessica Plants

E-Mail: jessica.plants@va.gov

SOUTH DAKOTA

Aaron T. Pollard

Deputy Secretary
 VA Regional Office
 2501 West 22nd Street
 P.O. Box 5046
 Sioux Falls, SD 57117-5046
 Phone: 605 333-6869
 Mobile: 605 360-4173
 E-Mail: aaron.pollard@state.sd.us

Sioux Falls Claims Office

Phone: 605 333-6869

Claims Office Supervisor

Heather Bullerman

E-mail: Heather.Bullerman@va.gov

Claims Examiners:

Donald Thomson

E-mail: donald.thomson@va.gov

Michael Maske

E-mail: michael.maske@va.gov

Claims Examiners:

Krystal Magee

E-mail: krystal.magee@va.gov

Erin Brown

E-mail: erin.brown2@va.gov

TENNESSEE

Reginald Sims

Madison County Service Officer &
 VFW Department Service Officer
 1981 Hollywood Drive
 Jackson, TN 38305
 Phone: 731 660-6221 x. 3824
 Fax:
 E-mail: rsims@madisoncountyttn.gov

Michael McPherson

VFW Assistant Service Officer
 TN Department of Veterans' Affairs
 110 9th Ave So.
 Nashville, TN 37243
 Phone: 615 695-6344
 e-mail: Michael.mcpherson@tn.gov

TEXAS

Kevin Winget

Texas Veterans Commission Service Officer
 One Veterans Plaza
 701 Clay Street
 Waco, TX 76799
 Phone: 254 299-9959
 Fax: 254 299-9970
 E-Mails: waco.vfw@tvc.texas.gov

Secretary:

~~Elizabeth Gilmore~~

E-mail: waco.vfw@tvc.texas.gov

Richard Pallanez

Texas Veterans Commission Service Officer
 6900 Almeda Road
 Houston, Texas 77030-4200
 Phone: 713 383-1999
 Fax: (713) 383-2746
 E-Mail: richard.pallanez@va.gov

Secretary:

Pamela Roorda

E-mail: Pamela.roorda@va.gov

UTAH

Brent K. Lyon

VFW Department Service Officer
 550 Foothill Drive, Suite 105
 PO Box 581900
 Salt Lake City, UT 84158-1900
 Phone: 801 326-2385
 Fax: 801 326-2388
 E-Mail: brent.lyon@va.gov

Claims Consultant:

Wendy Griffin

E-mail: wendy.griffin2@va.gov

Administrative Personnel:

Isabel Jackson

E-mail: Isabel.jackson@va.gov

VERMONT

Joseph R. LaPerle

VFW Department Service Officer
 VA Medical & Regional Office Center
 215 North Main Street
 White River Junction, VT 05009
 Phone: 802 296-5168
 Fax: 802 296-5198
 E-Mail: joseph.laperle@va.gov

Claims Consultant:

Jacqueline Morin
 E-Mail: jacqueline.morin@va.gov

VIRGINIA

Bobbiejo Lazo

VFW Department Service Officer
 4930 Grandview Avenue, NW
 Roanoke, VA 24012
 Phone: 540-563-1437
 E-Mail: serviceofficer@va.vfwwebmail.com

WASHINGTON

Celeste Ashworth

VFW Department Service Officer
 915 Second Avenue, Room 1044
 Seattle, WA 98174
 (DO NOT OPEN IN MAIL ROOM)
 Phone: 206 341-8284
 Fax: 206 220-6241
 Email: celeste.ashworthvfw@gmail.com

Assistant Service Officer:

E-mail:

Office Manager:**Renee Betts**E-Mail: renee.betts@va.govClaims Consultants:

Delena Josephsen

E-Mail: delena.josephsen@va.gov

Claudine Tenorio

E-Mail: Claudine.tenorio@va.gov**Debra Ann Proctor****Julie Jacquot****Danny Vandermark**

VFW Assistant DSOs
 1601 E 4th Plain Blvd
 Bldg 15 Room 112
 Vancouver, WA 98661
 Phone: 360 696-4583
 Fax: 360 759-1605
 E-Mail: debra@vfwserviceofficer.org
 E-Mail: vfwvancouver@aol.com
 E-Mail: vmark85@hotmail.com

