1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph. (972) 966-1079 F. (972) 767-0755 Realhoperealhelpdr.d@outlook.com



Patient Intake Form

Date of Birth:	Gender:	Family Status:
Address:		
Primary Phone i	‡: Şecondar	Phone #:
E-Mail Address:	Preferred	Method of Contact:
Plansa fill out aitha	r the adult nations or wings patient information in	stion, then complete the additional information
ADULT PATIENT	INFORMATION:	
Occupation:	Employer:	
		n and informed consent to receive
sychological or	REATMENT: I hereby give my authorization	itment services from REAL HOPE REAL HELP nd consent to this treatment.
CONSENT FOR T Disychological or Urther certify th	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR	itment services from REAL HOPE REAL HELP. nd consent to this treatment.
CONSENT FOR TE psychological or urther certify th RINT NAME	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR	itment services from REAL HOPE REAL HELP. nd consent to this treatment.
CONSENT FOR TE DSYCHOLOGICAL OF Urther certify th RINT NAME	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR	etment services from REAL HOPE REAL HELP, and consent to this treatment. TODAY'S DATE
CONSENT FOR TE psychological or urther certify th RINT NAME TINOR PATIENT ecent/Guardian	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR INFORMATION:	etment services from REAL HOPE REAL HELP, and consent to this treatment. E TODAY'S DATE Date of Birth:
CONSENT FOR TE osychological or urther certify th RINT NAME TINOR PATIENT erent/Guardian	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR INFORMATION:	ntment services from REAL HOPE REAL HELP, and consent to this treatment. E TODAY'S DATE Date of Birth:
CONSENT FOR TE osychological or urther certify th RINT NAME TINOR PATIENT erent/Guardian' ender:	REATMENT: I hereby give my authorization therapeutic outpatient diagnostic and treat at I have the legal authority to authorize a SIGNATUR INFORMATION: 's Name: Relationship to Patient: Address:	ntment services from REAL HOPE REAL HELP. Indiconsent to this treatment. TODAY'S DATE Date of Birth:

Employer:	Address:		
managing conservator authorization and info outpatient diagnostic	MENT OF MINOR/DEPENDENT CHILD: , legal guardian (circle one) of the above rmed consent for the above named of and treatment services from REAL HO authorize and consent to this treatme	ove named child, and I he hild to receive psychologi PPE REAL HELP. I further I	reby give my
Print Name	Parent/Legal Guard	llan Signature	Today's Date
ADDITIONAL INFORMA	ATION:		
If Insurance Holder or fill in the name.	inancially Responsible Party is same	as previous contact listed	, you only need t
Insurance Carrier:	Primary Şul	oscriber's Name:	
Date of Birth:	Gender:	Phone Numb	er:
Employer: Financially Responsible	Employer's Address	Date of Ricth	
Gender:	Relationship to Patient:	Marital Statu	s:
dome Address:			The last separate (all and
mployer:	Employer's Address:		
IOPE REAL HELP to discu arent/legal guardian for	TE CAREGIVER/EMERGENCY CONTACTIONS your protected health information minor patients, please list them be cation until you withdraw your constitutions:	n with anyone other than low. Your signature will in	yourself or the
int Name	Signature		's Baha
THE PROPERTY.	⊇iRrarmi €	logay	's Date

CONSENT TO COMMUNICATE WITH REFERRAL SOURCE: If you consent to allow REAL HOPE REAL HELP to communicate with your referring physician or professional regarding your case, please sign below. Your signature will indicate your consent to this communication until you withdraw your consent in writing.

Physician/Professional Name:	Phone #:		
Print Name:	Signature:	Dat e ;	
IN-NETWORK INSURED: If you wish fo reimbursement by your insurance com			
I hereby assign payment of medical be To REAL HOPE REAL HELP. I also auth above-named insurance or managed h revoked by me in writing (a photocopy understand that I am financially respon- to the extent that a contract between financial responsibility.	orize the release of any medical infleath care company. The assignment is to be considerable for all charges whether or no	ormation requested by the ent will remain in effect until ered as valid as the original(, i it paid by said insurance except	
Print Name:	Şignature:	Date:	

