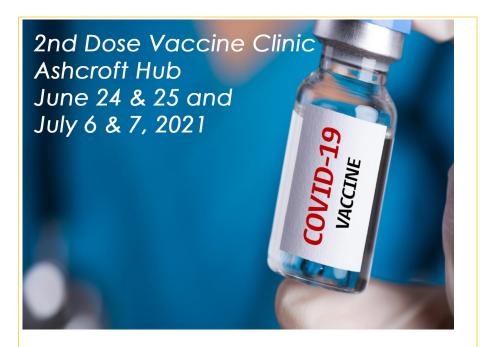




Healthcare and Wellness Newsletter

June 2021



Invitations to book your second appointment are coming out now, either by email, text or snail mail, whichever method you chose.

This clinic will include those who received earlier first vaccine by age and health needs. It will also include youth 12 to 18.

Questions—

CALL between 7 a.m. and 7 p.m. (Pacific time), toll-free, at 1-833-838-2323
In person at the nearest Service BC location (Ashcroft)

The delivery of Emergency Services Weekends only <u>isn't work-</u> ing.

The inconsistent recruitment of doctors <u>isn't working</u>.

Private Medical Practice

Model <u>isn't working</u>

We have to <u>rebuild</u> the healthcare delivery model for our communities.

In This Issue

- ER closed this past weekend—why?
- Does anyone notice anymore? We do . . .
- Do you need access to a doctor?
- Change is urgently needed—let's act.

Why didn't we have a doctor to keep the ER open this weekend?

Money is paid to the local doctors to provide ER services.

Medical On-Call Availability Program

The Medical On-Call/Availability Program compensates physicians who are part of a call rotation (or physician group) for coverage for providing new or unassigned patients requiring emergency care.

To the best of our knowledge neither doctor in our community has worked an ER weekend during 2021. They still receive the compensation mentioned above.

They bring in locum doctors to cover the weekend ER. They weren't able to schedule one for this weekend, and didn't advise IH until it became a short notice situation. Neither of them stepped up to cover the weekend and so it closed.

The current service delivery for emergency services isn't working.

A weekend

rotation

for nurses

isn't

very

attractive

for

recruiting.

We

Need

A different

Healthcare

Model

That attracts

Healthcare workers

То

Come

Here



DOES ANYONE NOTICE?

WE DO

Media no longer pays attention to notices of ED closures.

Locals no longer voice concerns when it happens.

Have our communities become numb to the deterioration of healthcare services in our community?

- The last few weeks some of our group have set up at local post offices to recruit members, and to talk about the current healthcare model(s) and why we feel **the models aren't working**.
- I wrote to Interior Health to ask about the MOCAP payment structure and why a local physician didn't cover the weekend to keep it from being closed.
- I shared our information with local council member (s) about why the ED was closed this weekend.
- I am writing this newsletter to share with the public.

We continue to work with Interior Health to encourage the beginning of community discussions about a new model of healthcare that allows 7 day per week extended hours of coverage to gain access to doctors, nurses, and a variety of other healthcare professionals to meet the community needs.

"Never doubt that a small group of thoughtful, committed, citizens can change the world. Indeed, it is the only thing that ever has."

DO YOU NEED ACCESS TO A DOCTOR LOCALLY?

The Ashcroft Medical Clinic is a private business as are almost any medical clinic in our country.

The local doctors decide the following:

- How many doctors we need in our communities or in that clinic.
- When and if to recruit any additional doctors.
- Hours of the clinic.
- Days the clinic is open or closed
- If they will accept new patients
- Choice of patients (they do not have to take on patients—they can choose)
- Fees for their services that aren't covered by Medical
- Staff working in the clinic
- And in our local situation—which and if a doctor will work the ER

Interior Health and the local community cannot interfere, recommend or communicate about what our needs are and hope to influence those decisions.

For these reasons we feel the Private Medical Practice healthcare service delivery model **isn't work-ing**.

We need to start talking soon with Interior Health, the communites including First Nations

Communities about a new Healthcare Model that provides consistent and sustainable

healthcare to our people. A model that provides the best possible jobs for healthcare workers to improve recruitment and retention. A model that provides 7 days per week access, with extended hours.. There is a better way.