# work: strategy





# PeopleSoft HCM 9.2 Series Fluid Manager and Employee Self Service May 19, 2021

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#### WorkStrategy, Inc.

#### Firm Profile

- HR Technology Firm Based in Maryland
- Staff of HR Practitioners and HCM Specialists
- Oracle Gold Level Implementation Partner
- Established in 2003
- Over 400+ Successful HR Technology Projects
- Focus on Process Improvement and Best Practices
- Expertise in Talent Management and Self Service
- <u>Certified</u> HCM Cloud Implementation Specialists

#### **Strategic Services**

- HR Technology Roadmap HCM Needs Assessment,
   Vendor Selection, Budget Planning
- PeopleSoft HCM Patches, PUMs, and Upgrades, Simplified Analytics, Kibana, Fluid UI, Talent Management, Process Improvement
- Cloud Services Project Management, Configuration, Migration, Integration
- Oracle HCM Cloud Apps Performance, Goals, Succession, Talent Reviews, Compensation, Onboarding, Reporting/OTBI

# Agenda

- Recent News / Customer Feedback
- PeopleSoft Updates and Features
- Recent PUM 34-38 Enhancements
- PeopleTools 8.58 Look & Feel
- Fluid Navigation
  - Tiles, Notifications, Personalizations
- Analytics, Kibana Data Visualization
- Employee Self Service
  - Talent Profiles, Payroll, Benefits OE, Life Events
- Manager Self Service
  - My Team, Employee Snapshot, Update Team Info
  - Approvals, Delegation, Simplified Analytics
- OnBoarding
- Benefits Enrollment and Life Events
- Activity Guide Composer



## **Current Customer Projects**

- ► Implement Fluid Benefits Open Enrollment, Life Events
- Migrate Classic Pages to Fluid Pages
- ► Re-configure Employee Snapshot
- Design Simplified Analytics and Kibana Strategy
- Migrate 3<sup>rd</sup> Party Talent (Performance and Succession) to PeopleSoft HCM
- Create New Custom Fluid Tiles
- Create Fluid OnBoarding Templates
- Deploy New Diversity Simplified Analytics
- ▶ Upgrade PS HCM to PUM 8.58 and PUM 38
- ► Implement Talent Profiles and ePerformance Design
- Implement eComp Manager Desktop
- Redesign Employee Snapshot
- Apply Critical Patches to PeopleSoft/PeopleTools Environments
- Assess Impact of New PUM Enhancements
- Implement WorkStrategy eComp+ Bolt-on and Comp Statements



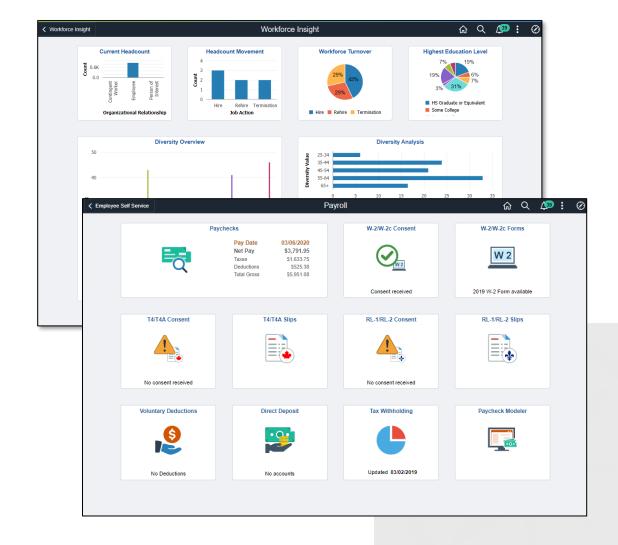
#### **Recent News**

#### **PUM Schedule**

- √ HCM PUM 37 January 22, 2021
- ✓ HCM PUM 38 April 16, 2021
- HCM PUM 39 July 30, 2021
- HCM PUM 40 October 14, 2021
- PeopleTools 8.59 (OCI customers first)

#### **Recent Enhancements**

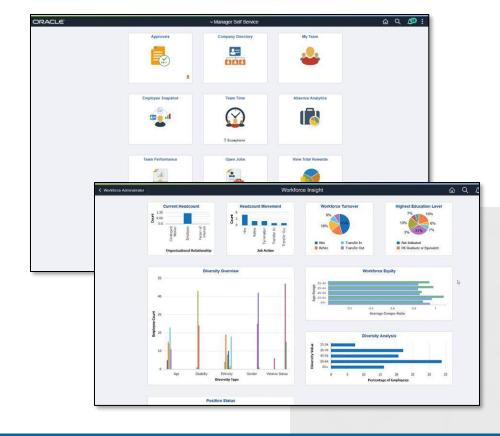
- PT 8.58 Look & Feel
- PICASO (PS Intelligent Chat Assistant from Oracle)
- Kibana Analytics / Data Visualization
- Updated Dashboards: Personal Details, Benefits Details, Payroll
- Benefits WorkCenter
- Fluid Delegation
- Fluid Benefits Open Enrollment
- Workforce Admin Insight Analytics
- Fluid Position Management
- OnBoarding, OffBoarding
- Data Privacy Enhancements
- Position Management Enhancements
- Recruiting Candidate Categories Status



#### **Recent Enhancements**

#### https://www.youtube.com/watch?v=WeKoCnEAeRA





# **Customer Implementation Strategy**

Phase 1	Phase 2	Phase 3	Phase 3	Phase 4
Human Resources	Employee Self Service	Manager Self Service	Administrator	Talent Management
Workforce Administration	OnBoarding (F)	Update Team Info (F)	Job Actions (F)	OnBoarding / OffBoarding (F)
Base Benefits	Benefits Details (F)	My Team (F)	Workforce Insight (F)	Profile Management (F)
Variable Compensation	Total Rewards (F)	Team Performance (F/C)	Kibana Data Visualization	Succession / Talent Pools (F/C)
Salary Planning	Personal Details (F)	Employee Snapshot (F)	Compensation (F)	Employee Snapshot (F)
Position Management	eCompensation (F)	Talent Profiles (F)	Absence (F)	Career Planning (F/C)
International Assignments	My Profiles (F)	Company Directory (F)	Payroll (F)	ePerformance (F/C)
Labor Relations	Company Directory (F)	Approvals/Delegations (F)	Time (F)	eComp MD (F/C)
Regulatory Requirements	Total Rewards (F)	Simplified Analytics (F)	Health & Safety (F)	ELM (F/C)
Benefits Administration	Benefits Enroll/Life Events (F)	Recruiting (F)	Manage HR (F)	Recruiting (F/C)
Health & Safety	Health & Safety (F)	Team Time (F)	Ben Admin (F)	ODA Chatbots (F)
COBRA/Benefits Billing	Time (F)	Absence (F)	Benefits Workcenter (F)	Profile Search & Compare (F)
FSA Claims Administration	Absence (F)	Custom Activity Guides (F)	Talent Admin (F/C)	
NA Payroll	ePay (F)	Kibana Data Visualization	Profile Search & Compare (F)	
Global Payroll	Business Partners (F)			
Payroll Interface	Other			
Time & Labor	Smart HR			
Absence Management	Forms and Approval			









#### New Fluid Interface

Employee Self-Service OnBoarding, Company Directory, Time, Payroll,

Payslips, Personal Details, Talent Profile, Benefit Details, Open Enrollment, Life Events, Banking, Performance, Comp History, Total Rewards

Manager Self-Service Company Directory, Approvals, My Team,

**Employee Snapshot**, Team Time, Absence Analytics, Team Performance, Open Jobs, View

**Total Rewards** 

Workforce Administrator Workforce Insight, Benefits Administrator,

Compensation Administration, HR Administration, OnBoarding, Absence

Administration, **Position Management**, Time and Labor WorkCenter, New Hire Tasks, Global

Payroll Administration, Canadian Payroll WorkCenter, US Payroll WorkCenter

Talent Administrator Career and Succession Planning, Recruiting

Home, Performance Administration, Configure

**Employee Snapshot** 

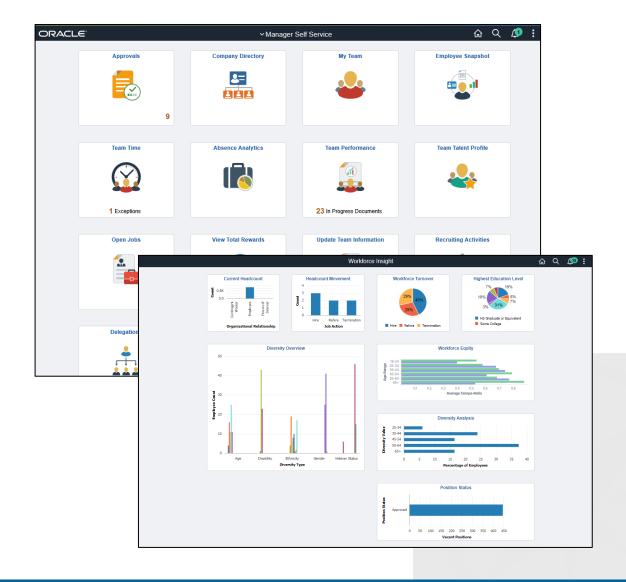
PeopleSoft Developer Security, Portal, Utilities, Lifecycle Tools,

Reporting, Batch and Integration

**Recruiting** Job Openings, Alerts, Recruiting Activities,

Interview Schedule, Recruiting Insight

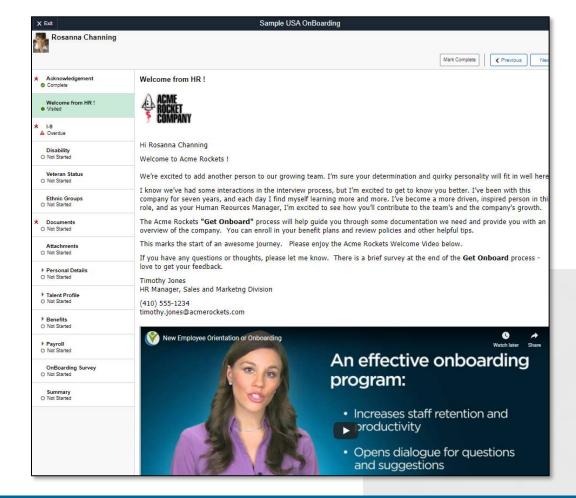
(Analytics), Approvals



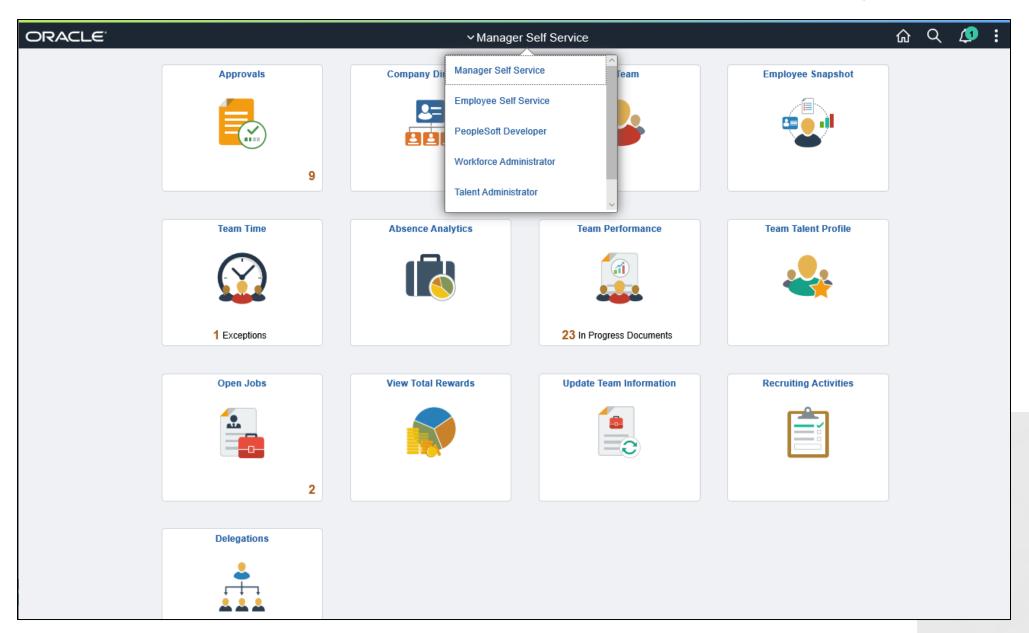
#### Used in many Fluid self service functions and navigation

- Benefits of Activity Guides
  - Improve user experience and guidance
  - Streamline workflow
  - Reduce hardcopy documentation
  - Remove bottlenecks
- Activity Guides found in OnBoarding & OffBoarding, Benefits Enrollments, Life Events, Recruiting, Positions, Job Actions, Health & Safety, Absence
- Fluid Activity Guide Composer provides template design and configuration support for custom steps, sequence, notifications, general layout and branding, and administration
- Default functional process steps are provided as Categories
- PUM releases may update/add Categories and Templates

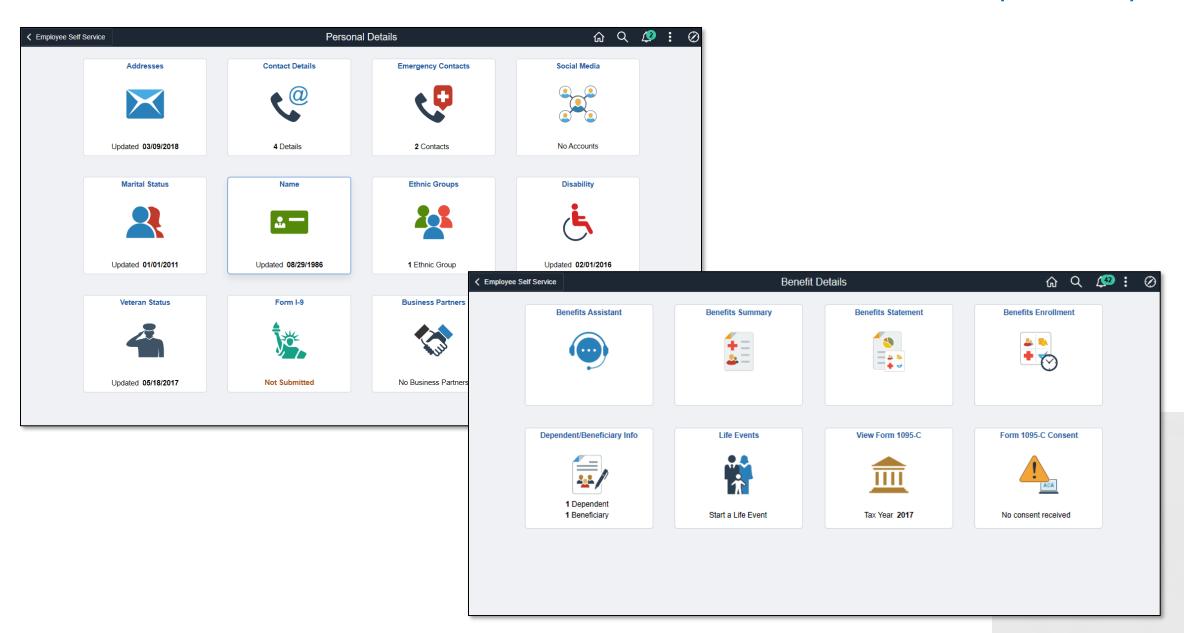
## **Activity Guide Technology**



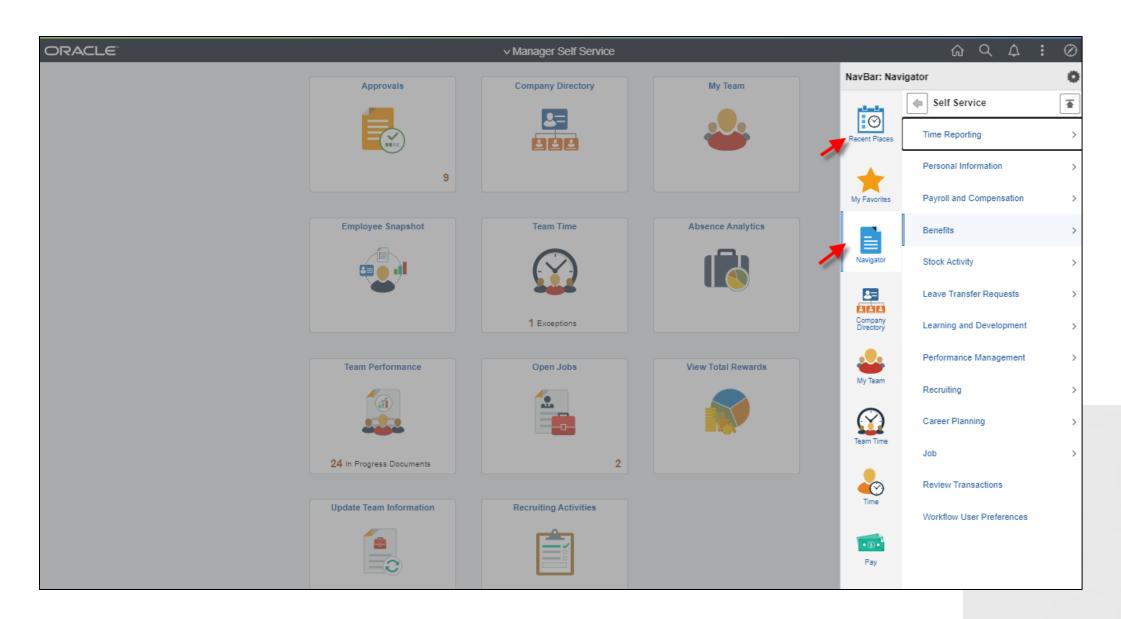
# 6 Fluid Roles / Dashboards



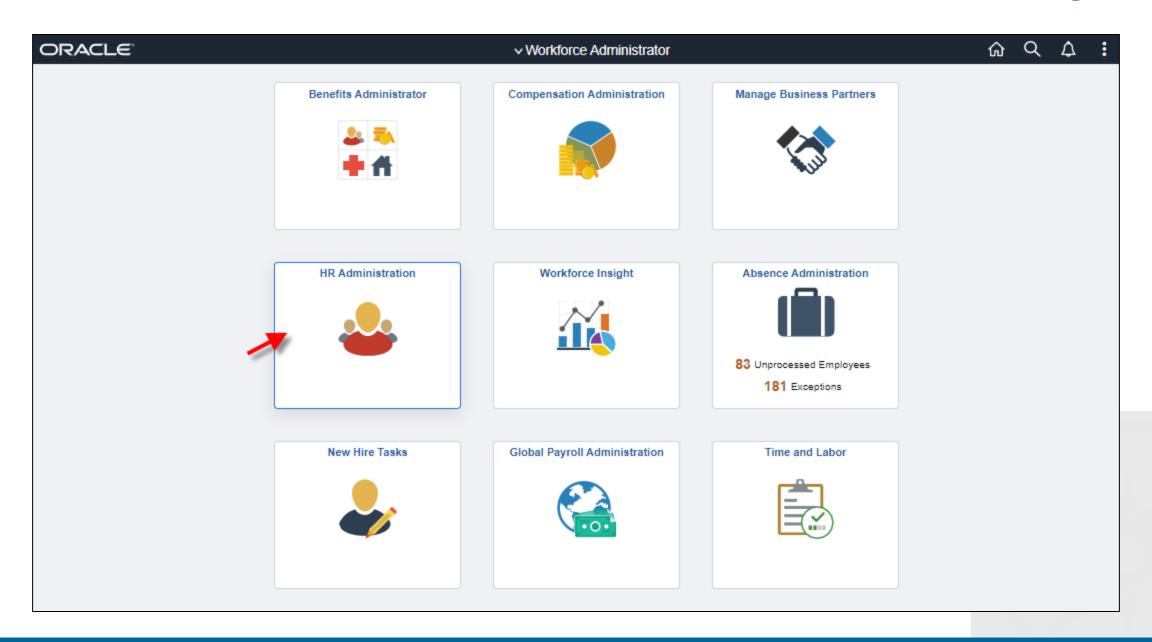
# New Dashboard Tiles (PUM 34)



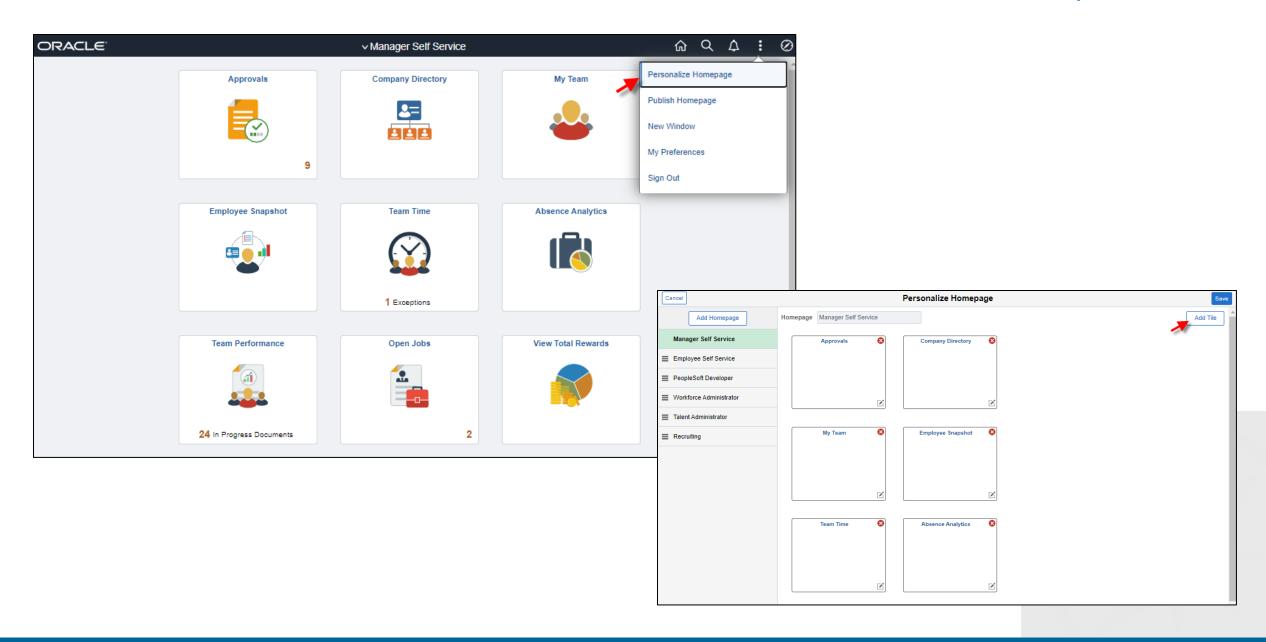
# Fluid Navigator / Favs, Menu, Quick Links



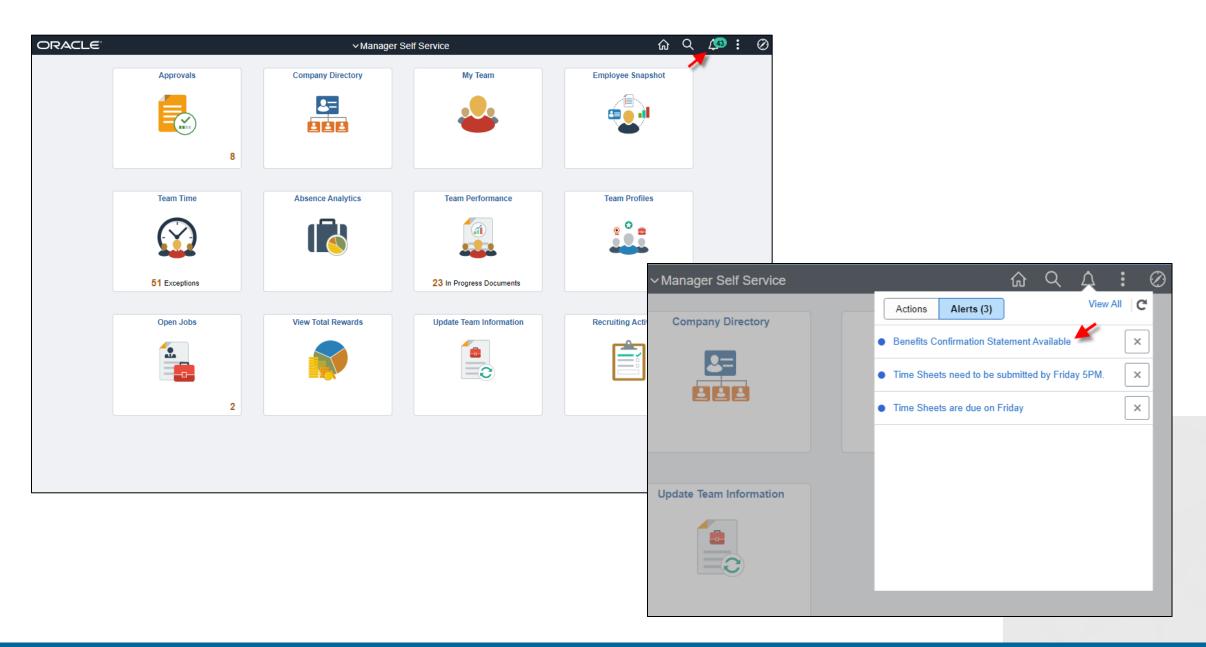
# Dashboard Tiles Launch Fluid and Classic Plus Pages



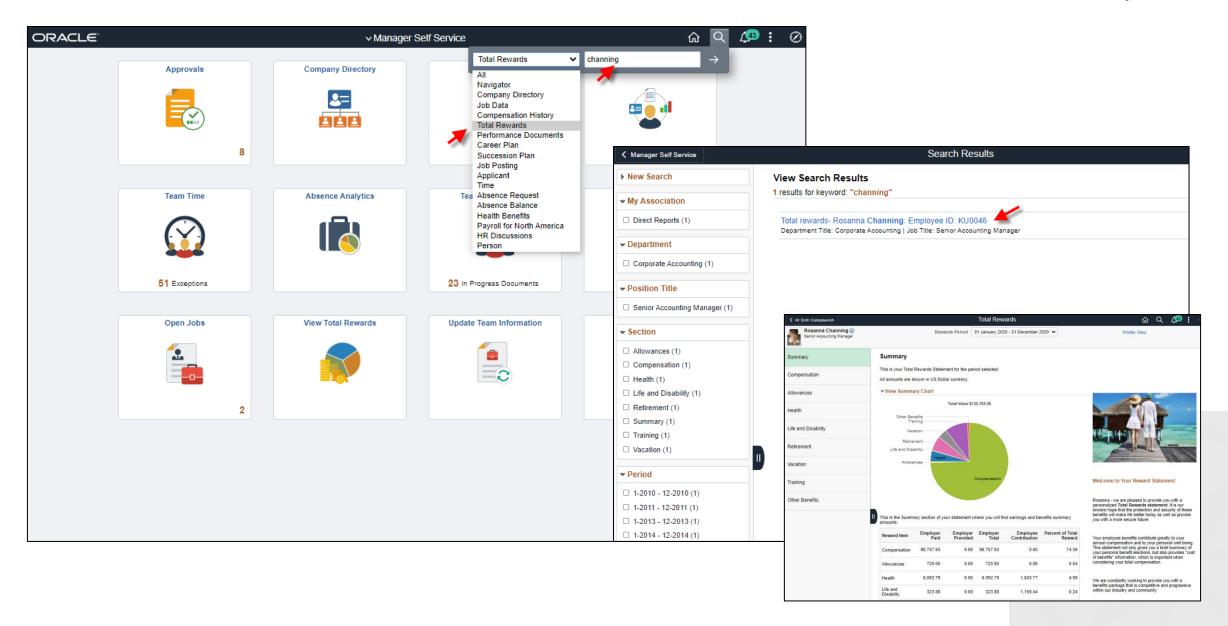
## **Personalization Options**



#### **Alerts and Notifications**



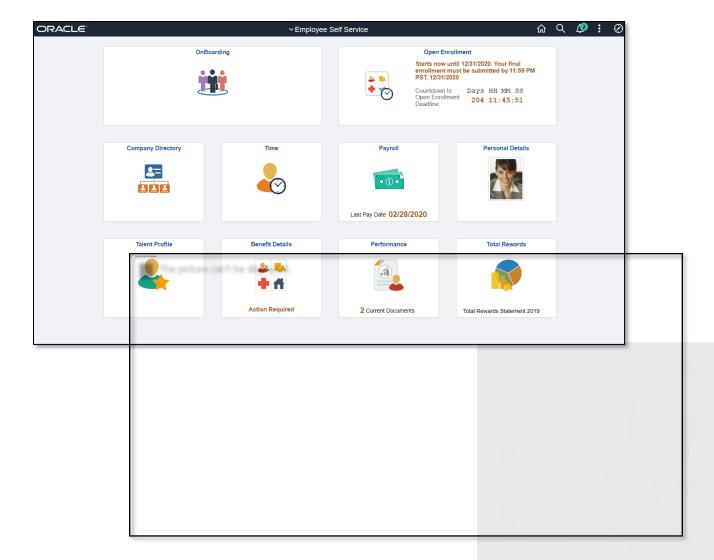
## **Elasticsearch Lookups**



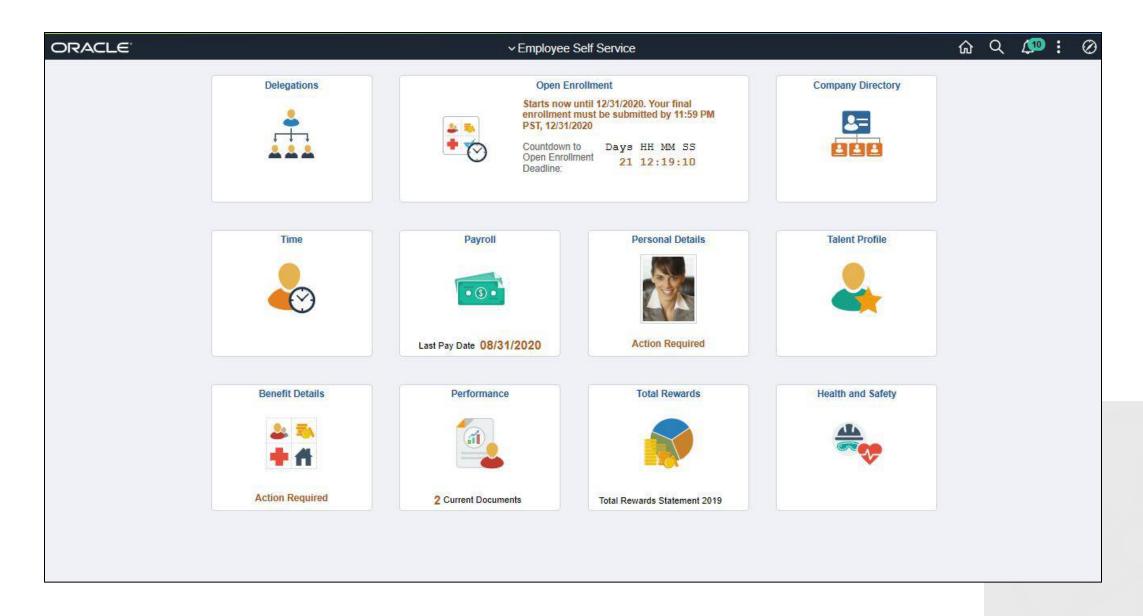
**Employee Self Service** 

## **Employee Self Service**

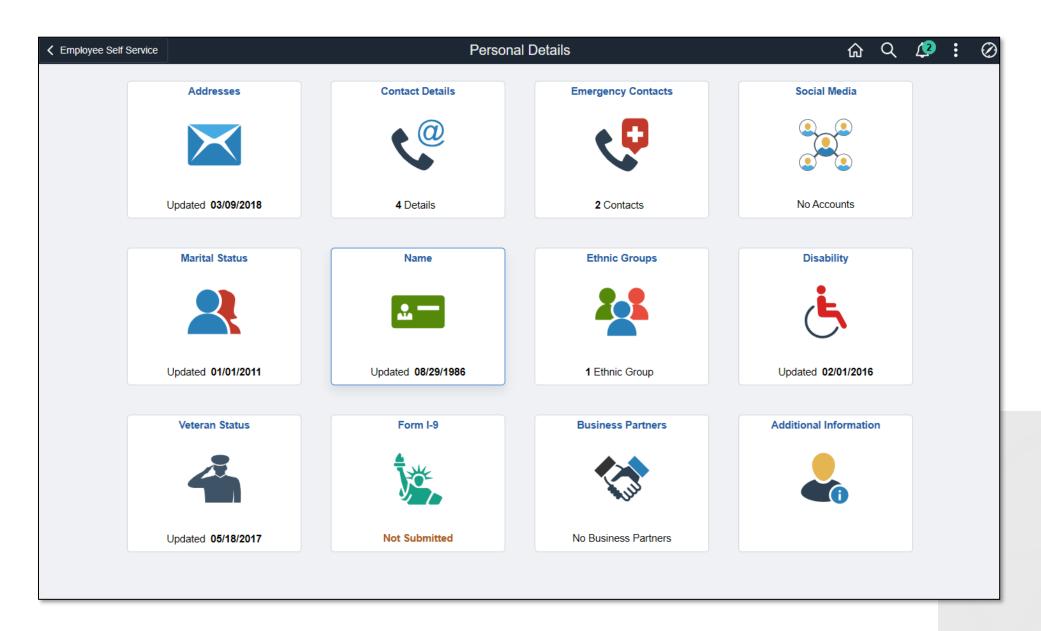
- Personal Details (PUM 34)
- Benefit Details (PUM 34)
- New Benefits WorkCenter (PUM 34)
- Fluid Benefits Preview Statement for Submitted Elections (PUM35)
- Alert and Actions Notification for Birth & Adoption (PUM35)
- Open Enrollment
- Company Directory
- Payroll (ePay)
- Time (Time & Labor)
- Talent Profile
- OnBoarding/OffBoarding
- Performance
- Total Rewards
- Banking
- Healthy & Safety (PUM 36)
- Search & Compare Profiles (PUM 36)
- Benefits/Payroll/Absence/OrgChart Chatbots (PUM 36)



