

PPL- Free Energy Credit

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

Ambit Energy Phone: 877-282-6248
Customer Services
 P.O. Box 864589
 Plano, TX 75086

Manage Your Account

Visit ppllectric.com for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at ppllectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.10 of this bill to pay state taxes and about \$5.38 is used to pay the PA Gross Receipts Tax.

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Billing Details

Page 2

Previous Balance	\$353.19
Payment Received Feb 2, 2012 - Thank You!	-\$353.19
Balance as of Feb 7, 2012	\$0.00
Charges for - Ambit Energy	
Generation & Transmission Charges	
General Service Rate: AMBTMD for Jan 5 - Feb 3	
Customer Referral Credit	-120.72
2464.00 kWh @ \$0.0770/kWh	189.73
Total Ambit Energy Charges	\$69.01
Charges for - PPL Electric Utilities	
Residential Rate: RS for Jan 5 - Feb 3	
Distribution Charge:	
Customer Charge	8.75
2,464 kWh at 3.36400000c per kWh	82.89
PA Tax Adj Surcharge at -0.34500000%	-0.32
Total PPL Electric Utilities Charges	\$91.32
Amount Due By Feb 28, 2012	\$160.33
Account Balance	\$160.33

DOUG & DAWN SPENKLE