



*Christ Our Holy Redeemer
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Oakleigh Parishes

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Office: 19-21 Johnson Street, Oakleigh, Vic., 3166



*Sacred Heart
21 Johnson Street,
Oakleigh, Vic., 3166*

WELCOME TO OAKLEIGH PARISHES

Christ Our Holy Redeemer

Sacred Heart

Family Name	
Given Name	
Address	
Phone No.	
Email	
Date of birth	
Religion	
Occupation	
Country of Origin	

Family Members

Given Names	Date of Birth	Relationship to above	Religion	Occupation/School

Would you like to receive information about parish activities? Yes/No

Would you like to volunteer your time and service to the Church, either as a reader, helper, cleaner? Yes/No Please specify: _____

Would you be happy for us to send you as set of Thanksgiving Offering envelopes to be placed on the collection plate? Yes/No

If you prefer, you can contribute by Credit Card or Direct Debit. Please collect the form from the parish office. The Thanksgiving Offering is to ensure the ongoing work of the Church in Oakleigh/Oakleigh East.



REGULAR ELECTRONIC THANKSGIVING

What is it?

It is an easy way to contribute regularly to the Parish Thanksgiving Programme. Direct debiting allows the Catholic Development Fund (CDF), on behalf of your Parish, to deduct from your account an agreed amount on a regular basis.

Benefits to You and Your Parish

It allows you to keep up to date with your Thanksgiving offering, even when not able to attend your Parish church.

Your Parish benefits through the regular monthly or quarterly income.

Security of Your Transaction

No cash changes hands. There is less cash to handle, thus saving administration time. CDF guarantees confidentiality on behalf of your Parish.

How to Apply

- Complete the attached Authorisation form (Part "A") and Direct Debit Request form. Sign both forms and return to the Parish office.
• The Parish will complete Part "B" and forward all completed forms to CDF (allow 14 days for CDF processing).

Variations

If you wish to alter the amount being transferred or cancel the authority, just advise your Parish.

Normal bank charges may apply, eg. dishonour fees if you have insufficient funds in your bank account.

(You will need to contact your bank or financial institution to establish if your account is suitable for direct debiting to occur. Credit card accounts and Passbook accounts are not suitable for direct debiting with CDF.)

AUTHORISATION FORM

New Authority Amendment (please appropriate box)

Part "A" (Parishioner to complete)

Date / /

I/We authorise the Catholic Development Fund to arrange for debiting the account, as described in the Direct Debit Request form with the sum of \$ (minimum transaction amount \$20.00).

weekly fortnightly monthly quarterly (please preferred option.)

commencing / / (allow 14 days)

until / /

Sign here

Sign here (For joint accounts, two signatures are required)

Part "B" (Parish to complete)

Date / /

The above amount to be credited to: Parish CDF Account No.

Empty box for Parish CDF Account No.

Parish CDF Account Name

Empty box for Parish CDF Account Name

TG No. (Thanksgiving Envelope No.)

Parishioner Name

DIRECT DEBIT REQUEST



Request and Authority to debit the account named below to pay the Catholic Development Fund

Form with sections: Request and Authority to debit, Insert name and address of financial institution, Insert details of account to be debited, Acknowledgment, Insert your signature/s and address

DIRECT DEBIT REQUEST SERVICE AGREEMENT

(For Use When Arranging Thanksgiving Offering)

Definitions

account means the account held at *your financial institution* from which we are authorised to arrange for funds to be debited on behalf of the Parish.

agreement means this Direct Debit Request Service Agreement between *you* and *us*.

business day means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.

debit day means the day that payment by *you* to *us* is due.

debit payment means a particular transaction where a debit is made.

direct debit request means the Direct Debit Request between *us* and *you*.

us or **we** means the Catholic Development Fund (CDF) you have authorised by signing a *direct debit request*.

you means the customer who signed the *direct debit request*.

your financial institution is the financial institution where you hold the *account* that *you* have authorised *us* to arrange to debit.

1. DEBITING YOUR ACCOUNT

1.1 By signing a *direct debit request*, you have authorised *us* to arrange for funds to be debited from *your account*. You should refer to the *direct debit request* and this *agreement* for the terms of the arrangement between *us* and *you*.