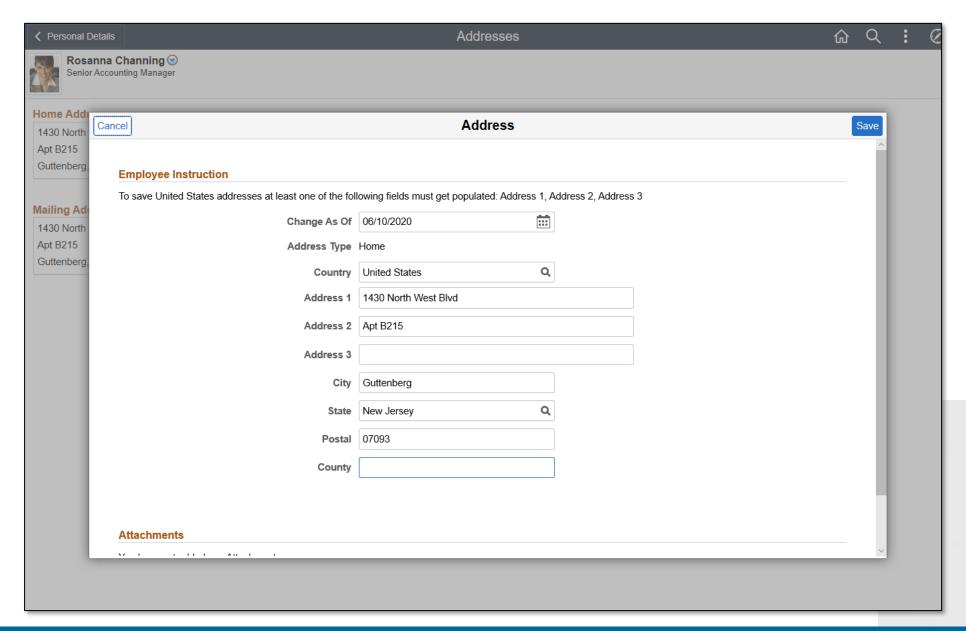
# **Employee Self Service**



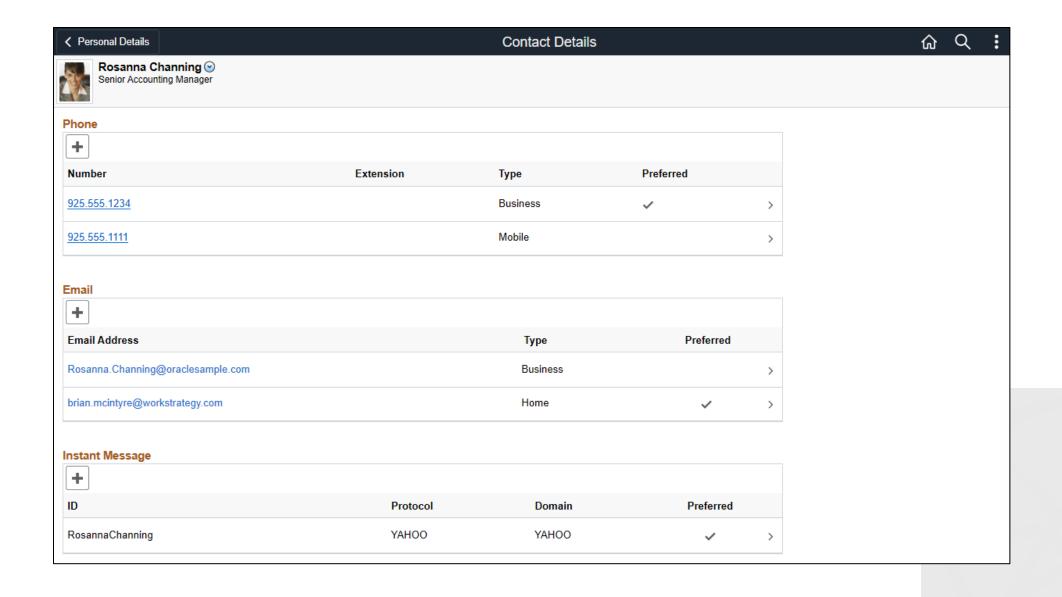
#### Personal Details Dashboard



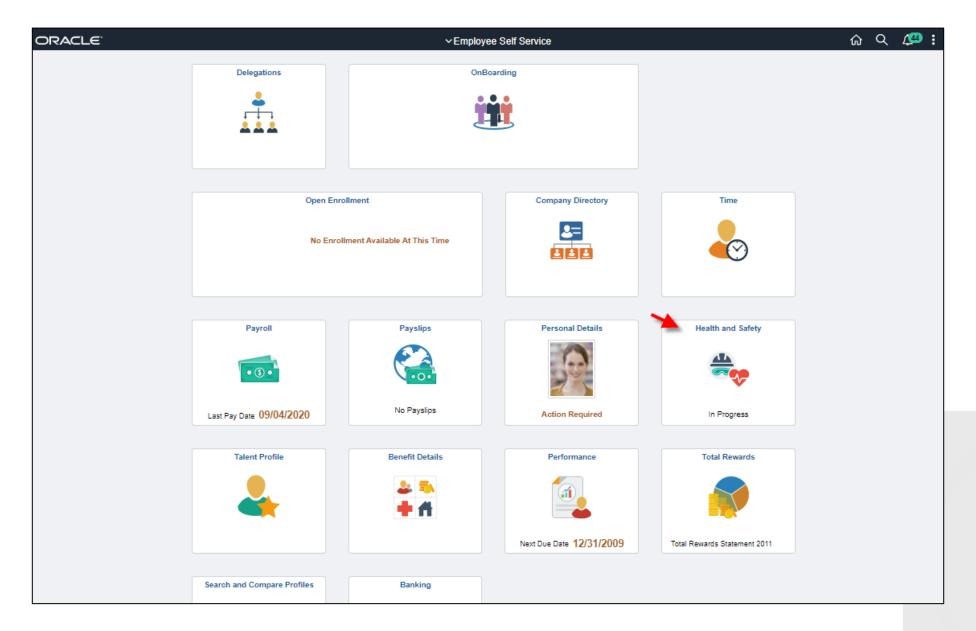
## **Update Address**



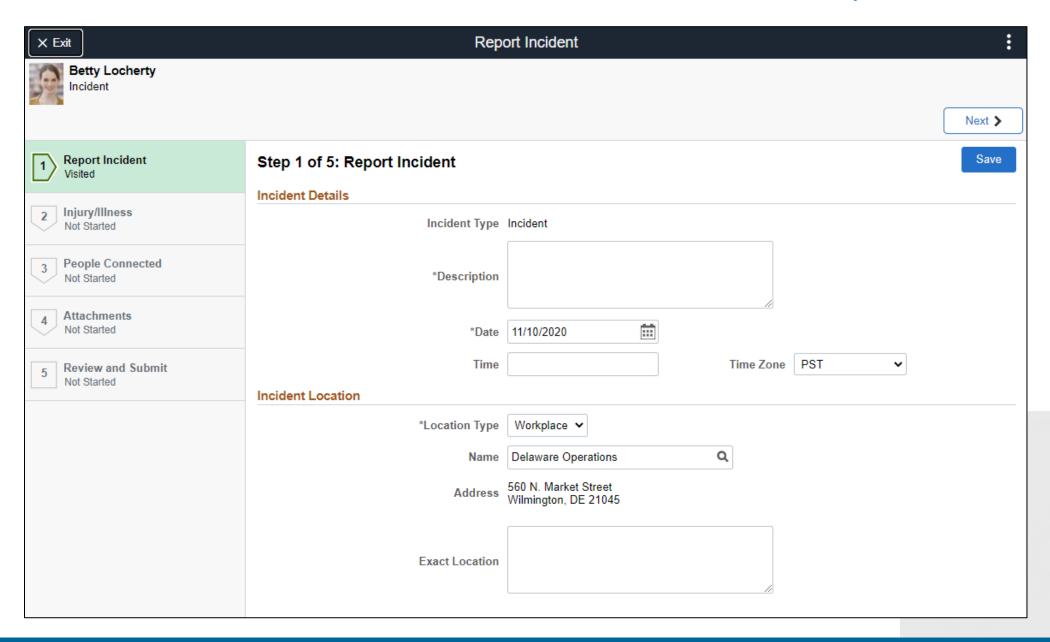
#### **Contact Details**



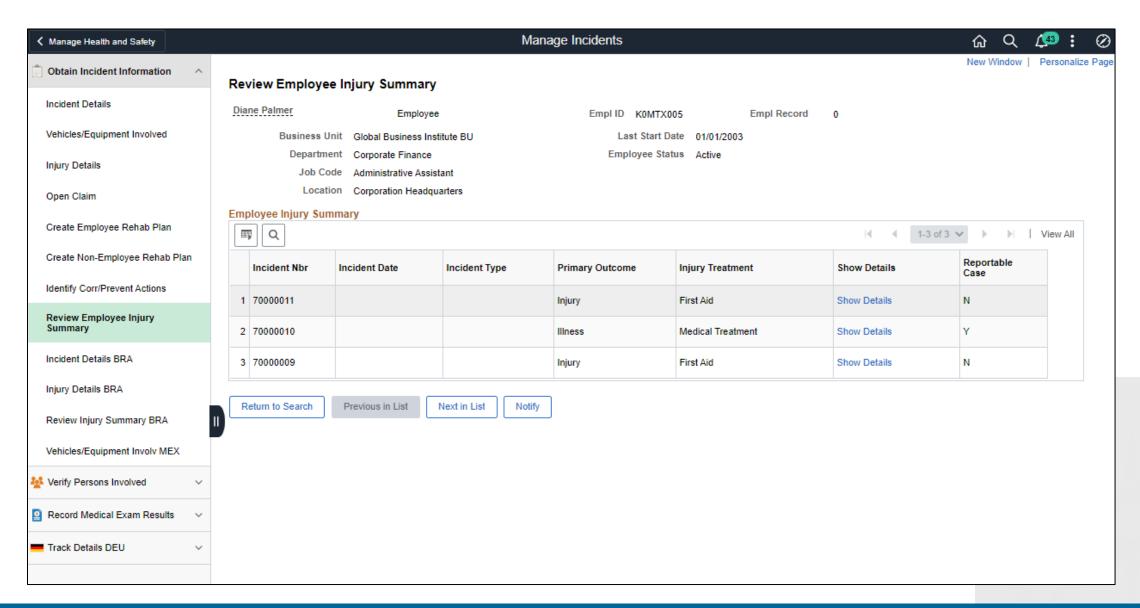
# New Fluid Health & Safety



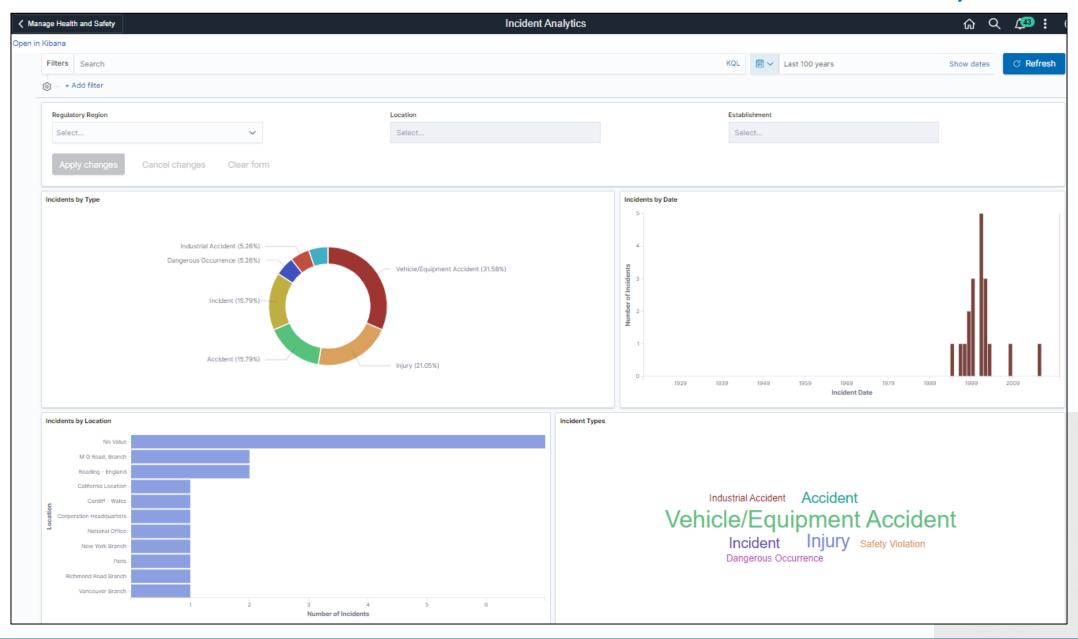
## Report Incident



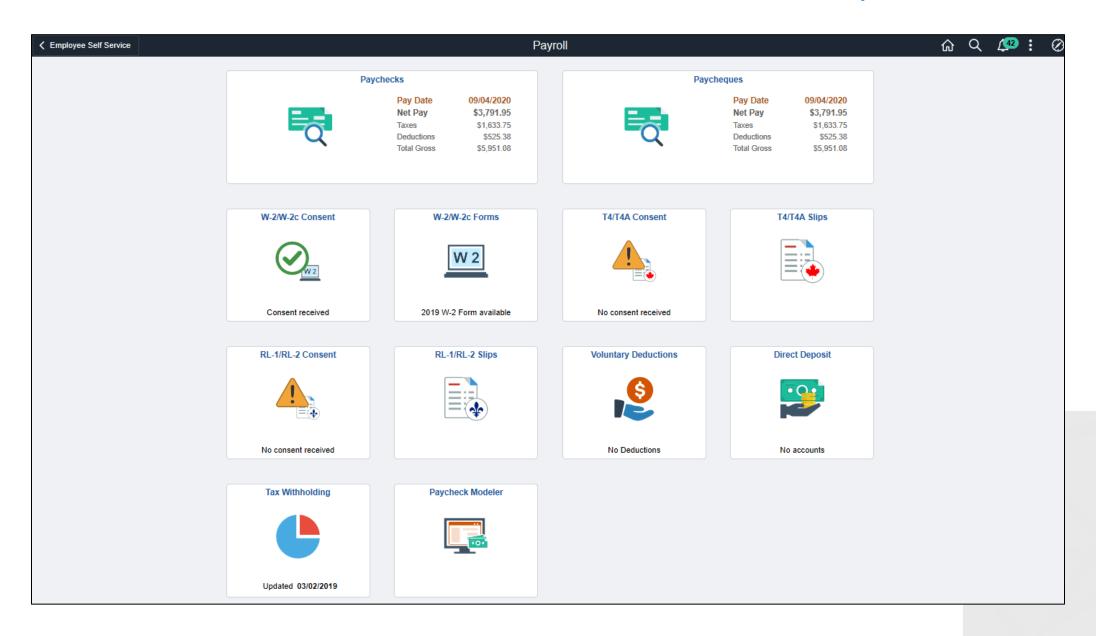
#### HR Administrator Health & Safety Incidents



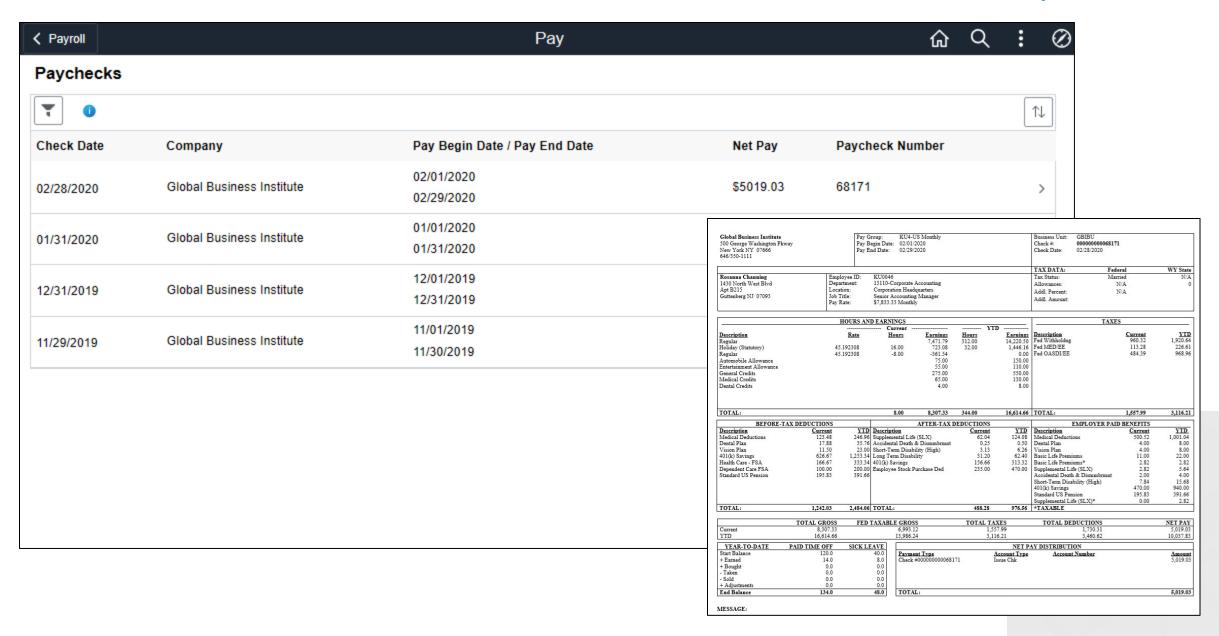
## HR Administrator Health & Safety Kibana

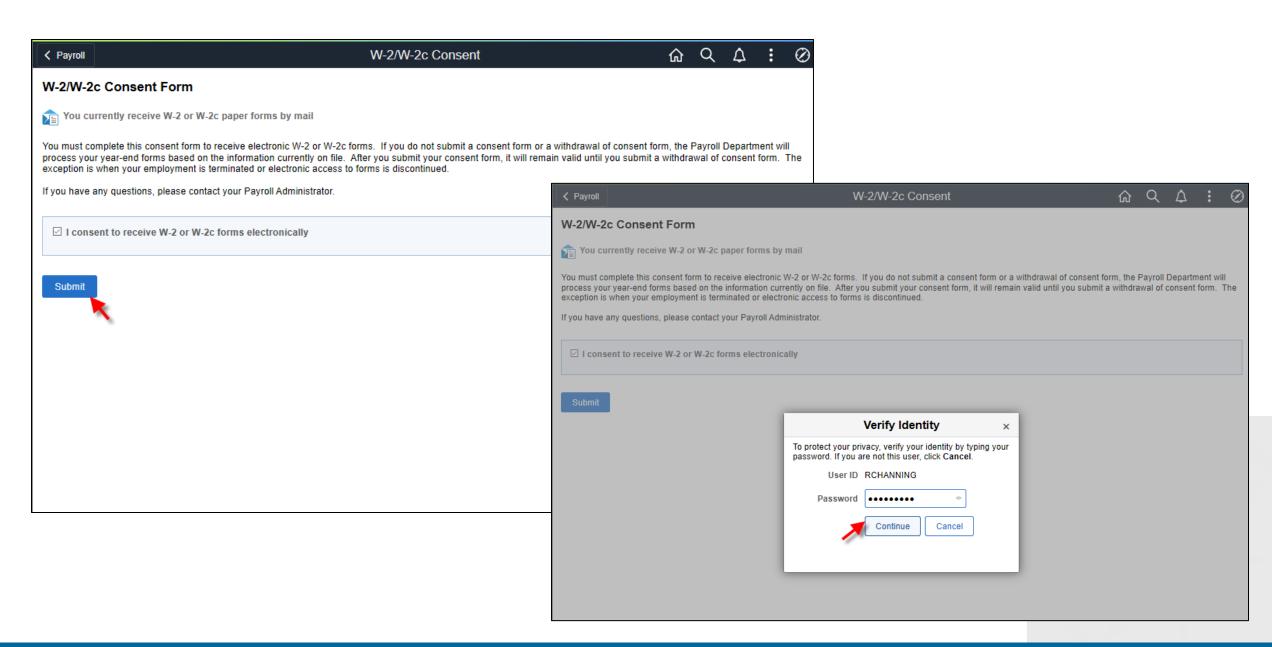


# **View Payroll Information**

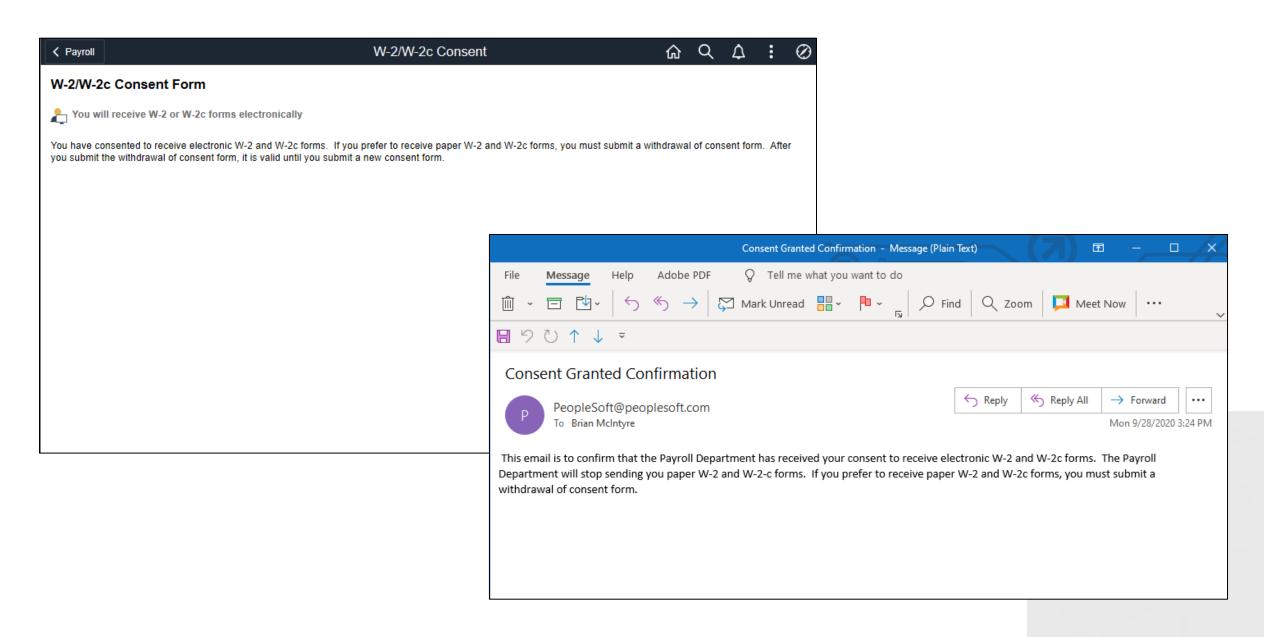


#### View Paychecks

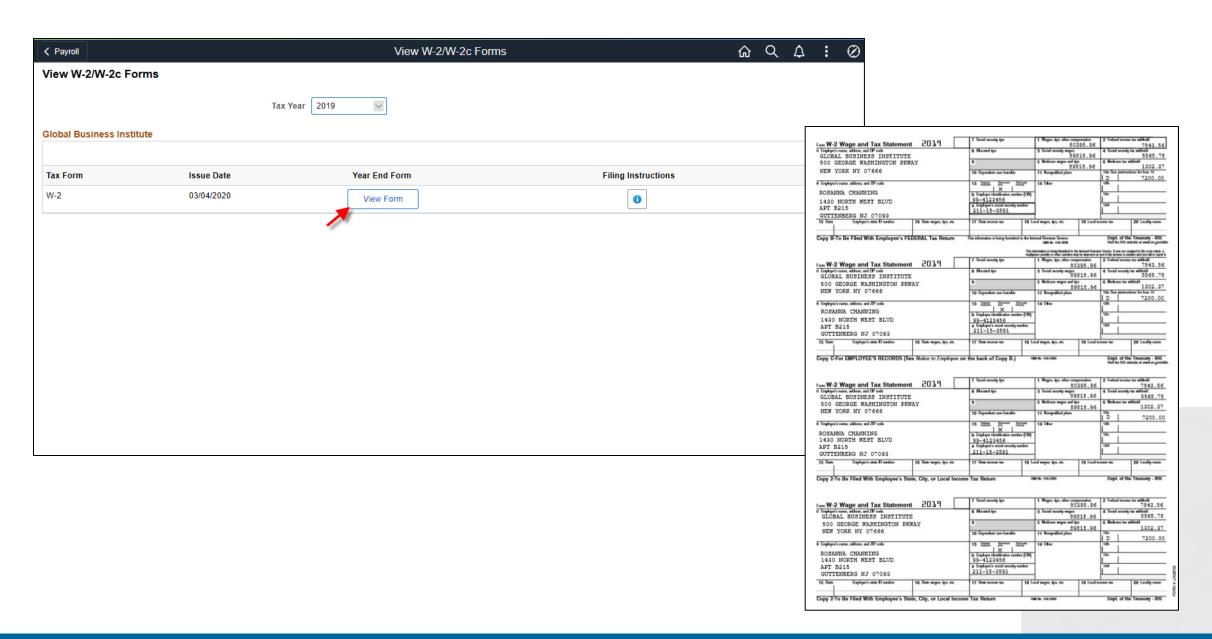




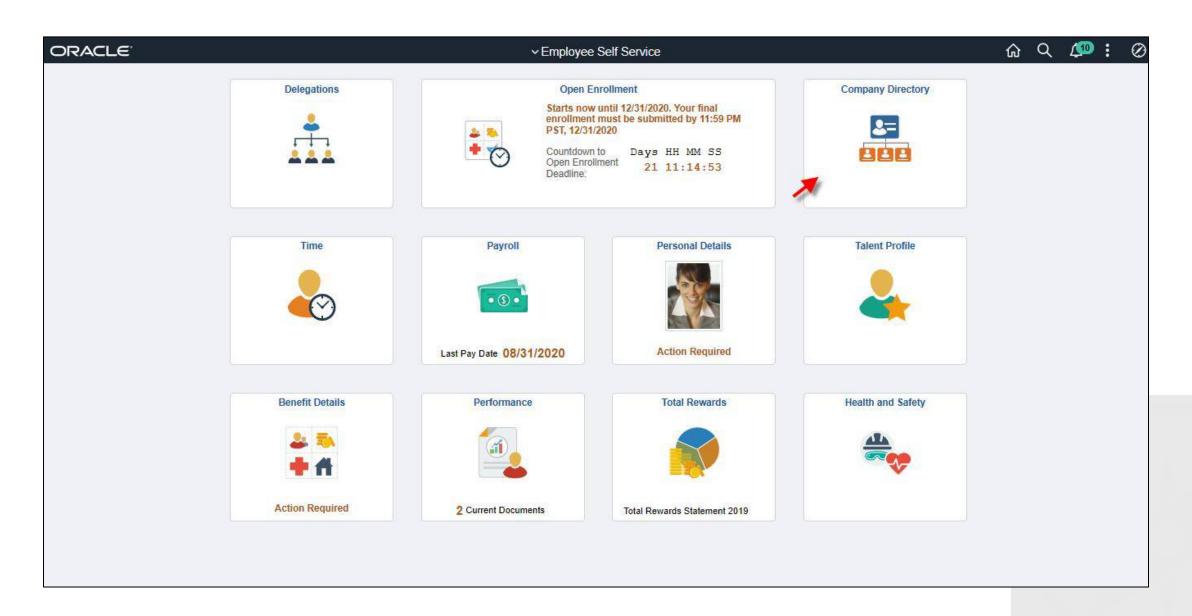
#### W-2 Consent Submitted and Emailed to User



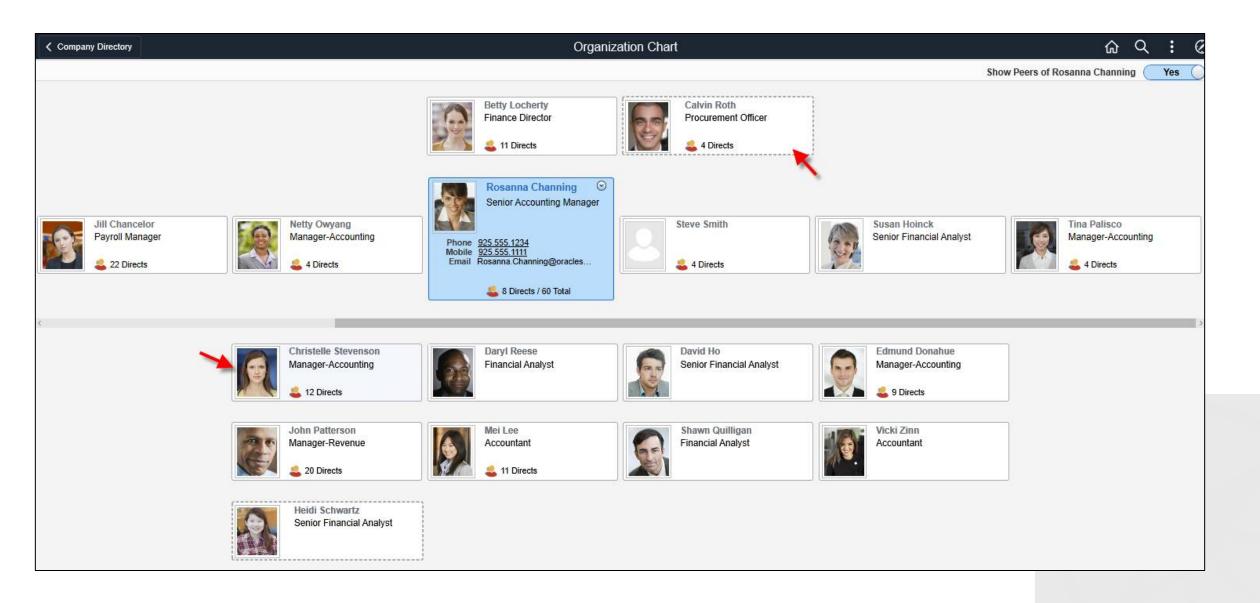
#### View W-2



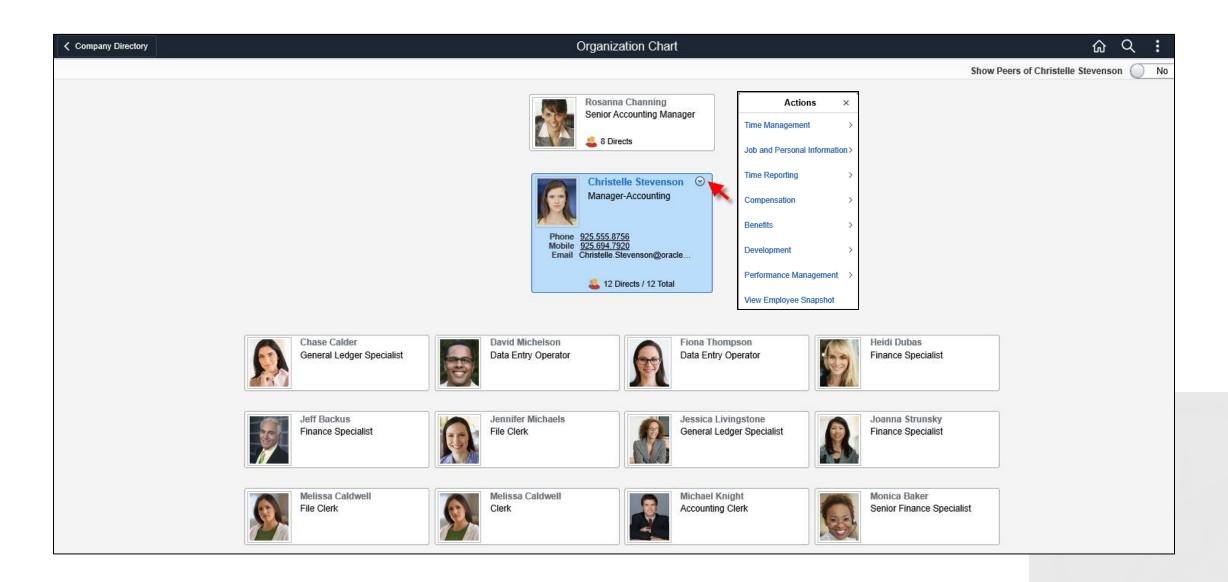
## **Company Directory**



# Org Chart with Dotted Line



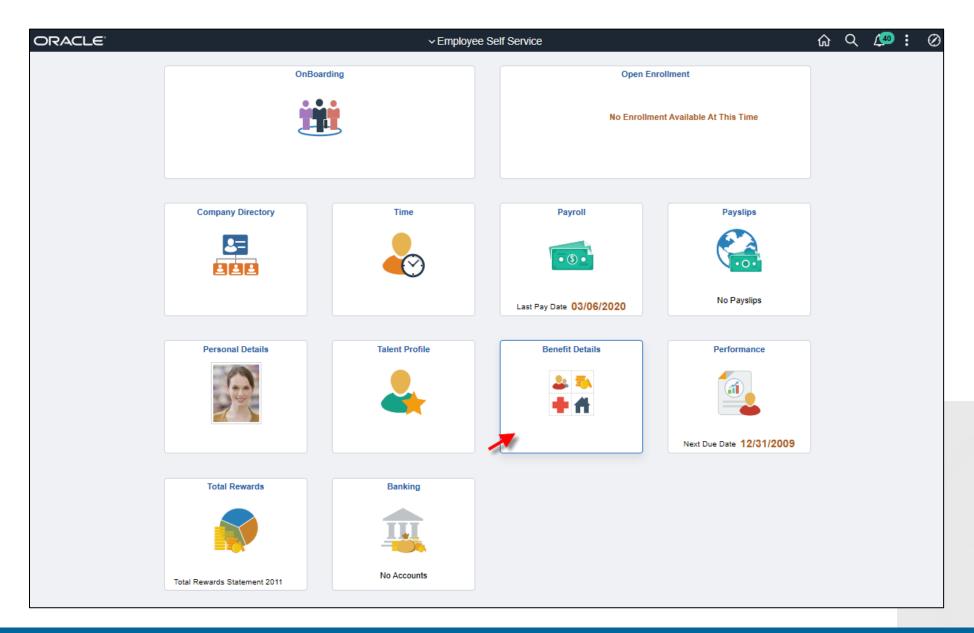
#### Related Items for My Directs



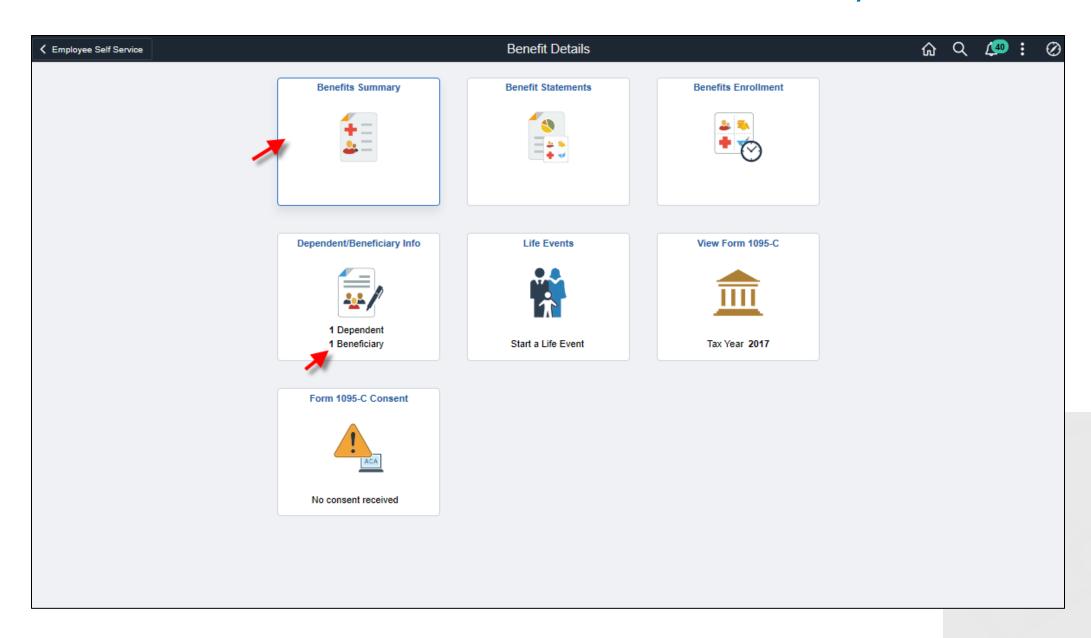
#### Fluid Benefits

Benefits Details, Benefits Statements, Benefits Enrollment Life Events, Benefits Chatbot

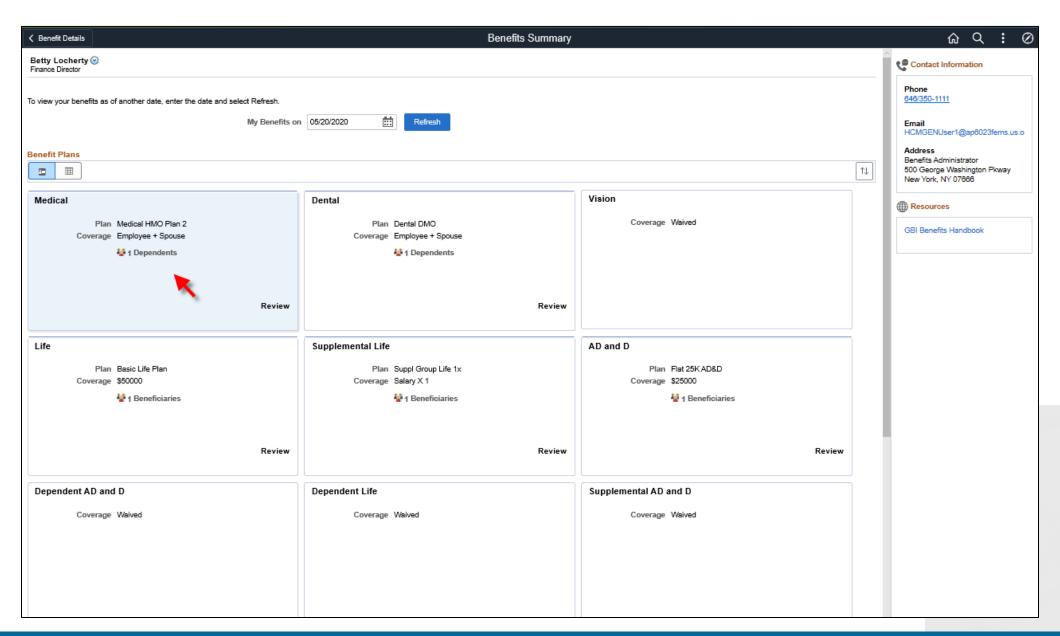
#### Benefit Details Dashboard



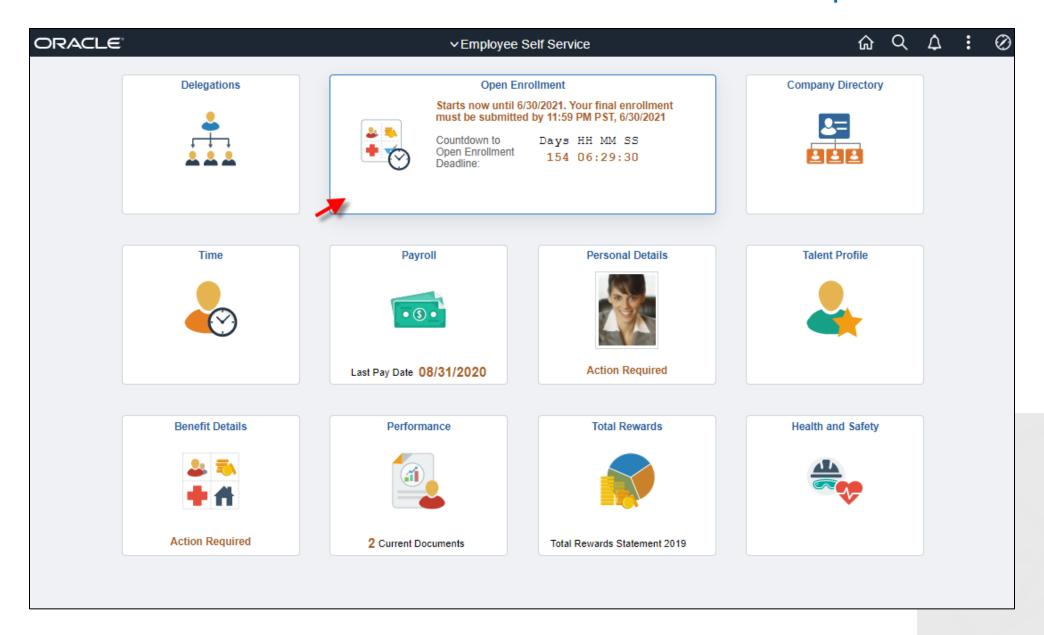
## Benefit Details Tiles and Dynamic Content