Real Hope Real Help 1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Phi: (972) 966-1079 F: (972) 767-0755 Realhoperealheipdr d@outlook.com



Developmental History

Date of Birth:/ Sex: Language(s) Spoken at Home: What are the current concerns that promp	Grad	e:	
Family Information:			
Mother's Name:		hather's Na	me:
ddress:		Address:	
ity: State: 7 p		City:	State: Zin:
ecupation:		Occupation.	:
hone Number: ()	F	hone Numl	ber: ()
ther Step-Parents/Guardians:			
parents are divorced or separated, who h	as custody of	the child?	
ow often does this child see the other pare	ent?		
ease list all other siblings and any other pe			
ime:	Age:	Sex;	Relationship to Child:
me:	Age:	Sex:	Relationship to Child:
me:			
me:	Age:	Sex:	Relationship to Child:
gnancy and Birth:			
s the mother under a doctor's care? (che	ck one): [] \	ʻes i	[]No
re there any complications during pregna			• •
if yes, explain:			
re there any complications with birth? (ci			
If yes, explain:			

Real Hope Real Help 1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755 Realhoperealhelpdr.d@outlook.com



Medical Information:

Check all that apply:	
[]Hearing problems []Tubes []Frequ	uent ear infections []Overly sensitive to sound []Vision problem
[]Wears glasses	
[]Any childhood diseases Please explai	in:
	Please explain:
Please list any current medication:	
Name:	Dosage:
	Dosage:
	tory:
Please describe any hospitalizations or s	surgeries and the approximate date:
Please describe any hospitalizations or s Developmental Information:	surgeries and the approximate date:
Please describe any hospitalizations or s Please Indicate the approximate year an	d month at which your child achieved the following milestones:
Please describe any hospitalizations or s Pevelopmental Information: lease indicate the approximate year an urned over:	d month at which your child achieved the following milestones: Babbled:
Please describe any hospitalizations or s Pevelopmental Information: lease Indicate the approximate year an urned over:	d month at which your child achieved the following milestones: Babbled: Spoke first words:
Please describe any hospitalizations or s Pevelopmental Information: lease Indicate the approximate year an urned over:	d month at which your child achieved the following milestones: Babbled:

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755 Realhoperealhelpdr.d@outlook.com



Temperament, Behavior, and Relationships

Check all that	describe your cl	rild now:			
[]Sad	[]Lacks self-o	control	[]Hides feelings	[]Rec	overs quickly from setbacks
[]Нарру	[]Short atter	ntion span	[]Withholds affection	[]Easi	ly overstimulated
[]Impulsive	[]Poor sleep	habits	[]Tearful	[]Ove	rreacts to problems
[]Worries	[]Gets angry	easily	[]Even disposition	[]Req	uired constant supervision
[]Moody	[]Poor eating	g habits	[]Aggressive	[]Ups	et by changes in routine
Which of the fo	llowing method	ds of discipline are	used at home? Check all	that app	aly.
[]Physical pur	nishments (]ignore behavior	[Time out		[]Earn privileges
(JLoss of privi	leges []Discuss behavior	[]Verbal reprima	ınds	[]Rewards
[] Other:		· · · · · · · · · · · · · · · · · · ·	·		
Ineffective?) C 2004	35		
			tressful events with the k		
[]Parents sepa	rated/divorced	[]Parent chan	ged job []Family financ	cial prob	lems []Family moved
[]Family accide	nt or illness	[]Death in the	family []Changed sch	oals	
[] Other:					
Academic Inform	ation:				
Please list all the	schools your ch	ild has attended:			
What are your ch	ld's current su	bject strengths?			
		bject weaknessesî	?		