Darl (Randy) Clawson
VFW Assistant DSO
VAMC Seattle
1660 S Columbian Way, Rm. 1D-140i
Seattle, WA 98108
Phone: 206 768-5359

Rene Taculad
VFW Service Officer
Post 2100
2711 Oakes Avenue
Everett, WA 98201
Phone: 425 304-1223
Fax: 425 339-5550
E-mail: ReneT@VFWClub.comcastbiz.net

Secretary:
Barbara Charron

Joshua P. Foltz
VFW Assistant DSO
Veterans Service Center
5213 Pacific Highway E
Fife, WA 98424
Phone: 253-344-5985
E-Mail (Foltz): josh.vfw@outlook.com

Claims Consultant:
Mark Stevens
E-Mail: 6275stevens@gmail.com

Cheri Knox
William Sampson
VFW Assistant DSO
13109 E Mirabeau Parkway
Spokane, WA 99216
Phone: 509 444-8387
Fax: 509-444-8388
E-Mail (Knox): cheriknoxcrafts@gmail.com
E-Mail (Sampson): William.sampson2@va.gov

Nadine Warren
Claims Consultant
2119 W Lincoln Ave
Yakima, WA 98902
Phone: 509-654-7191
Fax: 509-457-1822
E-Mail: vfwyakimavso@gmail.com

Dawnell M. Vaughn

VFW Claims Consultant
P.O. Box 8175
Port Orchard, WA 98366
Phone: 360 895-4358
E-Mail: dawnellv@dva.wa.gov

Cindy Kartes

VFW Claims Consultant
Cell Phone: 253 205-5883
253 261-0057
E-Mail: cindy.kartes.vfw@gmail.com
Monday: Enumclaw Senior Center
Tues/Thurs/Fri: Renton Worksource
Wednesday: Auburn Senior Center
Note: also provides service to South King, Sammamish, Issaquah & Carbonado Counties

WEST VIRGINIA

VFW Department Service Officer
1321 Plaza East Suite 109
Charleston, WV 25301
Phone: 304 558-3661
Fax: 304 558-3662
E-Mail:

Administrative Assistant:
Angela Meadows

Charles M. (Mike) Lyons

Operations Manager
Office of the Cabinet Secretary
WV Department of Veterans Affairs
1514B Kanawha Blvd East
Charleston, WV 25311
Phone: 304 558-3661
Fax: 304 558-3662
E-Mail: Mike.C.Lyons@wv.gov

Jim Lewis

Charles W. Bellomy

VFW Claims Representative
640 Fourth Avenue, Room 142
Huntington, WV 25701
Phone: 304 399-9395
Fax: 304 528-5738
E-Mail: jamesa.lewis@va.gov

Michael Craig

VFW Claims Representative
51 11th Street, Rm. 300
Wheeling, WV 26003
Phone: 304 238-1085
E-Mail: vetwhg@comcast.net

Ruth White

VFW Claims Representative
330 Red Oaks Shopping Center, Suite 2
Ronceverte, WV 24970
Phone: 304 647-7500
E-Mail: ruth.p.white@wv.gov

Gail Thomas

VFW Claims Representative
715 B Main Street
Summersville, WV 26651
Phone: 304 872-0829
E-Mail: wvdvagail@aol.com

WISCONSIN

Daniel Driscoll

VFW Department Service Officer
VA Regional Office
5400 W National Ave., Rm. 166
Milwaukee, WI 53214-3416
Phone: 414 902-5748
Fax: 414 902-9412
E-Mail: Daniel.Driscoll2@va.gov

ADSO:

John Schultz

E-Mail: john.schultz4@va.gov

Claims Consultant:

Susie Eulo

E-Mail: vsoseulo@vba.va.gov

Zachary Zdroik

E-mail: Zachary.Zdroik@va.gov

E-Mail:

