Atta-Boy! Pet Guardian

**Pet Care Rates & Policies** - Effective Jan. 1, 2012

**Pet Care Visits/Walks (Note: Rates will remain the same for care of three or fewer pets):**

20-minute visit - $18

30-minute visit - $24

45-minute visit - $32

Mini visit (up to 15-minutes for house check, mail pickup or watering plants) - $15

Key pickup (other than at first consult) - $12

\*Fees include care for up to three pets (cats, dogs, reptiles, or other animals needing care) – who are permanent members of the same household.

**For households with more than three animals:**

Add $5 per each 20-minute visit – for each additional pet over three

Add $7 per each 30-minute visit – for each additional pet over three

Add $9 per each 45-minute visit – for each additional pet over three

Add $11 per each 60-minute visit – for each additional pet over three

Add $4 per each 15-minute (single service) visit – for each additional pet over three

Note: All **daytime visits with dogs include a walk,** time permitting, based upon the care requirements at your home. Walks (off premises) are not offered after dark to ensure the safety of animals and care givers (instead, animals are kept on your property after dark).

**Payment for vacation pet care services** is required before your departure and may be left at your home to be picked up by the sitter at the first scheduled visit of your booking. **Payment for weekly dog walks** is required at the beginning of each week for that week.

**Refund Policy for Holiday Periods ONLY:**

Full (100%) refund when cancelling at least 7 days prior to first scheduled visit;

Half (50%) refund when cancelling 2-6 days prior to first scheduled visit;

No refund when cancelling less than 48 hours prior to first scheduled visit.

**Refund Policy for All Other (Non-Holiday) Times:**

Full (100%) refund when cancelling at least 24 hours prior to your scheduled visit;

No refund when cancelling less than 24 hours prior to your scheduled visit.

**The policies described here are effective for the following holiday dates:**

**February School Break week**

**April School Break week**

**Memorial Day weekend**

**Independence Day weekend**

**Labor Day weekend**

**Christmas & New Year’s** (Dec. 15-Jan. 2)

***Updates and reminders:***

\***Please schedule pet care at least 48-hours in advance** (though bookings with less notice will be accepted when possible).

\***For customers outside the regular service area** (Sudbury), a mileage and service fee of .88 cents per minute (based upon Mapquest data) will be assessed for mileage outside this zone (from the home office to your address**). There is no mileage/service fee for customers located within the service area.**

**Incentives and Services offered at no additional charge:**

* No charge for care of up to two additional pets, as fees include pet sitting care for up to three pets who are permanent members of the same household. (This offers a savings for multiple-pet households, as pet care services often charge an additional fee of $2-10 per pet, per visit);
* No extra or increased fees for weekend, night, and holiday visits
* No additional fee for administration of oral or topical medications, if/when needed (often a $2-10 fee is associated with this). Please note: We do not administer injections.
* Some basic house sitting services included with vacation pet care: home security checks, bringing in mail and newspapers, watering plants and adjusting/checking house temperature controls when needed, as well as cleaning up after pets.

**Thank you for your time in reviewing the policy/fee updates, and for your continued business!**