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028



Ph: (972) 966-1079 F: (972) 767-0755 Realhoperealhelpdr.d@outlook.com Has your child repeated any grades? [] Yes [] No If yes, please explain: ___ Is your child in any gifted or special education classes? Is your child in any afterschool or day care programs? What time does your child usually go to bed on school nights? Other important information related to school?___ What are your child's current skill strengths? Check all that apply. []None []Getting assignments done [|Turning in homework [|Concentration []Memorizing []Pleasing the teacher []Reading speeds []Vocabulary/expression []Intelligence []Understanding concepts []Papers and reports []Paying attention []Handwriting []Spelling [|Test preparation []Checks work carefully []Organization []Working hard or not giving up [] Other:____ What are your child's current skill weaknesses? Check all that apply. []None []Getting assignments done []Turning in homework []Concentration []Memorizing []Pleasing the teacher []Reading speeds []Vocabulary/expression []intelligence []Understanding concepts []Papers and reports []Paying attention []Handwriting []Spelling []Test preparation []Checks work carefully []Organization []Working hard or not giving up [] Other: ____ Please provide any additional information about your child that you believe would be helpful:

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755



HIPAA Policies & Agreement for Psychological Services and Applied Behavior Analysis

Welcome to our practice. This document (the Agreement) contains important information about our professional services and business policies, it also contains summary information about the Health insurance Portability and Accountability Act (HIPAA), a federal law that provides privacy protections and patient rights with regard to the use and disclosure of your Protected Health information (PHI) used for the purpose of treatment, payment, and health care operations. HIPAA requires that we provide you with a Notice of Privacy Practices (the Notice) for use and disclosure of PHI for treatment, payment and health care operations. The law requires that I obtain your signature acknowledging that I have provided you with this information. Please read it carefully. When you sign this document, it will represent an agreement between us. You may revoke this Agreement in writing at any time. That revocation will be binding on us unless I have taken action in reliance on it; if there are obligations imposed on us by your health insurer in order to process or substantiate claims made under your policy; or if you have not satisfied any financial obligations you have incurred.

Confidentiality and Consent

The law protects the privacy of all communications between a patient and a psychologist, in most situations, I can only release information-about your treatment to others if you sign a written Authorization form that meets certain legal requirements imposed by HIPAA. There are other situations that require only that you provide written, advance consent. Your signature on this Agreement provides consent for those activities, as follows:

- I may occasionally find it helpful to consult other health and mental health professionals about a case. During a
 consultation, I will obtain a written consent. The other professionals are also legally bound to keep the information
 confidential. If you don't object, I will not tell you about these consultations unless I feel that it is important to our
 work together. I will note all consultations in your Clinical Record (which is referred to as "PHI" in this document).
- Disclosures required by health insurers or to collect overdue fees are discussed elsewhere in this Agreement.
- If a patient seriously threatens to harm himself/herself, I may be obligated to seek hospitalization for him/her, or to contact family members or others who can help provide protection. Texas law provides that a professional may disclose confidential information only to medical or law enforcement personnel if the professional determines that there is a probability of imminent physical injury by the patient to the patient or others, or there is a probability of immediate mental or emotional injury to the patient. There are some situations where I am permitted or required to disclose information without either your consent or Authorization:
- If you are involved in a court proceeding and a request is made for information concerning your diagnosis and
 treatment, such information is protected by the psychologist-patient privilege law. (cannot provide any
 information without your (or your legal representative's) written authorization, or a court order. If you are
 involved in or contemplating litigation, you should consult with your attorney to determine whether a court would
 be likely to order me to disclose information.
- If a government agency is requesting the information for health oversight activities, I may be required to provide it for them.
- If a patient files a complaint or lawsuit against me, I may disclose relevant information regarding that patient in order to defend myself.
- If a patient files a worker's compensation claim, I must, upon appropriate request, provide records relating to treatment or hospitalization for which compensation is being sought,

There are some situations in which I am legally obligated to take actions, which I believe are necessary to attempt to protect others from harm and I may have to reveal some information about a patient's treatment. These situations are unusual in my practice.

If I have cause to believe that a child under 18 has been or may be abused or neglected (including physical injury, substantial threat of harm, mental or emotional injury, or any kind of sexual contact or conduct), or that a child is a victim of a sexual offense, or that an elderly or disabled person is in a state of abuse, neglect or exploitation, the

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755



law requires that I make a report to the appropriate governmental agency, usually the Department of Protective and Regulatory Services. Once such report is filed, I may be required to provide additional information.

If I determine that there is a probability that the patient will inflict imminent physical injury on another, or that the
patient will inflict imminent physical, mental or emotional harm upon him/herself, or others, I may be required to
take protective action by disclosing information to medical or law enforcement personnel or by securing
hospitalization of the patient. If such a situation arises, I will make every effort to fully discuss it with you before
taking any action and I will limit my disclosure to what is necessary.

