

Ontario Heritage Conference 2022 June 16-18

Brockville and the Surrounding Region

The Light at the end of the Tunnel



How licensing preserves cemeteries



Bereavement

David Brazeau Manager, Communications

June 18, 2022

Agenda

- 1. What is the Bereavement Authority of Ontario?
- 2. Services provided by the BAO
- 3. Licensing preserves cemeteries
- 4. Examples of how licensing preserves cemeteries
- 5. Handy links



What is the BAO?

We're all about consumer protection – protecting and informing grieving families

The Bereavement Authority of Ontario (BAO) is a government delegated authority administering provisions of the *Funeral, Burial and Cremation Services Act, 2002* (FBCSA) on behalf of the Ministry of Government and Consumer Services.

Responsible for **protection of the public interest**, the BAO regulates and supports licensed:

- Funeral establishment operators, directors and preplanners;
- Cemetery, crematorium and alternative disposition operators;
- Transfer service operators; and
- Sales representatives across Ontario.

The BAO is wholly funded by licensee fees (not tax dollars).



BAO Consumer Protection services

Information

- Website
- Consumer Information Guide
- D Phone
- Email
- □ See 'BAO handy links' slide

Inspections

- We inspect establishments
- to make sure they are:
 - □ Safe
 - Providing services as per the law and BAO directives
 - Providing professional service

Licensing / Complaints

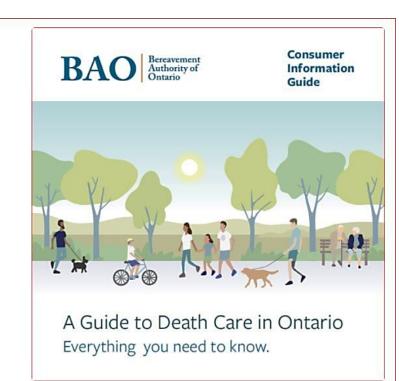
- License and monitor sector professions
- Complaints@TheBAO.ca, website or call us

A Guide to Death Care in Ontario

The BAO's Consumer Information Guide: A Guide to Death Care in Ontario is a free consumer-protection information booklet. The guide is written for families and the public to know their rights and responsibilities before entering into contracts with organizations that are licensed under the Funeral, Burial and Cremation Services Act, 2002. All licensees of the BAO are required to provide consumers with a copy of this guide.

The BAO urges all consumers to access A Guide to Death Care in Ontario ahead of time and encourages them to read through the guide, plan ahead and ask a lot of questions prior to entering into a contract with a provider.

If you have questions related to the information contained within *A Guide to Death Care in Ontario*, please feel free to contact the Bereavement Authority of Ontario, or a licensed service provider.



Free Printable Version

The law

- Funeral homes, cemeteries, crematoriums and hydrolysis operations are covered by law, the FBCSA
- ✤ All are licensed by the BAO
 - **No licence = No business**
- In addition, the Registrar of the FBCSA (who is also the CEO of the BAO) issues directives that they must follow
- Not following the law or Registrar's Directives can and does result in
 - □ <u>Suspensions</u> of licences
 - □ <u>Conditions</u> placed on licences
 - RevocationsImage: Second stateImage: Second stateIma
 - □ <u>Fines and prison terms</u> as per the FBCSA
 - Up to \$50K for a person / \$250K for a business / and up to six months in jail



How licensing preserves cemeteries

- Cemeteries must be licensed by the BAO by law (the FBCSA)Why?
 - Respect of the dead and their descendants / Heritage / History
 - Abandoned cemeteries become unsafe and unknown in their communities
 - Being licensed means cemeteries are:
 - Maintained / Accessible lawns mowed; debris and hazards cleared; monuments in place

Trust funds are created and maintained

- For future care of cemeteries, especially when there is no longer any space for new burials

 and no new revenues/fees from those burials needed for maintenance
 - Municipalities often take ownership and licensing responsibilities for abandoned cemeteries



