



Cancellation Policy:

- Cancellations 14 days prior to the event will receive a 50% refund
- Cancellations 7-13 days prior to the event will receive a credit with Be Rad Adventure Company Inc. to be used within the same calendar year
- Cancellations within 6 days of the event will not receive a refund

Why do we have this cancellation policy?

The 2 weeks leading up to an event is an extremely important time for planning and preparation. We pair participants with the most appropriate coach and create lists of emergency contacts and medical information for each participant. When someone cancels we not only must take the time to find someone to fill their spot, but we must also adjust all the previously mentioned planning documents. When a cancellation occurs just days before the event, it is almost impossible for us to fill the spot because of all the preparation involved. This whole process is to ensure our events provide the highest quality learning experience, in a safe environment, for all our participants.

Be Rad Adventure Company reserves the right to cancel events at any time for safety reasons.