While this written summary of exceptions to confidentiality should prove helpful in informing you about potential problems, it is important that we discuss any questions or concerns that you may have now or in the future. The laws governing confidentiality can be quite complex, and I am not an attorney. In situations where specific advice is required, formal legal advice may be needed.

Professional Records

You should be aware that, pursuant to HIPAA, I keep Protected Health Information about you in a professional record. It have transitioned to electronic records and administration processes using the professional tool, www.Therapyappointment.com. This includes information about your reasons for seeking therapy, a description of the ways in which your problem impacts on your life, your diagnosis, the goals that we set for treatment, your progress towards those goals, your medical and social history, your treatment history, any past treatment records that I receive from other providers, reports of any professional consultations, your billing records, and any reports that have been sent to anyone, including reports to your insurance carrier. Except in unusual circumstances that involve danger to yourself and others, you may examine and/or receive a copy of your Clinical Record. If you desire a copy of your/your child's record, I will be happy to discuss it with you or provide a treatment summary. There will be a charge for records requests, unless another professional requests the records. Records can take up to 15 business days to be processed and require you to complete a written Authorization to Release Records. If you/your child are psychologically evaluated (tested), you will receive one copy of the evaluation without charge. You should be aware that pursuant to Texas law, psychological test data are not part of a patient's record. Because these are professional records, they can be misinterpreted and/or upsetting to untrained readers. Requests for raw data will only be released to another mental health professional.

I work with many physicians in this area and am happy to discuss treatment plans and updates; however I will need a written Authorization to Release Records prior to consultation.

Patient Rights

HIPAA provides you with several new or expanded rights with regard to your Clinical Record and disclosures of protected health information. These rights include requesting that I amend your record; requesting restrictions on what information from your Clinical Record is disclosed to others; requesting an accounting of most disclosures of protected health information that you have neither consented to nor authorized; determining the location to which protected information disclosures are sent; having any complaints you make about my policies and procedures recorded in your records; and the right to a paper copy of this Agreement, the attached Notice form, and my privacy policies and procedures.

Minors & Parents

Patients under 18 years of age who are not emancipated, and their parents, should be aware that the law may allow parents to examine their child's treatment records. However, if the treatment is for suicide prevention, chemical addiction or dependency, or sexual, physical or emotional abuse, the law provides that parents may not access their child's records. For children between 16 and 18, because privacy in psychotherapy is often crucial to successful progress, particularly with teenagers, I may request an agreement from the patient and his/her parents that the parents' consent to give up their access to their child's records. If they agree, during treatment, I will provide them only with general information about the progress of the child's treatment, and his/her attendance at scheduled sessions. Any other communication will require the child's Authorization, unless I feel that the child is in danger or is a danger to someone else, in which case, I will notify the

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755



parents of my concern. Before giving parents any information, I will discuss the matter with the child, if possible, and do my best to handle any objections he/she may have.

Psychological Services

I provide a variety of psychological services including individual, family and group psychotherapy, psychological & neuropsychological testing and also applied behavior analysis. Psychotherapy helps a variety of emotional and interpersonal problems. It intends to reduce or eliminate certain psychological symptoms, and to improve social, academic or interpersonal functioning. Applied behavior analysis aims to improve behavior in socially significant ways.

Psychotherapy can have risks and benefits. Since therapy sometimes involves discussing unpleasant aspects of life, you or your child may experience uncomfortable feelings. On the other hand, psychotherapy had also been shown to lead to benefits such as better relationships, solutions to specific problems and significant reductions in feelings of distress. There are no guarantees of what you will experience.

In the first session or two, I will evaluate your/your child's needs. By the end of that time, I will offer you some first impressions of what our work will include and a treatment plan to follow. If you have any questions about my procedures, we should discuss them whenever they arise.

Meetings

After the initial assessment, we will discuss your/your child's treatment plan. When follow up sessions begin, sessions last 45-50 minutes in duration. Occasionally, shorter sessions are held, and will be billed at a lesser rate. Sessions may be held weekly or less aften, depending upon your child's needs.

