



PROJECTA

Suggested Module and Task

A learner is interested in studying French online. After reviewing options, the learner decided to sign in a language certificate in French via OntarioLearn. As the registration is completed, the student logs into the network. The log in is successful, but accessing the first course seems to be a difficult task. The student contacts OntarioLearn. A message via voice email is sent to the student with directions.

What is OntarioLearn?

It is an online platform to support publicly-funded colleges in Ontario. It offers online courses, programs and other services.

Visit <http://www.ontariolearn.com/>

Task •Listen to a telephone announcement detailing specific steps to follow. (CLB 5 and 6). •Listen to a telephone announcement detailing specific steps to follow with a deadline. (CLB 7 and 8).			
CLB 5	CLB 6	CLB 7	CLB 8
Transcript			
<p>This is an automatic message to active students.</p> <p>You cannot see the French course LAN101 in your account, because it needs from 24 to 48 hours to upload.</p> <p>Access was given on Tuesday evening, so you'll see it by Thursday evening.</p> <p>The log-in works with a user ID not with your email address.</p> <p>If this is your first time logging-in, you need a default password, and then you will have to create a password.</p> <p>If you are still having trouble on Friday, click on the <i>technical assistance</i> icon in the Portal. Do not email the support office.</p>	<p>This is an automatic message to active students from OntarioLearn IT.</p> <p>The reason LAN101---the French course you registered in--- does not show in the Portal is because the course needs 24 to 48 hours to upload.</p> <p>If access was given on Tuesday evening, so you'll be able to see it in the Portal by Thursday evening.</p> <p>The log-in works with a user ID not with your email address. You'll get an error otherwise.</p> <p>For the first time log-in, use a default password. After that, a permanent password needs to be created and used.</p> <p>If you are still having trouble on Friday, click on the <i>technical assistance</i> icon in the Portal. Do not email the support office.</p>	<p>This is an automatic message to active students in the continuing education Portal from OntarioLearn IT.</p> <p>The reason LAN101---the French course you registered in--- does not show in the Portal is because the course needs 24 to 48 hours to upload.</p> <p>If access was given on Tuesday evening, so you'll be able to see it in the Portal by Thursday evening. Log in back then.</p> <p>Please note that the log-in works with a user ID not with your email address. You'll get an error otherwise.</p> <p>For first time log-ins, use a default password. After that, a permanent password needs to be created and used.</p> <p>If you are still having trouble on Friday, click on the <i>technical assistance</i> icon in the portal on Friday. Do not email the support office.</p>	<p>This is an automatic message to active students in the ConEd Portal from OntarioLearn IT.</p> <p>The reason LAN101---the French course you registered in---does not show in the Portal is because the course needs 24 to 48 hours to upload.</p> <p>If access was given on Tuesday evening, so you'll be able to see it in the Portal by Thursday evening. Log in back then.</p> <p>Please note that the log-in works with a user ID not with your email address. You'll get an error otherwise.</p> <p>For first time log-ins, use a default password. After that, a permanent password needs to be created and used.</p> <p>If you are still having trouble on Friday, click on the <i>technical assistance</i> icon in the portal on Friday. Do not email the support office.</p>
Next page---			

<i>Continued---</i>			
CLB 5	CLB 6	CLB 7	CLB 8
If your registration has not been received, you will not see the course. Contact your college.	<p>If the college you registered with has not received your application on Tuesday, then you may still have trouble in seeing the course.</p> <p>OntarioLearn works with different colleges. Contact your college.</p>	<p>If the college you registered with has not received your application on Tuesday, then you may still have trouble in seeing the course.</p> <p>OntarioLearn works with different colleges. Contact your college immediately.</p>	<p>If the college you registered with has not received your application on Tuesday, then you may still have trouble in seeing the course.</p> <p>OntarioLearn works with different colleges. Contact your college immediately.</p>