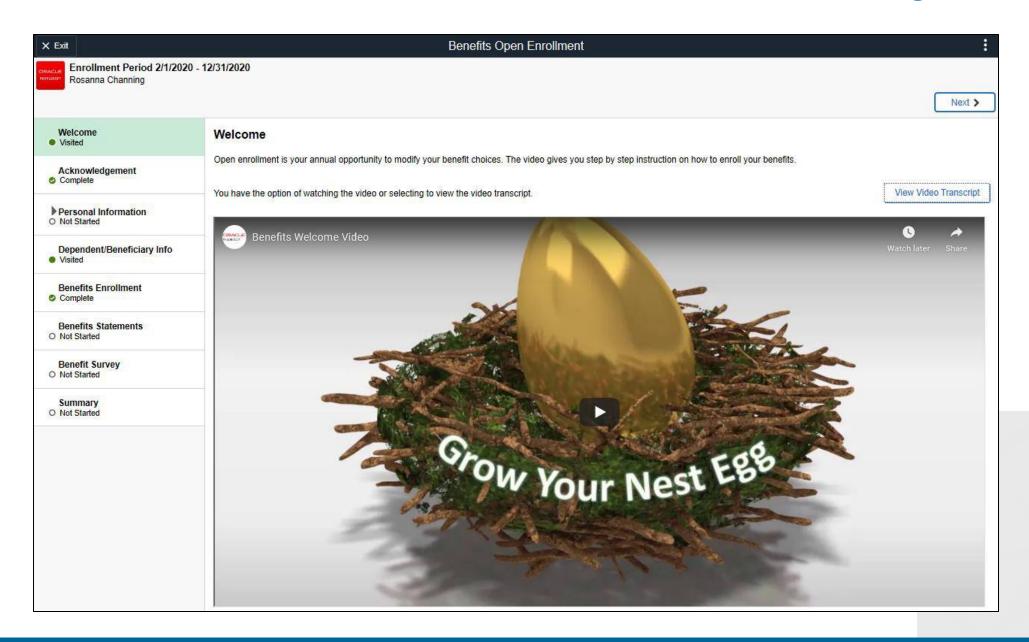
### **Benefits Summary**



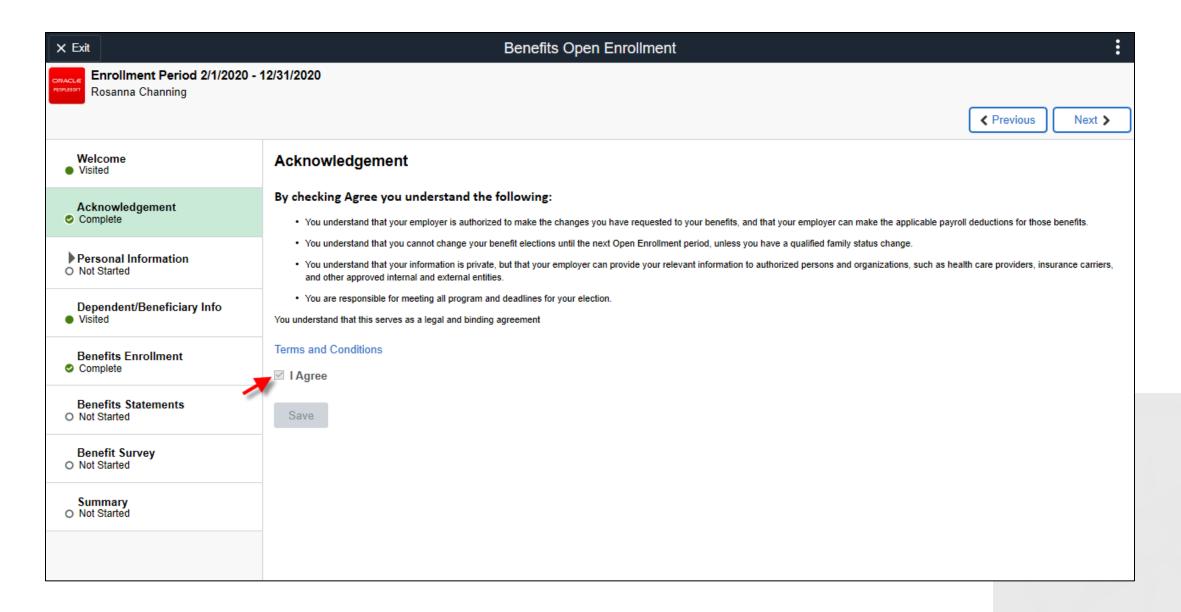
## Fluid Benefits Open Enrollment



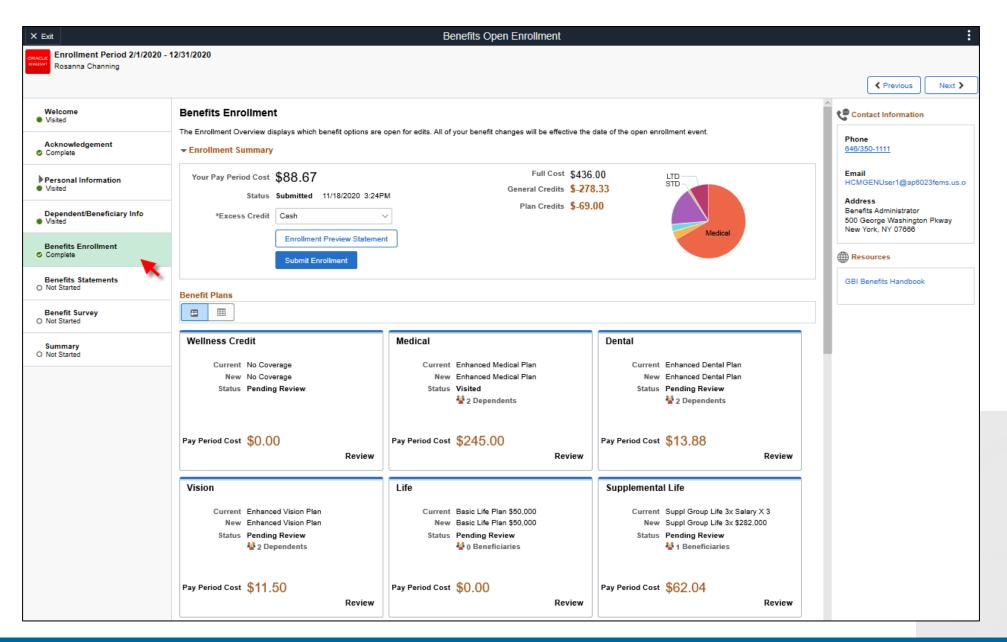
## Welcome Message / Video



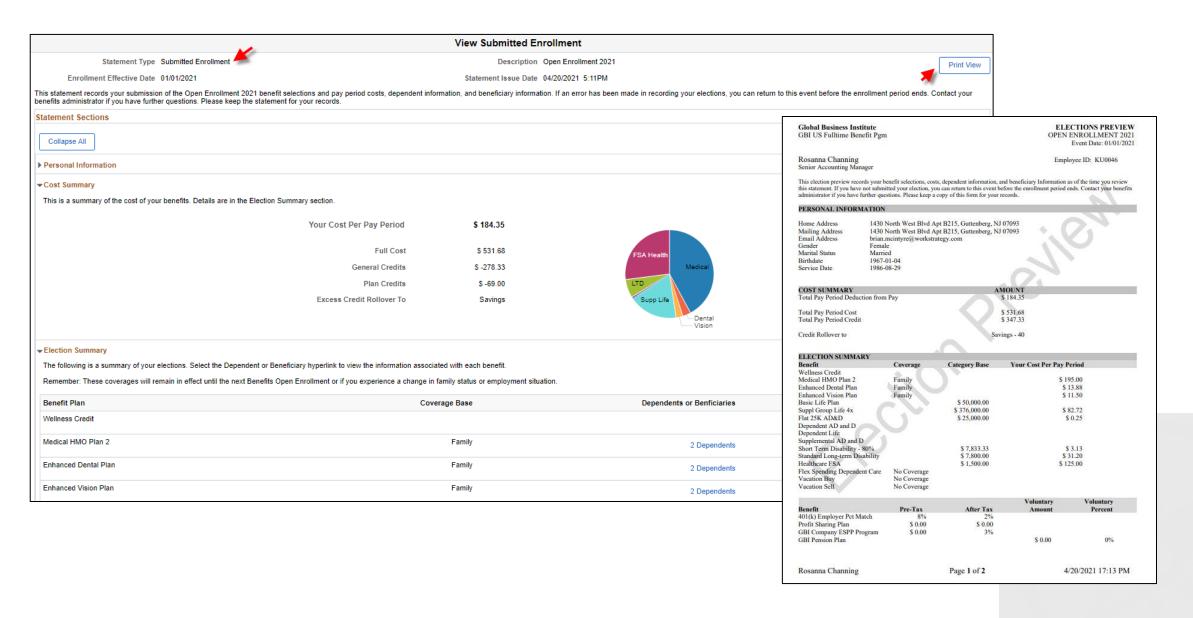
### **Employee Acknowledgement**



#### **Elect Benefits**

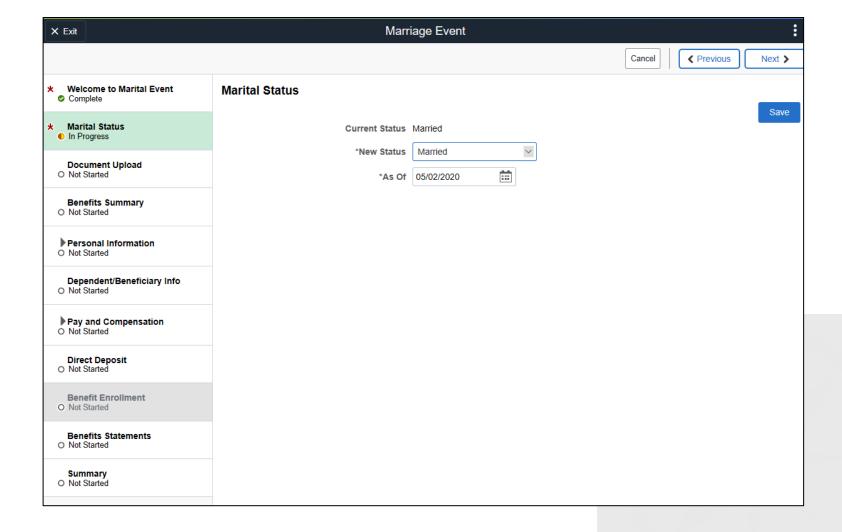


#### Review "Submitted" Enrollment Statement

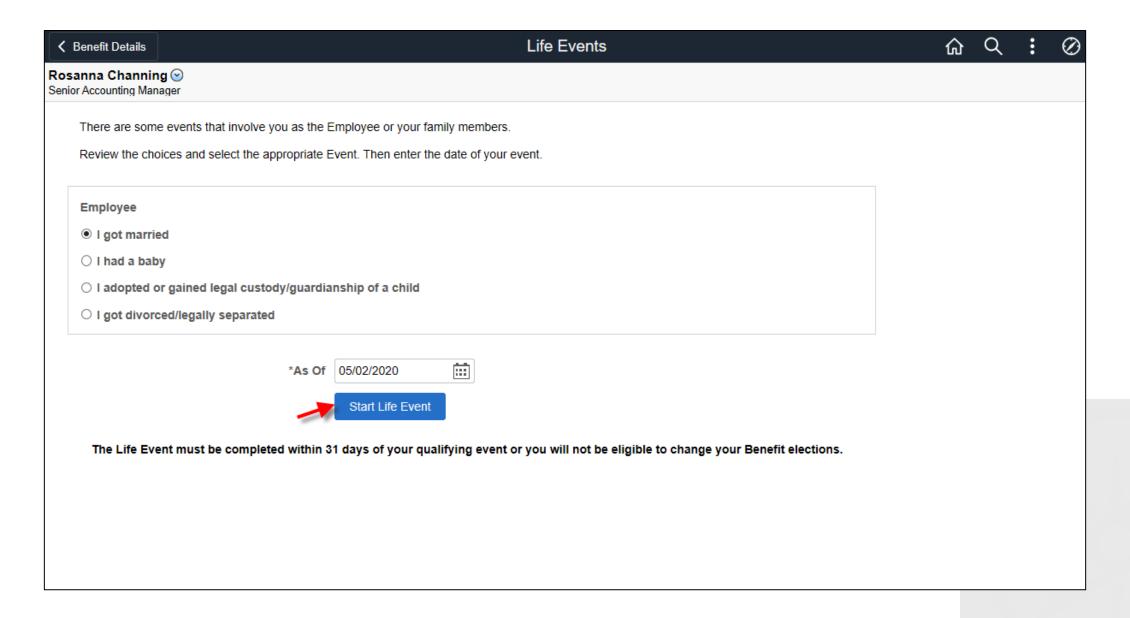


## Fluid Life Events (Activity Guide Steps)

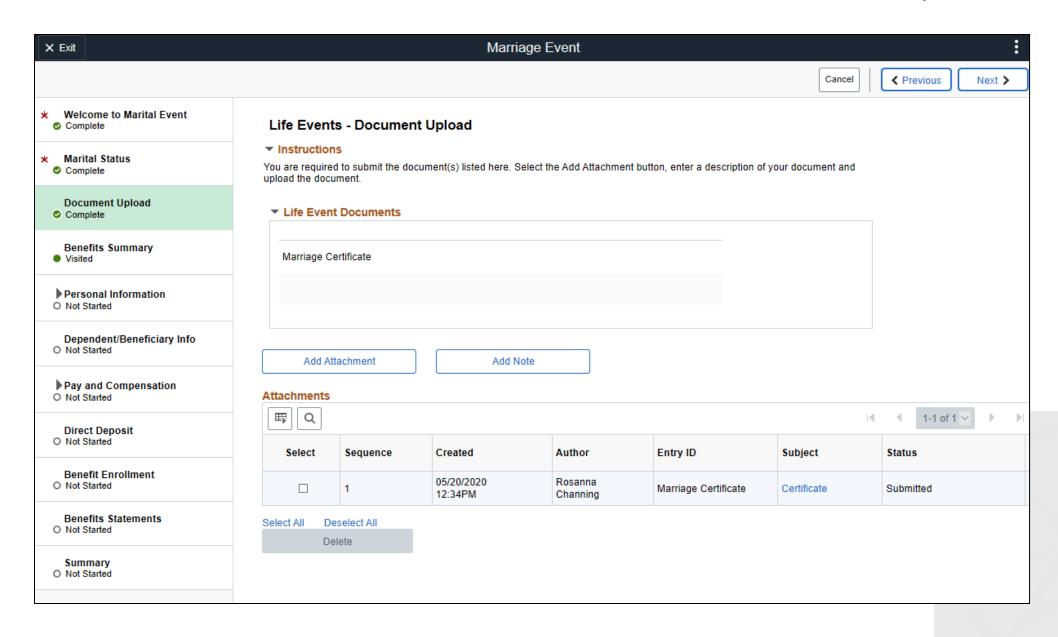
- Step by step design using Fluid Activity Guide Composer
- Contains helpful instructional information
- Life Event Welcome page text can be updated as necessary
- Activity Guide on left highlights required and optional steps for the life event
- Activity Guide includes icons to track the status of each step
- Action buttons in the top right also guide the user through the process



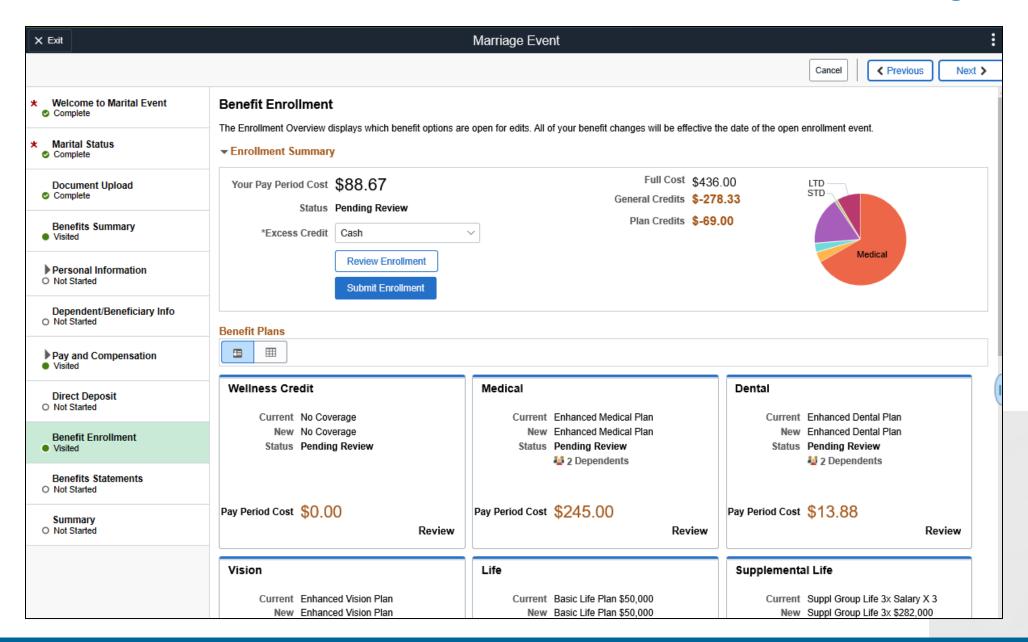
### Marriage Life Event



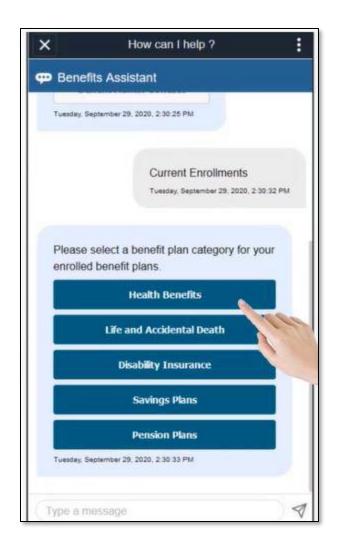
## **Document Upload Step**

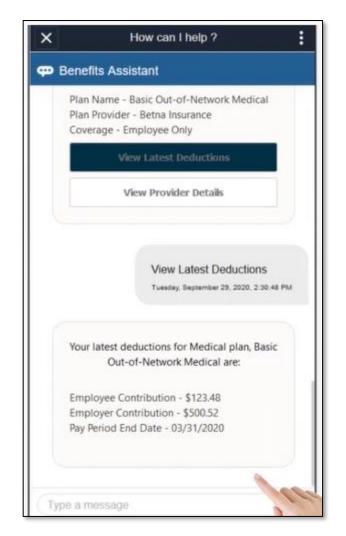


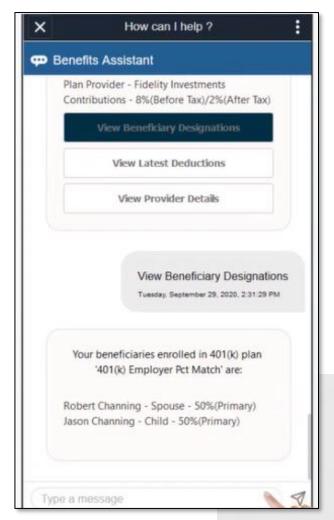
#### **Enrollment for Marriage Event**



#### **New Chatbot Feature**





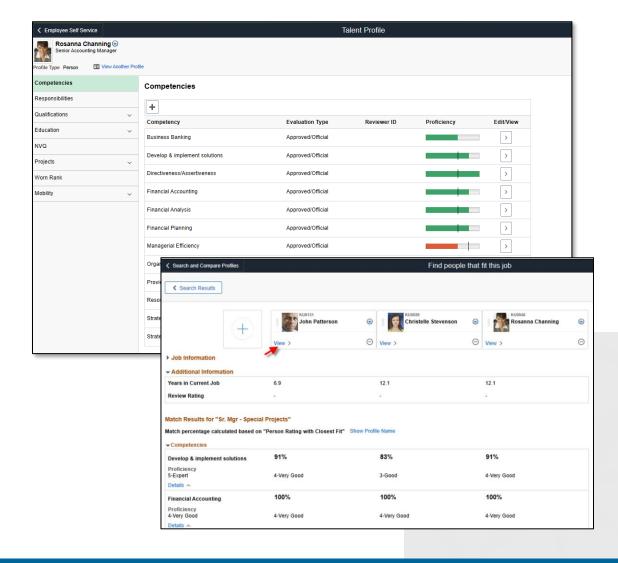


#### **Talent Profile**

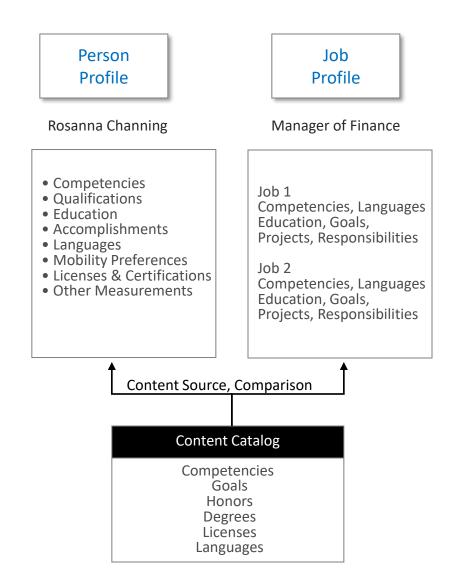
Employee Talent Profile
Search and Compare (Employees, Managers)

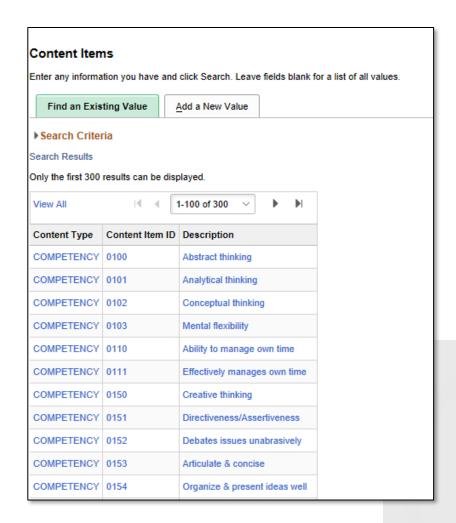
## **Profile Management Concepts**

- Recently enhanced with Fluid user experience
- New Profile Search and Compare (PUM 36)
- Employee (Person) Profiles
- Job or Position (Non-Person) Profiles
- Employee Profiles are internal employee "resumes"
- Talent Profile content accessible by HR, OD, and Managers
- Profile Management provides integration between Talent modules
- Supports Employee and Manager Self Service
- Enables analytics and reporting
- Supports Fluid, Classic, and Classic Plus pages

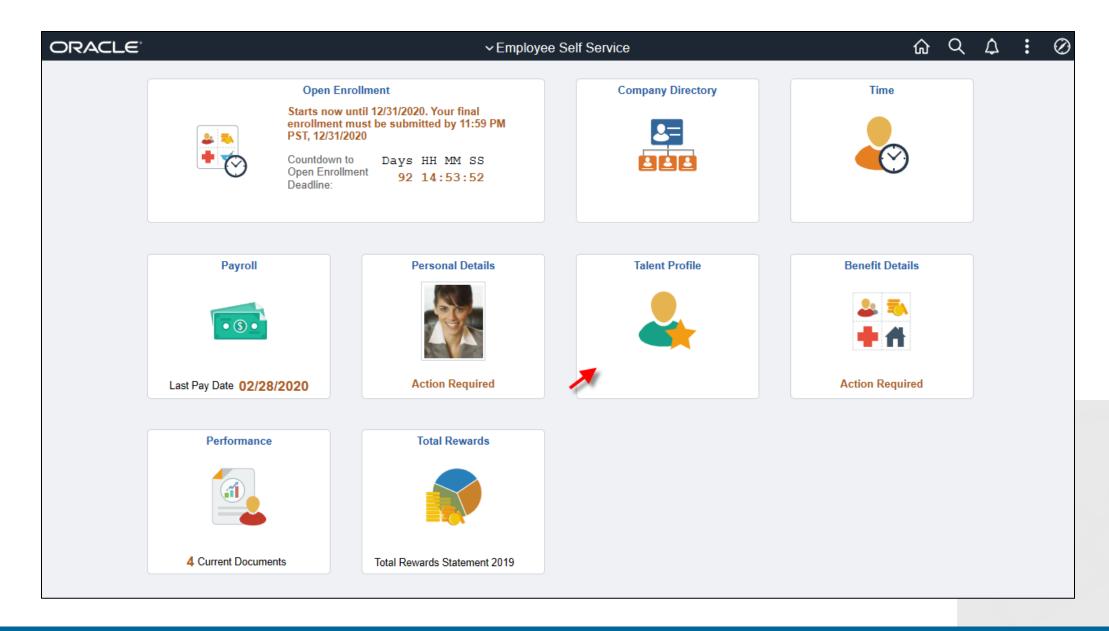


#### Profile Management and the Content Catalog

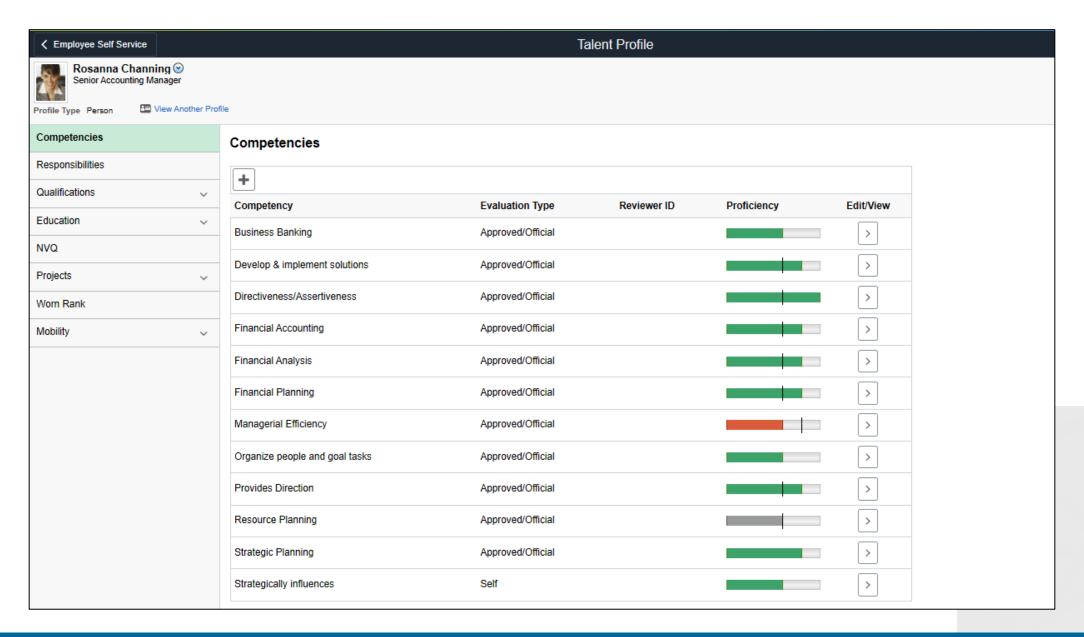




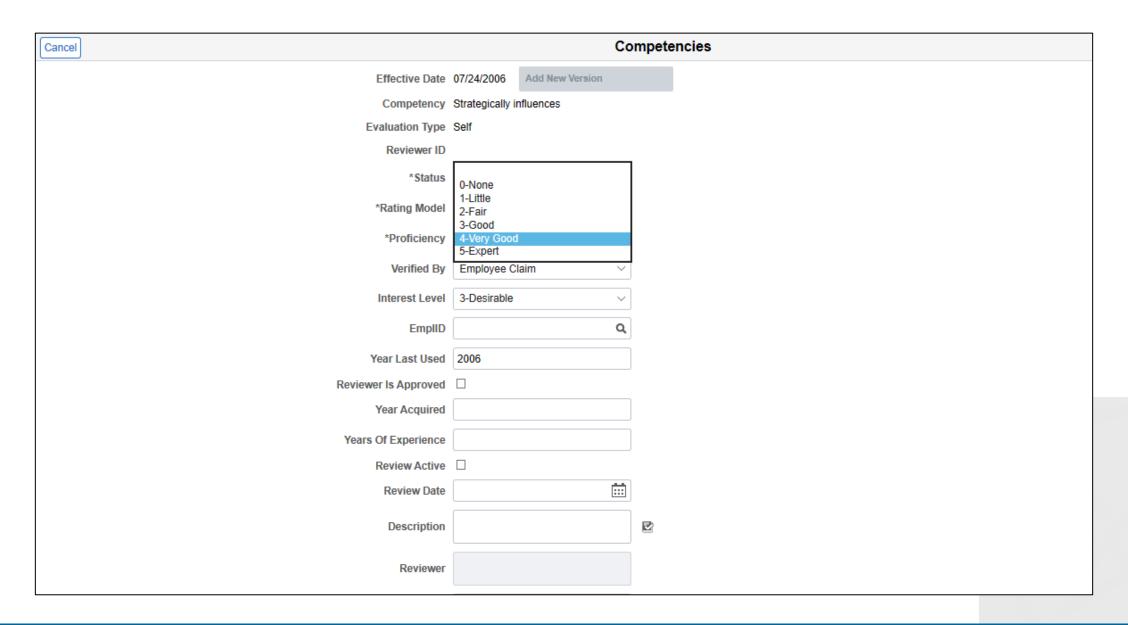
# **Employee Talent Profile**



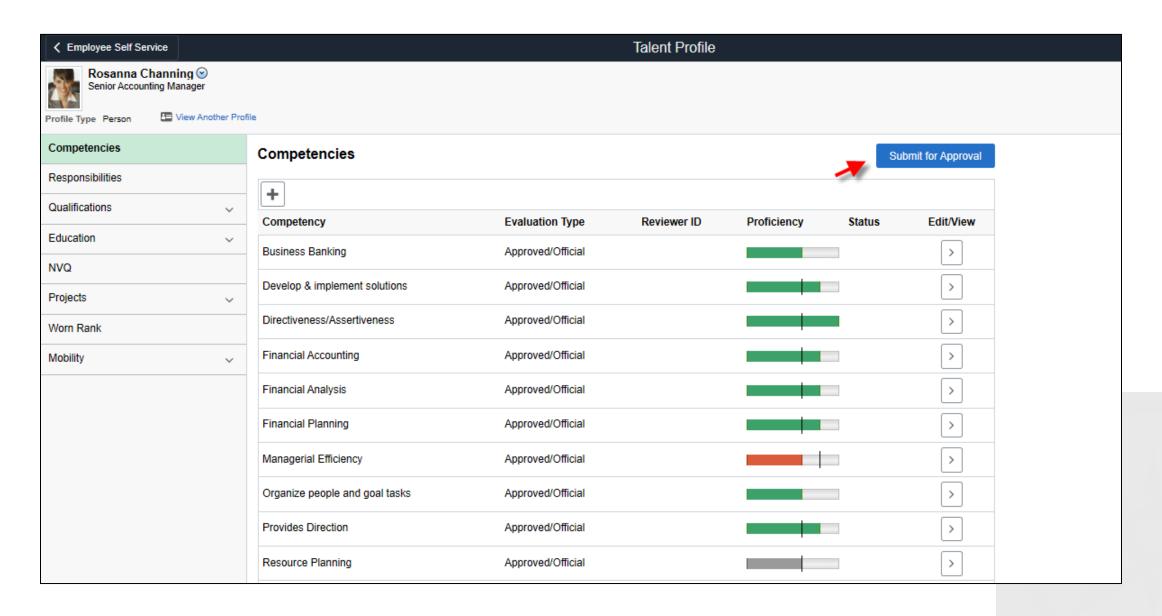
#### Review or Update Profile Data



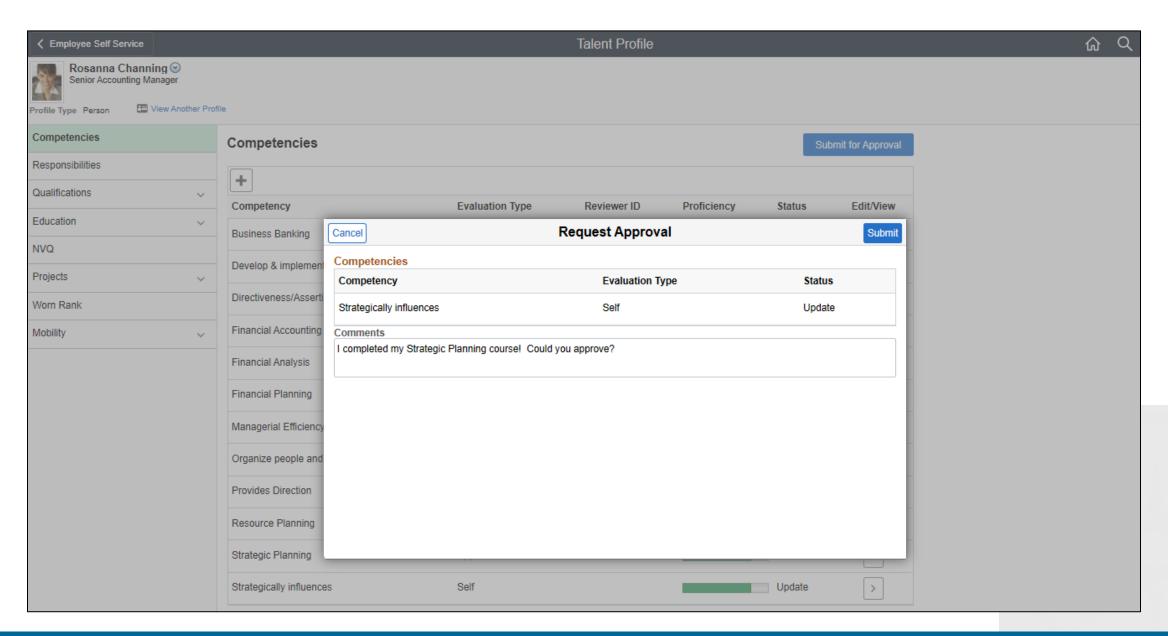
## **Update Proficiency Level**



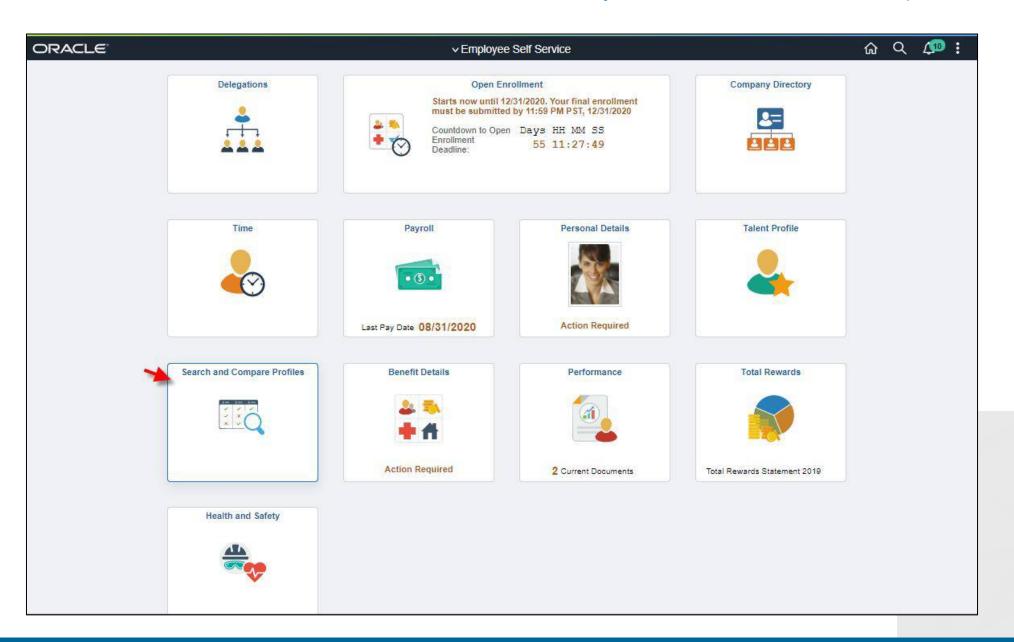
## **Submit for Approval**

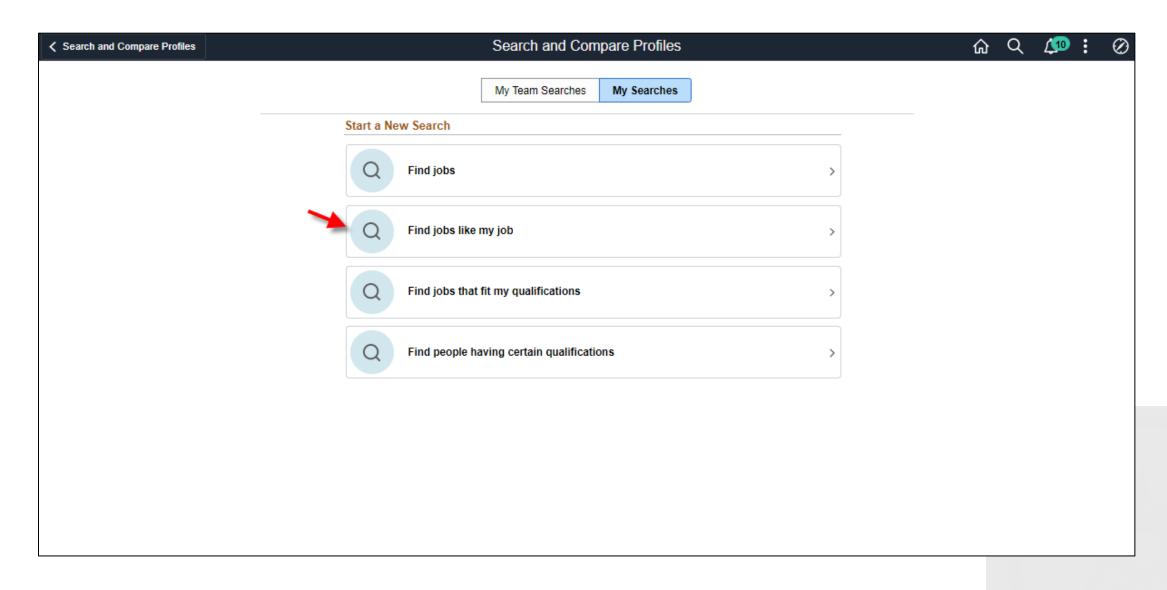


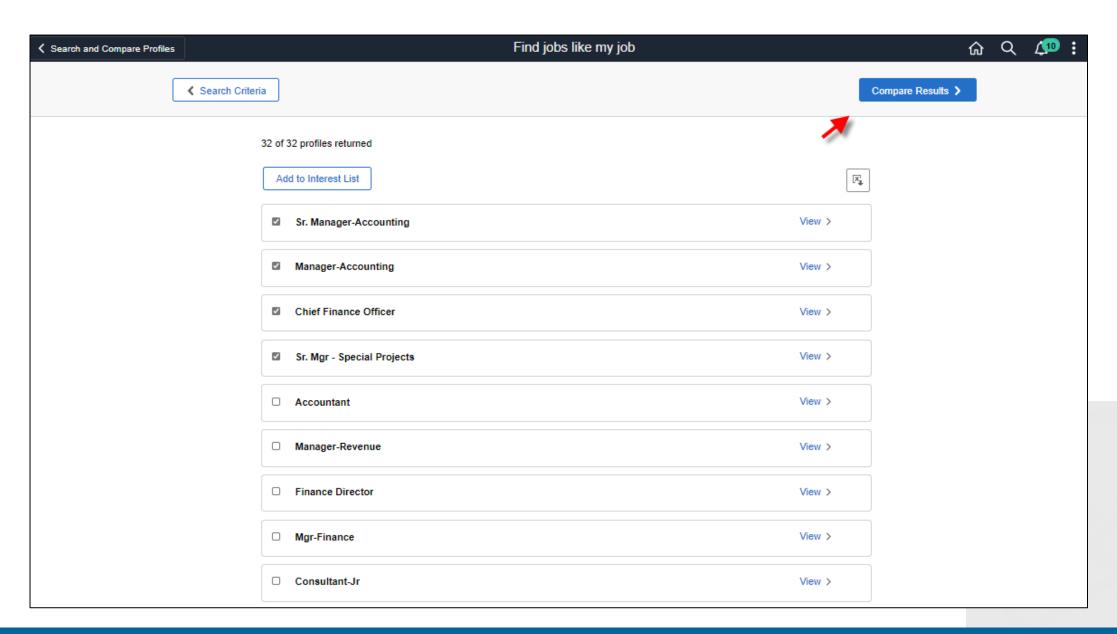
#### Add Notes for Manager

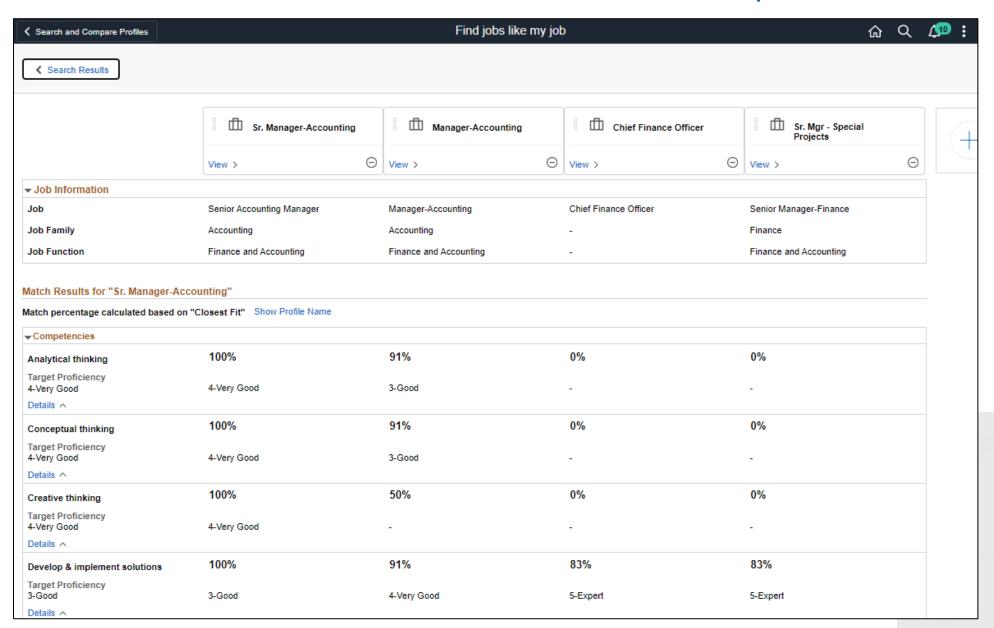


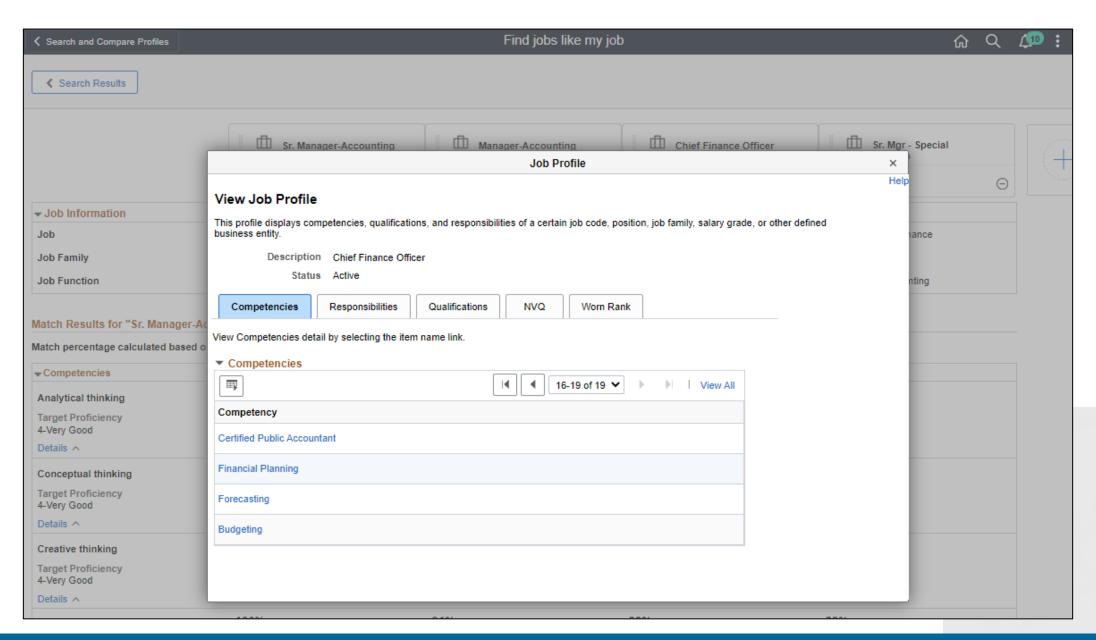
## Search and Compare Talent Profiles (PUM 36)



