1. Tell me about a time you had a client ask you the same questions over and over again.
2. Tell me about a time you had a client whose family members asked you to do something not listed on the care plan.
3. Tell me about a time when you were in route to work and got stuck in a massive traffic jam only 10 minutes from the client’s home and you were due to clock-in in (5) minutes.
4. Tell me about a time when your manager made you upset.
5. Tell me about a time when you accepted a “case” aka an assignment and something happened which prevented you from going to work.