



#### **JOINT RELEASE**

# Japan Airlines and Garuda Indonesia Sign Comprehensive Partnership Agreement

**Tokyo, September 6, 2018 -** Japan Airlines (JAL) and Garuda Indonesia have signed a strategic partnership agreement, which will greatly benefit the customers of both airlines by providing more travel options between the two countries.

Through this initial agreement, effective October 28, 2018, the two airlines will start offering codeshare flights on select routes between Japan and Indonesia, and on domestic flights operated by Garuda Indonesia and Japan Airlines, respectively. Garuda Indonesia will also offer codeshare flights on select transpacific routes operated by Japan Airlines.

"Indonesia is well known for its warm hospitality and rich diverse culture" said Yuji Akasaka, President of Japan Airlines. "We look forward to the partnership with Garuda Indonesia, who continuously strives through its transformation program and has achieved a 5-star Airline rating by Skytrax. I truly believe we can provide our mutual customers the highest level of service, which excels the industry standard."

Garuda Indonesia President & CEO Pahala N. Mansury said, "We are pleased to announce this partnership with JAL which will further extend our network not only to Japan, but also to US. Japan is one of important market for Indonesia and through this partnership we can offer more travel options for the increasing number of passengers traveling between the two countries and beyond Japan. At the same time, the partnership is expected to boost trade and tourism activities by making Indonesia much more accessible for Japan visitors."

'This partnership is believed to offer a unique advantage for Garuda Indonesia's passengers who will enjoy JAL's unparalleled services including check-through service, lounge access, in-flight meal and other service" said Pahala.

In addition to the codeshare cooperation, in which JAL and Garuda Indonesia aim to expand the applicable routes in the near future, the carriers will look to develop the partnership in various areas, including the enhancement of their frequent flyer programs and ultimately pursue a joint business structure in their respective market.

### [Details on Codeshare Agreement]

~ Starting October 28, 2018 ~

Codeshare flights are subject to government approval.

#### **Applicable Routes on Garuda Indonesia**

International Flights Jakarta=Haneda, Denpasar=Narita
Domestic Flights Jakarta=Yogyakarta, Jakarta=Surabaya

#### **Applicable Routes on Japan Airlines**

International Flights Narita=Jakarta, Narita=New York, Narita=Los Angeles

Domestic Flights Haneda=New Chitose, Haneda=Nagoya-Chubu, Haneda=Fukuoka



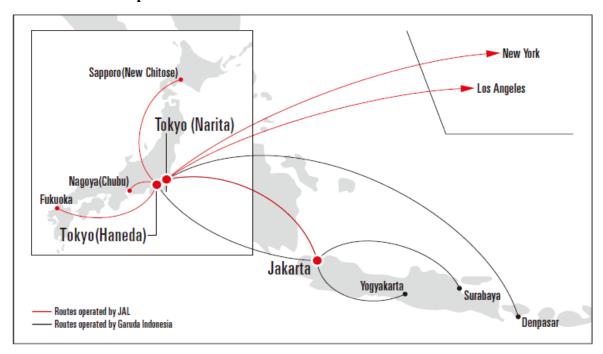


## **Aircraft Image**





## **Codeshare Network Map**







#### **About Japan Airlines**

Japan Airlines (JAL) was founded in 1951 and became the first international airline in Japan. A member of the **one**world® alliance, the airline now reaches 349 airports in 54 countries and regions together with its codeshare partners with a modern fleet of 230 aircraft. JAL Mileage Bank (JMB), the airline's loyalty program, has reached over 31 million members worldwide. Awarded as one of the most punctual major international airlines and a certified 5-Star Airline by Skytrax, JAL is committed to providing customers with the highest levels of flight safety and quality in every aspect of its service, and aims to become one of the most preferred airlines in the world.

For more information, please visit <a href="www.jal.com/en/outline/">www.jal.com/en/outline/</a>
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#### About Garuda Indonesia

Presenting a new level of service excellence in air travel, Garuda Indonesia, the national flag carrier of Indonesia, seamlessly connects more than 90 destinations worldwide to not only one of the largest economies in Southeast Asia, but also an array of exotic destinations in the beautiful archipelago of Indonesia all at once. With more than 600 daily flights, Garuda Indonesia proudly serves its passengers with the award-winning "Garuda Indonesia Experience" service, which highlights the warm Indonesian Hospitality and rich diverse culture.

Garuda Indonesia group currently operates 202 aircraft with an average age less than five years. This amount is accommodated by Garuda Indonesia as a main brand with a total of 144 aircraft, and Citilink as a Low Cost Carrier Airline which operates 58 fleet aircraft.

The airline continuously strives through its ongoing transformation program to provide better and even more convenient services. The achievement of Garuda Indonesia's transformation program can be seen from global recognition a Skytrax's 5-star airline rating since 2014, ranked as Top 10 Worlds Best airline in the world, as well as winning the prestigious "The World's Best Cabin Crew" award for five consecutive years from 2014.

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