St. John's Dixie Cemetery & Crematorium, Mississauga



St. James' Cemetery, Toronto



How licensing preserves Ontario cemeteries

Underground Railroad history

Haldimand plans to take over historic cemetery in Canfield

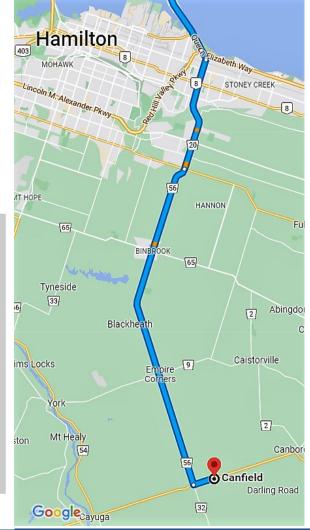
Site is home to many of the area's early Black settlers

NEWS Feb 19, 2021 by Tara Lindemann 🛛 The Sachem





In 1851 it was recorded that 137 Black settlers lived in Canfield. They were freedom seekers who fled slavery in the United States. -Aileen Duncan photo



- Haldimand County in process to be the licensed owner of Street-Barnes Cemetery, in Canfield
- Many Black Americans, who fled to escape slavery in the USA, came to live in the Haldimand County area
- There are many such cemeteries in Ontario and across parts of Canada

How licensing preserves Ontario cemeteries

Street family descendant 'blown away' by recovery of abandoned family cemetery in Canfield



Street family descendant Aileen Duncan, her brother Larry Duncan, and another Street-Duncan descendant, Lucretia Harris, visit the Steet cemetery in Canfield where their ancestors, including Lucy and Stepney Street, are buried. Right, Aileen looks over historical materials about her family with Karen Richardson, Curator of Haldimand County Mu seum and Archives, including a document featuring a first-hand account of Aileen's great-great-grandparent's journey along the underground railroad to Canada urtesy of Canfield Roots and



Discovering the truth about these burial grounds, such as the Streets-Barnes cemetery, is mperative

descendant of those buried in cen eteries of the Underground Railroad. "I've learned more from them than I've ever learned from an actual history book. It all comes together when you take a deeper look."

cemeteries official Bereavement Authority of Ontario inspector Andrew Reynold

Licensing makes the



Among those buried at Street-Barnes is Carrie Barnes, whose renowned aunt Harriet Tubman helped slaves escape to Canada via the Underground Railroad in the 1800s. The most recent burials there were in the 1940s.

Underground Railroad history

- ** There are 15+ burial sites at the Street-Barnes abandoned cemetery
- Because it wasn't licensed it wasn't maintained
- Haldimand County now owns the * cemetery, and it is being licensed
 - It's a process than can take two years
 - Land easements, ownership transfer, legal, environmental concerns...
 - But is worth it to respect the dead, their descendants, preserve heritage and history for generations to come

says Cooper-Wilson, a

across the province.

How licensing preserves Ontario cemeteries

Church under fire for barring man's burial in a plot his family already owns

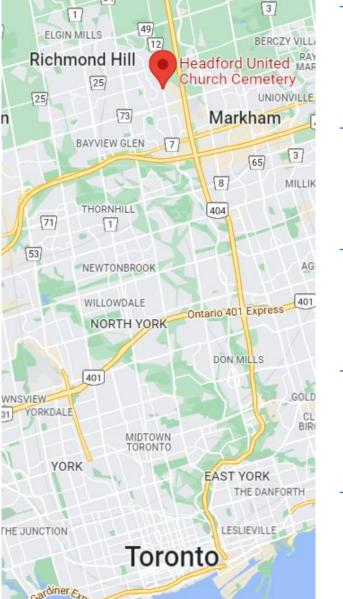
Body of Louis Tsotsos 'in limbo' at Toronto-area funeral home since Jan. 15, family says

CBC News · Posted: Feb 09, 2022 4:00 AM ET | Last Updated: February 9



Christina Nastas, niece of Louis Tsotsos, clears the headstone at the family plot in the Headford Cemetery on Feb. 4. (Mike Smee/CBC)

Relatives of a Toronto-area man who recently died say a church is refusing to let them bury him in its cemetery even though they own a plot.there.



Headford Cemetery in Richmond Hill made headlines in February

The BAO administers the law – the FBCSA

Without **BAO intervention**, this family still wouldn't be permitted to bury their loved one – even though they own the plot!

Many landowners don't know the law

Some just don't care and need to be told

Thank you / BAO handy links









Consumer Information Guide

https://thebao.ca/for-consumers/consumer-information-guide/

Info@TheBAO.ca



For General Inquiries 647-483-2645

Toll-Free: +1 844-493-6356



