**Do’s**

Do wear proper uniform

Do remember you are representing Arby’s while on delivery

Do set up order to be presentable

Do double check your order before delivering

Do remember to be polite

Do smile and have a friendly attitude

Do call and ask questions if you have a concern

Do look up directions before you go  
Do have a presentable interior of your vehicle

Do have payment arranged before delivery

**Don’ts**

Don’t show up late

Don’t blare music

Don’t smoke with food in the car

Don’t deliver with nonemployees in the vehicle

Don’t deliver an order unless you are an authorized driver

Don’t forget to have customer sign credit card slip if needed

Don’t break any laws while delivering a catering order

Don’t forget to double check vehicle before you leave for any items you may have forgotten