WYOMING

Cheryl Shannon

VFW Department Service Officer
VA Medical & Regional Office Center
2360 East Pershing Boulevard
Cheyenne, WY 82001
Phone: 307 778-7340
Fax: 307 778-7549
E-Mail: cheryl.shannon@va.gov

Claims Consultant:

Brenda Duval

E-Mail: Brenda.Duval@va.gov

Special Processing Centers Contacts

The Regional Office of Jurisdiction is usually in the veteran's home state (if there is not a Regional Office in the state, territory, or country, the Regional Office of Jurisdiction is noted below). Recently, the processing of many special types of claims has been centralized at certain Regional Offices, Pension Management Centers and Fiduciary Hubs that may be outside the veteran's state.

Inquiries which require the VSO to interact with VA personnel in the special processing centers should be directed to the VFW Department Service Office in the location noted below. As a reminder, additional evidence, change in dependents, and other routine matters may be handled via SEP, fax or mail without needing to contact the VFW Department Service Office at the special processing center.

(1) Claims for Veterans living in certain states and U.S. territories:

American Samoa or Guam:	Honolulu, Hawaii
Northern Mariana Islands:	Manila, Philippines
Counties in Southern New Jersey:	Philadelphia, Pennsylvania
Delaware:	Philadelphia, Pennsylvania
Washington, D.C.:	Roanoke, Virginia

(2) Claims for veterans in foreign countries other than the Philippine Islands

Pittsburgh, Pennsylvania

(3) Overpayments, Waivers and Compromise:

VA Debt Management Center, St. Paul, Minnesota

(4) Veterans Health Administration Claims

Closest VA Medical Center (Hospital) to where medical care was received

(5) Appeals regarding Veterans Health Administration Claims

Denver, Colorado

(6) Claims for VA employees and VSOs, and Public Figures

Restricted Access Claim Centers (RACC), as follows:

Most claims:	St. Paul, Minnesota
For employees living in Minnesota:	Milwaukee, Wisconsin
For employees working in foreign offices:	San Diego, California

(7) Pension, DIC and Survivor's Pension, Burial Benefits and Accrued Benefits

Processed at Pension Management Centers: Philadelphia, Milwaukee, St. Paul:

PMC Philadelphia (310)	PMC Milwaukee (330)	PMC St. Paul (335)
Connecticut	Alabama	Alaska
Florida	Arkansas	Arizona
Georgia	Illinois	California
Maine	Indiana	Colorado
Maryland	Kentucky	Hawaii
Massachusetts	Louisiana	Idaho
New Hampshire	Michigan	Iowa
New Jersey	Mississippi	Kansas
New York	Missouri	Minnesota
North Carolina	Ohio	Montana
Pennsylvania	Tennessee	Nebraska
Puerto Rico	Wisconsin	Nevada
Rhode Island		New Mexico
South Carolina		North Dakota
Vermont		Oklahoma
Virginia		Oregon
Washington, DC		Philippines
West Virginia		South Dakota
Foreign Countries (except Philippines)		Texas
		U.S. Territories (Guam, American Samoa, Northern Mariana Islands)

(8) Pre-Discharge Claims (for current servicemembers)

If filed prior to 60 days from separation: BDD program

East of Mississippi River: Winston-Salem, North Carolina

West of Mississippi River: Salt Lake City, Utah

If filed 60 days to 0 days from separation: Quick Start program

East of Mississippi River: Winston-Salem, North Carolina

West of Mississippi River: San Diego, California

(9) VA Insurance Policies: premiums and payouts

Philadelphia, Pennsylvania

(10) Fiduciary appointments and payments (incompetency handled by RO)

One of Six Fiduciary Hubs, depending on residence of veteran:

Columbia, SC	Indianapolis, IN	Lincoln, NE	Louisville, KY	Milwaukee, WI	Salt Lake City, UT
Florida	Connecticut	Kansas	Alabama	Arkansas	Alaska
Georgia	Delaware	North Dakota	Kentucky	Iowa	Arizona
North Carolina	Indiana	Nebraska	Mississippi	Illinois	California
South Carolina	Massachusetts	Oklahoma	Puerto Rico	Louisiana	Colorado
	Maryland	South Dakota	Tennessee	Minnesota	Hawaii
	Maine	Texas	Virginia	Missouri	Idaho
	Michigan		West Virginia	Wisconsin	Montana
	New Hampshire				New Mexico
	New Jersey				Nevada
	New York				Oregon
	Ohio				Utah
	Pennsylvania				Washington
	Rhode Island				Wyoming