Contacting Ma

I am in the office daily during the week, but I am not available to answer the phone when I am with a patient. When I am unavailable, you may leave a voicemail for non-emergency situations at (972) 966-1079. I will make every effort to return your call on the same day you make it. If an urgent situation arises after office hours, I am available by calling, and possibly leaving a message at, (469) 993-9167. However, If an emergency exists and you cannot wait for a return call, go to the nearest emergency room. If I will be unavailable for an extended time, I will provide you with the name of a colleague to contact, if necessary. Please be aware that I strive to conduct clinical conversations only within sessions, not over the telephone or email.

YOUR SIGNATURE BELOW INDICATES THAT YOU HAVE READ THIS AGREEMENT AND AGREE TO ITS TERMS AND ALSO. SERVES AS AN ACKNOWLEDGEMENT THAT YOU HAVE RECEIVED THE HIPAA NOTICE FORM DESCRIBED ABOVE.

Patient's Name	Patient/Parent or Guardian Signature
Date	

Real Hope Real Help 1001 Cross Timbers Road, Stell 1240 Flower Mound, TX 75028 Ph. [972] 966-1079 F: [972] 767-0755 Realhoperealhelpdr.d@outiook.com



Billing & Financial Policies

Real Hope Real Help provides the following policies with the intent to build a clear and trusting relationship with the patient and their families. It is the hope that these policies will assist in avoiding misunderstandings concerning payment for professional services and provide the highest quality of care.

Please initial next to each policy listed below:

PROFESSIONAL FEES: My hourly rate for an initial appointment is \$183.00 and follow-up appointment are \$153.00 for 60 minutes and \$133.00 for 45 minutes. Other services are telephone conversations lasting long than 10 minutes, attendance at meetings with other professionals you have authorized, preparation of reconstruction of reconstruction and the time spend performing other services you may request. If you become involved in legal proceedings that require your clinician's participation, you will be expected to pay for the clinician professional time, even if your clinician is called to testify by another party. Because of the difficulty of leginoly linear time, even if your performance and attendance at any legal proceeding. If you insured through a deductible plan and your deductible has not been met, the office will collect the fee insurance companies allow. Deductible fees, Co-insurance and Co-payment amounts are due at the time of services are requested that are not covered by insurance, it will be the responsibility of the patient/parent pay for these services.
PSYCHOLOGICAL TESTING: There are two options for testing, insurance and Private Pay. Insurance companies only pay for medically necessary testing. Insurance companies will not pay for Educational test Some insurance companies will only approve and cover a set number of testing hours. If you would like all test advised by your clinician, you may opt out of insurance and choose to go Private Pay. Private Pay testing charged according to the type of testing. Additionally, you will incur a Protocol Fee based on the number of te administered. Any misplaced test which have to be reissued and/or not returned on the day of testing or pit to testing will incur additional fees. Missed appointments, without 24-hour prior cancellation notice, will ass a "no show/late cancellation" fee of \$85. One copy of testing results will be provided free of charge, additional copy will incur a \$50 fee
NONCOVERED SERVICES: If your insurance company does not pay for services rendered those balance will become the patient's/parent's responsibility. Insurance filling is processed by software provided TheraSoft. Before receiving services, you must verify that your clinician is a participating provider for your insurance company. You can do this by calling the number on the back of your insurance card and having the verify that your clinician is in-network with your specific policy. Should it come back that the services are not inetwork, you will be financially responsible for the out-of-network services rendered.
INSURANCE CHANGES: It is your responsibility to provide the office with any and all changes to yo insurance, billing address, and contact information. If new insurance information or any changes are necelved within 3 business days of your visit, you will be financially responsible for services rendered.
PAYMENT/CHILDREN OF DIVORCED PARENTS: Co-payments, co-insurance, deductibles, and self-palances are due at the time services are rendered. Claims will be files to your primary insurance.

