# FREQUENTLY ASKED QUESTIONS

#### 1. Do I have to be a WHTA member to apply for a rebate?

Yes, only physiotherapists who are WHTA members <u>prior to enrolling</u> in an online L1 or L2 course are able to apply for a rebate. However, as long as a physiotherapist becomes a member BEFORE they enroll in a specific APA online series then they are eligible to apply for the rebate.

eg a physiotherapist enrolls in the APA Introductory Women's Health Online Series on the 10th June 2022

→ the physiotherapist then pays to become a WHTA Member on the 20<sup>th</sup> June 2022.

→ the physiotherapist then enrolls in the Level 1 <u>Women's Pelvic Health online series on 5<sup>th</sup> July 2022</u>. The physiotherapist will be eligible for the WHTA Member rebate (20%) for their Level 1 <u>Women's Pelvic Health</u> online series of lectures but not for their Introductory Women's Health Online Series.

2. I have previously completed the WHTA Introductory Women's Health 5 Day course and two WHTA Advanced Pelvic Floor Courses, but I was never a member. If I become a Member now can I claim the higher rebate?

Yes. As long as you become a WHTA Member prior to enrolling in the APA Online Learning courses then you are eligible to apply for a rebate based on the highest rebate category you are eligible for.

3. Why do ACU Graduates get a higher rebate on the Level 1 online courses than other university graduates?

The undergraduate physiotherapy program at Australian Catholic University includes a 7 week Gender health subject in 3<sup>rd</sup> year taught by Ms Taryn Hallam (Director of WHTA Pty Ltd). The subject includes 2hours of lectures, a 1 hour tutorial and 2 hour practical every week for 7 weeks covering pelvic floor dysfunction, pregnancy, labour, birth and early postnatal recovery. Therefore, the ACU graduates are eligible for a higher rebate in the same way other WHTA programs give a higher rebate.

## 4. If I am eligible for two rebate categories can I claim them both and get a higher rebate?

No. You can only claim under ONE REBATE category. However, for each online series of lectures the physiotherapist can elect the category that gives the highest rebate.

EXAMPLE: A physiotherapist is an ACU Graduate and has also completed a WHTA Advanced Pelvic Floor Course prior to 1<sup>st</sup> June 2020. They can claim under their ACU Graduate Status if they enrol in the Women's Life Stages Series (ACU Graduate = 40% rebate, Adv PF Participant = 30% rebate), then claim under their Advanced Pelvic Floor Course status if they enrol in the Women's Pelvic Health Series (ACU Graduate = 40% rebate, Adv PF Participant = 60% rebate)

## 5. Will there be rebates for the new APA Level 1 and Level 2 Face-to-Face Courses?

Unfortunately, no. WHTA is offering a cashback financial support to its members purely for the APA Women's Health Level 1 & 2 <u>online courses</u> that have been written and presented by WHTA Pty Ltd. No rebate is available for the Level 1 and Level 2 Face-to-Face Courses as these are often presented by other clinicians.

## 6. How long will WHTA be offering this APA Level 1 and Level 2 Cashback benefit?

Consistent with WHTA's goal to ensure training in the field of Women's Health physiotherapy is accessible to all, it is WHTA's hope that it will have capacity to continue the cashback scheme indefinitely. However, at present the cashback scheme is only officially approved until 30<sup>th</sup> Dec 2023. At that time the financial implications of the program will be reviewed and then decided whether it is financially viable into the future.

## 7. Can I only apply for one rebate?

No. A member can make two applications in any one financial year. However, applications must be received by WHTA no more than six months after APA receipt of payment for the online course AND within the same financial year. eg application for a course paid for in March 2022 must be received by 30<sup>th</sup> June 2022 so that it is still received within the same financial year.

#### 8. How do I apply?

Step One: Make sure you are a WHTA Member (note: membership is lifetime, if you have paid once then you are a member)
Step Two: Check the rebate table on page 1 of this document to determine your cashback rate eligibility.
Step Three: Enrol and pay for your online Level 1 or Level 2 Women's Health Course via the APA
Step Four: Complete the WHTA Cash Back Application form, and email with your APA receipt to <u>admin@whta.com.au</u>. Note: As a maximum of 2 applications will be process in any one financial year, if you plan to complete more than one series you may

wish to wait and submit your application for more than one online series in your application.

2020 Women's Health Training Associates Pty Ltd: APA Online Learning Cash Back Program for Members