Toll-Free Number for all Fiduciary Hubs: (888) 407-0144

(11) Benefits for veterans whose active military service predated July 16, 1903

Philadelphia, Pennsylvania

(12) Claims involving exposure to toxic drinking water at Camp LeJeune, NC

Louisville, Kentucky

(13) Claims involving exposure to radiation

Jackson, Mississippi

(14) Claims involving Lewisite and Mustard Gas exposure

Muskogee, Oklahoma

(15) Claims for Polish and Czechoslovakian WWII Veterans

Wilmington, Delaware

(16) REPS (Restored Entitlement Program for Survivors)

St. Louis, Missouri

(17) Education Claims

Education Regional Processing Offices:

Atlanta Edu.vbaatg@va.gov	Buffalo Edu.vbabuf@va.gov	St. Louis Edu.vbastl@va.gov	Muskogee Edu.vbamus@va.gov
Georgia	Connecticut	Colorado	Alabama
North Carolina	Delaware	Illinois	Alaska
Puerto Rico	District of Columbia	Indiana	Arizona
U.S. Virgin Islands	Maine	Iowa	Arkansas
	Maryland	Kansas	California
	Massachusetts	Kentucky	Florida
	New Hampshire	Michigan	Hawai'i
	New Jersey	Minnesota	Idaho
	New York	Missouri	Louisiana
	Pennsylvania	Montana	Mississippi
	Rhode Island	Nebraska	New Mexico
	Vermont	North Dakota	Nevada
	Virginia	Ohio	Oklahoma
	Foreign Schools	South Dakota	Oregon
		Tennessee	South Carolina
		Wisconsin	Texas
		West Virginia	Utah
		Wyoming	Washington
			Trust Territories & Philippines

For more information regarding jurisdiction of claims folders, please see [Manual M21, Part 3, Subpart II, Chapter 5, Section A:](#)

The Department of Veterans Affairs has implemented centralized mail processing (CM) for compensation claims to reduce incoming paper handling and shipping requirements. Veterans should send correspondence pertaining to compensation claims to the below location.

Important: The information below only pertain to disability compensation claims. For education claims, refer to the appropriate Regional Processing Office. For home loan matters, contact a Regional Loan Center and for Vocational Rehabilitation and Employment matters, contact your local regional office. For pension claims, use the physical address of your regional office without the post office box reference. For dual pension and compensation claims, use the mailing address below for compensation claims.

If the veteran resides in:	Then mail claim and/or evidence for disability compensation to:	Or fax to:
Any State, Puerto Rico and the Philippines	Department of Veterans Affairs Claims Intake Center PO Box 4444 Janesville, WI 53547-4444	Toll Free: 844-531-7818 Or DID: 248-524-4260 (foreign claims)

NATIONAL VETERANS SERVICE PERSONNEL - WASHINGTON, DCE-Mail: VFW@VFW.ORG**ADMINISTRATIVE STAFF** - VFW Memorial Building, 200 Maryland Avenue, N.E., Washington, D.C.
20002 PHONE: 202 543-2239 FAX: 202 547-3196

Gerald T. Manar, Director, National Veterans Service

E-Mail: gmanar@vfw.org

Direct Phone#: (202) 608-8359

Mobile: (202) 679-5612

Executive Assistant:

Katie Taylor

E-Mail: ktaylor@vfw.org

Direct Phone #: 202-608-8350

Ryan Gallucci, Deputy Director, National Veterans Service
(Benefits, Training, Administrative Issues)E-Mail: rgallucci@vfw.org

Direct Phone#: (202) 608-8341

Mobile: (202) 257-9880

Dawn Jirak, Deputy Director, National Veterans Service
(see page 35 - Section on Field Operations for details)

