

The Central Claims Group
 Imex House
 40 Princess Street
 Manchester
 M1 6DE



The Central Claims Group
 Tel: 0161 814 8633 Email: cs@thecentralclaimsgroup.com
 Web: www.thecentralclaimsgroup.com

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 CCG/29389/3

Customer Feedback Form

Dear Mr Michael Wilby,

If you would like to enter our prize draw for your chance to win £500 in cash then please complete the below feedback form and return this to us. We select a winner on the 5th of every month. Good Luck!!

I hope you have had a good experience with ourselves, and we welcome any feedback that you may have about the company or any members of our team

Please fill in our Customer Feedback form and return it to us in the freepost envelope enclosed.

How satisfied were you with the following?

Initial Phone call experience on 21/10/2017

Filling out & understanding the claims forms

Receiving updates on your claim

Staff's professionalism and attitude

Time length to complete the claim (Average 8-12weeks)

Communication

Ability to answer any of your questions

How would you rate the quality of our service?

How likely are you to recommend us to others?

Excellent Good Fair Poor

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Your comments:

Very professional & NO 'HASSLE' AT ALL
 IT WENT VERY SMOOTHLY & EXCEEDED OUTCOME
 THANKS TO ALL