

GENERAL MOTORS A/C ISSUE INFORMATION FORM

CLIENT INFORMATION

Name(s): _____

Address: _____

Telephone Nos.: _____

Email Address: _____

PRODUCT INFORMATION

Year: _____ Make of Vehicle: _____

Model of Vehicle: _____ VIN: _____

*****Please provide a photo of the door plate, if possible*****

Name of Registered Owner of the vehicle: _____

Do you have your Owner's Manual and Warranty Manual? _____

Dealership where vehicle was purchased: _____

What led you to purchase the above vehicle (i.e.; advertisements, a test drive, representations made by the salesman, etc.)? _____

Did you speak with a salesman at the dealership before the purchase? _____

Did you test drive the vehicle before purchasing? _____

Were you given any warnings about A/C problems prior to purchase? _____

Repair/Maintenance history with respect to the A/C System (who, what, when, where and how much did it cost?) _____

Who normally maintains your vehicle, a mechanic or the dealership? (name, address, telephone number) _____

Do you have the maintenance records? _____

Have you had any conversations or communications with General Motors about your vehicle's A/C problems? _____

Have you had any conversations or communications with the dealership(s) about your vehicle's A/C problems? _____

Have you read anything about these A/C issues online or in any other format? If so, please provide details: _____