goals, it is essential that the patient arrive to Additionally, there are patients waiting to be syour appointment or do not cancel 24-hours in services. Missed appointments, without 24-hours ancellation" fee of \$85.00. Patients arriving m	ATIONS WORK-IN APPOINTMENTS: In order to meet treatment the office 10 minutes prior to every scheduled appointment. cheduled for an appointment and when you fail to show up for advance, this slot cannot be filled with another patient needing ur prior cancellation notice, will assess a "no call, no show/late ore than 20 minutes late to their appointment will be required
cancellations, you must call the Office Manage scheduled. Work-In appointments for emergence discussed prior to the appointment. The same appointments. We will allow one (1) no call, no same call the call of th	ate cancellation" fee. If there are 3 or more no shows or late er to discuss the matter before another appointment may be cies or other special circumstances will be available but must be "no call, no show/late cancellation" rules will apply to these show/late cancellation without charge, but after that any reason ce will be a fee of \$85.00. If a testing appointment is missed or
not cancelled within the 24-hours a fee will be r	ce will be a fee of \$65.00. If a testing appointment is missed or eceived for this service in vour name
mot cancelled within the 24-hours a fee will be r MEDICAL RECORDS/ FORMS & LETTER information/Records. There will be a \$25 fee records. Most Forms and Letters will incur a \$50 processed. Disability paperwork will range from \$70	Seceived for this service in your name. S: You must complete and sign an Authorization to Release for records requests unless another professional request the D fec. Please allow 2 3 business days for all forms and letters to be 75\$150. Depending on length and complexity of the form.
mot cancelled within the 24-hours a fee will be r MEDICAL RECORDS/ FORMS & LETTER information/Records. There will be a \$25 fee records. Most Forms and Letters will incur a \$50 processed. Disability paperwork will range from \$70	eceived for this service in your name. S: You must complete and sign an Authorization to Release for records requests unless another professional request the D fee. Please allow 2 3 business days for all forms and letters to be
medical within the 24-hours a fee will be a MEDICAL RECORDS/ FORMS & LETTER information/Records. There will be a \$25 fee records. Most Forms and Letters will incur a \$50 processed. Disability paperwork will range from \$70 Your signature below indicates you have read a	Seceived for this service in your name. S: You must complete and sign an Authorization to Release for records requests unless another professional request the D fec. Please allow 2 3 business days for all forms and letters to be 75\$150. Depending on length and complexity of the form.
medical method within the 24-hours a fee will be remainded within the 24-hours a fee will be a MEDICAL RECORDS/ FORMS & LETTER Information/Records. There will be a \$25 fee records. Most Forms and Letters will incur a \$50 processed. Disability paperwork will range from \$70 your signature below indicates you have read a course of our professional relationship.	seceived for this service in your name. S: You must complete and sign an Authorization to Release for records requests unless another professional request the D fec. Please allow 2 3 business days for all forms and letters to be 75\$150. Depending on length and complexity of the form. Indiagree to abide by the Billing and Financial policy during the

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755

Realhoperealheipdr.d@outlook.com



Appointments and Cancellation Policy

In order for us to be available to you in a predictable manner, our services are provided on an appointment basis. We schedule our own appointments, and if and when necessary, we will give you personal notice should your scheduled time with us need to be changed. If you find that you will be unable to keep an appointment, we request that you give us at least 24-hour notice. The charge for appointments cancelled with out a 24-hour notice will be \$85. This charge will be waived only in the case of an emergency.

No Show/Missed Appointment Policy

We, at Real Hope Real Help understand that sometimes you need to cancel or reschedule your appointment and there are emergencies. If you are unable to keep your appointment, please call us as soon as possible (with at least a 24-hour notice). You can cancel appointments by calling our office at (972) 966-1079. You may also leave a voice message at our office phone number with at least a 24-hour notice.

It is the patient's responsibility to arrive on time to their scheduled appointment. To ensure that each patient is given their allotted appointment time and high-quality care is given, it is important for each scheduled patient to arrive to each visit on time. An appointment reminder call we be attempted one (1) business day prior to your scheduled appointment.

Emergencies

Since we provided services on an appointment only basis, should you have an Issue that cannot walt until our next available appointment, please leave us a voice message at (972) 966-1079 and we will attempt to return your call in the same day. If you have a life-threatening emergency, please go to the nearest emergency room, or call 911.

