

BOOKING TERMS and CONDITIONS

(Form GTT 1A2016)

Bookings can only be accepted by GLOBAL TRAX AND TOURS LTD subject to the following conditions.

- 1) The terms and conditions of any other company utilised by GLOBAL TRAX AND TOURS LTD in the formation of our tours and expeditions will apply in addition to these terms and conditions.
- 2) A deposit must be paid at the time of booking with the balance to be paid not later than 6 weeks before the date of departure. The booking will be cancelled if the outstanding amounts are not received before the date due. Cancellation charges will then apply. A late booking, less than 6 weeks before departure will require full payment at the time of booking.
- 3) The person who signs the GLOBALTRAX AND TOURS LTD booking form does so on behalf of all those listed on it and is responsible for ensuring that all those listed have read the booking Terms and Conditions and agree to abide by them.
- 4) When the completed Booking Form together with the required deposits has been received the reservation will be confirmed by GLOBAL TRAX AND TOURS LTD in writing.
- 5) The following charges will apply following written cancellation by a client.

6+weeks before departure Deposit

0-6 weeks before departure 100%

- 6) The terms and conditions in the event of cancellation by any other company utilised by GLOBAL TRAX AND TOURS LD will also apply.
- 7) If GLOBAL TRAX AND TOURS LTD is compelled to cancel an expedition before departure a full refund of all moneys paid to GLOBALTRAX AND TOURS LTD will be made. This will only occur in circumstances outside the control of GLOBAL TRAX AND TOURS LTD or if the minimum number of vehicles is not achieved also if geophysical or climatic conditions in the opinion of GLOBAL TRAX AND TOURS LTD may have a detrimental effect on the group. Notification of any such cancellation will be given as soon as reasonably practicable.
- 8) If war, threat of war, civil unrest, strikes, terrorist activity, client action or any other event outside the control of GLOBAL TRAX AND TOURS LTD delays, alters, impacts or extends the expedition GLOBAL TRAX AND TOURS LTD cannot accept responsibility or liability for any resulting loss, expense or damage and no refunds will be made.
- 9) You may cancel and transfer to another (subject to availability) expedition, within the current season, without penalty providing at least 6 weeks' notice is given.
- 10) Mechanical assistance by the GLOBAL TRAX AND TOURS LTD Support Team will be limited to assisting in the recovery of the client vehicle to the nearest point of assistance, major town or garage. However every effort will be made to assist in facilitating on-site or on route repairs. In the event of the mechanical breakdown of a client vehicle due consideration must be given to the whole group and to the continuation of the Expedition. This may involve the client opting for various continuation arrangements and/or later recovery of the vehicle. Details are available on request.
- 11) Medical assistance will be limited to Advice and Guidance, First Aid and Recovery to the nearest point of assistance from regular medical services. A comprehensive first aid kit must be carried in the client's vehicle. It is a CONDITION OF BOOKING that you have secured comprehensive personal travel insurance for the expedition and except that no accident, injury or loss liability whatsoever lies with GLOBAL TRAX AND TOURS LTD. You will be asked to provide details of your travel/health insurance before departure.
- 12) GLOBAL TRAX AND TOURSL LTD will NOT increase prices quoted at the time of booking but reserve the right to change service suppliers, information pack, brochure, route or itinerary whilst still maintaining the essential spirit of the expedition.
- 13) GLOBAL TRAX AND TOUS LTD will use its best endeavours to ensure that none of the ingredients of your expedition will be altered. However, because arrangements are made many months ahead of departure and because of the unpredictability of travel in some areas, certain local facilities

and/or routes may not be available during the Expedition. Global Trax and tours are not ordinary package holidays and are not for people who cannot tolerate unpredictable situations or the unexpected. GLOBAL TRAX AND TOURS LTD cannot accept any responsibility for such occurrences and if in doubt then please do not book your holiday with GLOBAL TRAX AND TOURS LTD.

14) Should any client, vehicle or action, in the opinion of the GLOBAL TRAX AND TOURS Leader, be considered prejudicial to the integrity, safety, security or any other aspect of the expedition, the client concerned will not be allowed to continue, and no refund of money will be made.

15) In the event of a complaint the on-site Leader must be informed immediately to ensure the spot rectification whenever possible. In any event complaints should be made to GLOBAL TRAX AND TOURS LTD in writing within 14 days.

16) Signing the GLOBAL TRAX AND TOURS LTD booking form means that you, and other members of your party have read this document (GTT1A2016), and that you are in full agreement with the contents of all the aforementioned.

17) Information given in all brochures, leaflets and advertising is given in good faith by GLOBAL TRAX AND TOURS LTD at the time of print, but unless specifically stated, shall not form any part of the contract.

18) GLOBAL TRAX AND TOURS LTD reserves the right to refuse a client booking without giving reasons.

19) BREAKAWAY: If for any reason individual clients, parts of or the entire group wish to divert, explore or leave the remaining group or depart from the set itinerary or agreed route, the Leader MUST BE INFORMED. Thereupon and unless expressly agreed those client/s involved will no longer be the responsibility of GLOBAL TRAX AND TOURS LTD or their staff either during the period of their absence or for the remainder of the expedition and no refund of money will be given.

Q20) This contract and the conditions therein shall be governed by the Laws of England and Wales.