Theresa M. Aldana, Manager/Support Operations

E-Mail: taldana@vfw.org

Direct Phone#: (202) 608-8347

TRAINING AND QUALITY ASSURANCE - VFW Memorial Building, 200 Maryland Avenue, N.E.,
Washington, D.C. 20002 PHONE: 202 543-2239 FAX: 202 547-3196

Lauren Barefoot, Manager, Training/Quality Assurance

E-Mail: lbarefoot@vfw.org

Direct Phone#: (202) 608-8360

Administrative Asst.:

Jackie McDaniel

E-Mail: jmcdaniel@vfw.org

Chris Macinkowicz, Special Assistant for Quality Assurance

E-Mail: cmacinkowicz@vfw.org**Willie Borden, Special Assistant for Quality Assurance**E-Mail: wborden@vfw.org**VETERANS BENEFITS POLICY STAFF** - VFW Memorial Building, 200 Maryland Avenue, N.E.,
Washington, DC 20002 PHONE: 202 543-2239 FAX: 202 547-3196

Michael Figlioli, Assistant Director, Veterans Benefits Policy

E-Mail: mfiglioli@vfw.org

Direct Phone#: 202 608-8373

Mobile: 202 285 9133

Administrative Asst.:

Marion Fera

E-Mail: mfera@vfw.org

George Burke, Special Assistant for Benefits

E-Mail: gburke@vfw.org

Direct Phone #: (202) 608-8358

Board of Veterans Appeals - VFW Memorial Bldg., 200 Maryland Avenue, N.E., Washington, DC 20002 PHONE: 202 632-4605 FAX: 202 343-1885

Sylvester Jones, Appeals Section Supervisor

E-Mail: Sylvester.Jones@va.gov

George E. Sheets, Appeals Consultant

E-Mail: george.sheets@va.gov

Dianne Winston, Appeals Consultant

E-Mail: Dianne.Winston@va.gov

Chance Sizemore, Appeals Consultant

E-Mail: chance.sizemore@va.gov

Isabel Hicks, Appeals Consultant

E-Mail: Isabel.Hicks@va.gov

Rebecca Owens, BVA/AMC Consultant

E-Mail: rebecca.owens2@va.gov

Kristen Pinkney, Appeals Consultant

E-Mail: kristen.pinkney@va.gov

Maria Batdorff, Appeals Consultant

E-Mail: Maria.Batdorff@va.gov

Marcus Hall, Appeals Consultant

E-Mail: marcus.hall@va.gov

Administrative Asst.:

Deborah Hall

E-Mail: debra.hall@va.gov

Namibia Oates

E-Mail: Namibia.Oates@va.gov

Administrative Review Staff - VFW Memorial Building, 200 Maryland Avenue, N.E., Washington, DC 20002 PHONE: 202 632-4605 FAX: 202 343-1885

George E. Sheets, Appeals Consultant

E-Mail: george.sheets@va.gov

Washington Regional Office Staff – 1722 Eye Street, NW, Suite 207, Washington, DC 20421
PHONE: (202) 530-9385 FAX: 202 775-9475

P.J. Walker, National Service Office Supervisor

E-Mail: percell.walker@va.gov

Christopher Clark, Claims Consultant

E-Mail: Christopher.clark6@va.gov

Administrative Asst.:

Sylvia Evans

E-Mail: sylvia.evans1@va.gov

Kansas City, Missouri Service Office- Broadway at West 34th Street, Kansas City, MO 64111
PHONE: 816 756-3390, Ext. 153 FAX: 816 968-1177

Ronald Cherry, National Headquarters Service Officer

E-Mail: RCherry@vfw.org

Rachel Powell, Claims Consultant

E-Mail: RPowell@vfw.org

Rosa Valdez, Claims Consultant

E-Mail: rvaldez@vfw.org

Administrative Asst.:

Keisha Briggs

E-Mail: kbriggs@vfw.org

NVS FIELD OPERATIONS & HEALTH CARE POLICY

Dawn Jirak, Deputy Director, NVS

Veterans of Foreign Wars of the U.S., 200 Maryland Ave., NE, Washington, DC 20002

