

## Testing Your Monitored Alarm System

The monitoring of your alarm panel can be disrupted. We recommend a monthly test program to avoid the loss of communication from possible changes/disrepair in telephone lines, power surges during electrical storms, loosened or cut wires during renovations, or device failure.

### Please follow the instructions below to conduct a simple test of your system:

1. Make sure you know how to disarm your alarm ~ have your disarming code ready. Let everyone in the premises know you are about to test the system.
2. Call the **Monitoring Station** and when the operator answers, provide your **account number, premise or business name, your name and your personalized ID number**, if one has been assigned. Ask the operator to place your account on test for one-half hour which should be enough time to conduct your test.
3. Enter your code to arm the system. You can either leave the premises and re-enter through a protected (armed) door or walk past motions, you can also open protected window(s) or alternate door(s). "Your siren will sound during this test." When you have completed your testing, enter your code and disarm your system.
4. Call the **Monitoring Station** and provide your personal account information, as in step 2. Ask the operator to verify the signal(s) received from your test. You can then request the operator to place your system back in service.
5. If you have any questions or concerns regarding the testing of your account, please call Dyson Alarm Tech Systems for assistance.