1.2 We will only arrange for funds to be debited from your account as authorised in the *direct debit request*.

1.3 If the *debit day* falls on a day that is not a *business day*, we may direct *your financial institution* to debit *your account* on the preceding *business day*.

If *you* are unsure about which day *your account* has or will be debited you should ask *your financial institution*.

2. CHANGES BY US

2.1 We may vary any details of this *agreement* or a *direct debit request* at any time by giving *you* at least fourteen (14) days' written notice.

3. CHANGES BY YOU

3.1 Subject to 3.2 and 3.3, you may change the arrangements under a *direct debit request* by contacting the Parish.

3.2 If *you* wish to stop or defer a *debit payment*, you must notify the Parish in writing at least seven (7) days before the next *debit day*. This notice should be given to the Parish in the first instance.

3.3 You may also cancel *your* authority for *us* to debit *your* account at any time by giving the Parish seven (7) days notice in writing before the next *debit day*. This notice should be given to the Parish in the first instance.

4. YOUR OBLIGATIONS

4.1 It is *your* responsibility to ensure that there are sufficient clear funds available in *your* account to allow a *debit payment* to be made in accordance with the *direct debit request*.

4.2 If there are insufficient clear funds in *your account* to meet a *debit payment*:

(a) *you* may be charged a fee and/or interest by *your financial institution*;

(b) *you* may also incur fees or charges imposed or incurred by *us*; and

(c) *you* must arrange for the *debit payment* to be made by another method or arrange for sufficient clear funds to be in *your account* by an agreed time so that *we* can process the *debit payment*.

4.3 You should check *your account* statement to verify that the amounts debited from *your account* are correct.

4.4 If National Australia Bank Limited A.C.N. 004 044 937 ("National") is liable to pay goods and services tax (GST) on a supply made by the National in connection with this *agreement*, then *you* agree to pay the National on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.

5. DISPUTE

5.1 If *you* believe that there has been an error in debiting *your account*, *you* should notify the Parish immediately and confirm that notice in writing as soon as possible so that *your* query can be resolved more quickly.

5.2 If *we* conclude as a result of our investigations that *your account* has been incorrectly debited *we* will respond to *your* query by arranging for *your financial institution* to adjust *your account* (including interest and charges) accordingly. *We* will also notify your Parish in writing of the amount by which *your account* has been adjusted.

5.3 If *we* conclude as a result of our investigations that *your account* has not been incorrectly debited *we* will respond to your query by providing your Parish with reasons and any evidence for this finding.

5.4 Any queries *you* may have about an error made in debiting *your account* should be directed to the Parish in the first instance so that *we* can attempt to resolve the matter between *us* and *you*. If *we* cannot resolve the matter *you* can still refer it to *your financial institution* which will obtain details from *you* of the disputed transaction and may lodge a claim on your behalf.

6. ACCOUNTS

You should check:

(a) with *your financial institution* whether direct debiting is available from *your account* as direct debiting is not available on all accounts offered by financial institutions.

(b) *your* account details which *you* have provided to the Parish are correct by checking them against a recent *account* statement; and

(c) with *your financial institution* before completing the *direct debit request* if you have any queries about how to complete the *direct debit request*.

7. CONFIDENTIALITY

7.1 We will keep any information (including your *account* details) in your *direct debit request* confidential. We will make reasonable efforts to keep any such information that *we* have about *you* secure and to ensure that any of *our* employees or agents who have access to information about *you* do not make any unauthorised use, modification, reproduction or disclosure of that information.

7.2 We will only disclose information that *we* have about *you*:

(a) to the extent specifically required by law; or

(b) for the purposes of this *agreement* (including disclosing information in connection with any query or claim).

8. NOTICE

8.1 If *you* wish to notify *us* in writing about anything relating to this *agreement*, *you* should write directly to the Parish.

8.2 The Parish will notify *you* by sending a notice in the ordinary post to the address *you* have given *us* in the *direct debit request*.

8.3 Any notice will be deemed to have been received two *business days* after it is posted.