



{ApproCare}

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**Monday 24<sup>th</sup> August 2020**

**STATEMENT FROM APPROCARE;**

*“We were recently made aware of a report on social media where a member of the public (who’s real identity has since been identified and the matter passed on to Kent Police) had attended one of our vulnerable adults homes on the Isle of Sheppey.*

*The member of the public posted on a social media gossip board that the vulnerable adult was **not** provided with the appropriate care throughout the day.*

*We have since thoroughly investigated the matter with the involvement of the vulnerable adults NOK, KCC – Adult Safeguarding and Care Quality Commission and the period of time in which the member of public raised concerns is not when ApproCare were contracted to provide care to the vulnerable adult. This time of day is covered by another care provider. However, we can confirm that **no concerns have been upheld** and that the vulnerable adult is safe and well.*

*At ApproCare, we are committed to the safeguarding and wellbeing of our service users. We take our responsibilities very seriously and continually strive to embed good practice across the organisation and beyond.*

*If you have any concerns about this or any other safeguarding matter please contact us at: [approcare@live.co.uk](mailto:approcare@live.co.uk)”*

**Emma Lumsden – Care Director, ApproCare**

*\*Written and shared with consent from the individual in which this related to\**