

Artistic Salon Updated COVID-19 Protocols

HEALTH

- the health of our community is our top priority
- stylists who exhibit any flu like symptoms will be asked to stay home
- we will also **not** be accepting clients who exhibit any flu like symptoms
- **magazines** will be removed & **beverages** will not be served
- please ensure that if you have experienced any symptoms, that you have properly followed the government's **self isolation** requirements
- ensure that you are **feeling well** before booking your appointment

APPOINTMENTS

- we will **not** be accepting **walk-in** clients at this time
- please book your appointments via **phone** or **email**
- if you exhibit any flu like symptoms we kindly ask that you please call to **cancel** your appointment
- please come to your appointment **alone** (to maintain social distancing)
- to properly social distance, there will be a **limited** number of **stations operating** at once.

PRE - SCREENING

- we will be sending out emails with a **pre-screening questionnaire** for you to answer prior to your appointment (**please be on the lookout**)
- please have the questionnaire filled out **as soon as possible (instructions available on the email)**
- we will also be calling you **1-2 days** prior to your appointment just to **confirm** any possible changes

SANITATION

- our appointments are **staggered** in a way allowing stylists to have enough time to **prepare** for each client and properly **social distance**
- stylists are following a **rigorous cleaning** regimen to ensure our equipment is **properly sanitized**
- we will be making it **mandatory** that everyone **changes their mask** when they come into the salon

UPON ARRIVAL

- please stay in your car & call the salon to **inform** us of your **arrival**, **we will then let you know** when to come in
- please leave **outerwear** and **handbags** in your car, **only** bring your method of **payment** - we encourage **debit/credit** payment
- a **temporary** \$3.50 fee will be added onto everyone's service to help cover additional expenses that allow us to **maintain** a safe and clean **environment** for everyone
- this way we can continue to sustain our business even with a **decreased** amount of **operating stations**

WHAT TO EXPECT

- we will provide **hand sanitizer** as soon as you come in
- everyone will be provided with a **new fresh mask** they will **need** to change into
- we will be taking your **temperature** with a contactless thermometer and asking you a few questions
- stylists will then guide you to the washroom to **wash your hands** before beginning your service

Thank you for choosing Artistic Salon!