

## MILDURA SCHOOL OF DRIVING MSOD

### **COVID-19 Response**

Mildura School of Driving takes safety and COVID-19 seriously. Safety is the number one priority in returning to driving lessons, for both the instructor, client and subsequent clients. MSOD has reopened for bookings, & is implementing COVID-safe measures that meet government requirements to protect instructors and learner drivers. This includes use of masks for learner and driver, hand sanitiser and cleansing of vehicle before & after each lesson.

### **How much are lessons?**

One hour lessons for individuals are \$70.  
Please contact us for company, organisational and NDIS quotes.

### **What will happen during my lesson?**

Martin will arrive to pick you up at your nominated location [home, office or school] as part of your lesson. First time drivers will normally be driven to a quiet secluded area where there is little or no traffic in order to acclimate to the vehicle safely. Martin will discuss your driving knowledge base, and where gaps exist, Martin will include those in the driving session.

*Not all topics and areas can be included in one lesson.*

Topics covered during a session can include: steering, accelerating, braking, turning, observation skills, mirrors and blind spots, speed and time awareness, changing lanes, backing up and pulling away from the curb, parallel parking and major road entrances/exits.

*Remember -it is important to learn to drive so that you are safe on the road and not just learn to drive to only pass your test.*

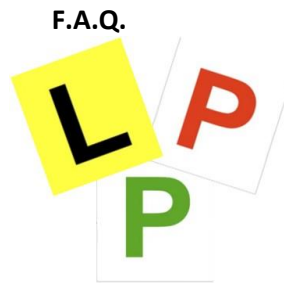
### **What is your cancellation policy?**

It is basically about mutual respect and communication. We know that our circumstances change and at times you may not be able to make a scheduled appointment. However, Martin would appreciate you contacting him at least 24 hours prior [phone, text, email] or as soon as you know that you cannot make a session time. Remember- the time you reserved could have been given to another student and one day that student might be you!

### **My mum says I get quite stressed when I think about driving-can you help?**

Of course! Many people come to us after trying to take a lesson with friends or relatives, often with stressful results. Martin has a variety of skills that can assist you, including patience, understanding and perseverance.

I have learning difficulties. Is that a problem? Definitely not. Martin has vast experience working with clients with disabilities, experience gained from working at the Commonwealth Rehabilitation Service. The most important thing is letting Martin know that you have learning difficulties so that he can adapt a lesson to your learning style. We want you to get the most out of your lessons.



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### **Is it safe to get behind the wheel if I have never driven before?**

Absolutely. Rest assured that Martin is trained and specially licensed to give you your driving lesson. As an experienced instructor, Martin is aware of learner nerves and is able to handle situations to safeguard you and the vehicle.

### **I have learning difficulties. Is that a problem?**

Definitely not. Martin has vast experience working with clients with disabilities, experience gained from working at the Commonwealth Rehabilitation Service. *The most important thing is letting Martin know that you have learning difficulties so that he can adapt a lesson to your learning style. We want you to get the most out of your lessons.*

### **How many driving lessons do I need?**

Every learner comes to us with a unique set of skills and experience. How many lessons you actually take depends on many factors, including the frequency of your lessons and the practice time you have behind the wheel. You will find lots of people willing to offer advice on the subject of how many lessons it takes to learn to drive, but the truth is – it is dependent on the individual. The reality is that people learn in different circumstances and at different rates; you are an individual and will learn at your own pace.

There is no reliable formula for working out how long it will take to learn to drive; the number of lessons needed varies from person to person. People will offer advice and guidance in good faith, perhaps based on their own experience of learning to drive...*'You only need a few lessons to learn the test route 'or 'I passed after 10 lessons – nobody needs more than that '* When you hear things like this it can leave you feeling a bit inadequate if you require additional lessons.

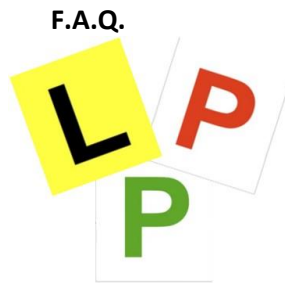
Remember –everyone is different, everyone has different learning styles, everyone has different access to supervising drivers to practice therefore the key is to take the time YOU need.

### **What is needed before I get behind the wheel and take a driving lesson with Mildura School of Driving?**

You need a valid learner's permit and you will need to bring your permit EVERY TIME you take a driving lesson and completion of a verbal COVID safety check. Plus don't forget your log book [if required] & your lesson payment.

### **What if English is not my first language?**

As part of your driving lesson plan, Martin will review communication and its impact on the lesson running smoothly. Where required, Martin may suggest an interpreter and discuss with you how this can be arranged. In many instances, student drivers may have friends or family who are willing to take part in the lesson to assist with communication where it is determined as necessary.



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### **Are there dual controls in the car?**

Every Mildura School of Driving School teaching vehicle is equipped with dual controls on the passenger side of the front seat and additional mirrors for your instructor. Dual controls are a very good safety measure when learning to drive.

### **When do pay for my driving lessons?**

Payment is required before the start of the lesson.

### **Where will I actually drive during my lesson?**

It depends. If you are a beginner, your instructor will normally drive you to a quiet side street or off road area to introduce the controls to you. Once you acquire the skills you need, you should be able to get right behind the wheel at the start of the lesson, no matter where you are.

### **How long is a driving lesson?**

Lesson brackets are 60 minutes long.

### **Will your instructor fill in my log book and provide logbook feedback?**

Yes. At the end of the lesson, Martin will complete his drive in the logbook and make suggestions to improve entries.

### **When should I make my testing appointment?**

You can make your testing appointment at any time, however, to save time, money and disappointment, Martin believes the decision should be made jointly with you, when you and Martin believe you have the skills to safely pass the test. **REMEMBER** If you would like to use the Driving School vehicle for your test, you must first talk to Martin and discuss availability. Please book your session with Martin prior to confirming your test time to ensure the vehicle and Martin is free.

### **What is a pre test assessment and a pre test drive?**

MSOD staff are highly qualified and experienced instructors. This means that Martin is familiar with all the requirements and assessment criteria to pass your driving test safely and get your licence. Prior to your test, a lesson will be a Pre Test Assessment, in which we assess you just like the actual test. Martin uses the relevant VIC ROADS test routes for your drive; you are assessed on your driving skills and provided with feedback indicating whether you are ready for your licence. Martin, like all lessons, will talk to you about areas to focus on, be it stopping a stop signs! Watching your speed in school zones! or just positive reinforcement of the good job you are doing! Do not worry! We are there to support you.

Prior to your actual test, you can book Martin for a **pre test drive**, which is a lesson immediately before your test. These lessons are so important, as experience has shown that they help settle nerves, put you back into a routine with Martin and generally reinforce when you already know...but have forgotten because of the "test coming up" At the end of the lesson, Martin will drop you at the VIC ROADS office.