Toni Pierce

From: Toni Pierce

Sent: Monday, June 28, 2021 3:31 PM

To: Sales

Cc: Mortgage Support Center; Dave Weber; Joshua Heinrich; Justin Yahnig; Rebecca Moorehead; Robert

Anderson; Toni Pierce; Wayne Pierce

Subject: Reminder About Mortgage Support!

Importance: High

Good afternoon!!! We have had several inquiries today on emails sent to Mtg Support that we never received. Please make sure you are sending the email to the CORRECT email address for us.

mtgsupportcenter@flanaganstatebank.com is the CORRECT email address.

mortgagesupport@flanaganstatebank.com is **NOT CORRECT** email address. But, it does exist due to our training on Teams. Which means that if you send the email to the wrong email address...you won't be notified that it is the wrong email address and it will sit out in email nowhere land just waiting....and waiting....and waiting....

IF you do not get a response from one of us in Mtg Support within an hour or two to acknowledge your email....check the address you used! If it is the right address, feel free to check in with us on your email to confirm we got it.

Thank you!

Please allow 24 hours for a full response from Mtg Support!

Toni Pierce

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