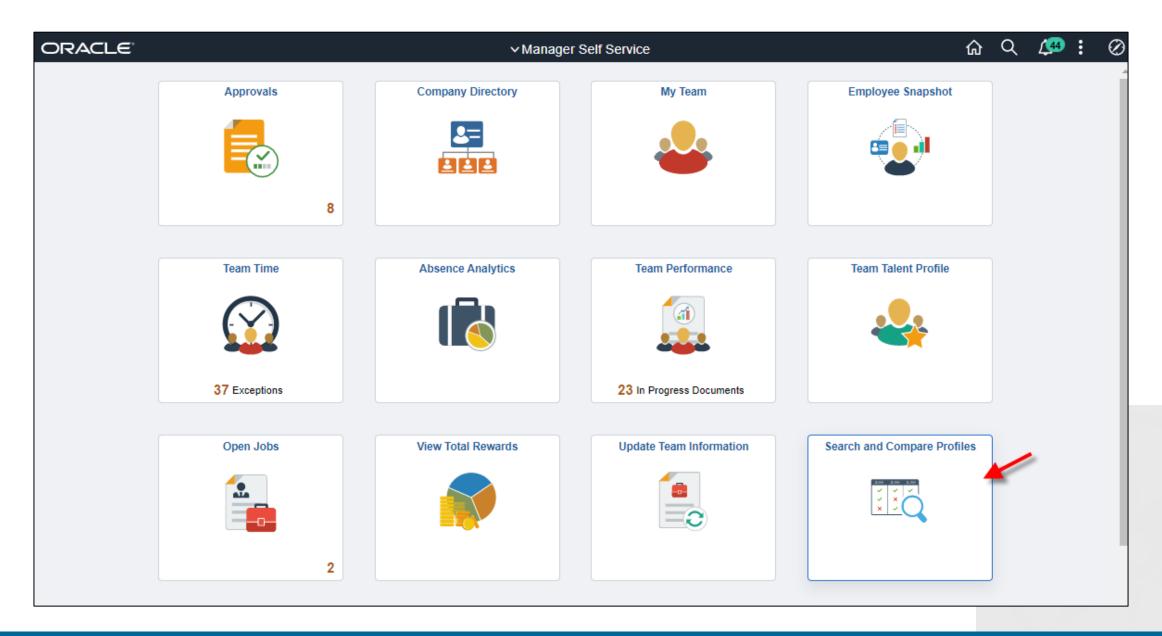


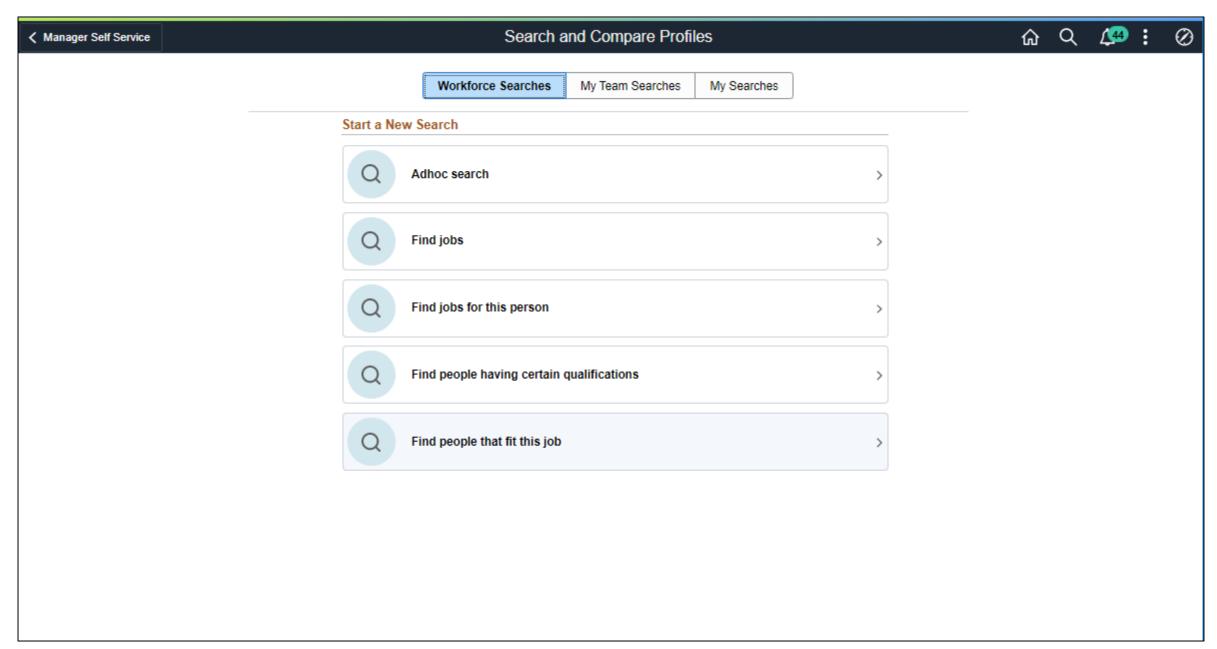


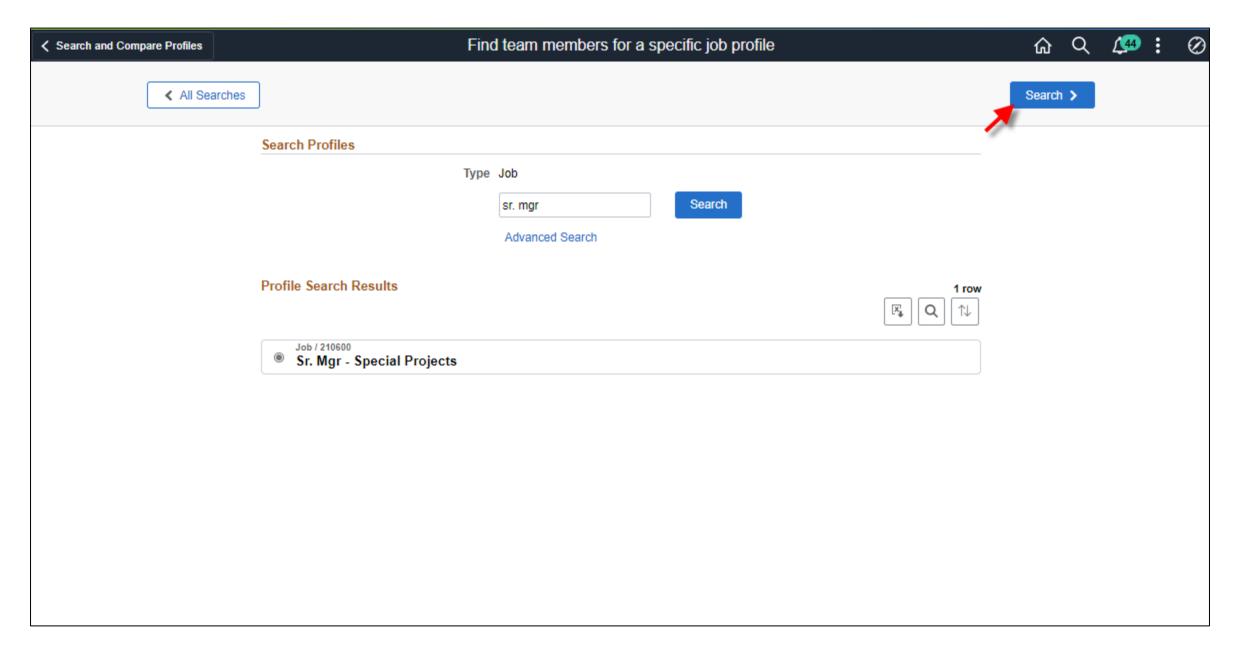




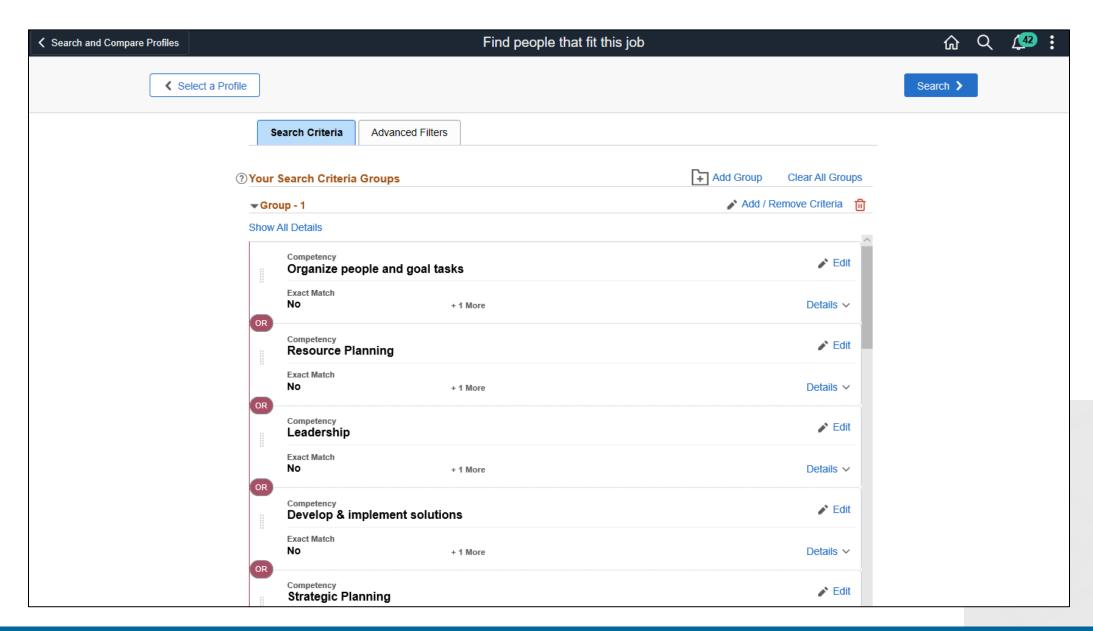
# Manager Search and Compare Talent Profiles



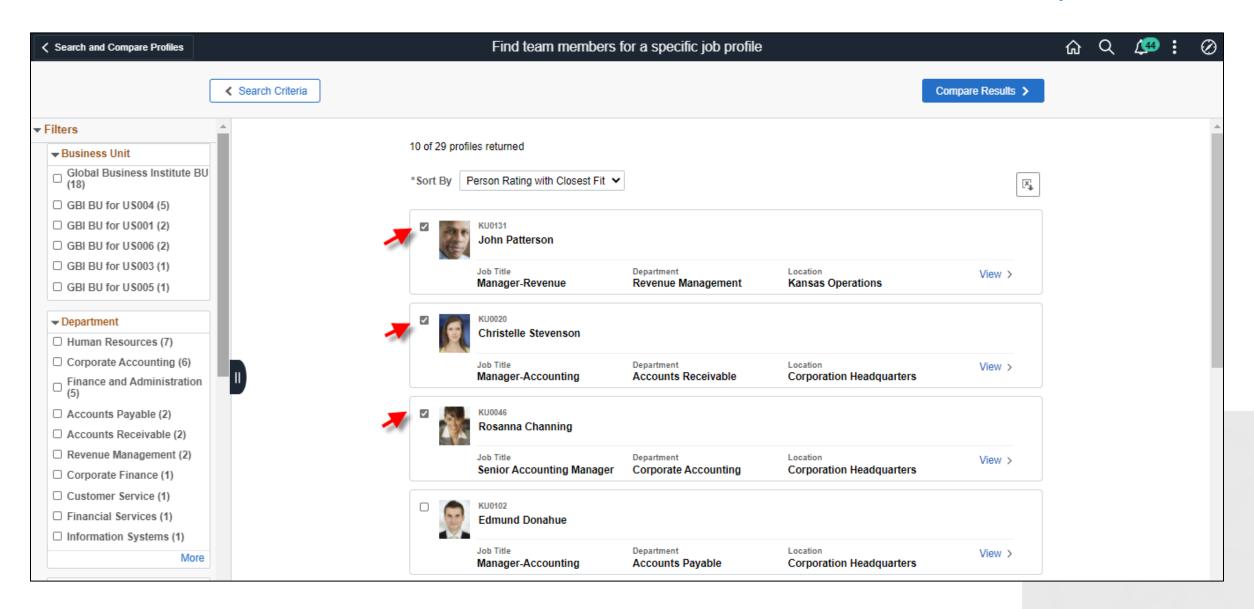




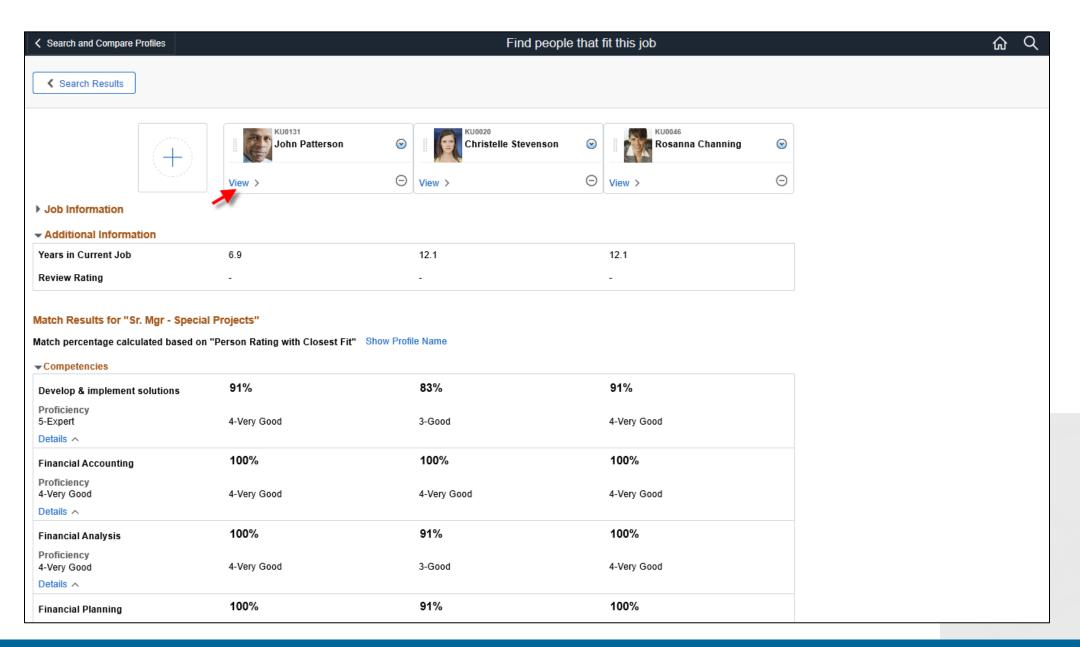
#### Refine Criteria



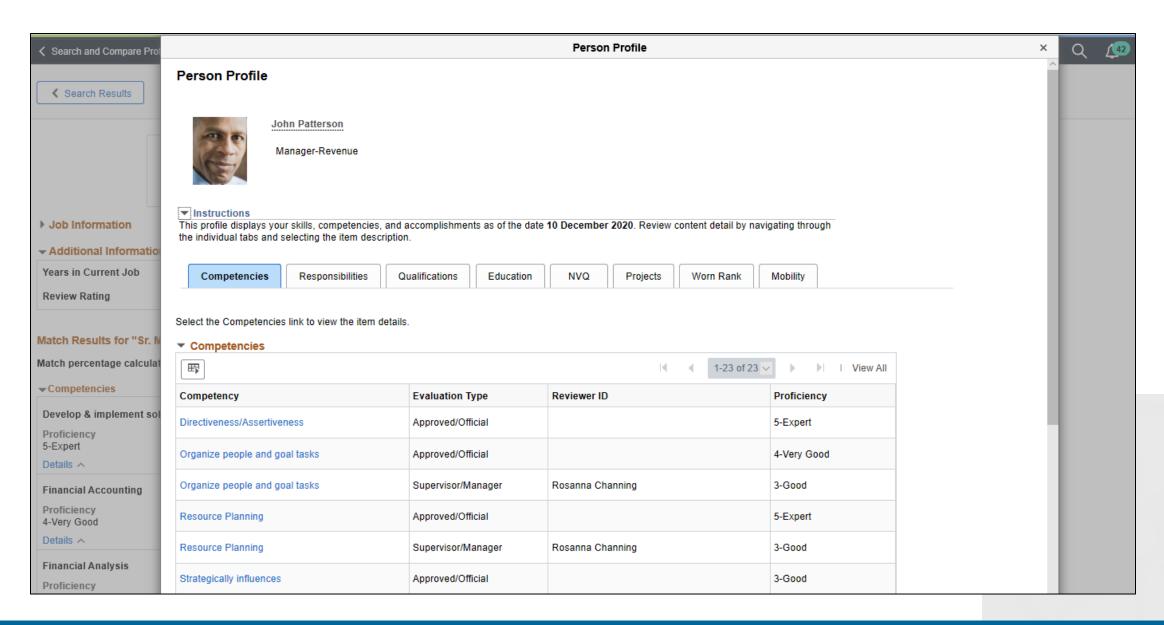
## **Select Candidates for Comparison**



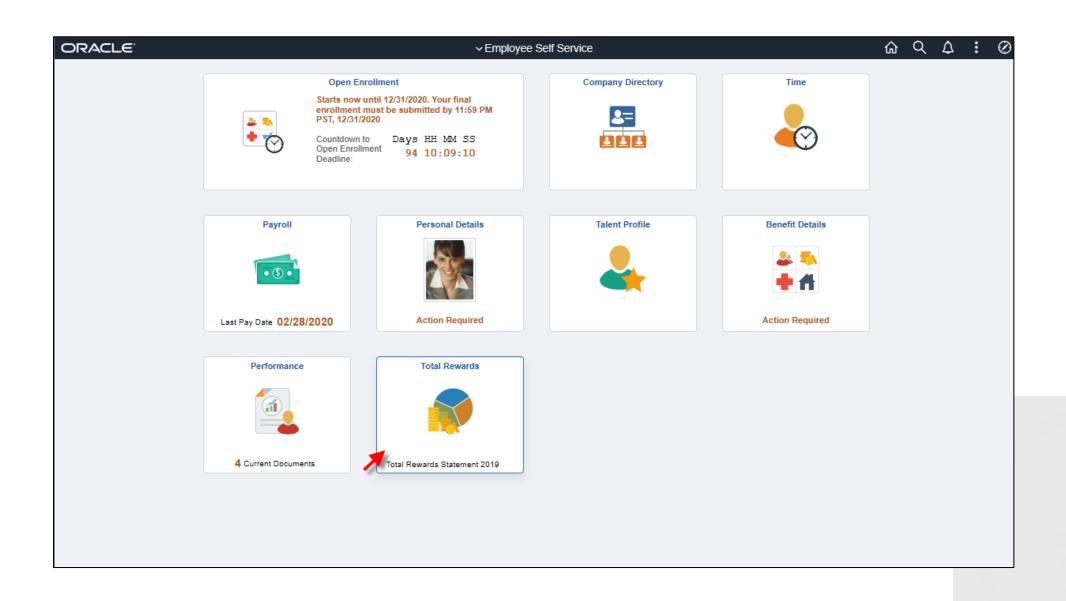
#### **Review Results**

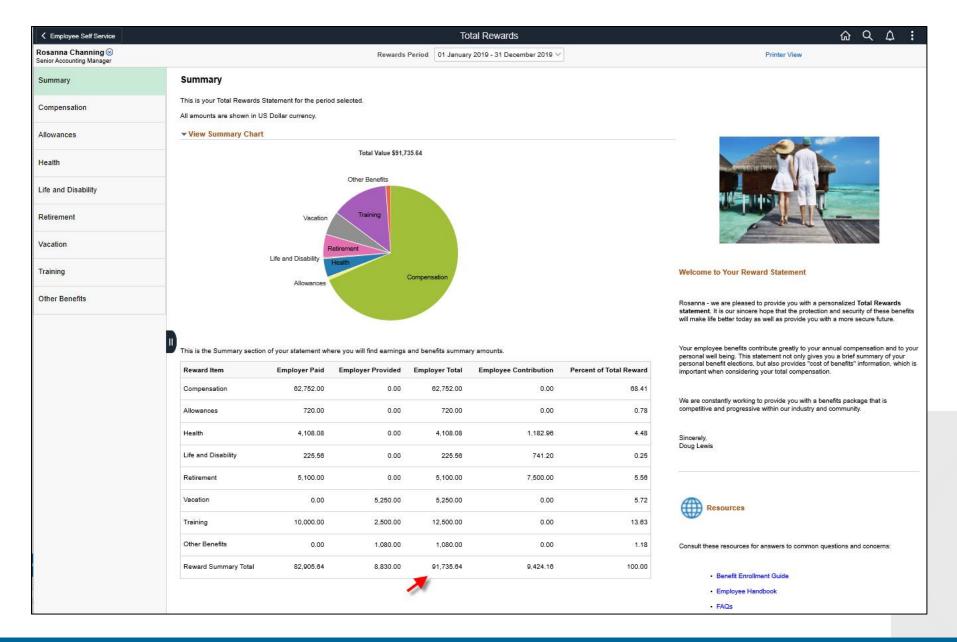


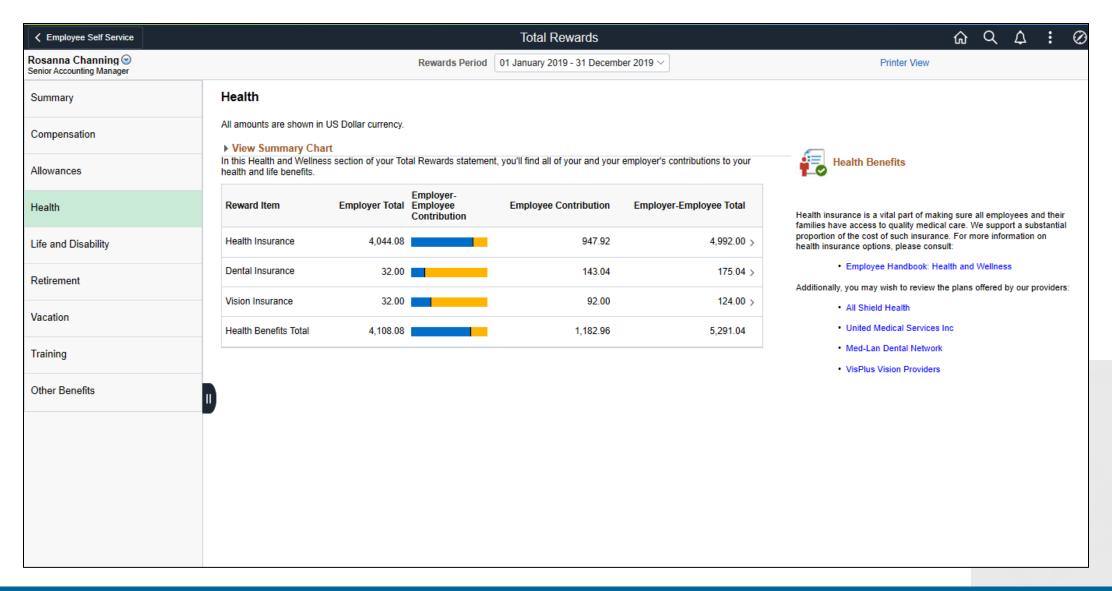
#### Review Detailed Talent Profile



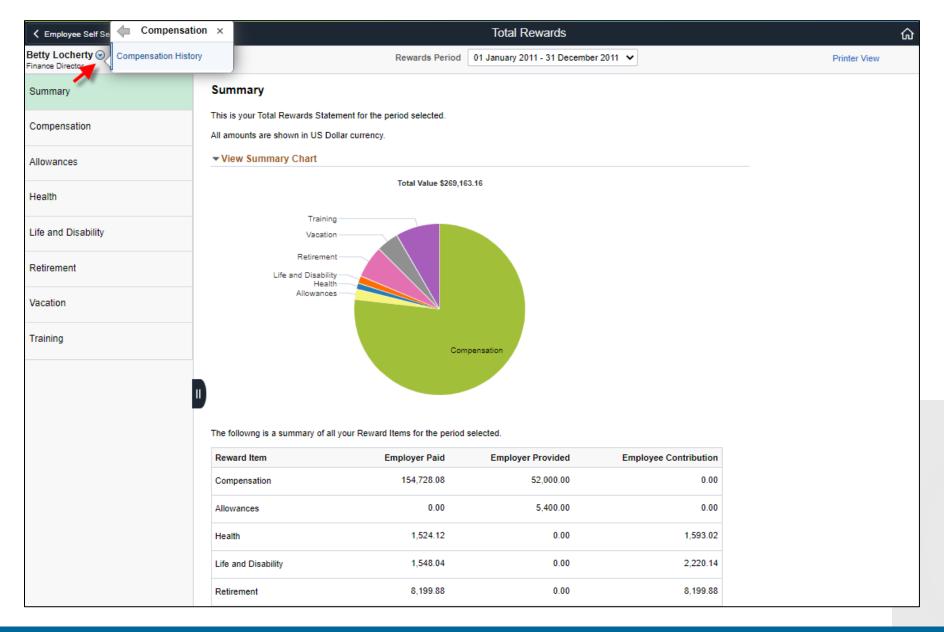
**Total Compensation Statements** 



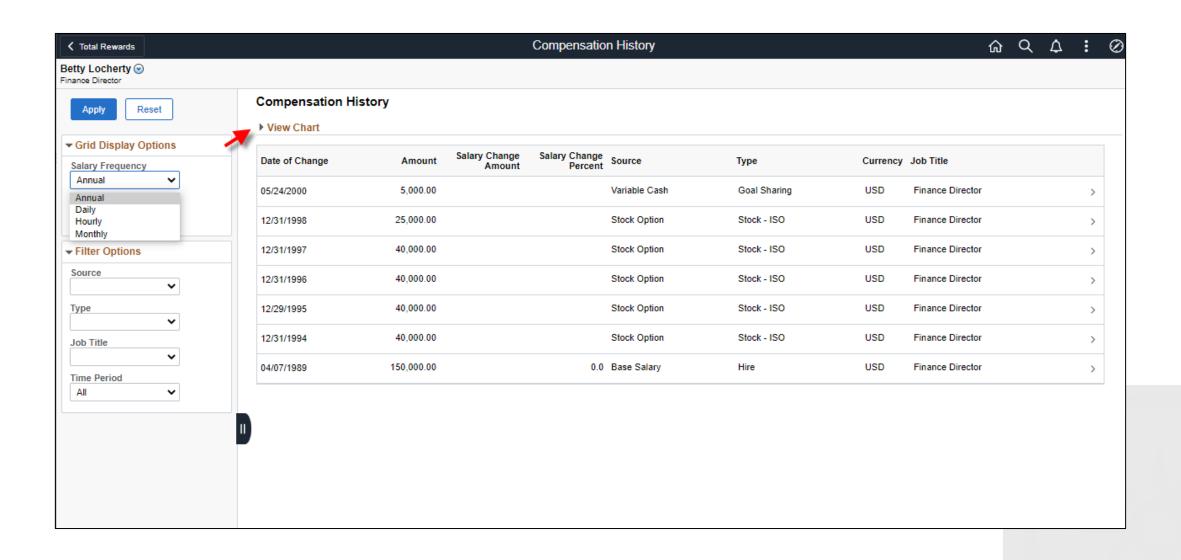




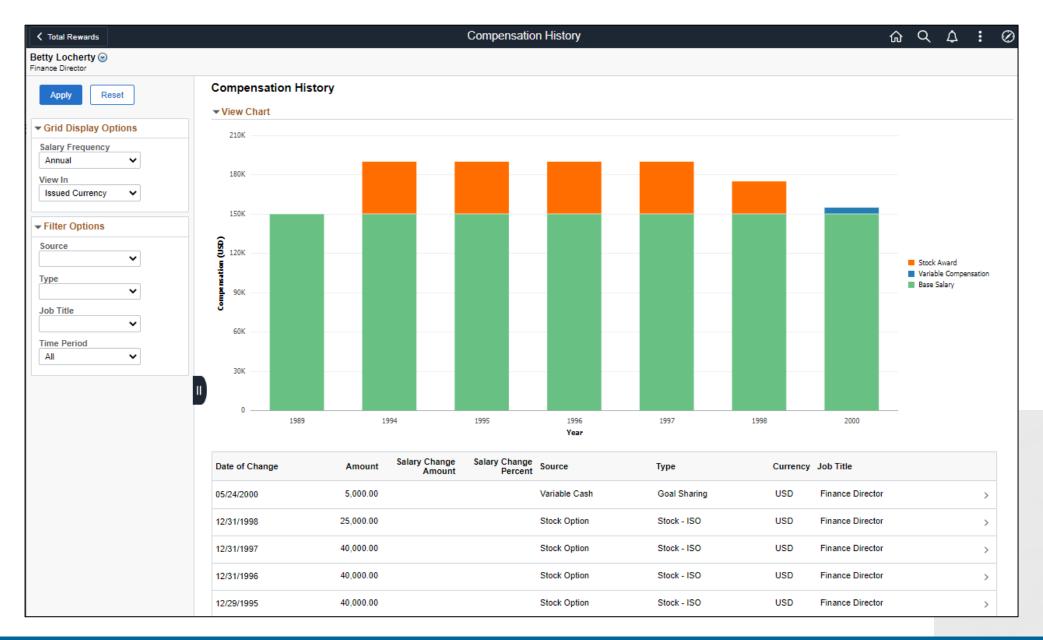
### **Compensation History**



### **Compensation History**



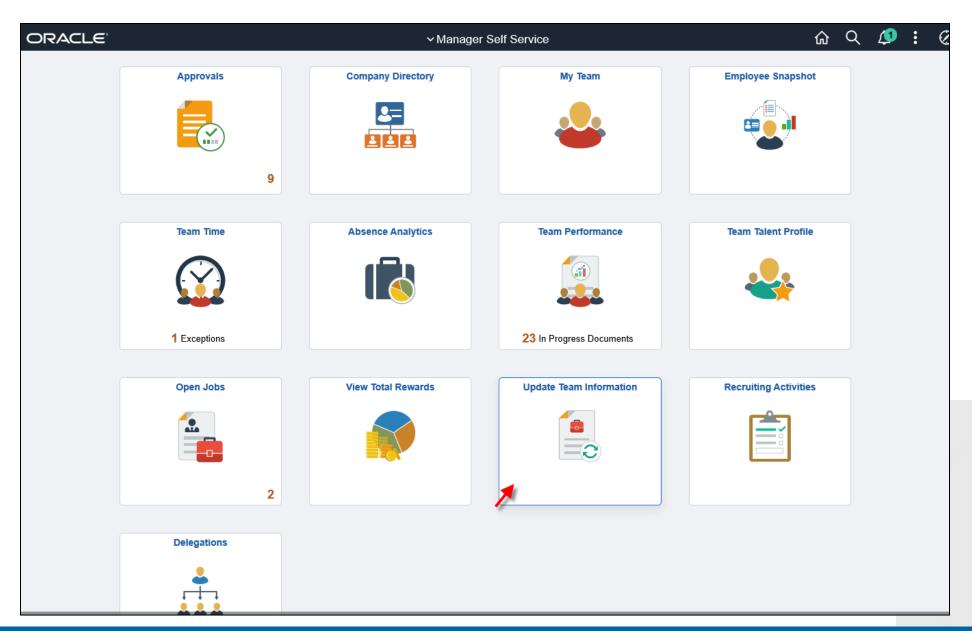
### **Compensation History**

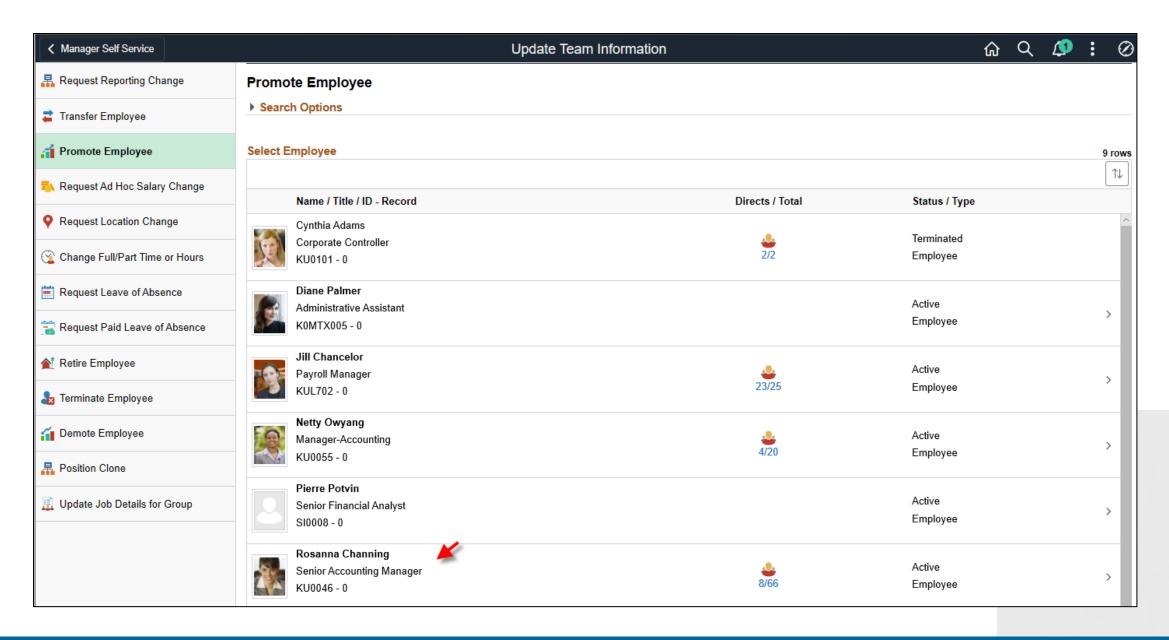


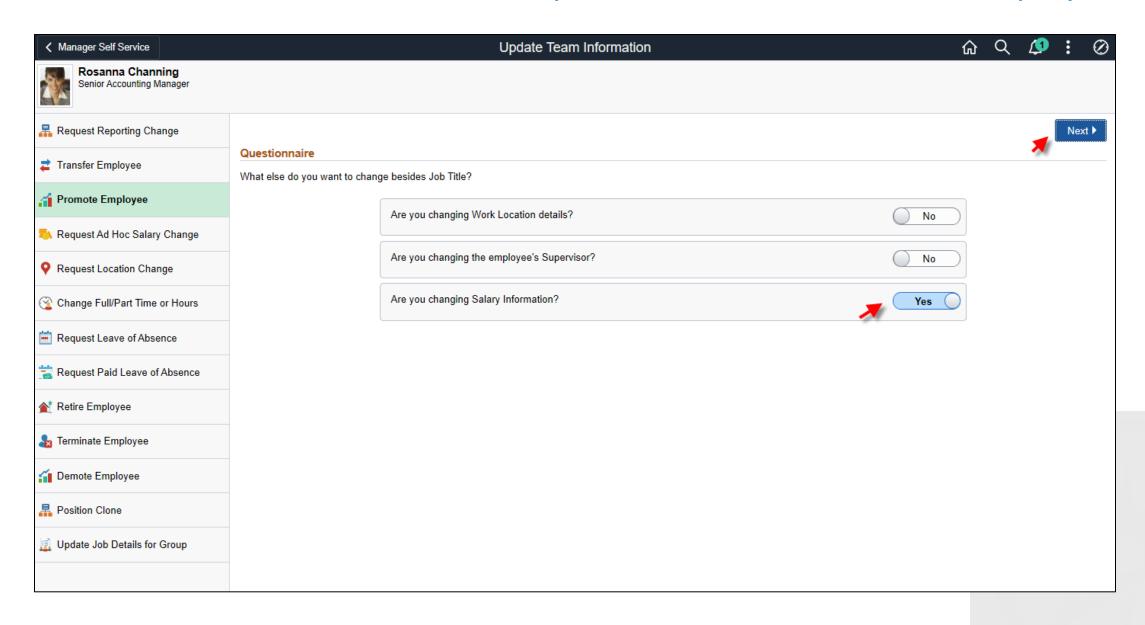
#### Manager Self Service

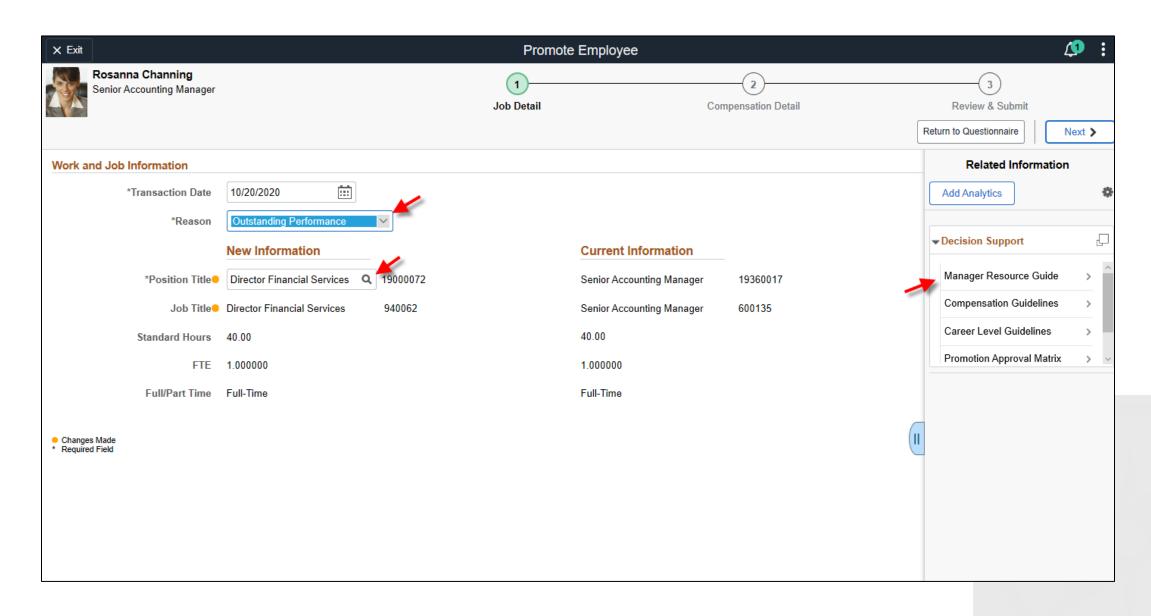
Update Team Information, Approvals and Delegation Employee Snapshot, My Team and Simplified Analytics

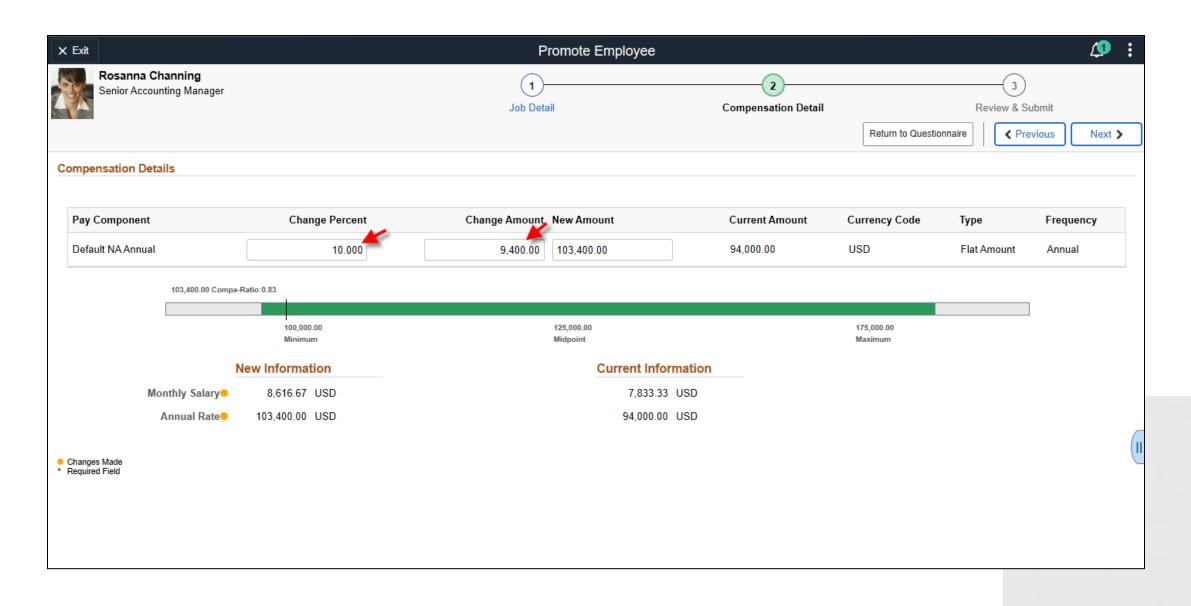
# Update Team Tile with Guided Self Service



