

# Confidentiality

Employees of Valley Community services Board adhere to standards of professional ethics, including confidentiality.

Your records and information will not be shared with anyone outside of VCSB without your written permission. When

Federal or State laws provide for disclosure of information without your permission, we will release records and/or information, as well as in emergency situations.



## Valley Community Services Board

85 Sanger's Lane  
Staunton, Virginia 24401

Main Line: 540-887-3200  
Emergency Services: 540-885-0866  
[www.myvalleycsb.org](http://www.myvalleycsb.org)

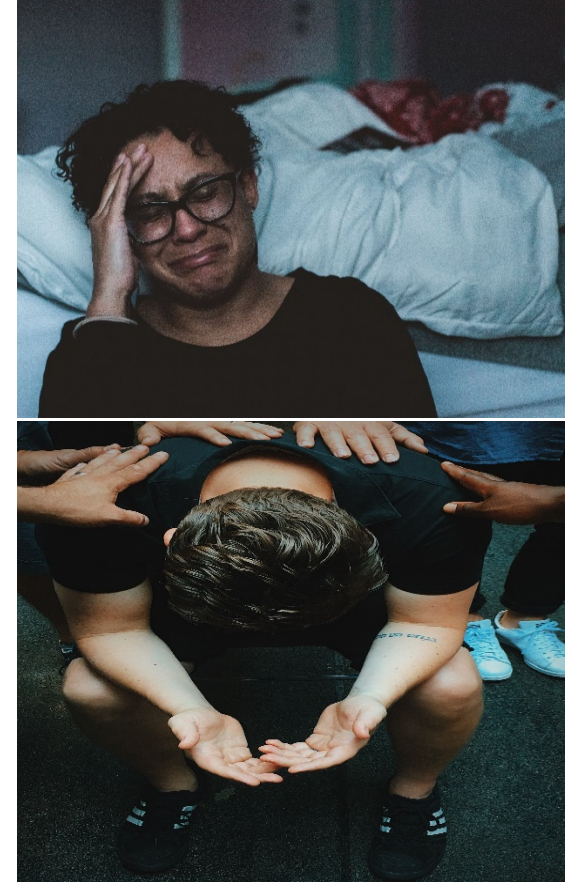
VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



August 2021

VALLEY COMMUNITY SERVICES BOARD

*All Ages*



## Emergency Services



## When to Call

A mental health crisis can be a frightening time for a person experiencing the crisis and also for family and friends. Our staff is able to provide information, referrals, and services that can help you or your loved one find support in the midst of a crisis. Call our staff at **540 - 885 - 0866** in order to speak with someone about how we can help.



## Emergency Services

*Welcome to Valley Community Services Board (VCSB). The mission of Emergency Services is to offer 24/7 crisis intervention therapeutic support and assessment to individuals and families who are experiencing a psychiatric, behavioral, or substance abuse crisis in the counties of Augusta and Highland and the cities of Staunton and Waynesboro.*

### Our Services:

- Screenings for hospitalization, crisis stabilization unit, or detox facility
- Referral to community and/or agency resources
- Outpatient Crisis Stabilization or Crisis Support Services
- Children's Crisis Services
- 24/7 telephone support for emergencies
- Therapeutic Docket services
- Oversight of Mandatory Outpatient Therapy
- Jail-based services

### Referral Process

Consumers are referred to Emergency Services by a variety of sources, including self-referral, family and friends, hospitals, primary care doctors, schools, and other mental health providers. No referral is needed and a person does not have to be an established Valley CSB client in order to receive emergency services. We provide services by scheduled appointments and by walk-ins.

VCSB Emergency Services 24 / 7: **(540) 885-0866**