Dr. Steven R. Silverstein

Approved Clinical Supervisor, Certified Clinical Supervisor Licensed Professional Counselor, Licensed Clinical Alcohol and Drug Counselor

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Limited Reopening:

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We are arranging to reopen in compliance with CDC regulations and New Jersey orders. Telehealth will continue as regulations permit. Please feel free to contact the office or your Counselor regarding what arrangements can be made.

Dear Counselees,

We hope that this email finds you and your family in good health. We want to thank you for your understanding and patience as we continue to navigate through this unprecedented time.

In accordance with the Center for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA), you will see many changes at your next appointment to protect you and our team. Some of these changes will include:

- Prior to your appointment you will be asked some Covid-19 screening questions and they will be asking again in the office.
- You will be asked to text us upon arrival and wait in your car until we ask you to come in.
- You will be asked to leave your personal items in your vehicle except for what you can place in your pocket.
- You must wear a mask or face covering when entering the office.
- Only the patient may come in unless the patient is a minor or a patient with special needs.
- You will have your temperature recorded
- You will be asked to use hand sanitizer upon entering the office.
- We are scheduling fewer patients and allowing more time for each appointment to promote social distancing and to allow ample time for cleaning and disinfecting procedures.
- We are implementing contactless registration and e-signatures wherever possible as well as digitizing many of our forms to minimize the touching and sharing of pens.
- We are ensuring that all of our staff members have appropriate personal protective equipment.

We look forward to seeing all of you soon and we are happy to answer any questions that you may have concerning scheduling or any measures that we are taking to ensure the safety of every patient. We want to thank you for your patience and understanding as we incorporate these changes and our transition into the "new normal".

Sincerely,

Dr. Steven Silverstein and Staff