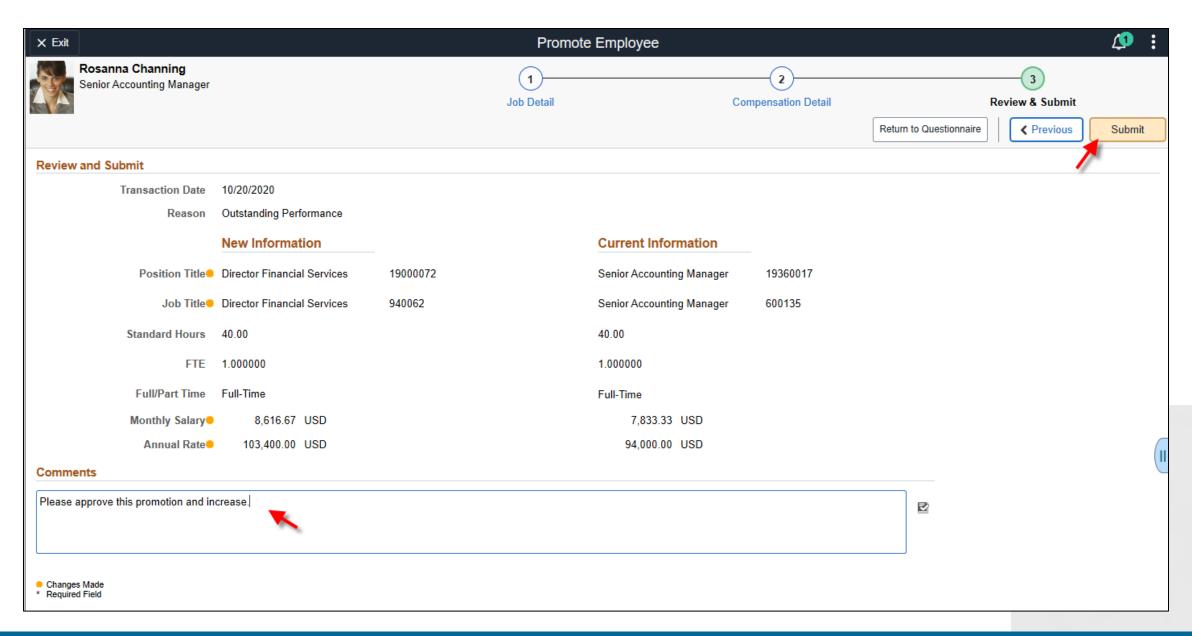




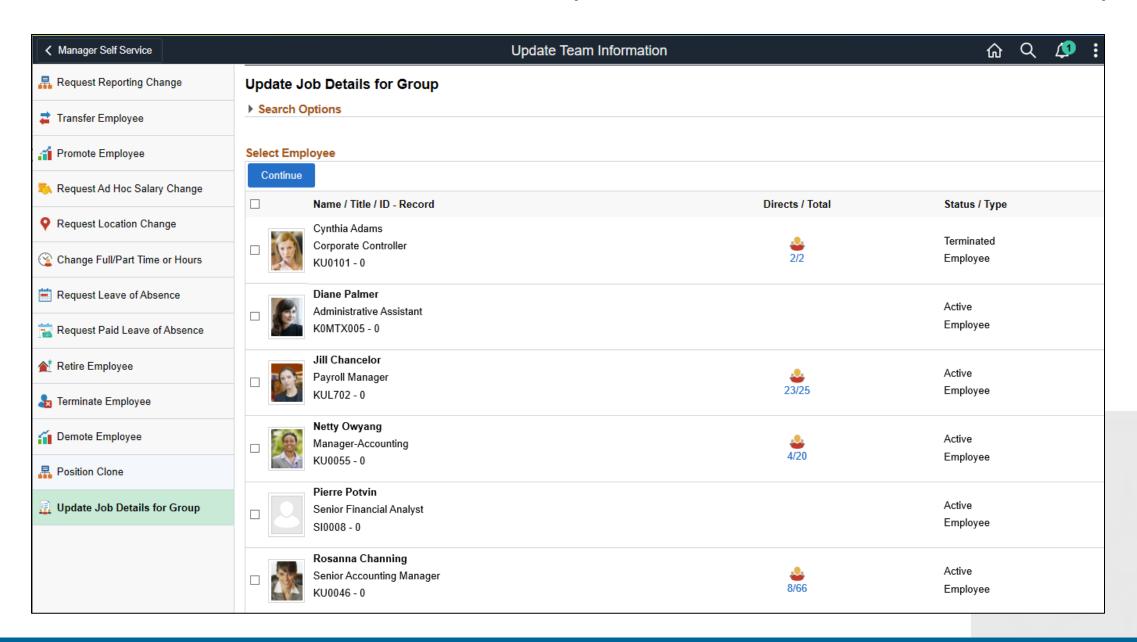




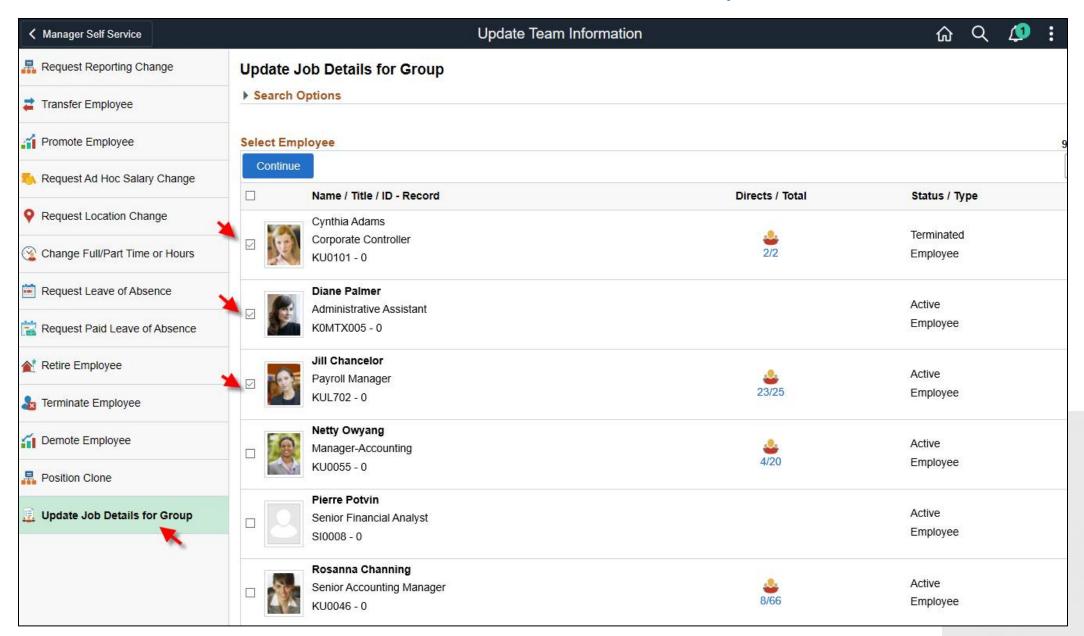
### Promote Employee, Final Submit



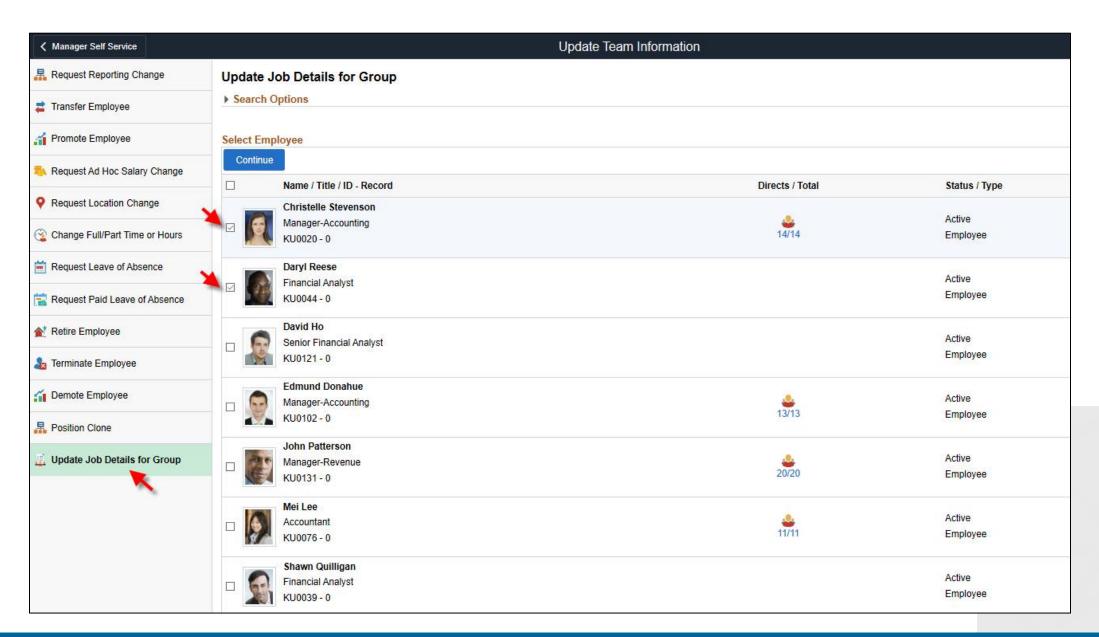
#### **Update Team Information for a Group**



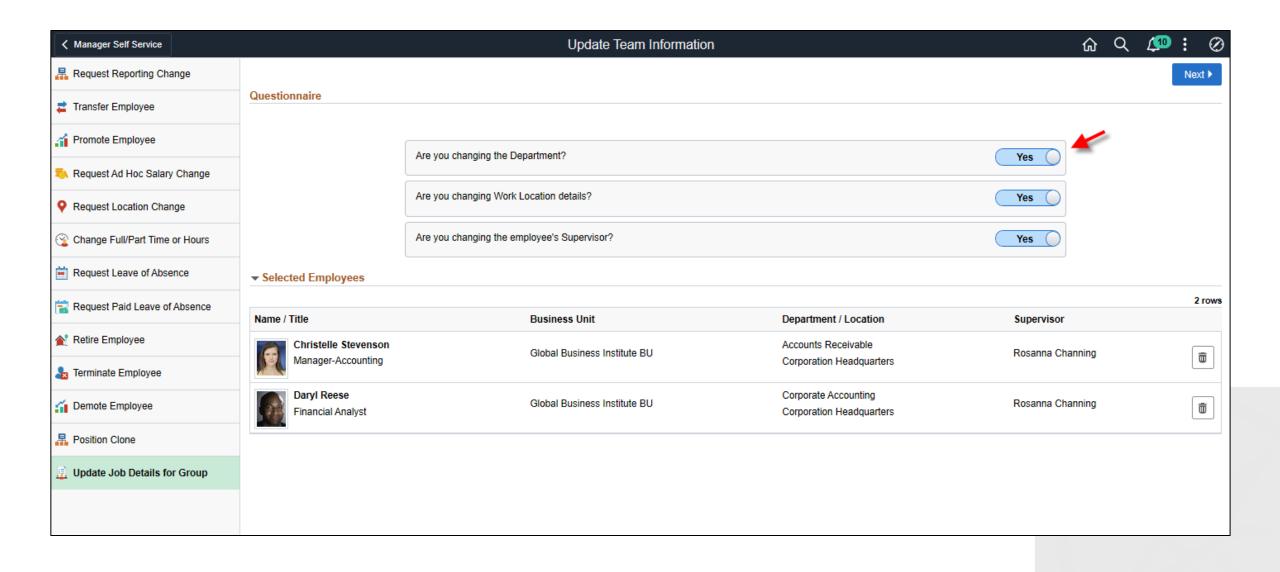
### **Update Team Information**



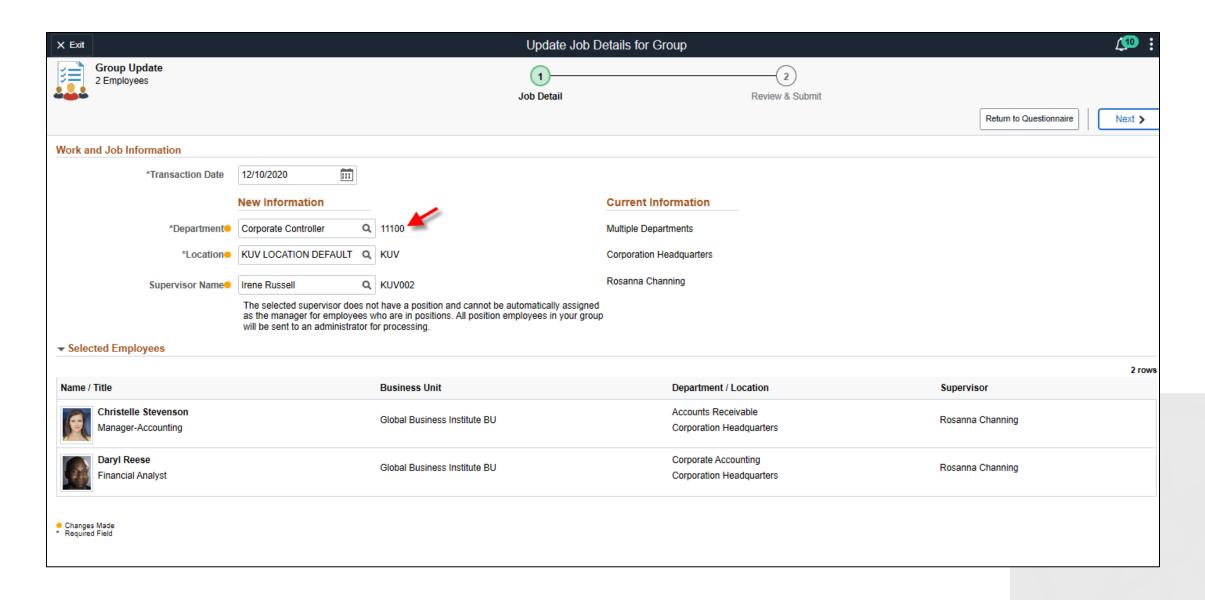
### **Update Team Information**



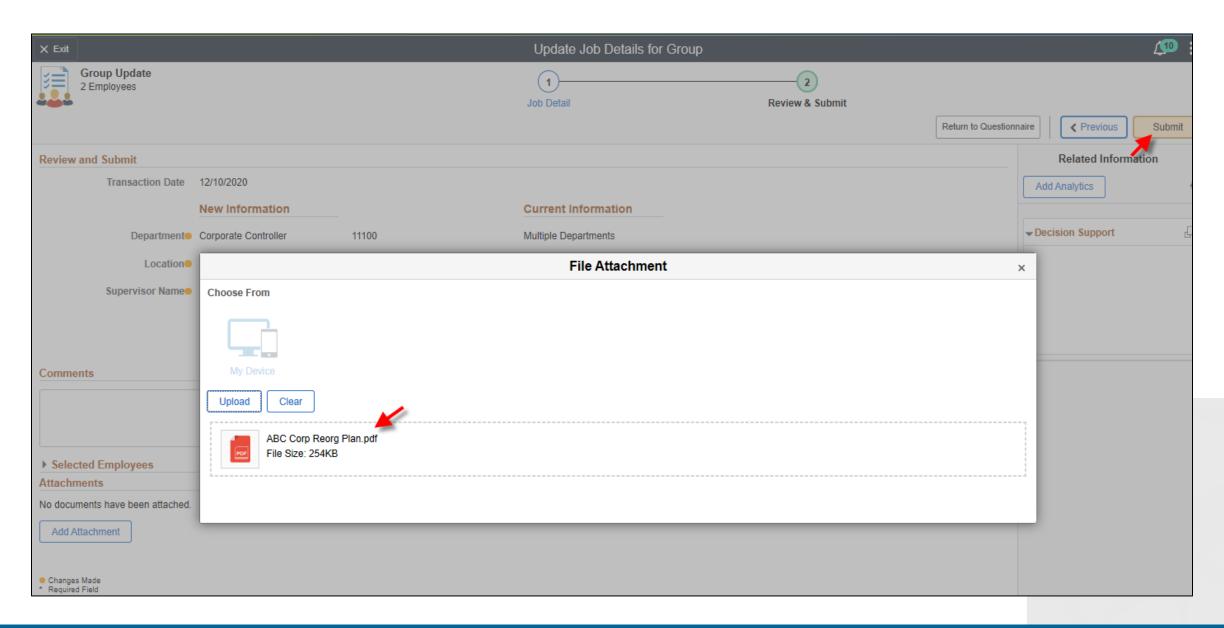
### Update Team Information (Guided Self Service)



### Update Team Information (Guided Self Service)

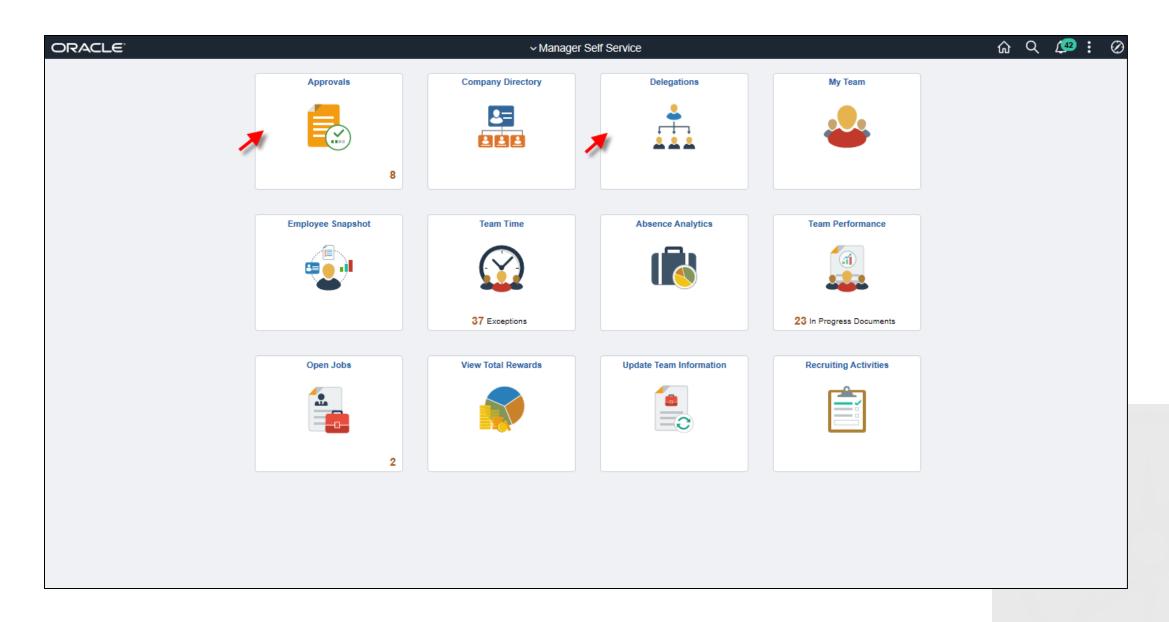


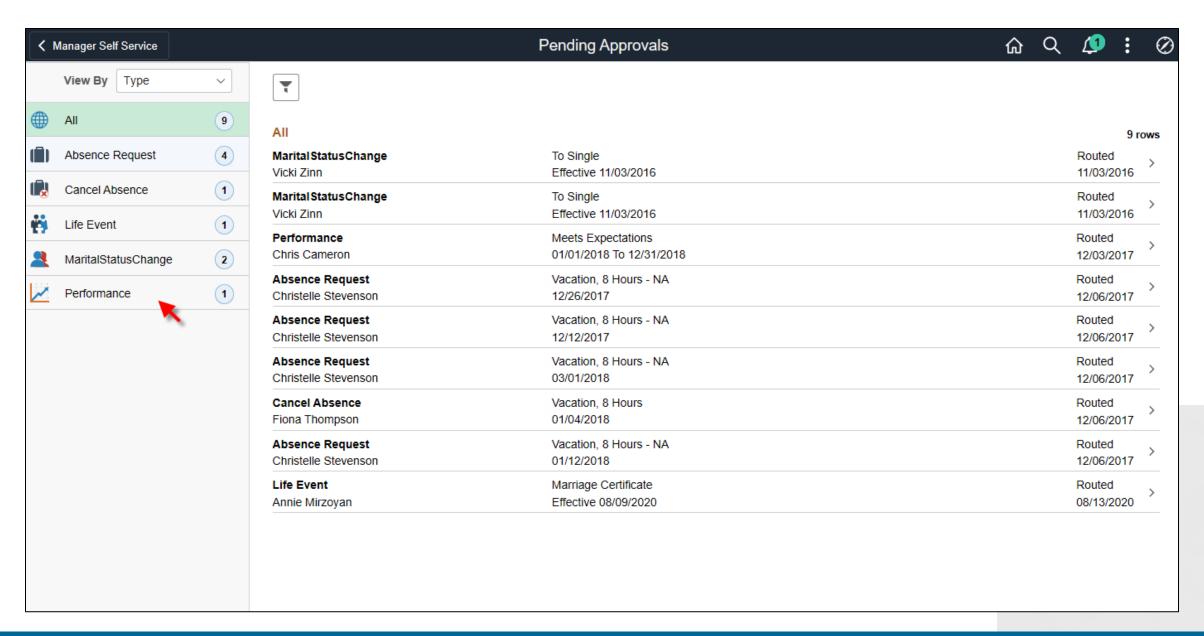
### **Update Team Information (Guided Self Service)**