Please Review the Following Policy:

- 1. Your appointment must be cancelled with at least 24-hour notice.
- 2. If less than a 24-hour cancellation is given, it will be labeled as a "No Show"
- 3. If you do not present to the office for your appointment will be marked as a "No Show"
- 4. After the first "No Show/Missed" appointment, you will receive a phone call or letter warning that you have broken our "No Show" policy.
- 5. If you have two (2) "No Show/Missed" appointments within one calendar year, you will receive a warning phone call or letter and will be assessed a \$85 no show fee that will be withdrawn from your credit card on file.
- 6. If you have three (3) "No Show/Missed" appointments within one calendar year, you will receive a second \$85 no show fee.

I have read and understand Real Hope Real Help's No Show/Missed Appointment Policy and understand that it is my responsibility to plan appointments accordingly and notify Real Hope Real Help appropriately if I have difficulty keeping my scheduled appointments.

Signature:	Todays Date:

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F:-(972) 767-0755 Realhoperealhelpdr.d@outlook.com



Credit Card Guarantee of Payment

I understand that Real Hope Real Help will be billing me for therapy, evaluations, or psychological testing services. With this form, I give Real Hope Real Help permission to charge my credit card for any services that have not been paid by me within 24 hours of a missed therapy appointment or late cancellation, or with in 60 days of billing. If services have not been paid with in 30 days, Real Hope Real Help will notify me in writing of the outstanding payments.

I understand that Real Hope Real Help uses the credit card processing company Emdeon. On my credit card statement the charge will appear as it is coming from that company and not from Real Hope Real Help.

I understand that I must complete this form/agreement to be seen as a patient

In this practice.

Patient Name.

Cardholder Name:

Cardholder Billing Address:

Type of Card (Circle One): Amex Discover Master Visa

Credit Card Number:

Security Code:

Expiration Date:

Date:

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028 Ph: (972) 966-1079 F: (972) 767-0755 Realhoperealhelpdr.d@outlook.com



Consent for Electronic Communication

Unencrypted email is not a secure form of communication. There is some risk that an individually identifiable health information and other sensitive or confidential information that may be contained in such email may be misdirected, disclosed to or intercepted by, unauthorized third parties. However, you may consent to receive emails from us regarding your treatment. We will use the minimum necessary amount of protected health information in any communication. Our first email to you will verify the email address you provide.

My email address is:	
Please check all that apply:	
, , ,	information via email/text message. I understand I
☐ I DO NOT consent to receiving any information in the change my mind and provide consent later.	mation via email/text. I understand that I can
\square I consent to receiving information about	office announcements via email/text.
Patient's Name	Patient/Parent or Guardian Signature
Date	

Christina Della Nebbia, Ph.D., Inc.

1001 Cross Timbers Road, Ste. 1240 Flower Mound, TX 75028

Ph: (972) 966-1079 F: (972) 767-0755

Patient@realhoperealhelp.net



Consent to Perform Services Delegation of Services

Welcome to Real Hope Real Help ABA, Counseling and Testing Center. This form will provide information about our office and our services. Please be sure to discuss any questions or concerns with your clinician, Dr. Christina Della Nebbia, Ph.D.

All services are provided directly by the clinician's stated above, or they could be delegated to a clinician under the supervision of Dr. Christina Della Nebbia. Clinicians that are under supervision are doctoral level trainees such as post-doctoral fellows, doctoral level practicum students, pre-doctoral level interns, and licensed psychological associates. All clinicians under supervision have at least 5-10 years of training and supervised experience. They are closely supervised and delegation of services such as completing psychological testing and/or counseling are done under the license of Christina Della Nebbia, Ph.D. The licensed psychologist is responsible for the initial evaluation (interview/intake), ongoing care and development of the treatment plan. The psychological report is the responsibility of the licensed psychologist and counseling cases are reviewed on a weekly basis with all trainees. All clinicians on staff have received an extensive screening process prior to hiring to assure a high level of clinical expertise and competency. They also receive in-depth supervision and ongoing training.

By signing this form, I agree to allow a psychology professional in training to complete services under the supervision of a licensed psychologist. If any concerns arise, please address your concern to the supervising psychologist.

Clinicians on staff:

- Chris Carter
- Jason Smith
- Cintia Martinez

Patient or Parent Name:	
Signature:	
Date:	