



1610-A Graves Mill Road  
Lynchburg, VA 24502  
Phone 434-205-8049 Fax 833-402-0997

## **CLIENT SERVICES AGREEMENT**

### **1. FEE SCHEDULE.** Payment for services is required at each session. The fees are as follows:

Intake (First Session) .....	\$143.00
Therapy Session.....	\$139.00 (60 minutes)
Therapy Session.....	\$93.00 (45 minutes)
Therapy Session.....	\$70.00 (30 minutes)
Therapy Session Family w/client.....	\$106.00
Therapy Session Family without client.....	\$102.00
Telephone consultations exceeding 15 minutes not covered by insurance.....	\$20.00 per 15 minute
Increments for telephone consultations exceeding 15 minutes. Not covered by Insurance.	
Report Writing for Schools, Physicians, or other correspondence.....	\$35.00

**\*PLEASE BE ADVISED YOUR RECEIPTS AND INSURANCE CLAIMS WILL SAY EMPOWER COUNSELING, PC AN AFFILIATE**

-Court appearances and contacts with attorneys follow the fee guidelines established by the Lynchburg Bar Association and the Lynchburg Academy of Medicine. Guidelines are available upon request.

-Insurance reimbursement is the client's responsibility. However, our office will provide assistance with filing claims as needed. Please note: Insurance companies do not reimburse for court appearances, phone consultations, /calls, or missed appointment fees.

**2. COLLECTION OF FEES.** Any expenses incurred in the collection of fees are the sole responsibility of the client. Such expenses may include, but are not limited to, attorneys' fees or collection agency fees. There is a charge of \$25.00 for any returned check.

**3. MISSED APPOINTMENTS.** There is a charge of \$50.00 for any appointment not canceled 24 hours in advance. To cancel a Monday appointment and avoid this charge, you must call by 5:00pm on the previous Friday. Our office requires a credit card to keep on file for the charge of missed appointments.

**4. EMERGENCIES.** In the event of a true emergency after hours, you may call Trish McCoy Kessler, LPC, CEDS-S/Owner on her cell phone: (434) 238-5975. Please leave a message. If you do not hear back from her or your therapist within 15 minutes, please contact your family physician, psychiatrist, the Lynchburg General Hospital Emergency Room at (434) 200-3033 or call 911. If she is out of town or otherwise unavailable, emergency coverage will be provided by a licensed colleague acting on her behalf.

**5. I have read the above terms and agree to them.**

\_\_\_\_ *If* using insurance benefits. I also hereby give my permission to release my name, Social Security number, address, and financial information to insurance companies for billing purposes, and to collection agencies, if needed to collect any unpaid bills.

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Insurance Company \_\_\_\_\_ ID# \_\_\_\_\_

Group# \_\_\_\_\_ Copay Amount \_\_\_\_\_

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\_\_\_\_ *If* self-pay account, I understand that discounted fees are not eligible for submission to any third-party payer (i.e. insurance company, public, or private agency/department). I also hereby give my permission to release my name, Social Security Number, address, and financial information to collection agencies, if needed to collect on any unpaid bills.

\_\_\_\_\_  
*Date*

X \_\_\_\_\_  
*Signature of Client (or Legal Guardian)*

X \_\_\_\_\_  
*Signature of Client (if age 14-17)*

X \_\_\_\_\_  
*Printed Name of Client*

SSN# \_\_\_\_\_

X \_\_\_\_\_  
*Signature of Witness*