PHONE: 202 608-8346 FAX: 202 547-3196 MOBILE: 202 285-9674

E-Mail: djirak@vfw.org

VETERANS HEALTH CARE POLICY - VFW Memorial Building, 200 Maryland Avenue, N.E.,
Washington, D.C. 20002 PHONE: 202 543-2239 FAX: 202 547-3196

James Moss, Assistant Director, Veterans Health Policy

E-Mail: jmoss@vfw.org

Direct Phone #: 202 608-8371

Mobile: 202 304-9840

Administrative Asst.:

Laverne Lambright

E-Mail: llambright@vfw.org

Meggan Thomas, Veterans Casework Consultant

E-Mail: mthomas@vfw.org

Direct Phone #: (202) 608-8364

Gabriella Kubinyi, Customer Support Claims Consultant

E-Mail: gkubinyi@vfw.org

Direct Phone#: (202) 608-8372

FIELD OPERATIONS

Gregg Orto, Assistant Director, Field Operations, NVS

Veterans of Foreign Wars of the U.S., 200 Maryland Ave., NE, Washington, DC 20002

PHONE: 202 608-8375 FAX: 202 547-3196 MOBILE: 202 815-1346

E-Mail: gorto@vfw.org

Bradley G. Hazell, Associate Director, Field Operations

Phone: 202 608-8366 FAX: 202 547-3196 MOBILE: (202) 495-8851

E-Mail: bhazell@vfw.org

Robert Krause, National Pre-Discharge Claims Representative

& Richard Jones, National Pre-Discharge Claims Consultant

P.O. Box 71258

Ft. Bragg, NC 28307

Krause: PHONE: 910 396-2046 FAX: 910 396-3596 MOBILE: 910-584-2728

Mobile E-Mail: rkrause@vfw.org

E-Mail: Robert.Krause@va.gov

Jones: PHONE: 910-396-3737 FAX: 910 396-3596

E-Mail: richard.jones17@va.gov or richardjones@vfw.org

Cindy Noel, National Pre-Discharge Claims Representative

Building 501, "N" Street, Camp Lejeune, NC 28547

PHONE: 910 451-7658 FAX: 910 451-0807 MOBILE: 910 465-1314

E-Mail: cnoel@vfw.org

Thomas Parker, National Pre-Discharge Claims Representative
P.O. Box 5045, Bldg. # 18010 Rm. A308, Fort Hood, TX 76544
PHONE: 254 288-2181 FAX: 254 288-2188 MOBILE: 254-319-4901
Mobile E-Mail: TParker@VFW.ORG
E-MAIL: thomas.parker1@va.gov

Steven Bradford, National Pre-Discharge Claims Representative
Bldg., 13150 – VA, Room 203
Box 555020
Camp Pendleton, CA 92055-5020
Phone: 619 318-5143
Fax: 760 385-4551
E-Mail: sbradford@vfw.org

Gerardo Vargas, National Pre-Discharge Claims Representative
Naval Base San Diego
3115 Dolphin Alley
Bldg 270 Rm 213
San Diego, CA 92136
Phone: 619-797-7809
E-Mail: gvargaspatino@vfw.org

Rick A. Boring, National Pre-Discharge Claims Representative
VASNHS (Veterans of Foreign Wars) 1C250
Attn: Rick Boring
6900 N. Pecos Road
North Las Vegas, NV 89086
PHONE: 702 791-9000, Ext. 14478
FAX: 702 224-6916
E-Mail: rick.boring@va.gov

John Biemesderfer, National Pre-Discharge Claims Representative
5668 Wickham Avenue
Ft. Campbell, KY 42223
Phone: 931 431-3155
Fax: 931 431-0387
MOBILE: 931-572-8156
E-Mail: John.biemesderfer@va.gov

Charles Ryder, National Pre-Discharge Rating Representative
& Steven Lindsey, National Pre-Discharge Rating Consultant
100 North Main St.
Suite 1700
Winston Salem, NC 27101
Charles Ryder Phone: 336-251-0390
Steve Lindsey Phone 336-251-6900
Fax: 336-251-6626
E-Mail: charles.ryder@va.gov
Steven.lindsey@va.gov

