



## Terms & Conditions

**Disclaimer:** Affinity Home Care, LLC provides packages to help home care entrepreneurs. Our packages, to include and not limited to the Policies and Procedures, are not in any way a 100% guarantee of licensure approval. Your licensure approval is only determined by the NC Division of Health Service Regulation. We strongly suggest that you review, in detail, the requirements for licensure at <https://info.ncdhhs.gov/dhsr/ahc/flohcn.htm>.

Upon receipt of items purchased, the customer is agreeing to review and sign DocuSign acknowledgment which will be sent to the customer along with delivery of purchased items. This is a requirement in efforts of ensuring all purchased items are received by customers.

Customers may be required to make edits to documents received upon the licensure review process. Affinity Home Care, LLC is not responsible for any requested edits. The customer holds full responsibility to make any and all edits requested by the NCDHHSR.

Affinity Home Care, LLC does not offer refunds.

Consultations are non refundable and are not transferable. Requested consultation dates are not guaranteed and are only available based upon availability. Final confirmation will be communicated from Affinity Home Care, LLC representative, via email. The email will include date of consultation, time of consultation, and Zoom access.