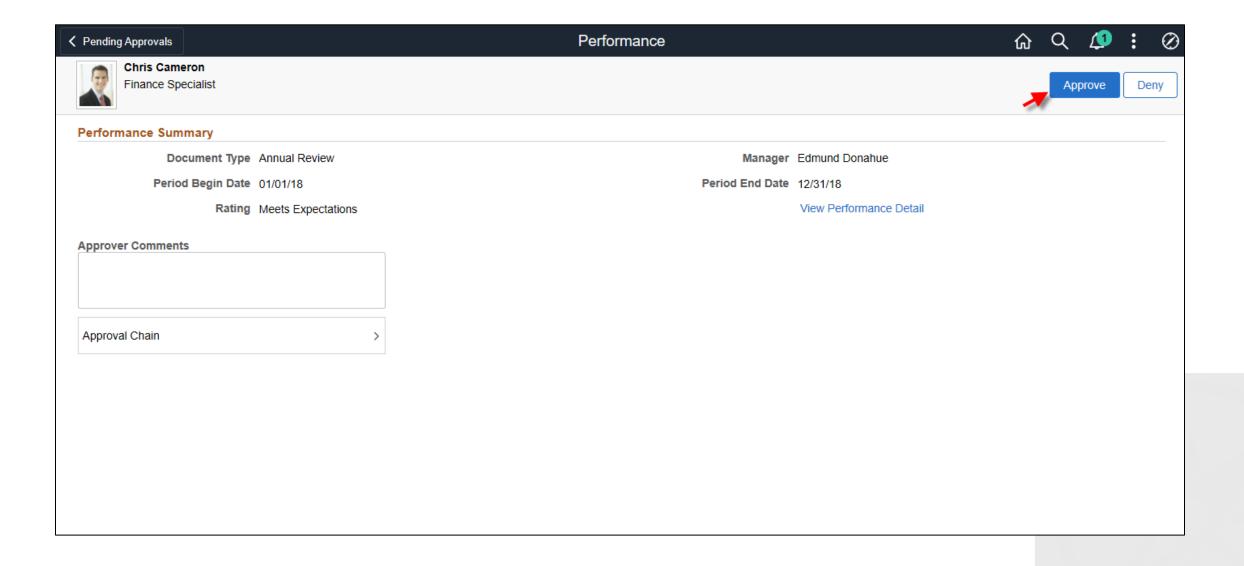


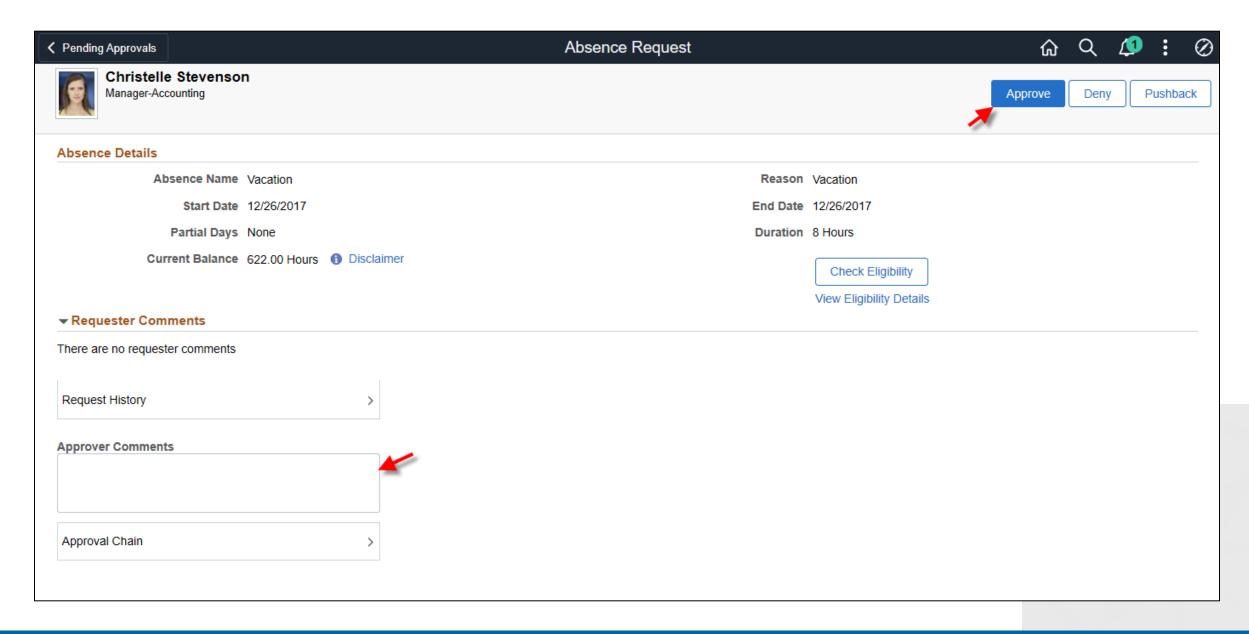
**Approvals and Delegation** 

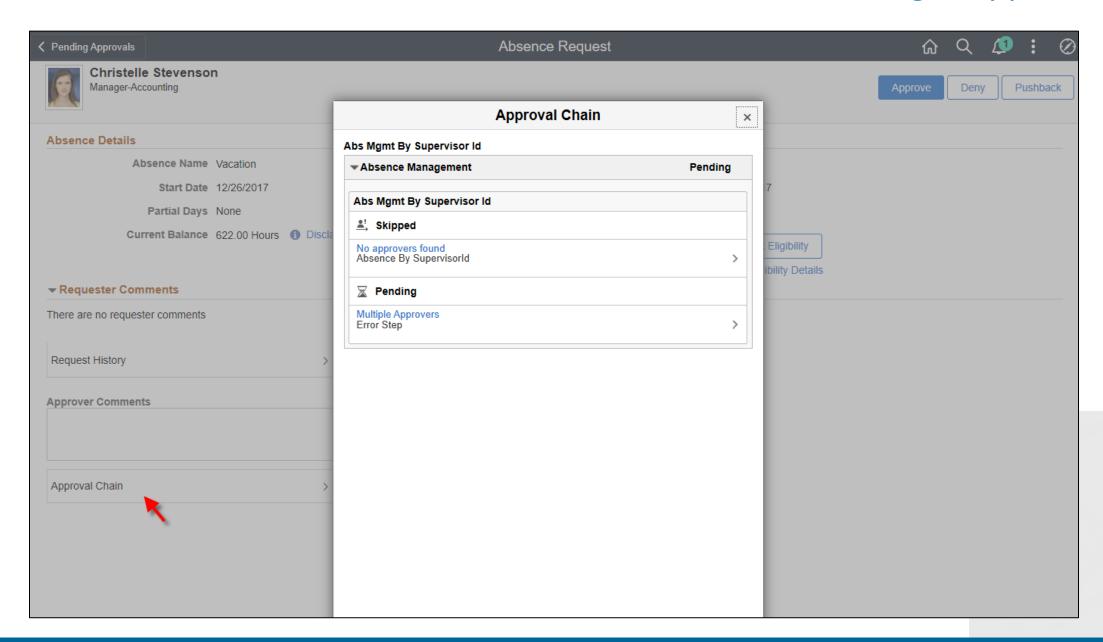
## Manager Approvals and Delegation

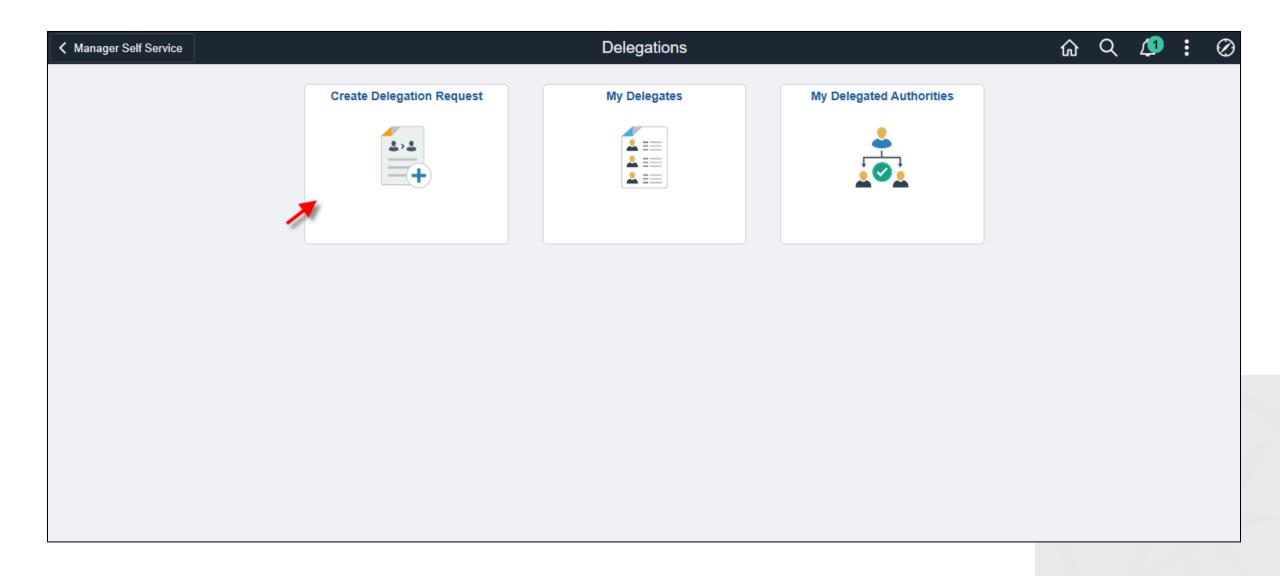


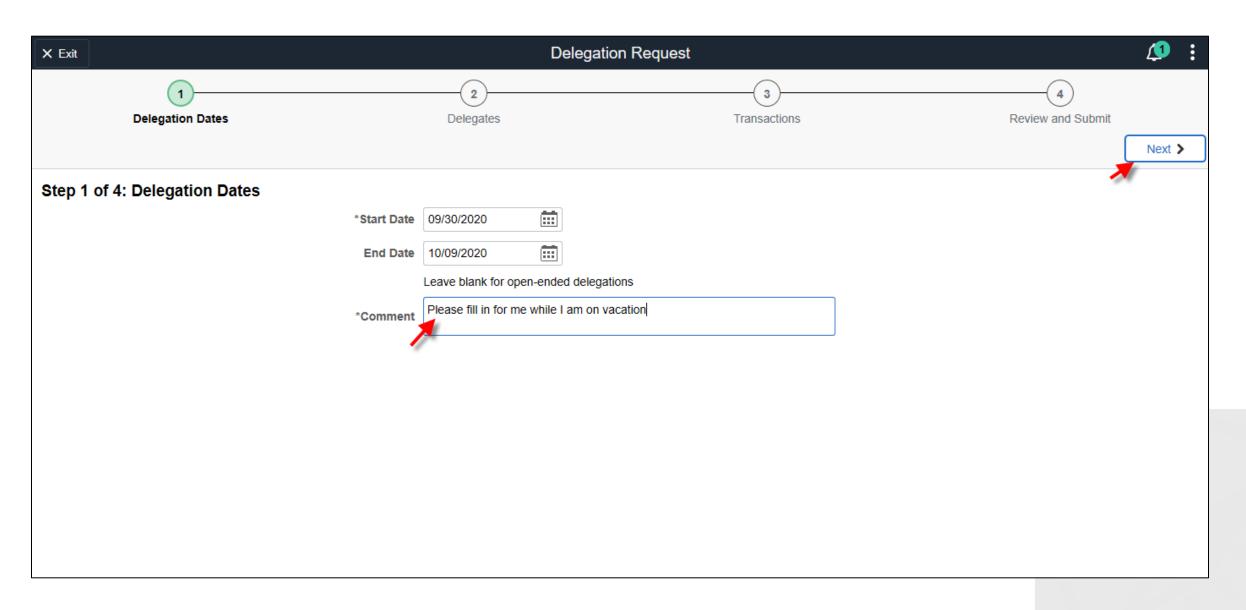


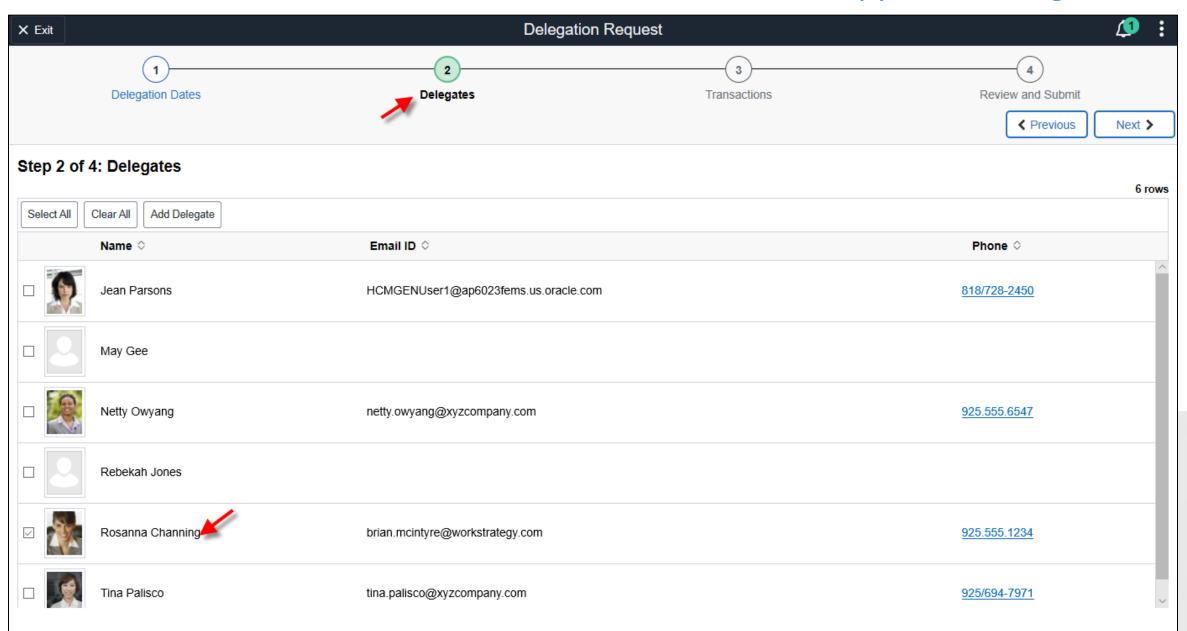


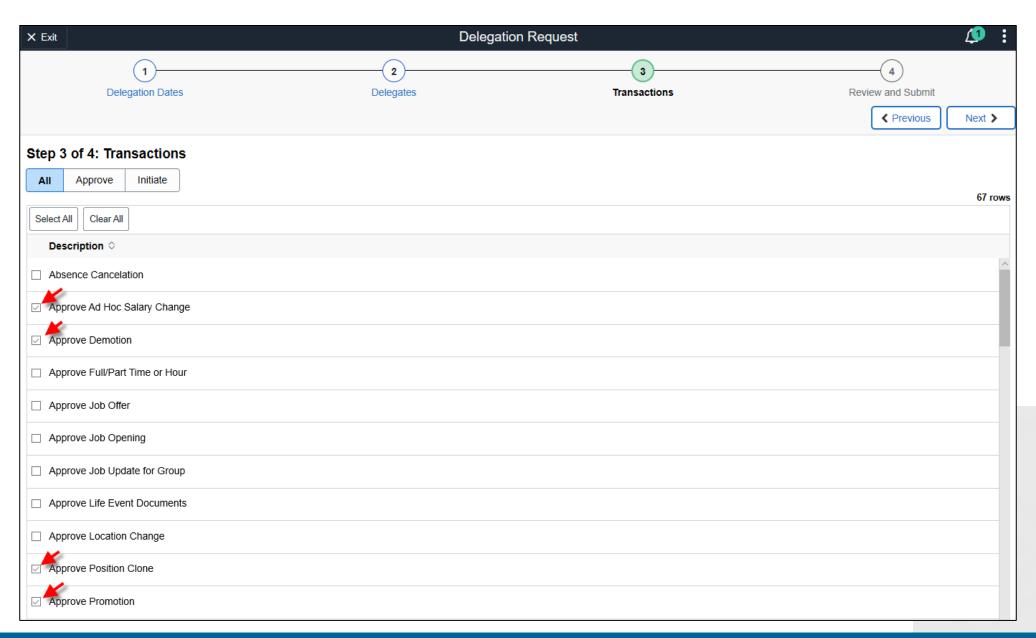


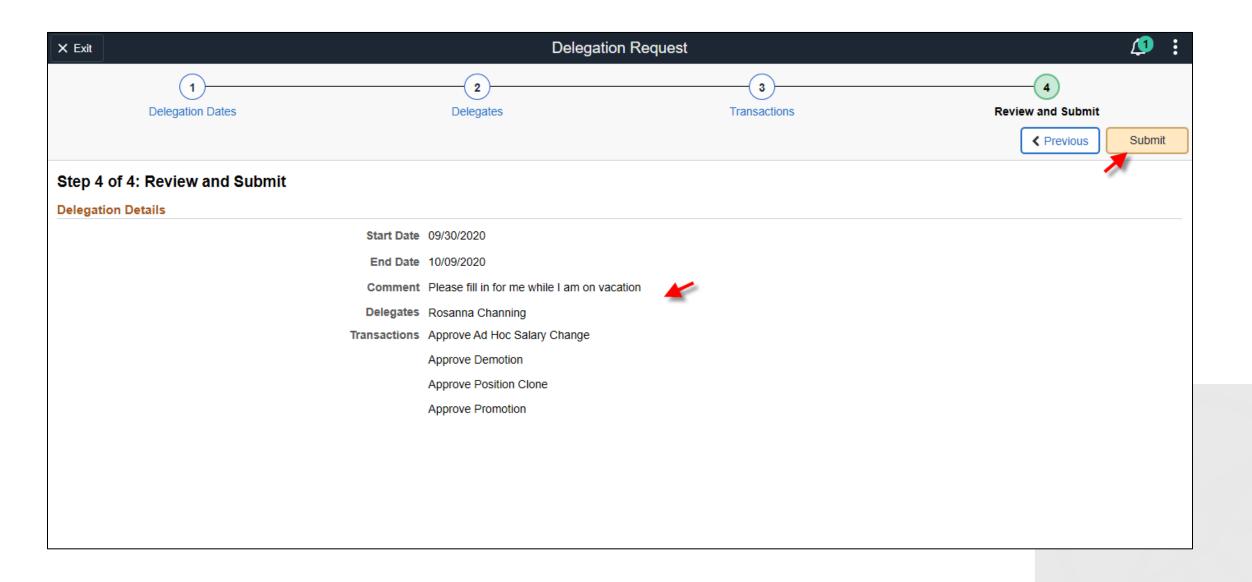




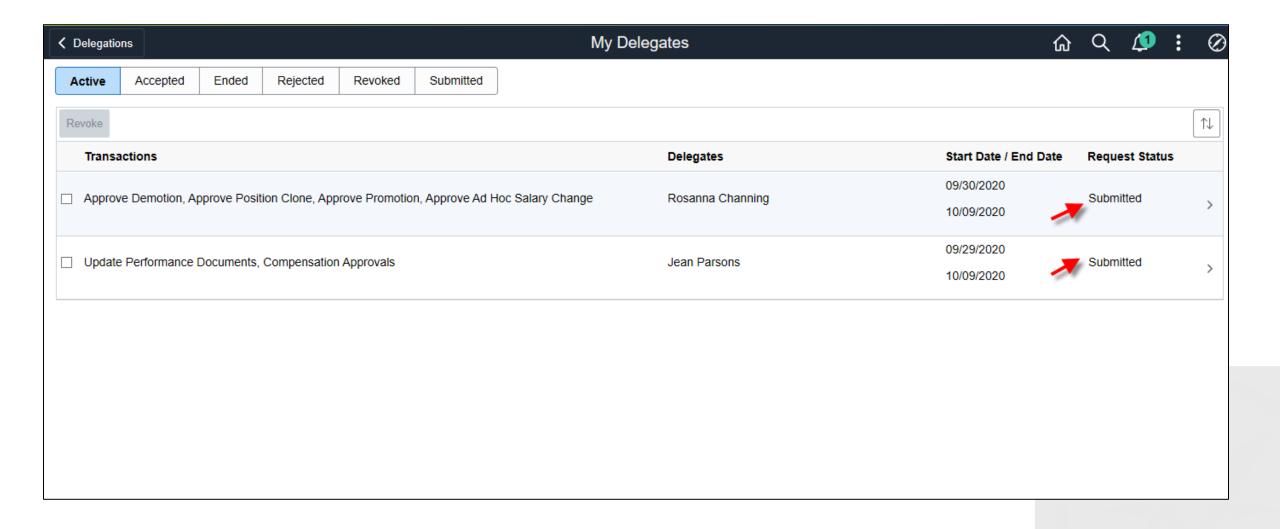






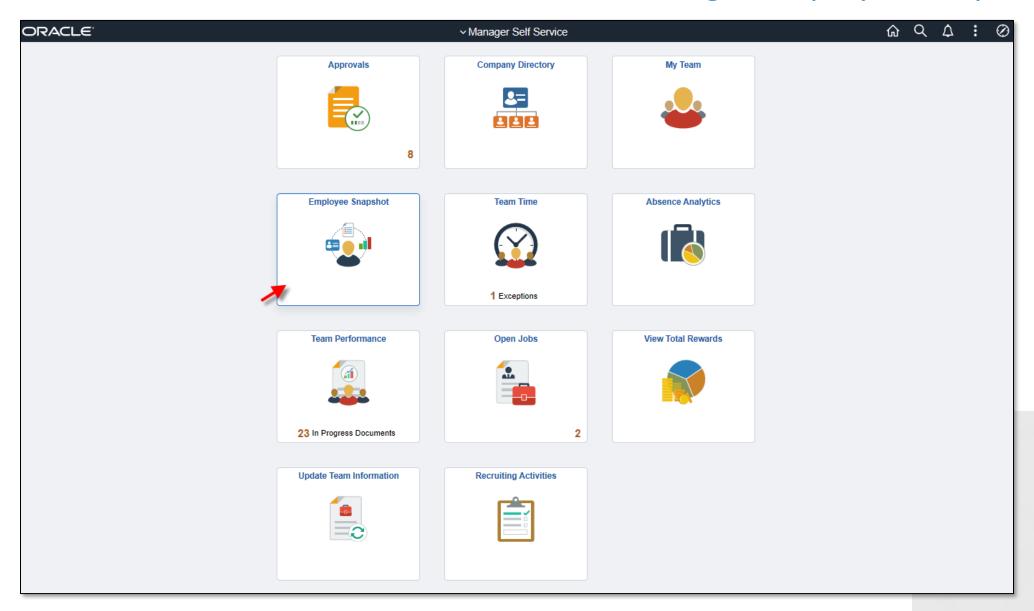


### My Delegates (Sent to Others)

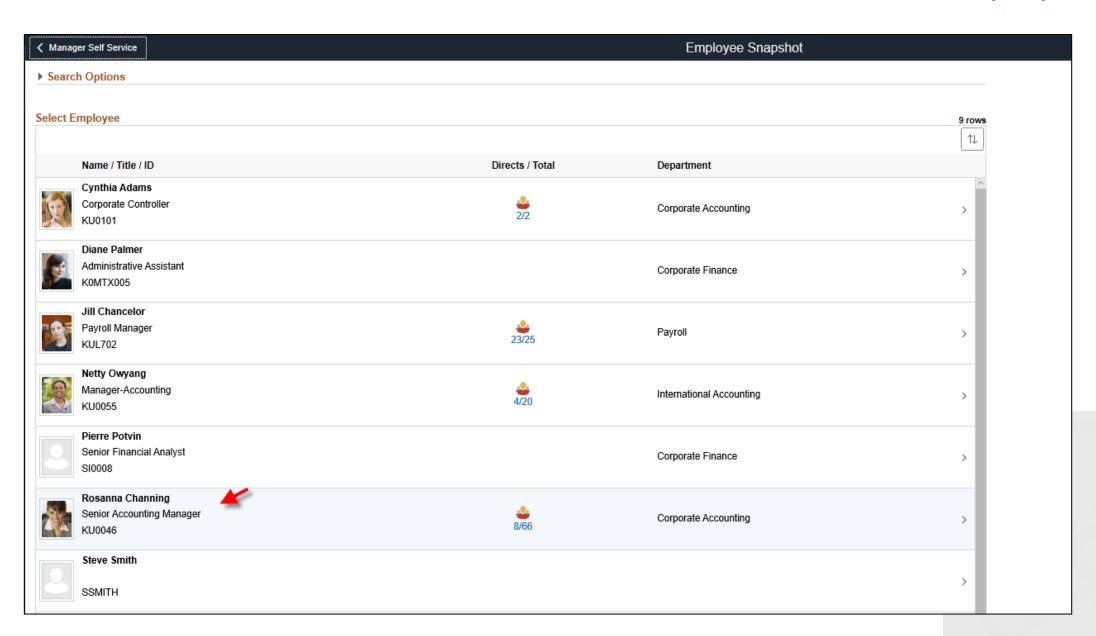


**Employee Snapshot** 

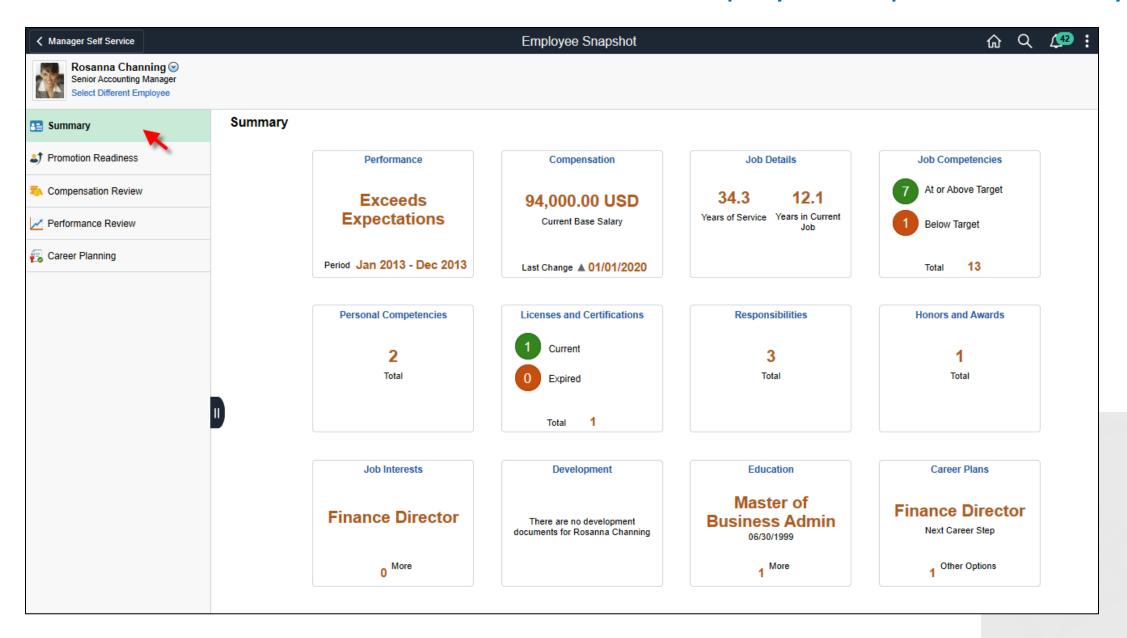
# Manager Employee Snapshot



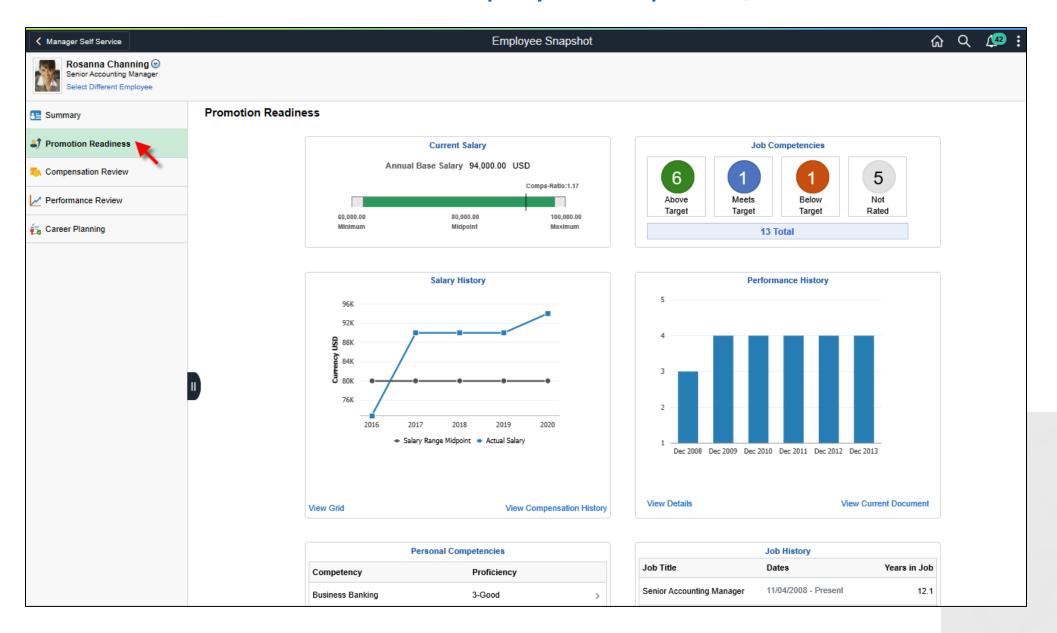
### Select Employee



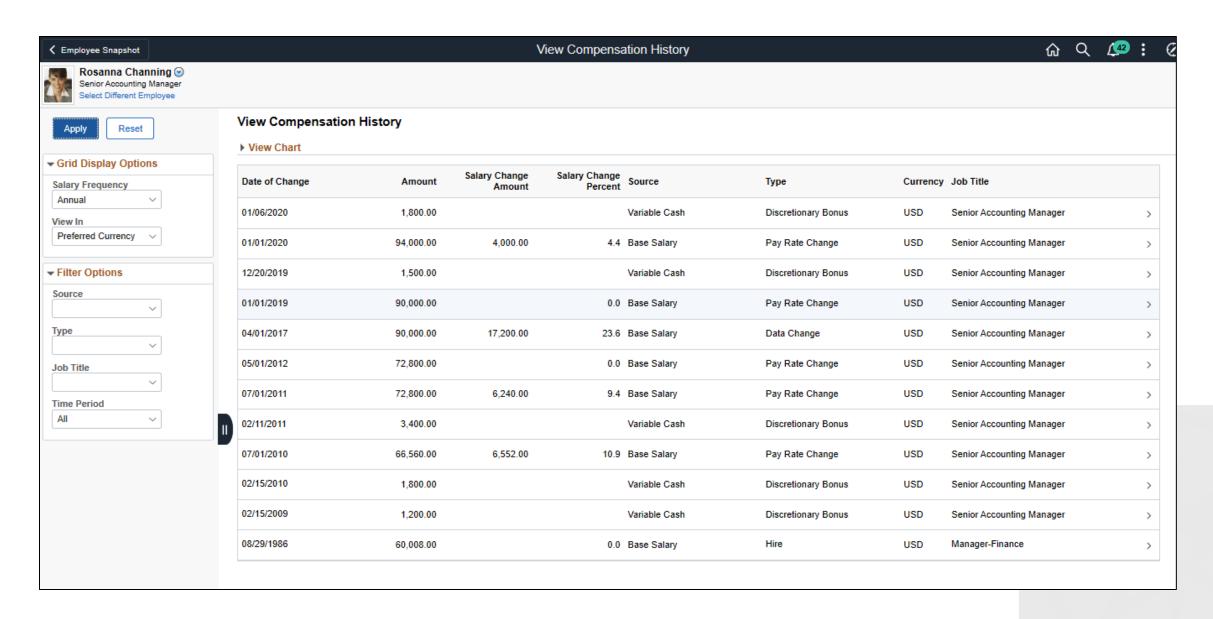
## **Employee Snapshot Summary**



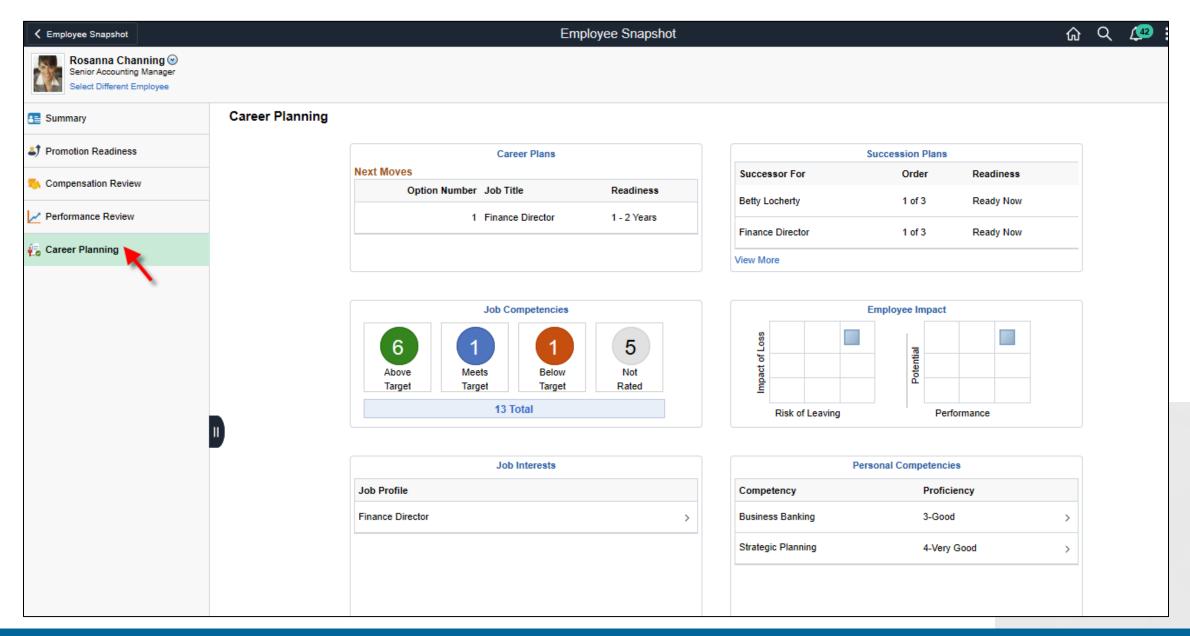
### **Employee Snapshot / Promotion Readiness**



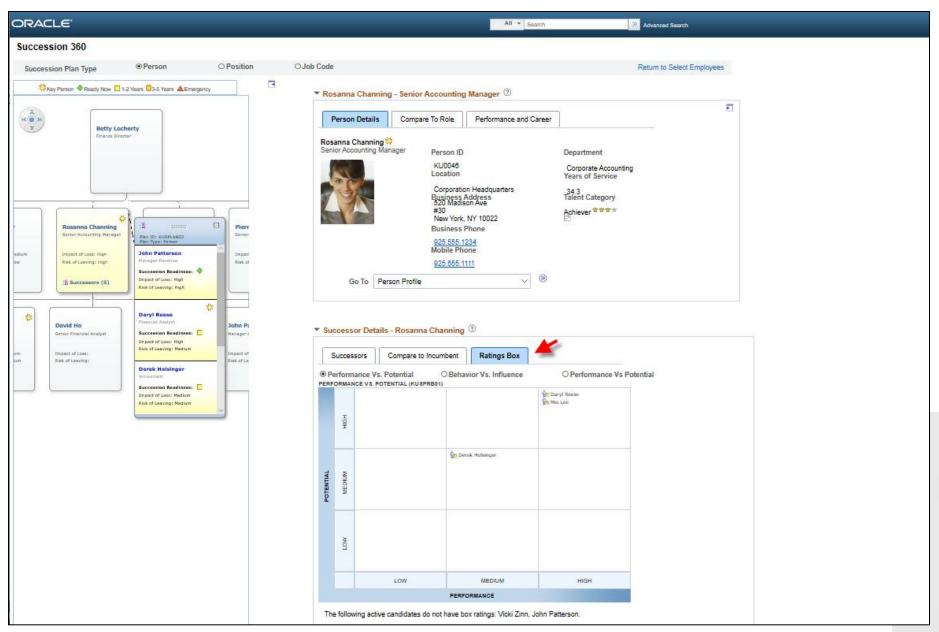
### **Employee Snapshot / Total Rewards**



### **Employee Snapshot / Career & Succession**

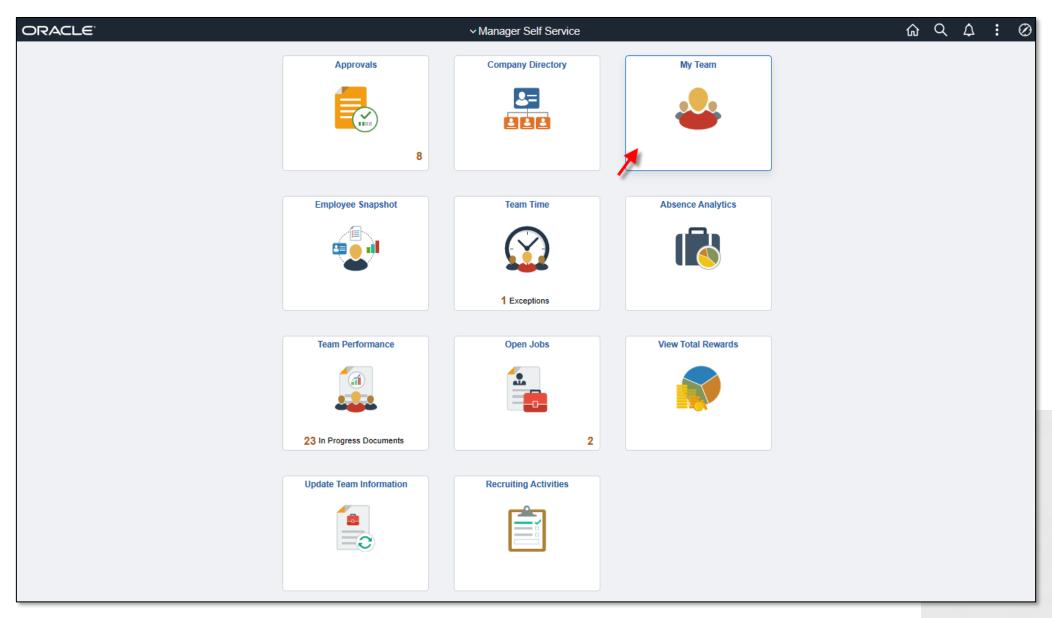


#### **Succession Planning**

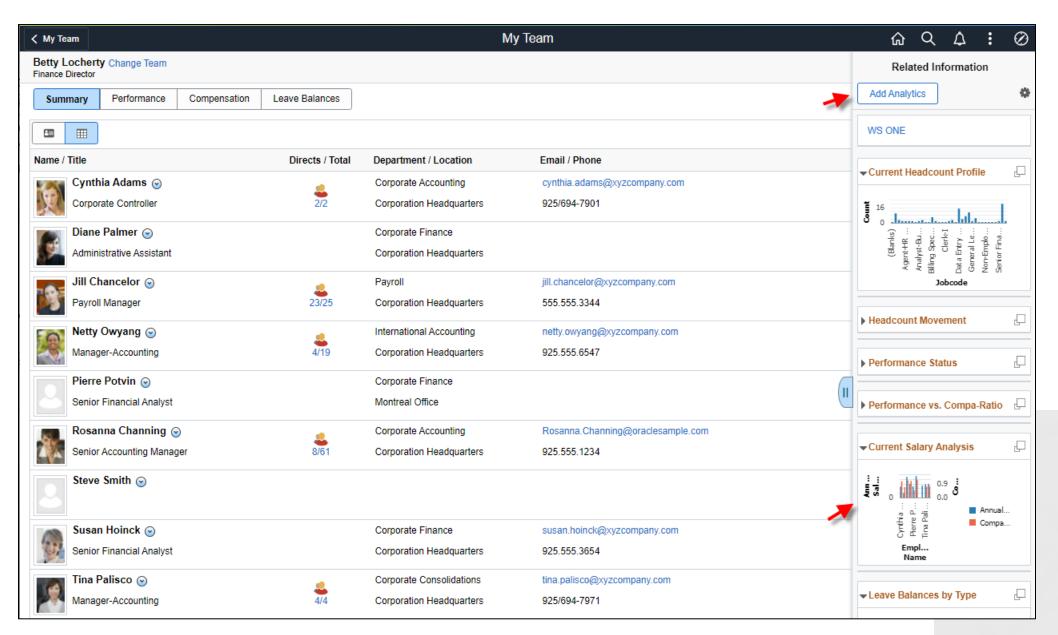


My Team

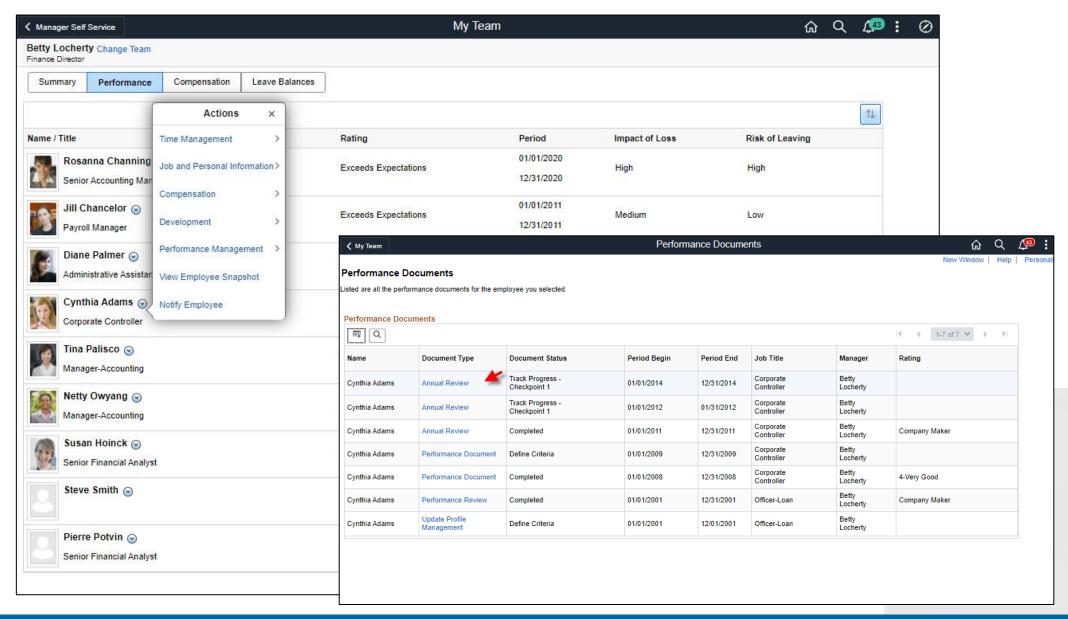
# My Team



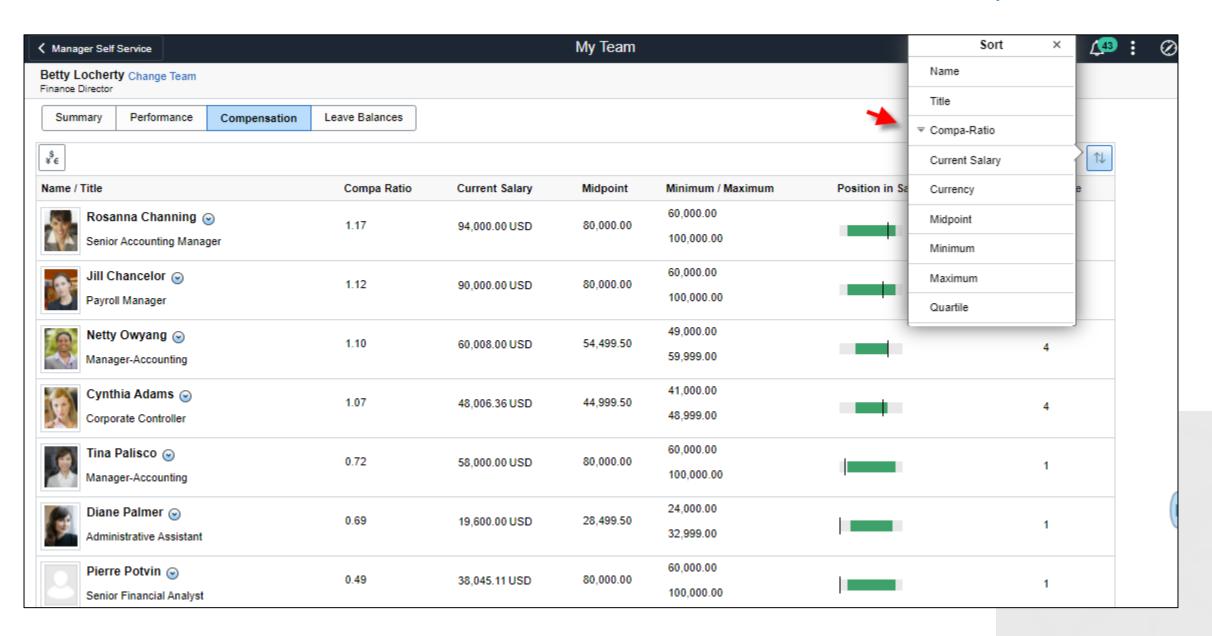
# My Team / Summary



#### Performance



# Compensation



# **Leave Balances**

✓ Manager Self Service	My Team	ል く 💯 🗜 🤅
Betty Locherty Change Team Finance Director		
Summary Performance Compensation Leave Balances		
Name / Title	Balances	
Cynthia Adams ⊙ Corporate Controller	Sick Leave 64.00 Hours Sick Balance Hrs 96.00 Hours Family and Medical Leave Act 0.00 Hours	Vacation 162.00 Hours Vacations Balance Hrs 1,115.73 Hours View More Balances
Diane Palmer ⊙  Administrative Assistant	No leave balances exist	
Jill Chancelor ⊙ Payroll Manager	No leave balances exist	
Netty Owyang   Manager-Accounting	Sick Leave 64.00 Hours Sick Balance Hrs 3.69 Hours Family and Medical Leave Act 0.00 Hours	Vacation 162.00 Hour Vacations Balance Hrs 1,188.92 Hour View More Balance
Pierre Potvin   Senior Financial Analyst	No leave balances exist	
Rosanna Channing  Senior Accounting Manager	Sick Leave 64.00 Hours Sick Balance Hrs 16.00 Hours Family and Medical Leave Act 0.00 Hours	Vacation 162.00 Hour Vacations Balance Hrs 922.66 Hour View More Balance
Steve Smith ⊙	No leave balances exist	
Susan Hoinck ⊙ Senior Financial Analyst	Sick Leave 64.00 Hours Sick Balance Hrs 3.69 Hours Family and Medical Leave Act 0.00 Hours	Vacation 162.00 Hour Vacations Balance Hrs 1,086.19 Hour View More Balance

Simplified Analytics/Kibana

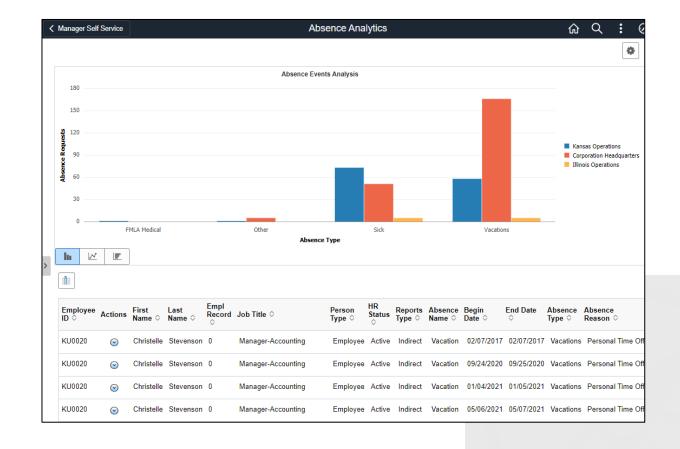
# Types of Simplified Analytics

Simplified Analytics that are created by users using the **Add Analytics** side panel option

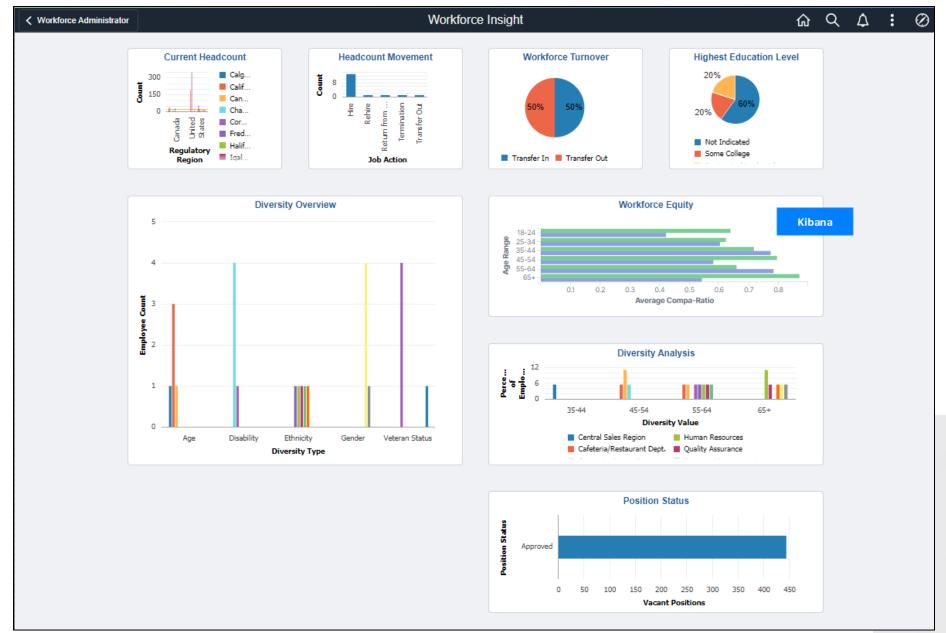
 Users can select filters, link to other HCM transactions, change chart views, export analyzed data, save personalizations, and publish results

Simplified Analytics created by administrators for more complicated queries and analysis

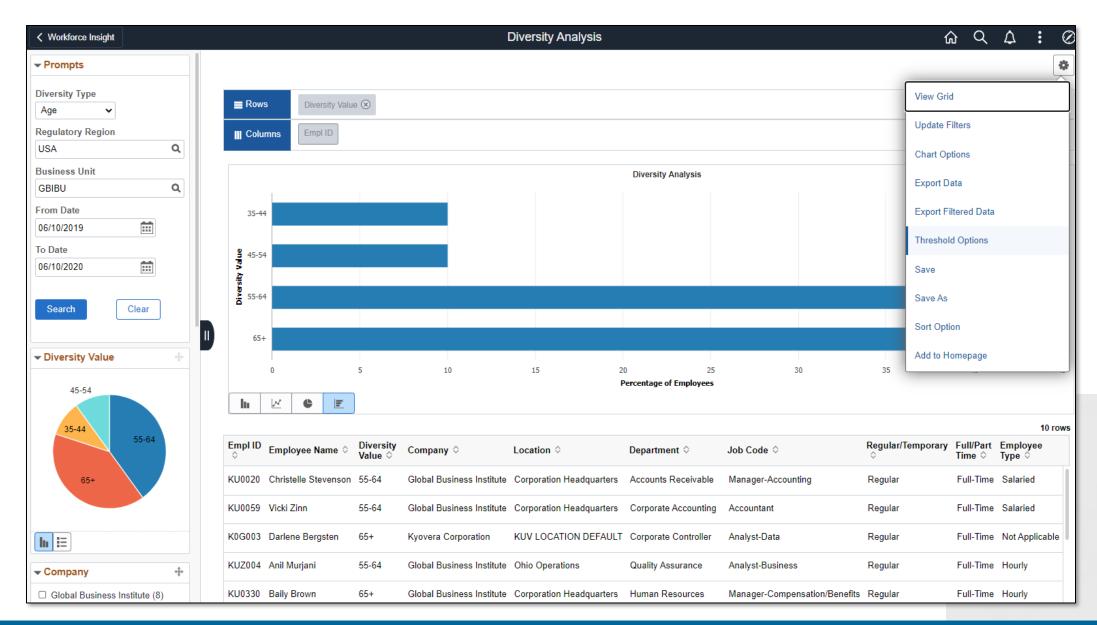
 Requires more knowledge of efficient query design, Pivot Grid Wizard, Related Content definition, security, Fluid page integration



# Workforce Insight

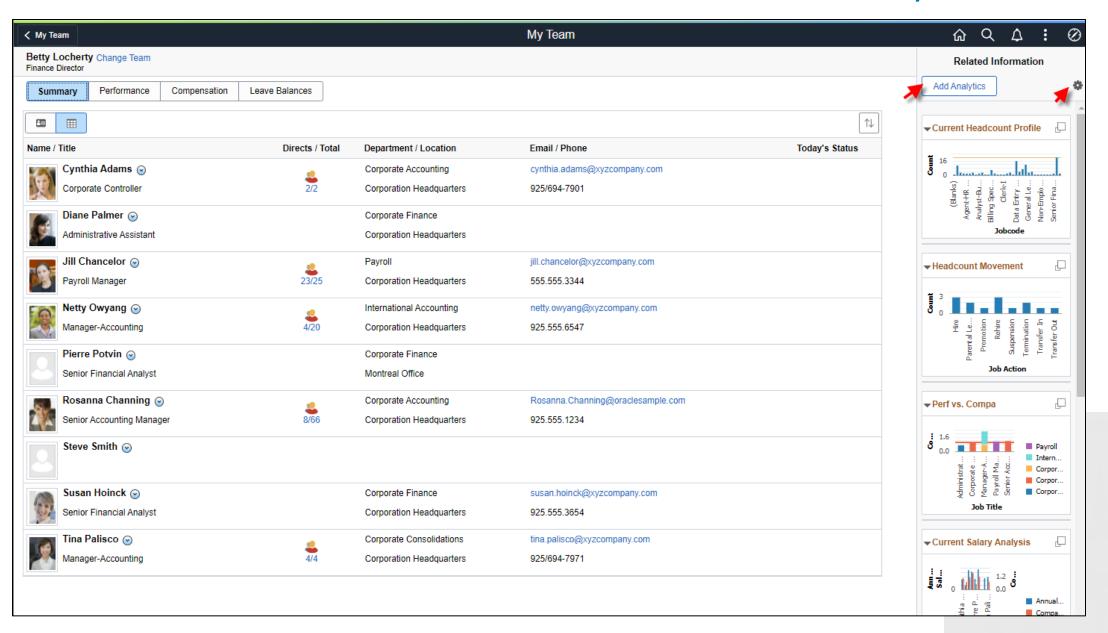


# Workforce Insight

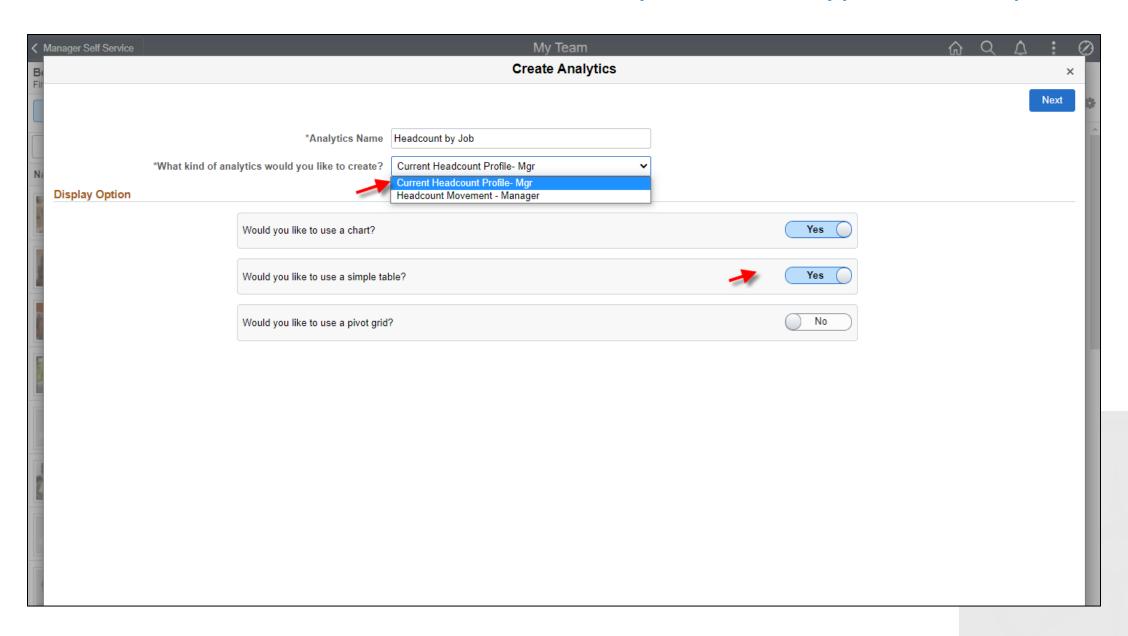


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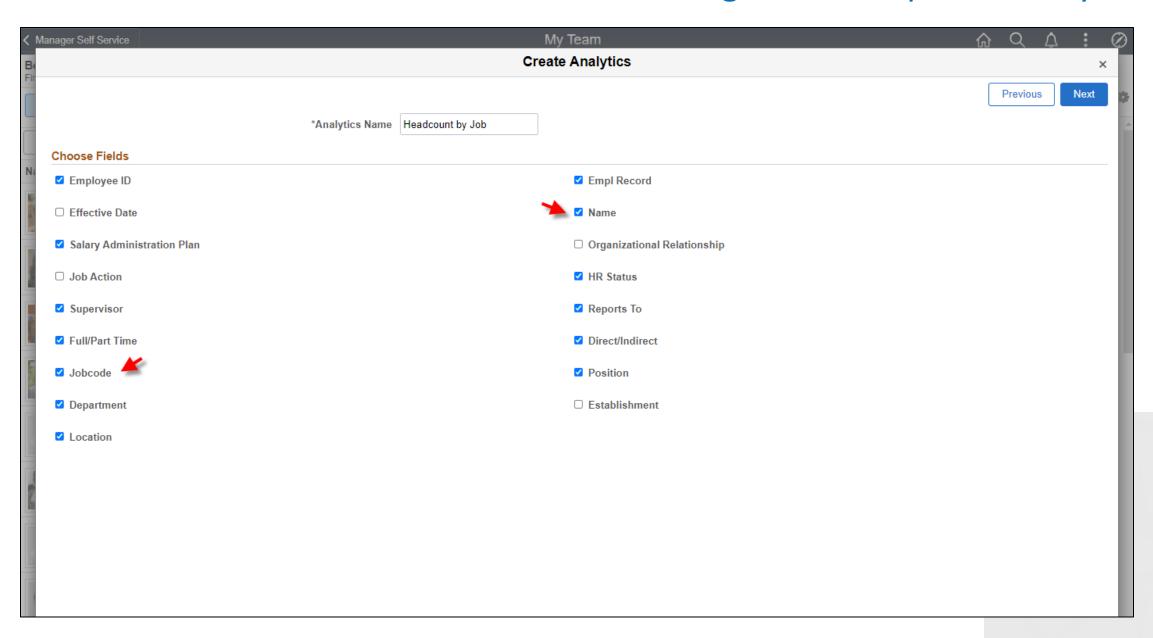
## Select the Add Analytics Button

