

Thank you for choosing to rent The Biz Trap for your upcoming event. All venue renters will receive an agreement and invoice, further outlining what is listed below.

- Venue rentals are non-refundable and non-transferable for all instances. If any out of control issues arise, you will be offered an alternative venue or rescheduling date.
- In the event you need to reschedule or alter the location, a 40% rescheduling fee is applied. We are not required to honor rescheduling requests. The rescheduling fee does not apply to Covid-19 closures.
- In the event Covid-19 causes a Nationwide **Mandated Closure**, you will receive a credit in the amount of your rental to be used within 90 days of the announced closure. If 90 days pass and we are still **mandated to be closed**, you will receive a full refund.
- All venue rentals receive a \$150 Non-Refundable Cleaning Fee.
- ALL transactions are electronic via Square or the booking site. We do not accept Cashapp, Venmo, Zelle, ApplePay, Cash, Checks, etc.
- If you cancel, you are not refunded. 100% of the fee is kept.
- All transactions receive a 3% EFF to offset fees we pay as small business owners and 7% service tax.
- Set up and break down must be included in time requested. If you go over booked time, you will be charged **double the hourly rate**.
- Any damages or unclean areas will result in additional fees to the card on file.
- There are no time or alcohol restrictions.