

## Shelsie Crawford

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**From:** Wayne Pierce  
**Sent:** Wednesday, March 3, 2021 12:26 PM  
**To:** Sales; Mortgage Support Center  
**Cc:** Disclosures  
**Subject:** URLA

Good afternoon. If you are setting up a new refinance you have to go to Property > Expenses/Mortgages and on the right side under Existing Mortgages click on the current mortgage and it will open another box up. You will need to click to be paid off or the system will not show the cash to close correctly.

Thanks,

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