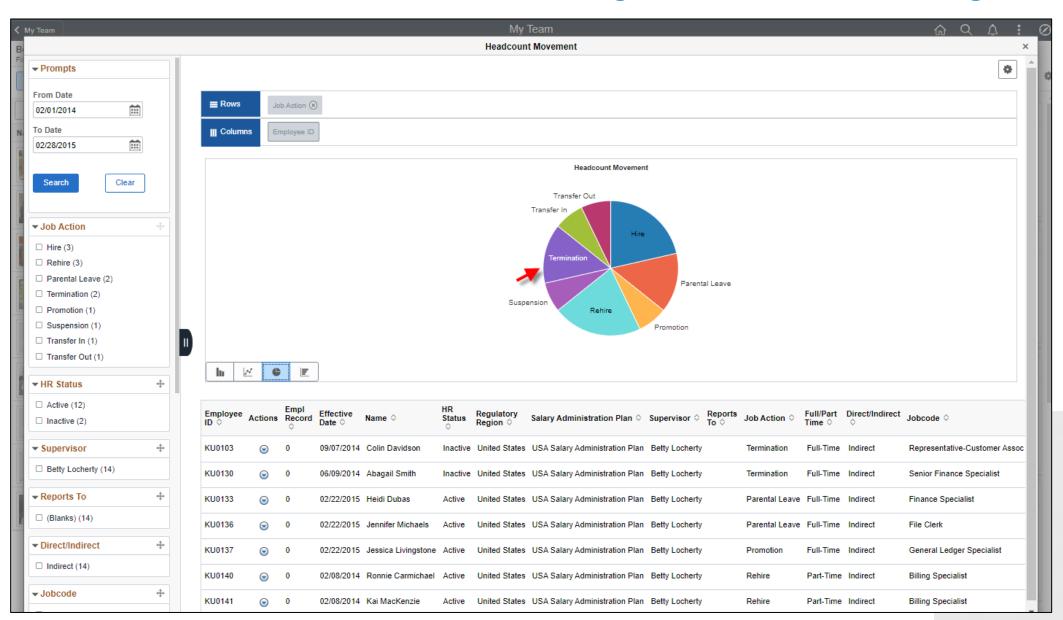


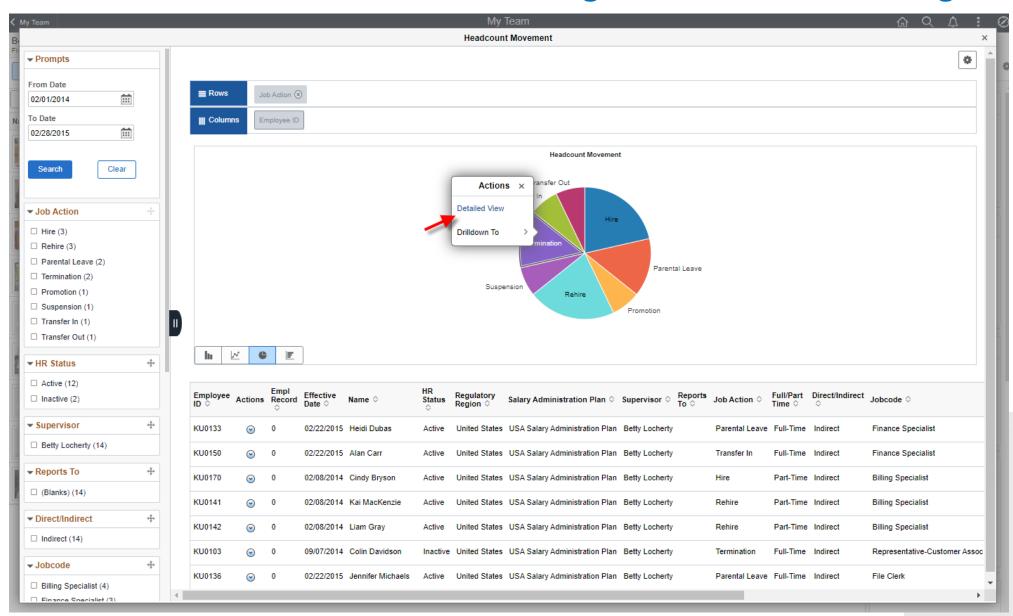
# Name Your Analytic, Select Type, Chart Options

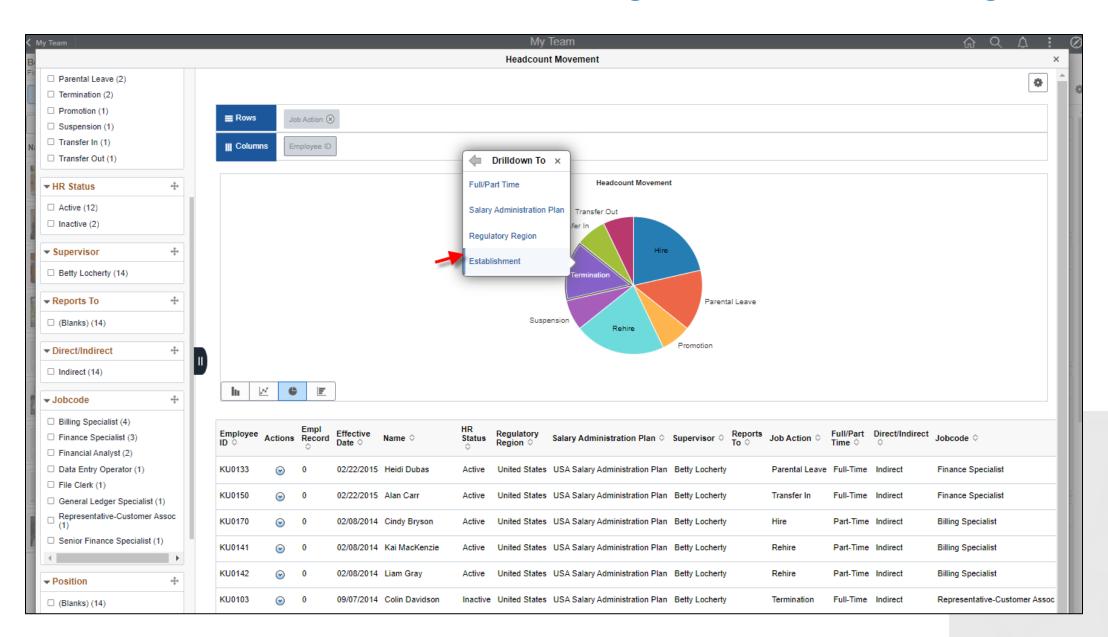


# Creating a New Simplified Analytic

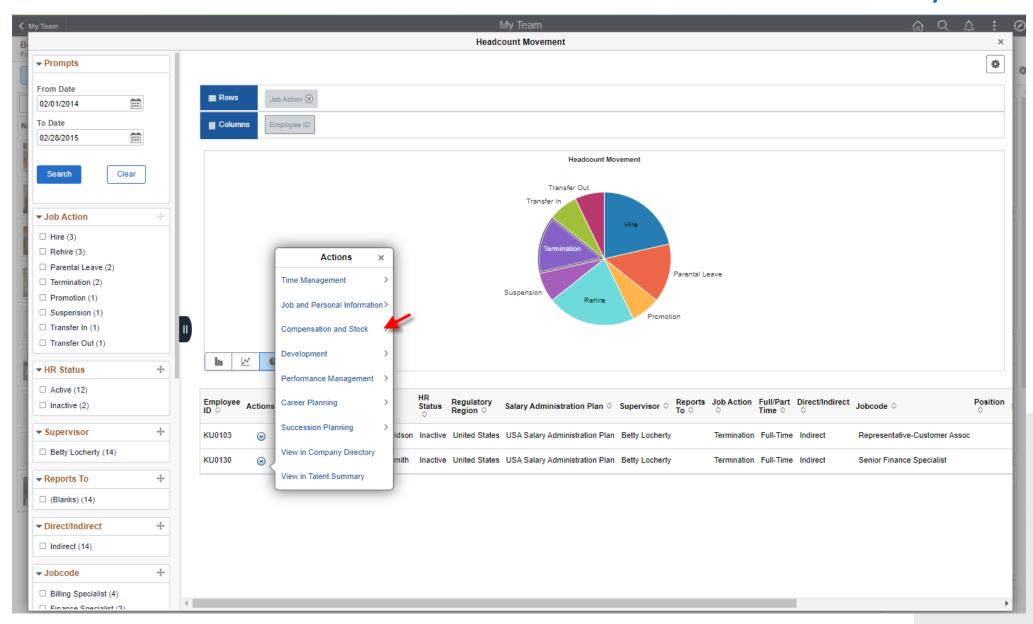




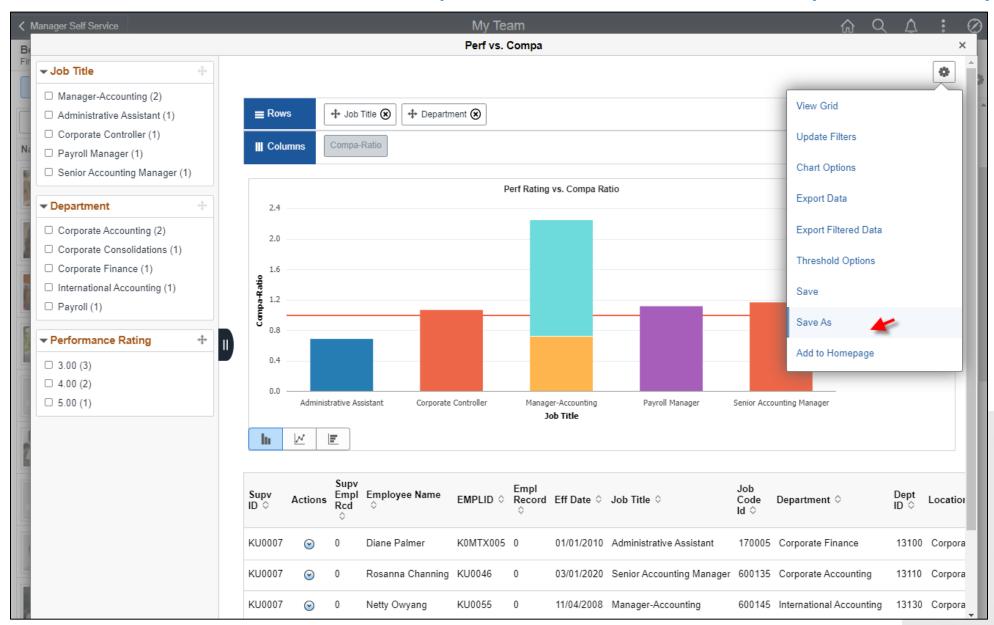


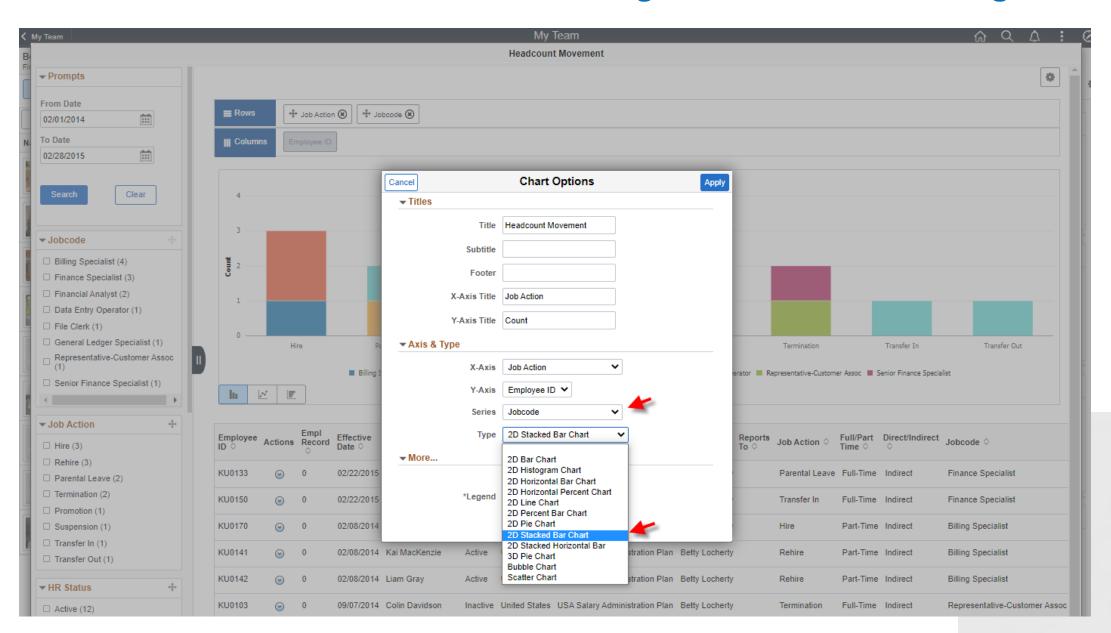


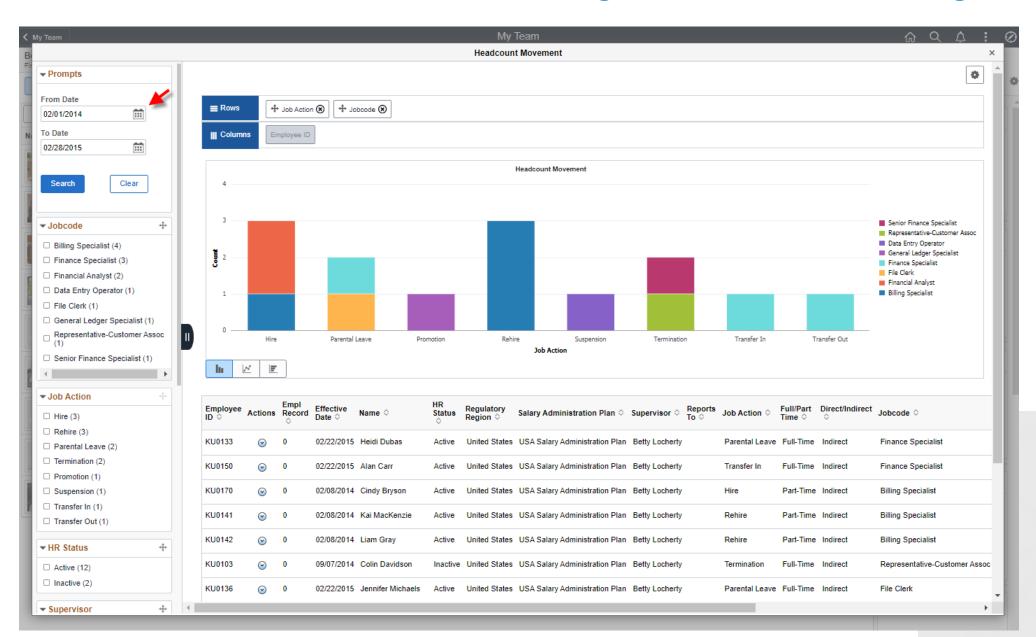
# Select Related Actions from Analytic Data



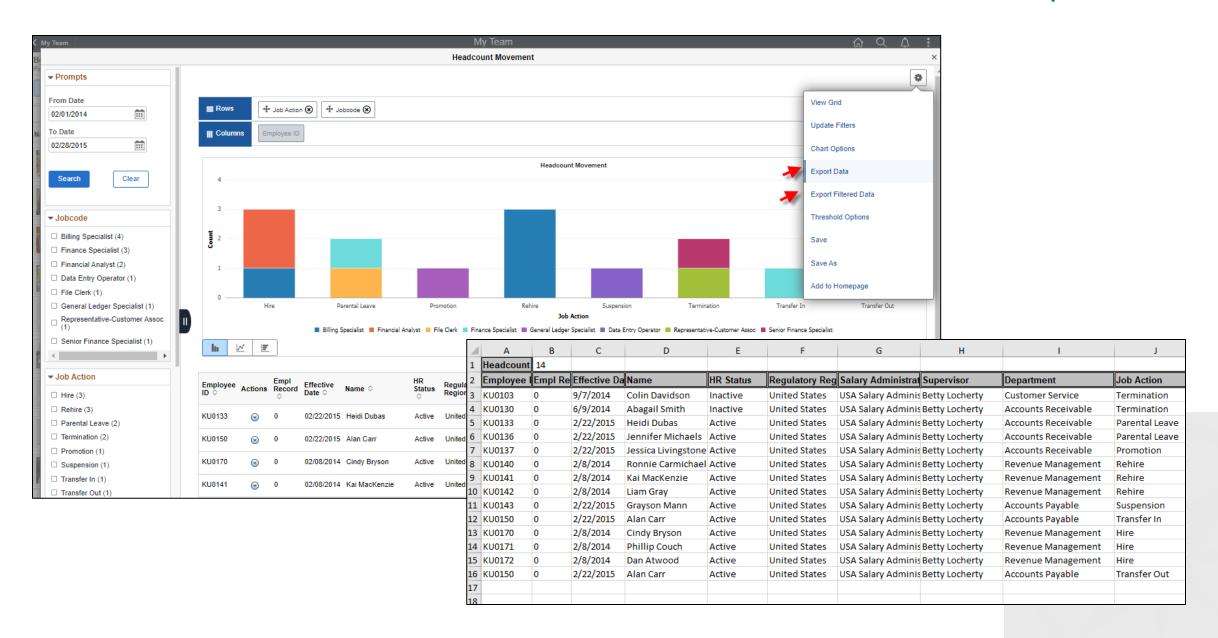
# Update and Save New Simplified Analytics



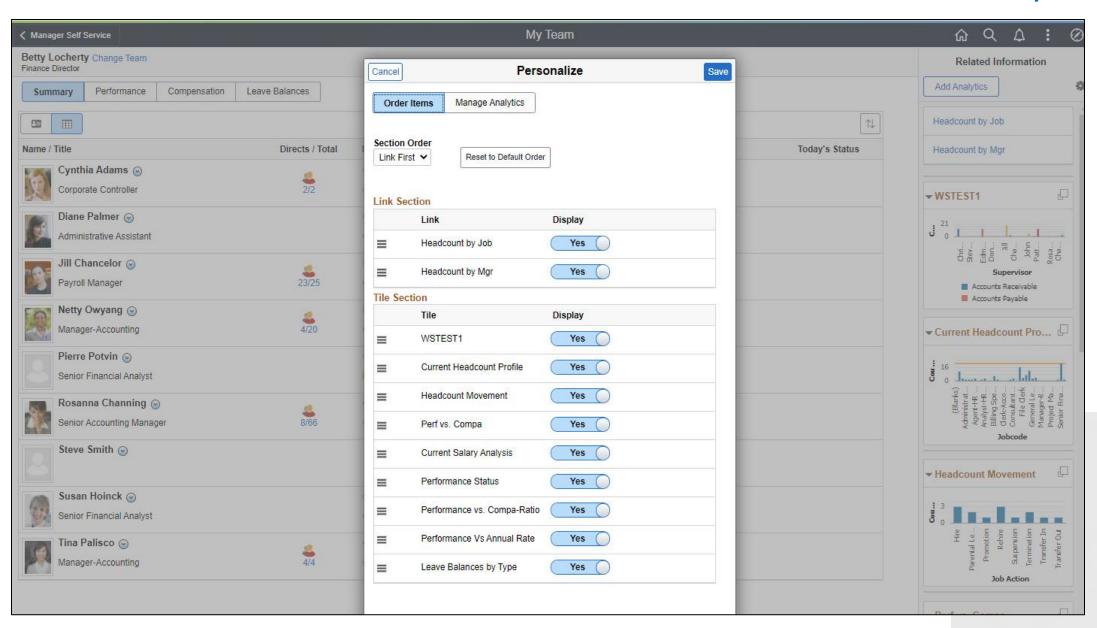




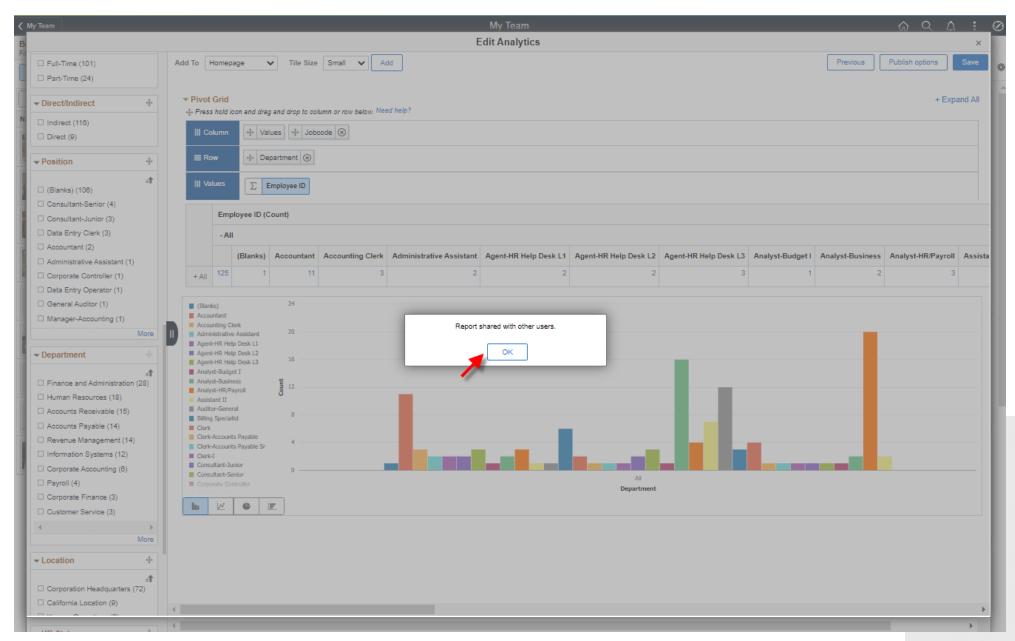
## Chart Data Can Be Exported



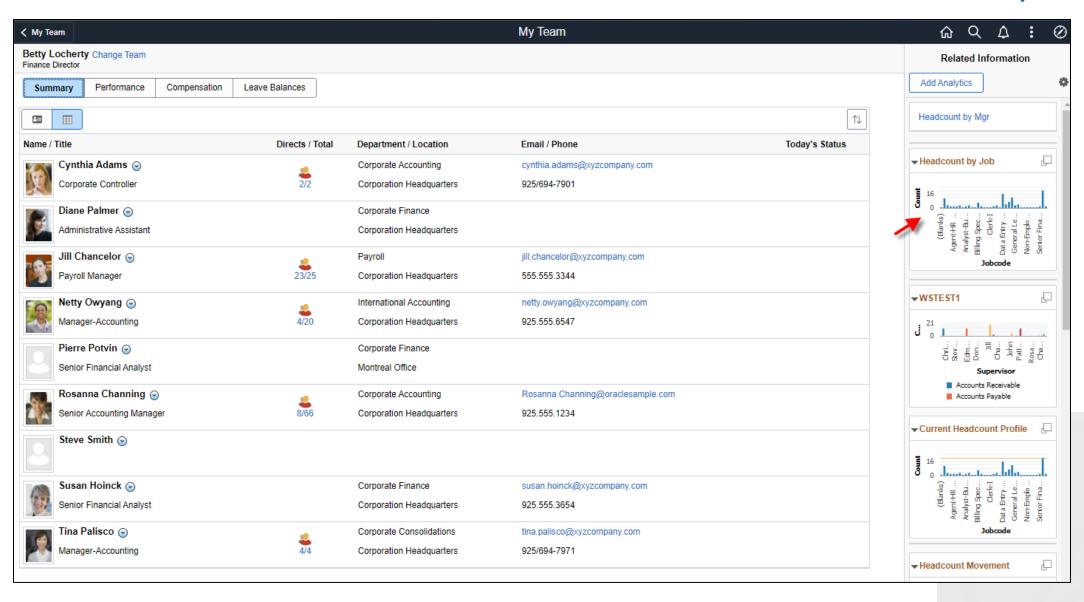
## Personalize the Dashboard Analytics



### **Published and Shared**

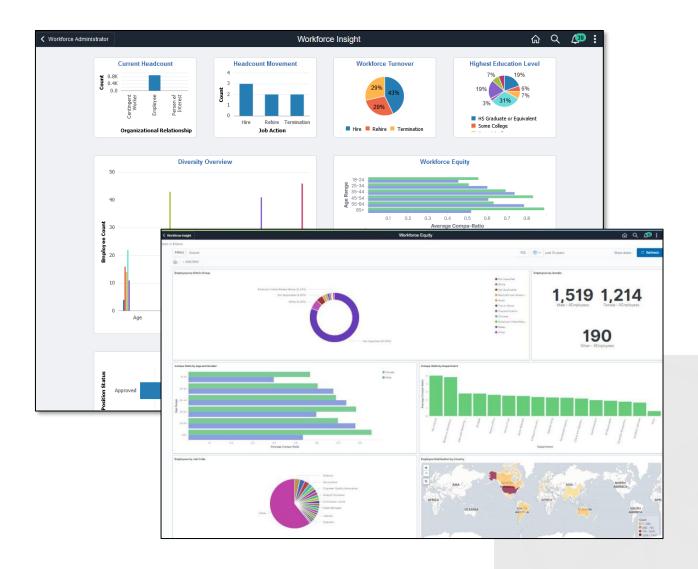


## Personalize the Dashboard Analytics

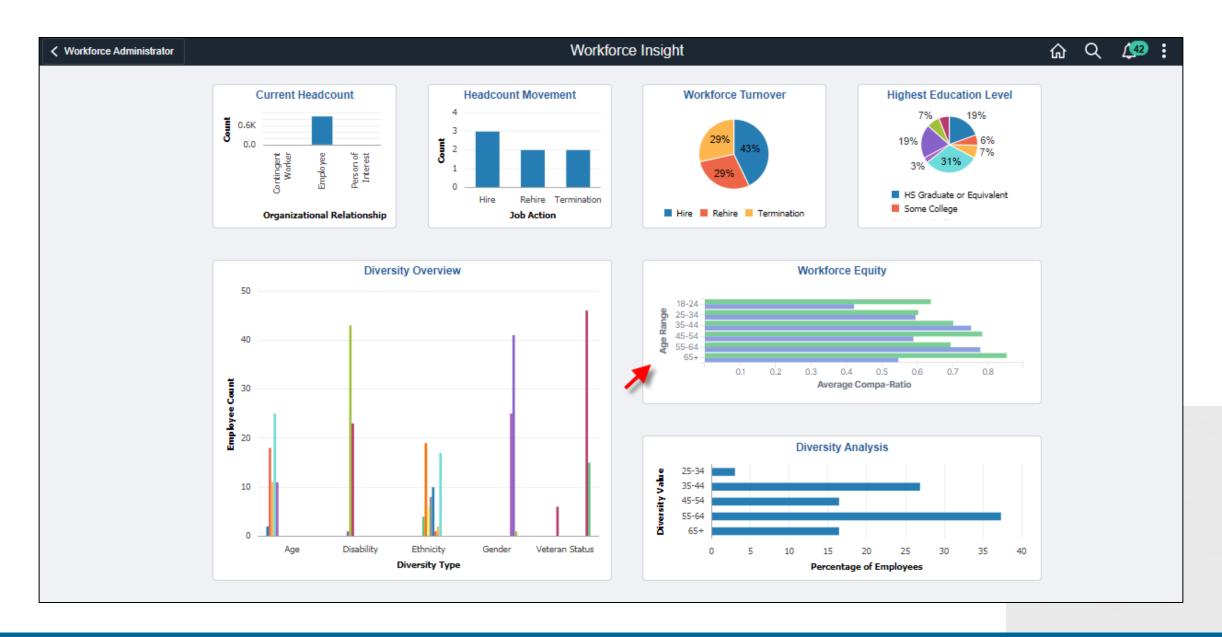


# Kibana Data Visualization Tool (PUM 34)

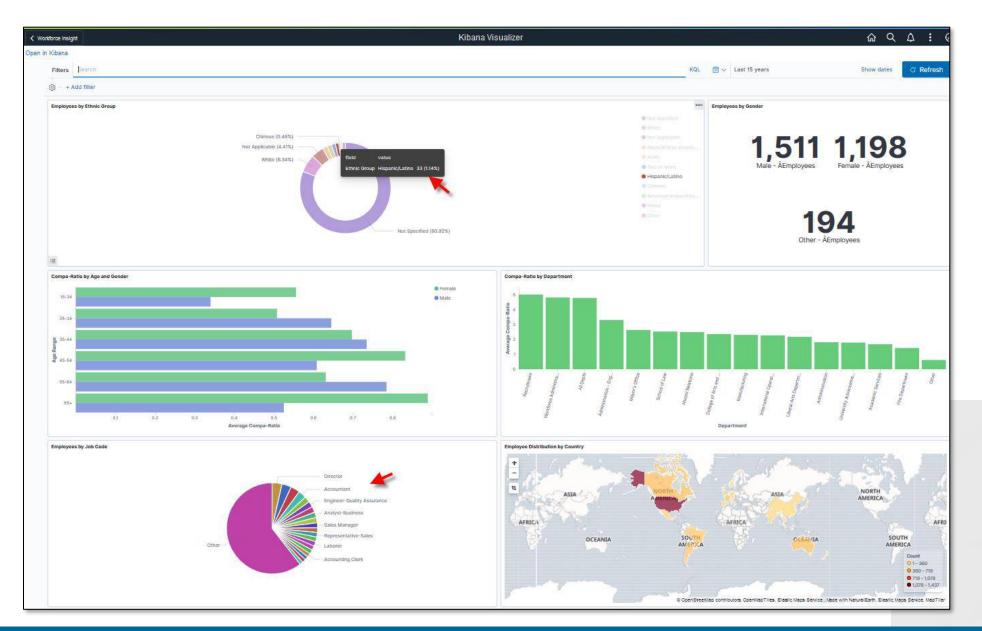
- Leverages Elastic framework index
- Requires PeopleTools 8.58,
   Elasticsearch 7.0, and Kibana 7.0
- Provides a visual representation of PeopleSoft data
- Sample Kibana analytics include
   Workforce Insight Pay Equity,
   Recruiting Applicants, Health & Safety
   Incidents, Reported Time, Absence
   Management
- With many more on the way!



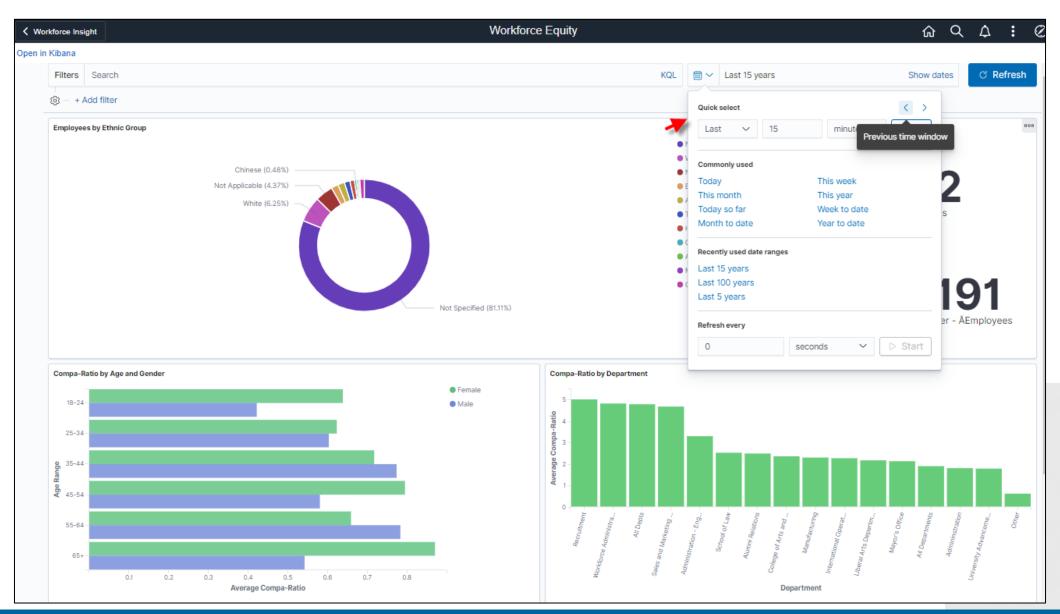
# Workforce Insight / Pay Equity



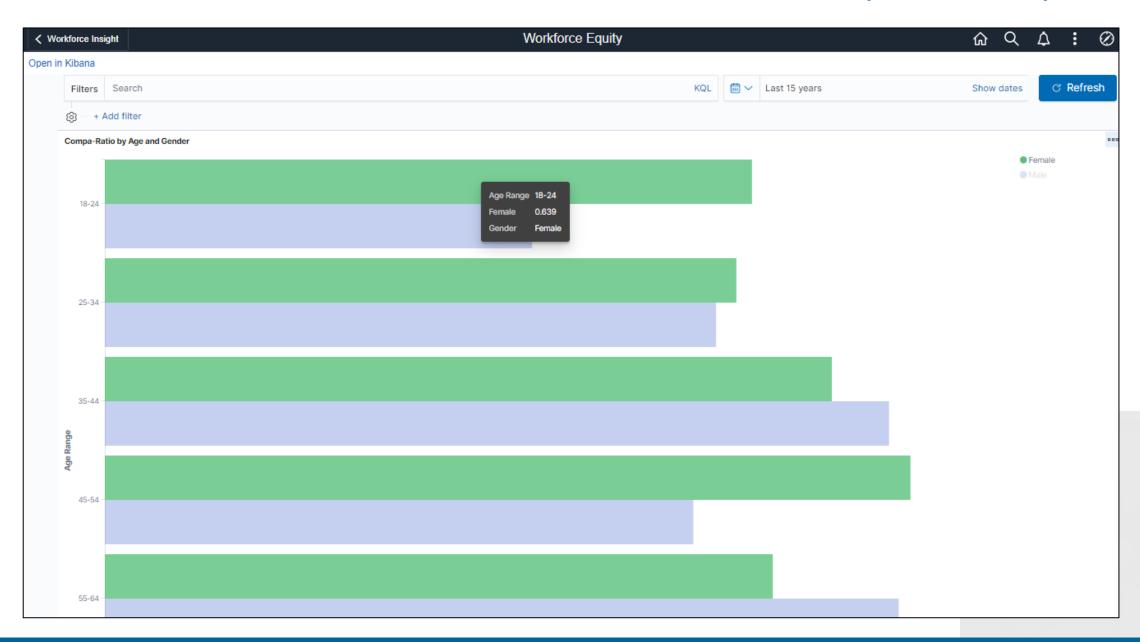
# Pay Equity Sample



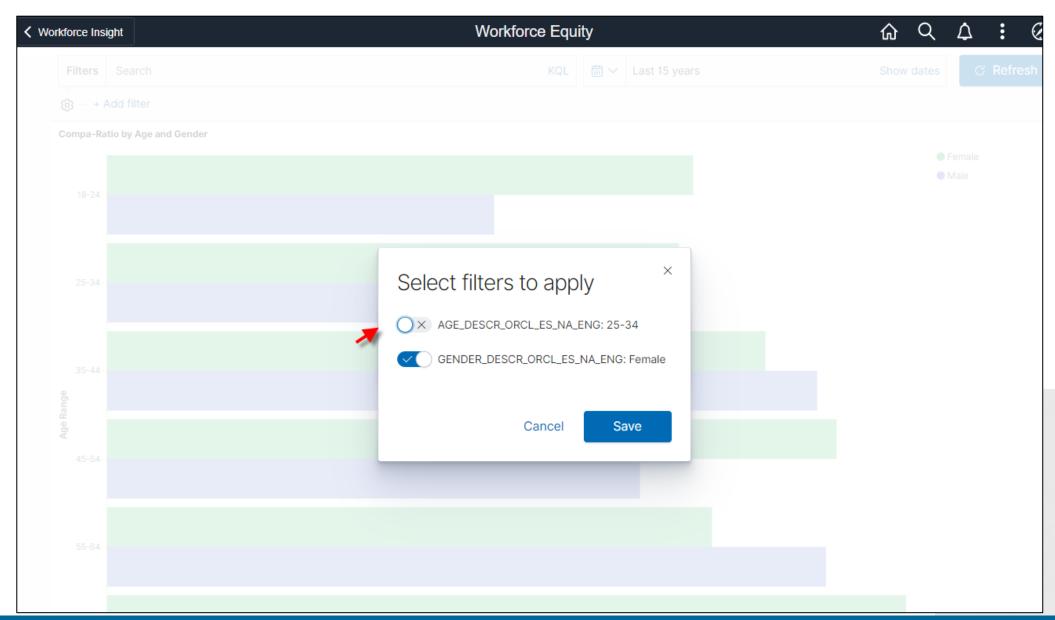
### **Drill Down and Filters**



# **Zoom into Specific Analytics**



### **Select Filters**



OnBoarding
Employee and Manager
HR Administrator

# PeopleSoft 9.2 OnBoarding Features

OnBoarding Activity Guide Steps can be configured for each organization or role

**Roles** – New hires see only the pages, forms, policies and benefits relevant to them based on location, job code, and other attributes, e.g. Executive / Management vs. Hourly or Administrative

**Documents** – Presents relevant documents with electronic signatures ensuring compliance and acknowledgement, e.g. Employee Handbooks, Confidentiality Agreements

**Templates** – group-based design / steps built using the Activity Guide Composer for an event, e.g. Onboarding Sales vs. Marketing

**Category** – general pre-defined template structure, Life Events, OnBoarding, PreBoarding, OffBoarding

**Socialization** – Supports Video streaming, enhanced new-hire learning, additional content links

**Notifications** – Provides employees onboarding step progress and overall status to HR staff and managers.

**Surveys** – solicit feedback about your new OnBoarding process

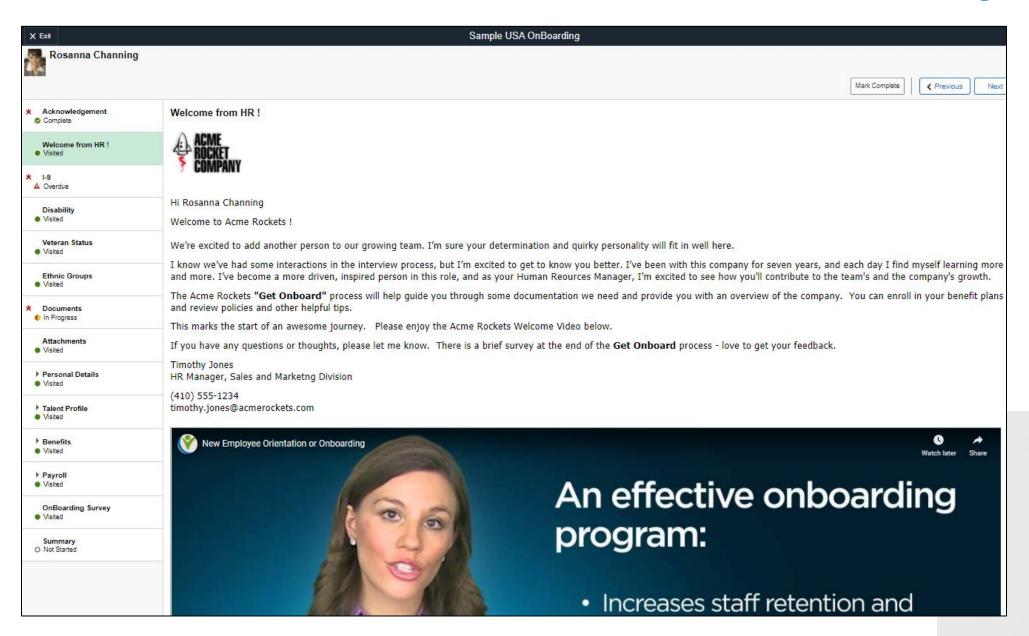
#### Company/BU A Template [ 25 steps ]