Joe Behunin, National Pre-Discharge Rating Representative
& Richard Lawrence, National Pre-Discharge Rating Consultant
550 Foothill Drive, Suite 203
PO Box 581900
Salt Lake City, UT 84158-1900
Joe Behunin Phone: 801 326-2328
Richard Lawrence Phone: 801 326-2338
Fax: 801 326-2388
Joe Behunin E-Mail: Joe.Behunin@va.gov
Richard Lawrence E-Mail: Richard.Lawrence@va.gov

Pablo Cruz, VFW Contract Claims Consultant
Department of Veterans Affairs
San Juan VA Regional Office (355)
50 Carr. 165
Guaynabo, PR 00968
Phone: 787 772-7328
Fax: 787 772-7474
E-Mail: Pablo.cruz@va.gov

Mark Chestnut, National Pre-Discharge Claims Representative
10720 Mount Belevedere Blvd
Clark Hall, Room B2-37H
Ft. Drum, NY 13602
Phone: 315 777-4337
Mobile: 315-399-8871
E-Mail: mchestnut@vfw.org

Michael Churchill, National Pre-Discharge Claims Representative
1145 Niles Avenue
Bldg. 4973, Room 120
Ft. Stewart, GA 31314
Phone: 912-435-9805
Fax: 912-767-5347
Mobile: 912 492-8050
E-Mail: mchurchill@vfw.org

Sharon Wilkin, National Pre-Discharge Claims Representative
Waller Hall – Room 700
Joint-Base Lewis-McChord
Ft. Lewis, WA 98433
Phone: 253 966-1279
Fax: 253 966-1250
Mobile: 253 802-2306
E-Mail: sharon.wilkin@va.gov
E-Mail: SWilkin@vfw.org

Address Envelope as: Sharon Wilkin
Waller Hall – VFW
2140 Building – Rm. 700
JB Lewis McChord, WA 98433

Denise Rose, National Pre-Discharge Claims Representative
1626 O'Connell Blvd, Bldg., 813, 3rd Floor
Fort Carson, CO 80913
Phone: (719) 650-4821
E-mail: erose@vfw.org

Brian Coleman, National Pre-Discharge Claims Representative
Building #212 Custer Ave, Room #204
Fort Riley, KS 66442
Work: 785-239-3901
Mobile: 785-249-1742
E-mail: bcoleman@vfw.org

Patrick Bedford, National Pre-Discharge Claims Representative
VFW
Naval Station Norfolk
1683 Gilbert Street
Second Deck (Bldg. J-50), Room 215
Norfolk, VA 23531
Phone:
Mobile: 757-319-1940
E-Mail: pbedford@vfw.org

Mark Potter, National Pre-Discharge Representative-PEB
Fleet and Family Support Center (Monday @ Quantico; Tues-Thurs @ Bethesda)
Bldg 11, Rm. 135
8901 Wisconsin Avenue
Bethesda, MD 20889
Phone: 301-319-3848
Mobile: (202) 256-4272
E-Mail: MPotter@vfw.org

Chris Guthrie, National Pre-Discharge Claims Representative
9625 Belvoir Rd
Barden Education center
(VEC/VA Office) Bldg. 1017
Fort Belvoir, VA 22060-1598
Mobile: (202) 480-0077
E-Mail: CGuthrie@vfw.org

Petey Smith, National Pre-Discharge Claims Representative
for Military District of Washington (Ft. Myer)
232 McNair Rd
(SFL-TAP Office) Bldg 404
Ft. Myer, VA 22211
Phone: 202-480-0662
E-Mail: peteysmith@vfw.org

Anthony (Tony) Lowe, National Pre-Discharge Claim Representative
(JB Andrews Monday – Thursday; JB Anacostia-Bolling on Friday)
Military and Family Support Center
1604 California Ave
Joint Base Andrews, MD 20672
Mobile: 202-570-6213
E-Mail: alowe@vfw.org