

# RAISE YOUR HAND IF YOU NEED A MASSAGE!



## **Safety & Precaution Updates at Soleil Wellness & Day Spa during COVID-19**

Hi Everyone!

First off, we'd like to thank you for being a loyal customer of ours. We recognize the trust and loyalty you have in us as your go-to spot for your health and well-being. Especially during times like these, health needs to be a top priority for everyone and we are honored to continue serving you in that manner.

We will be reopening limited hours for massage-only services beginning May 11th. We still have restrictions on all other services we offer. \*These hours may be adjusted in the future as needed.

Monday / Tuesday / Thursday – 10:00am – 4:00pm

Wednesday – 12:00pm – 8:00pm

You can schedule your appointments online at <https://www.schedulicity.com/scheduling/SSM2BJ>

All massage services are by appointment only, no walk-ins. We require all customers to fill out a consent form (if new client) and COVID-19 liability waiver before arriving, thus minimizing the time you spend at the spa.

We'd like to assure you that your health and safety is our top priority. The following are precautions we have implemented at Soleil to ensure your safety during your visit:

- We have completed a Safety Sanitation and Disinfecting Course.
- We have completed a deep clean and sanitation of all areas.
- We are following stringent sanitation protocols between each client and throughout the day with use of EPA-certified disinfectants on all surfaces, doorknobs, chairs.
- All linens, blankets, and practitioner's clothes will be changed between each client.
- Client appointments will be staggered to limit the number of people in the common areas and allow for extra sanitation between appointments.
- Throughout each day we are cleaning and disinfecting our facility, with extra focus on frequently touched surfaces.
- Our staff will be wearing masks and following the "social-distancing" around all staff and clients.
- Clients will be asked to wait in their vehicles until their appointment time. You should come to your appointment alone as we will no longer have a waiting area available. You will promptly be escorted into your treatment room.
- A sanitation station will be located by the front door for everyone entering.
- All staff will be required to use recommended PPE gear while working.
- All clients should wear a mask (one will be provided to you if you don't have one).
- No carry-ins allowed. Keys, phone and payment method only.

- Pre-appointment paperwork is attached here and also available online at [www.Soleil-Spa.net](http://www.Soleil-Spa.net). Please fill out your paperwork prior to showing up for your appointment.
- We will be limited to 10 people in the spa, including staff.
- There may be other changes and revisions as we go forward.
- A REMINDER: If you answer yes to any of these questions, you should reschedule your appointment. (1) Have you had a fever in the last 24 hours of 100°F or above? (2) Do you now, or have you recently had, any respiratory or flu symptoms, sore throat, or shortness of breath? (3) Have you been in contact with anyone in the last 14 days who has been diagnosed with COVID-19 or has coronavirus-type symptoms?

We must follow all of the state guidelines to assure safety for all. If one of our staff members contracts COVID-19, we will have to shut down the spa again. So we are asking if you are sick, please stay home, and please abide by recommendations expected of us.

Curb-side pickup for products and Gift Certificates is available. We can also email or mail Gift Certificates. Call Linda at 608-220-1113, Spa 608-835-2544, email: [soleilspaoregon@gmail.com](mailto:soleilspaoregon@gmail.com), or FB message (Soleil Wellness & Day Spa) for arrangements.

Feel free to offer suggestions and feedback about how we can make you feel more comfortable and accommodate any specific needs. We are just an email or call away from answering and assisting you with any concerns or health-related questions you may have. Please don't hesitate to contact us. We are happy to hear from you! Looking forward to seeing you all soon.

Stay well, be kind.

Linda Pollock, LMT/Owner  
Soleil Wellness & Day Spa  
608-835-2544 – Soleil  
608-220-1113 – Cell  
**Soleil Wellness & Day Spa**

## Soleil Wellness & Day Spa

### Precautionary Coronavirus Liability Release Form

Due to the 2019-2020 outbreak of the novel Coronavirus, COVID-19, we are taking extra precautions with the intake of each client, health history review, as well as sanitation and disinfecting practices. Please complete the following, sign below and bring to your next appointment.

Symptoms of COVID-19 include:

- fever
- fatigue
- dry cough
- difficulty breathing

I, \_\_\_\_\_, agree to the following:

- I understand the above symptoms and affirm that I, as well as all household members, do not currently have, nor have experienced the symptoms listed above within the last 14 days.
- I affirm that I, as well as all household members, have not been in contact with anyone in the last 14 days who has been diagnosed with COVID-19 or coronavirus-type symptoms?
- I affirm that I, as well as all household members, have not been diagnosed with COVID-19 within the last 30 days.
- I affirm that I, as well as all household members, have not had any respiratory or flu symptoms, sore throat, or shortness of breath.
- I affirm that I, as well as all household members, have not traveled outside of the country, or to any city outside of our own that is or has been considered a "hot spot" for COVID-19 within the last 30 days.
- I understand that this business and my massage therapist cannot be held liable for any exposure to the virus or any other contagion caused by misinformation on this form or the health history provided by each client.

By signing below, I agree to each above statement and release the massage therapist and business from any and all liability for the unintentional exposure or harm due to COVID-19.

Your massage therapist and all employees of this facility agree that they abide by these same standards and affirm the same. We also affirm that we have improved and expanded our sanitation protocols to more thoroughly fight the spread of COVID-19 and other communicable conditions.

Signed \_\_\_\_\_

Date \_\_\_\_\_