- Group A Welcome
- Group A Intro Video
- **—** I-9
- Disability
- Veteran Status
- Ethnicity
- Documents
- Attachments
- Verify Name
- Photo/Preferred Name
- Verify Addresses
- Verify Contact Details
- Marital Status
- Emergency Contacts
- Verify Additional Info
- Competencies
- Degrees
- Benefits Enrollment
- ACA 1095 Consent
- Direct Deposits
- Tax Withholding
- Voluntary Deductions
- W-2/W-2C Consent
- Learning Resources
- Summary

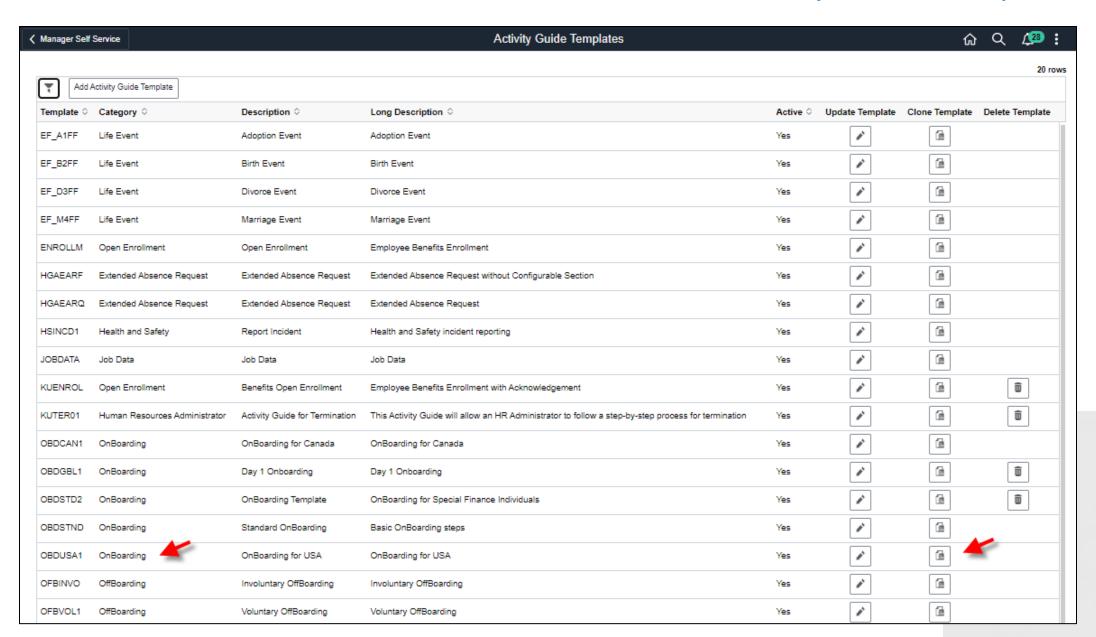
#### Company/BU B Template [ 16 steps ]

- Group B Welcome
- Group B Intro Video
- Learning Resources
- I-9
- Disability
- Veteran Status
- Ethnicity
- Documents
- Benefits Enrollment
- Emergency Contacts
- Verify HR Data
- Competencies
- Degrees
- Direct Deposits
- Tax Withholding
- Summary

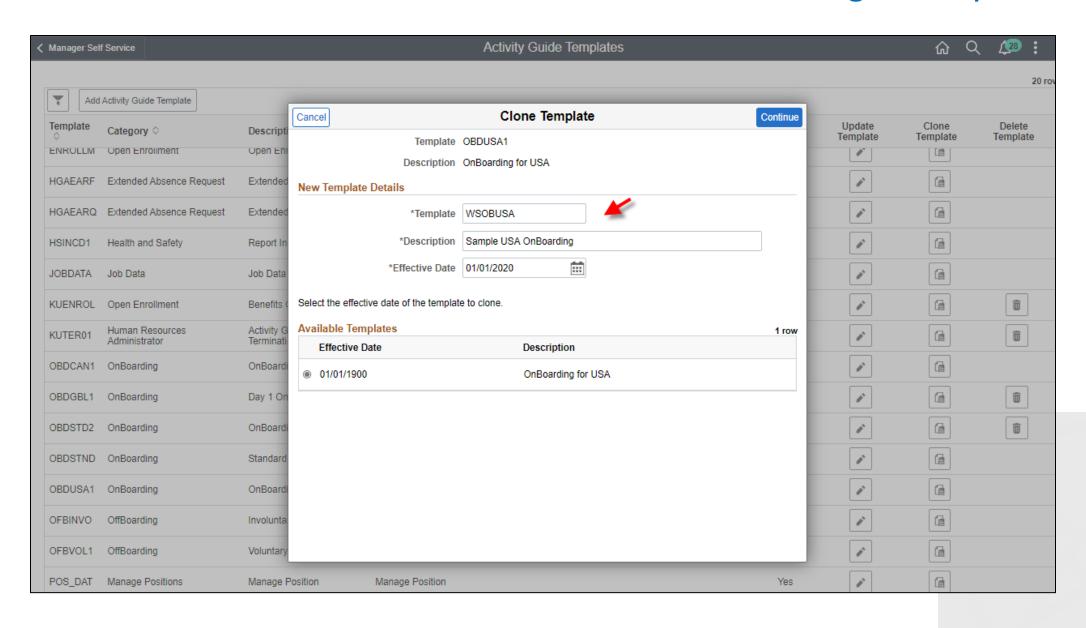
# **OnBoarding Steps**



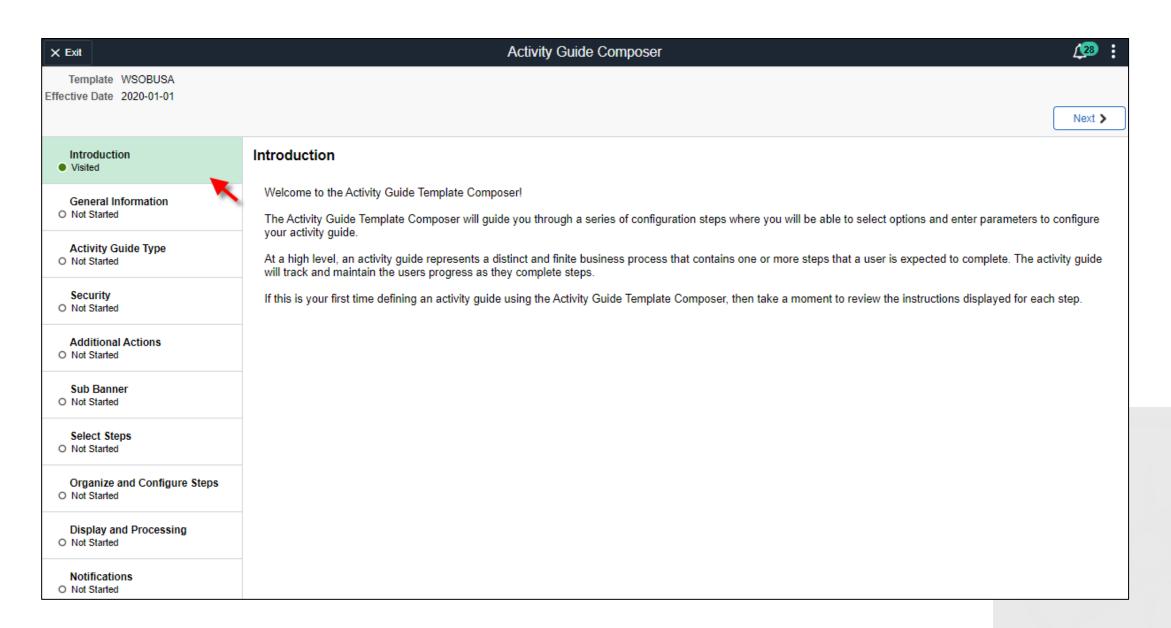
# **Activity Guide Templates**

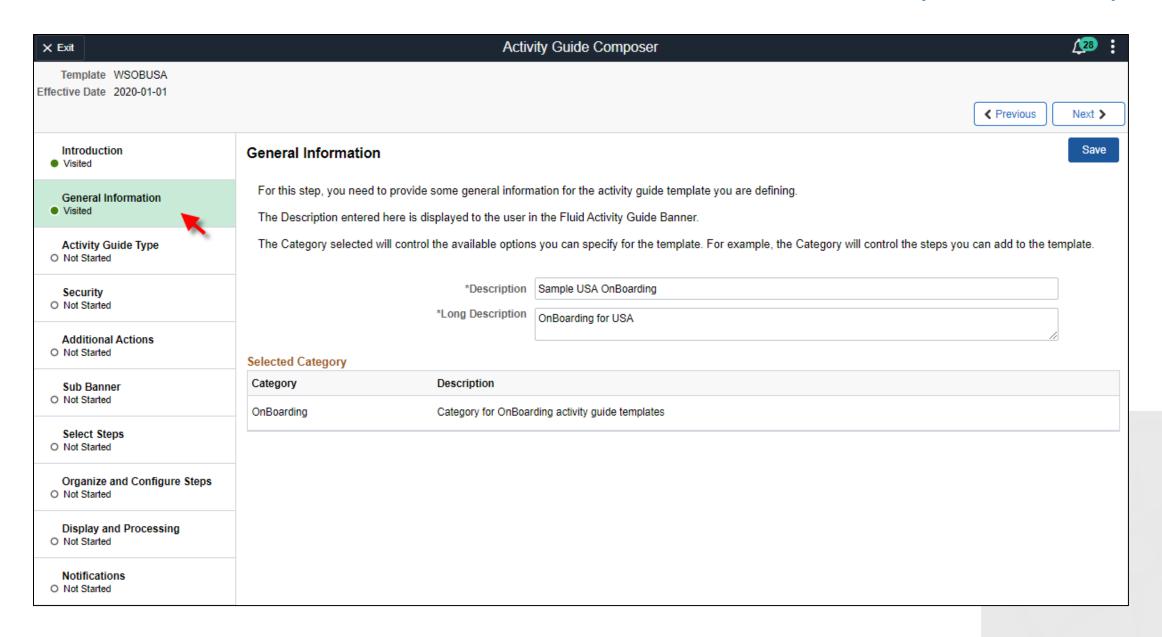


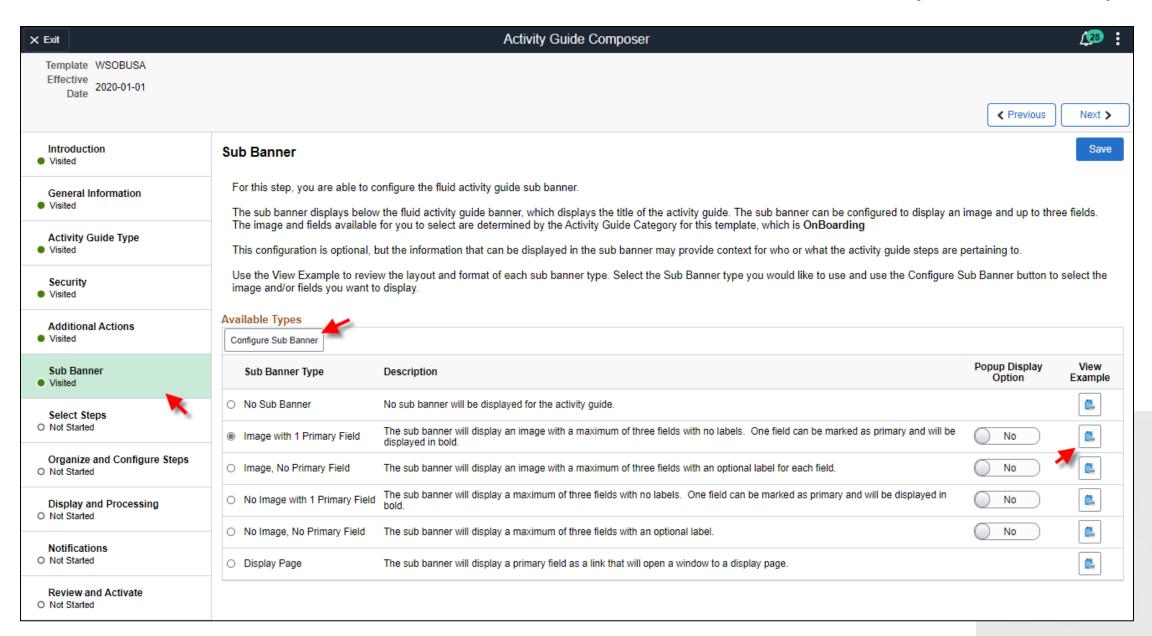
## **Create OnBoarding Activity Guide**

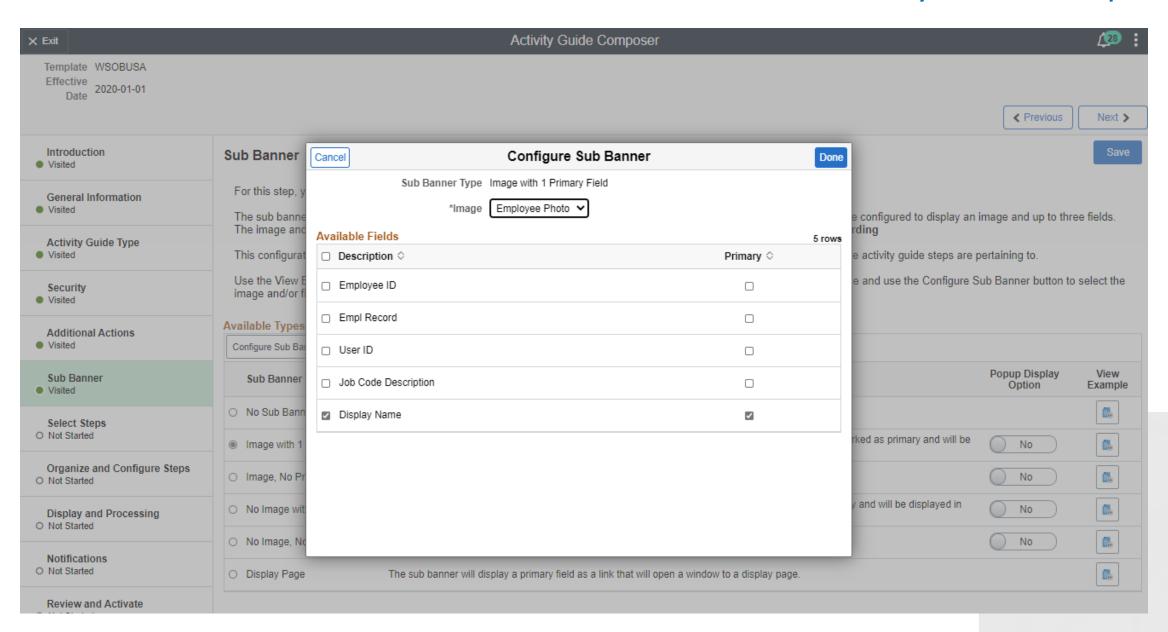


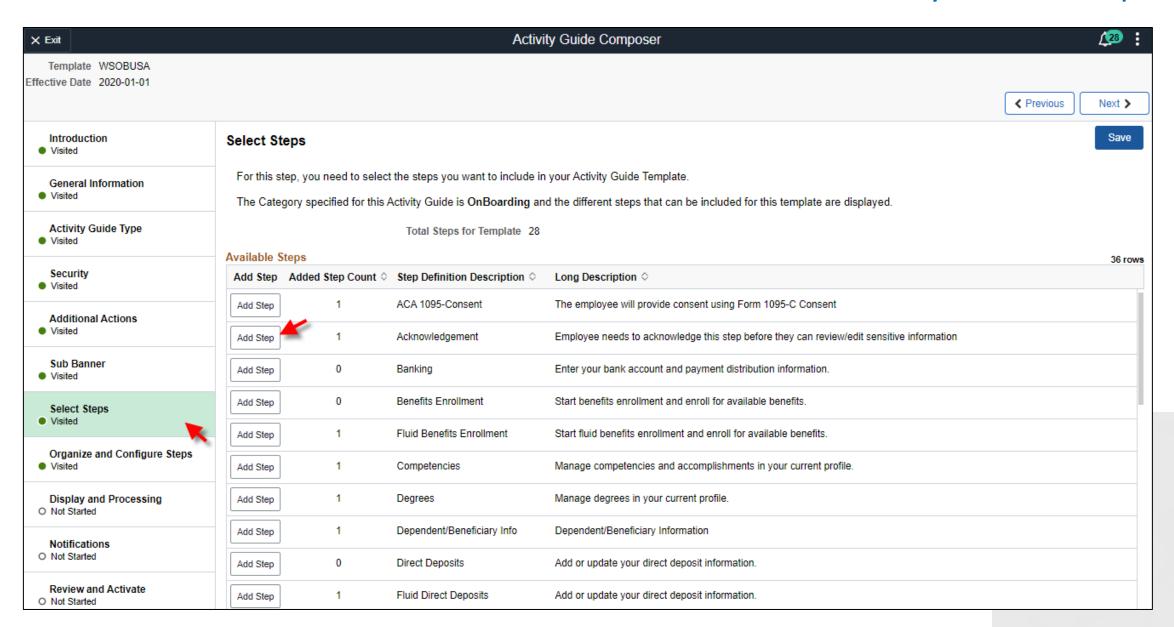
# **Activity Guide Setup**

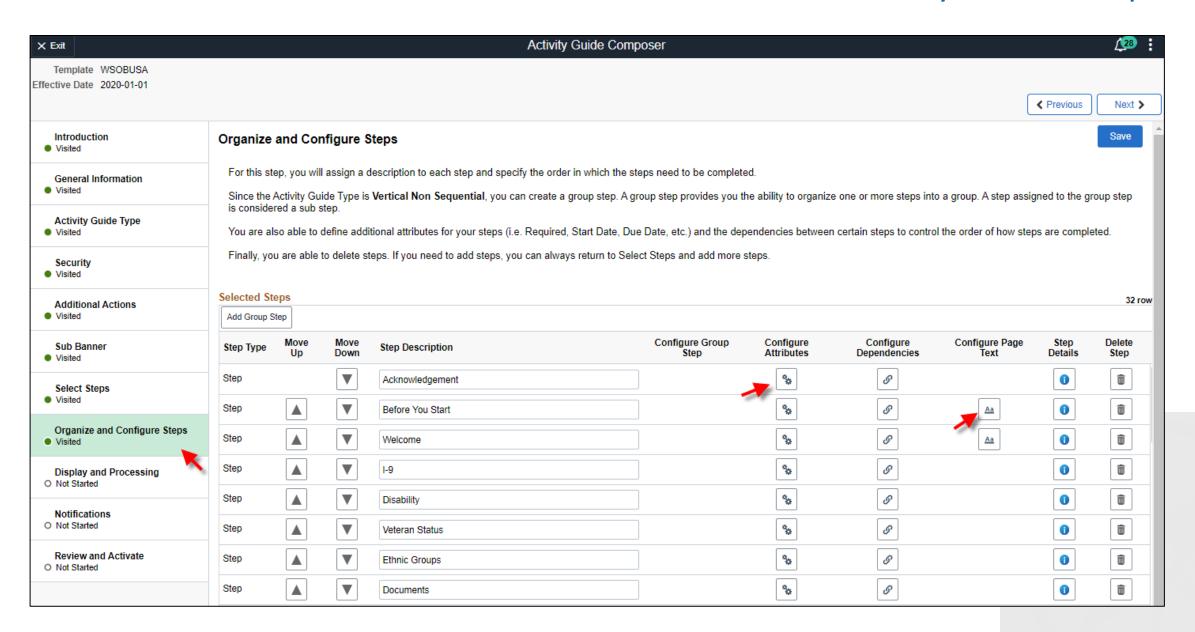


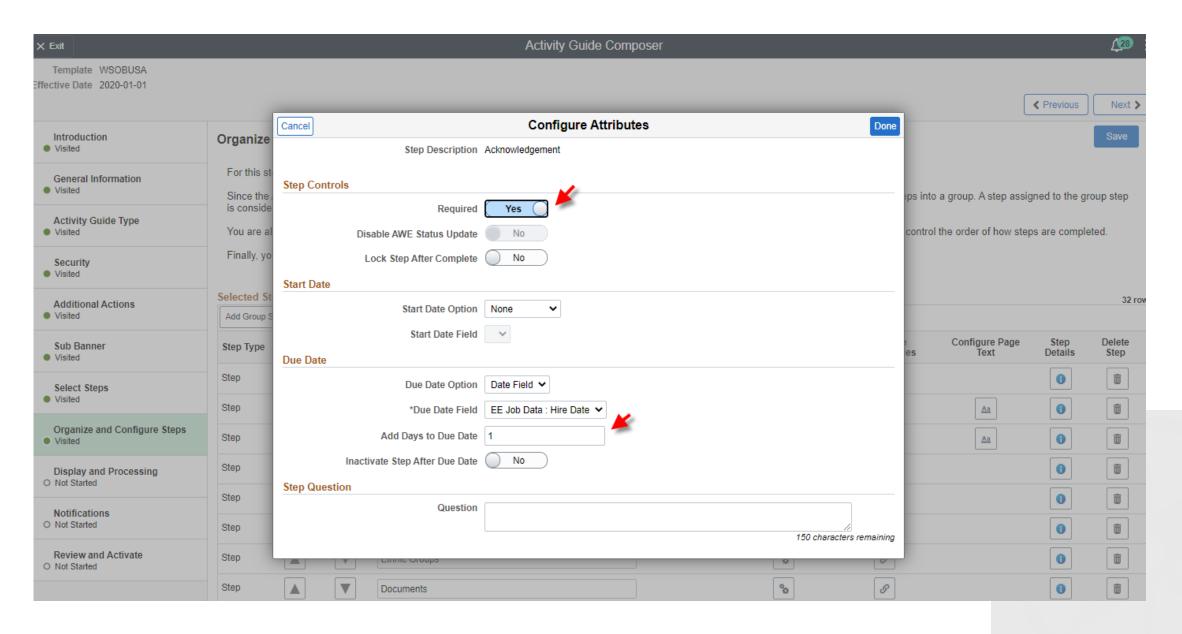


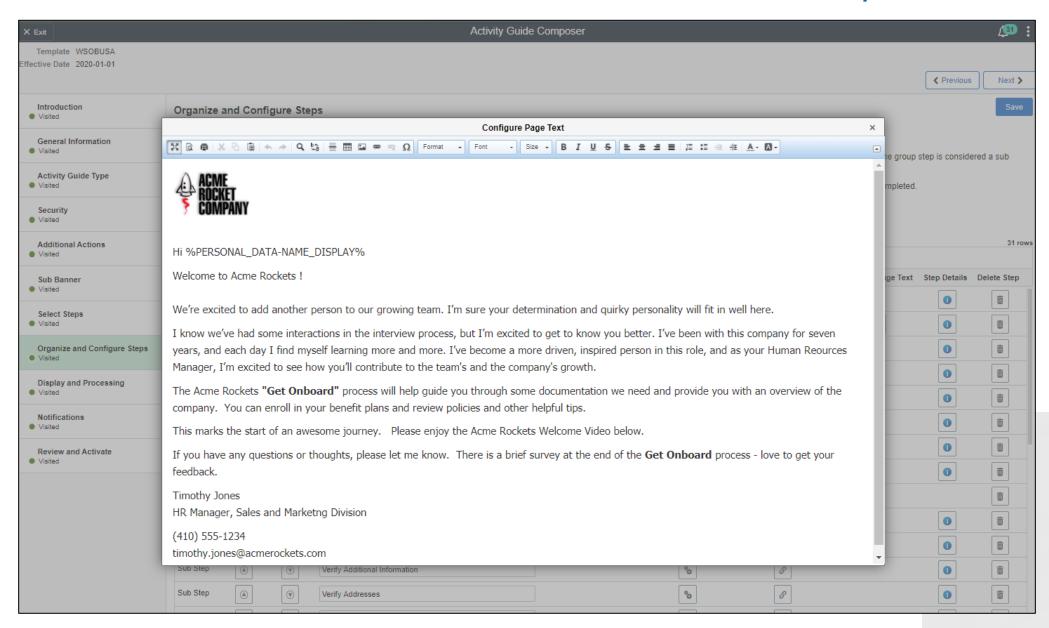


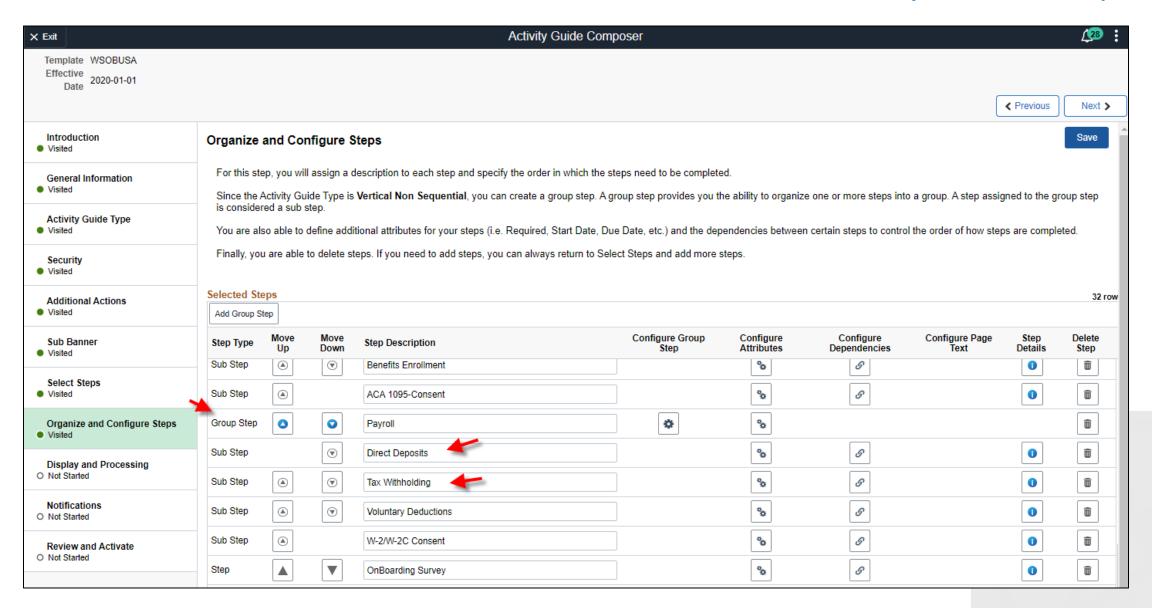




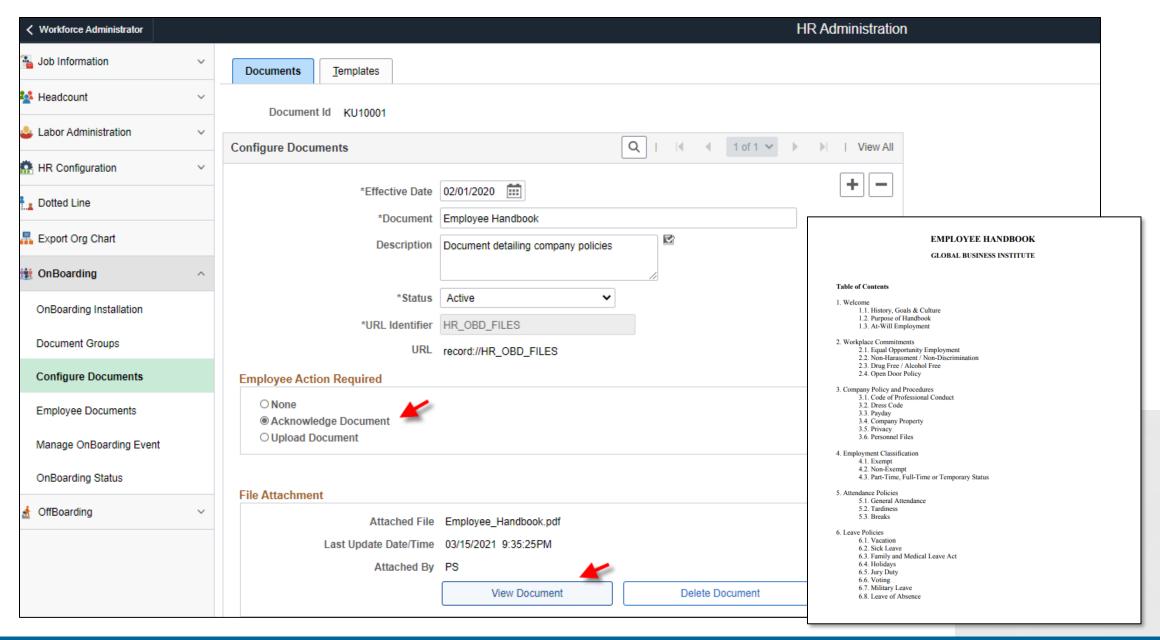




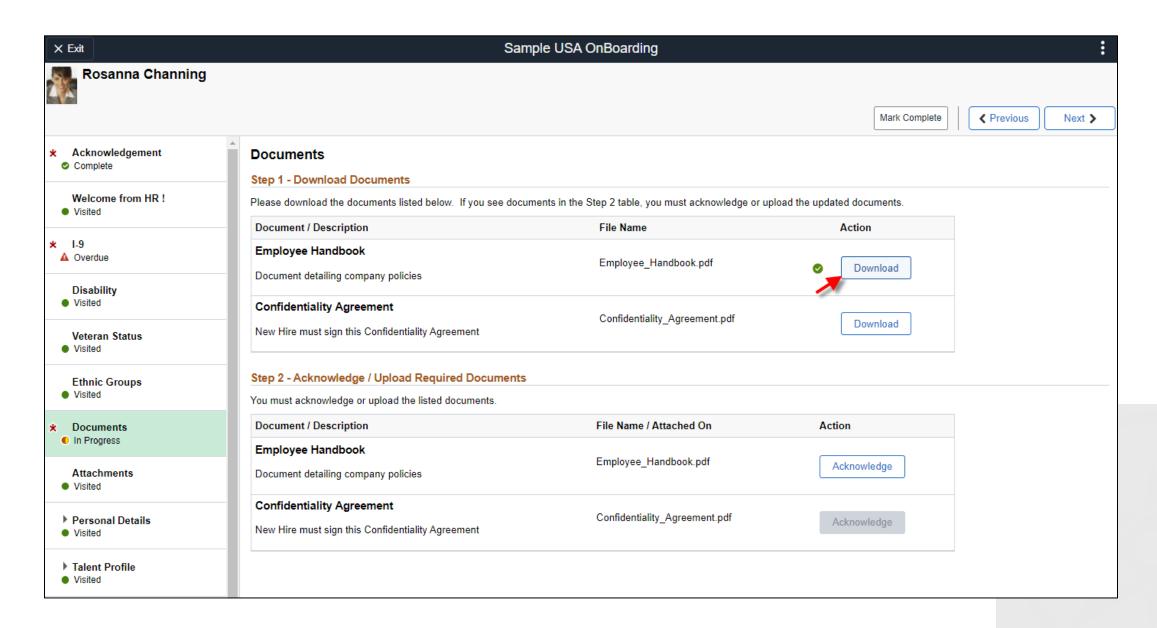




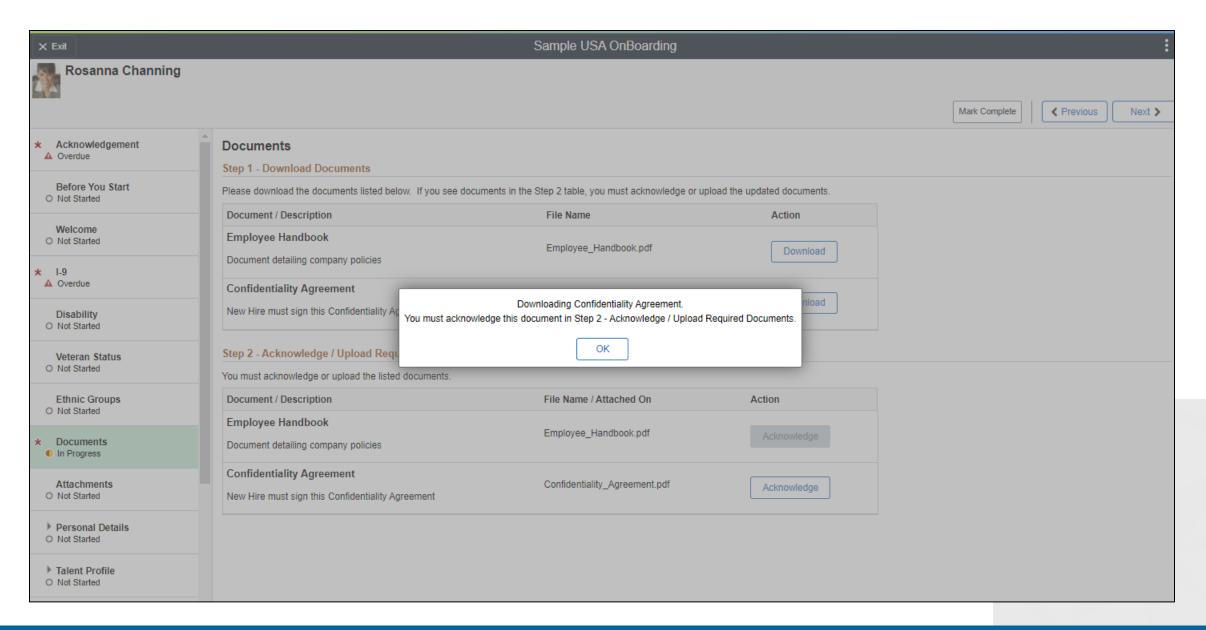
# Adding Documents to the Activity Guide



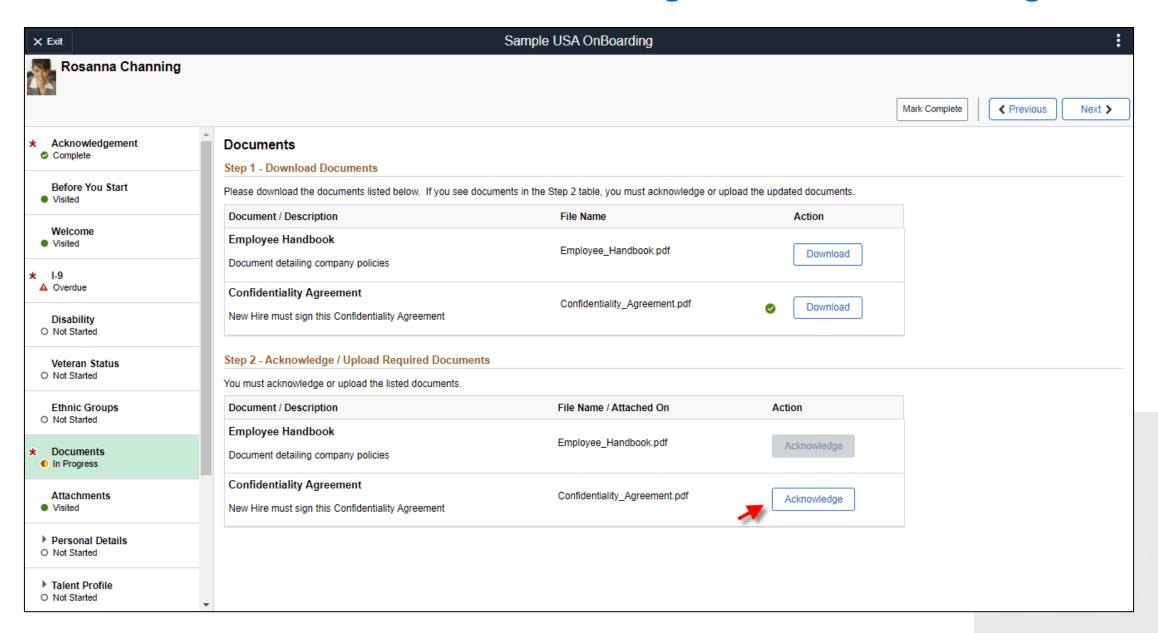
# **OnBoarding Document Step**



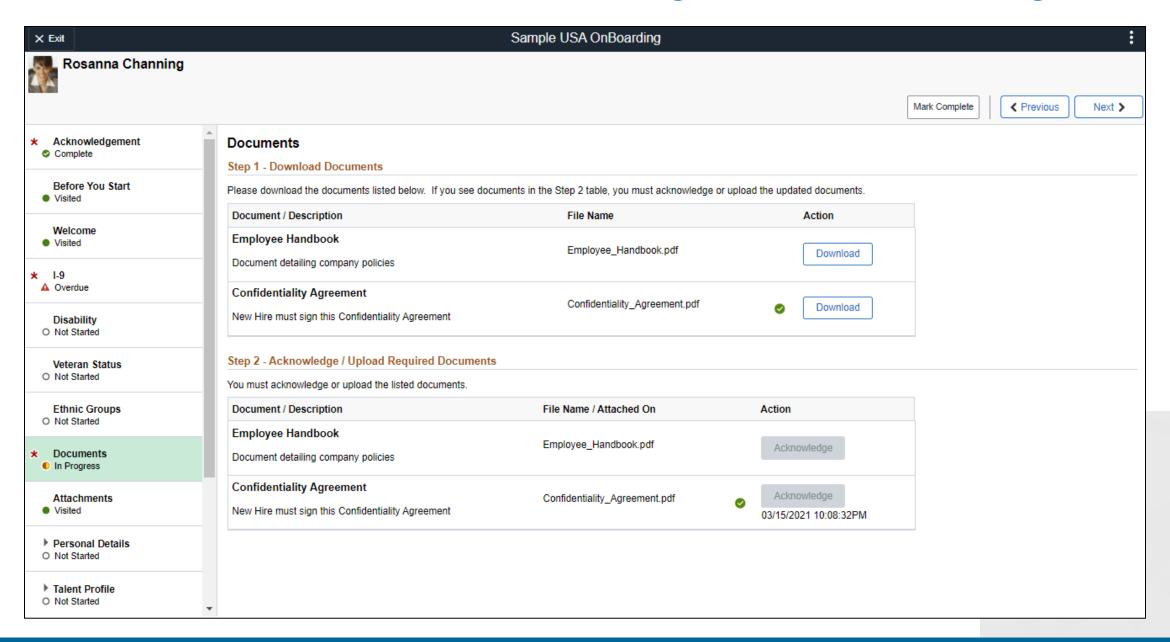
# **OnBoarding Document Acknowledgment**



# **OnBoarding Document Acknowledgment**



# **OnBoarding Document Acknowledgment**



# **Summary**

#### **Don't Forget**

- Review all available PUM, Spotlight videos, and PeopleBooks documentation
- Prioritize your deployment
- Prototype in the latest PUM image available
- Check on specific PUM features required and minimum PeopleTools versions

#### **Get More Information**

WorkStrategy can help with:

- Fluid Self Service Roadmap
- Cost / Benefit
- Implementation Best Practices
- Customer Case Studies



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