



February 9, 2022

To whom it may concern
Re: Mrs. Margaret Eagers/MERS

I am delighted to provide an unconditional recommendation for Margaret Eagers and her conference management business. Over many years, as part of my role in various national and international professional organisations (International Neuropsychological Society, Australasian Society for the Study of Brain Impairment, Australian ADHD Professional Association, International Paediatric Brain Injury Society), I have had the pleasure of working with Margaret and her team.

Margaret and her MERS team are, at all times, professional, pleasant, extremely organised. She has great expertise across all aspects of delivering high quality conferences/meetings both in Australia and Internationally, from negotiating with venues, identifying financial support options through the nuts and bolts of designing platforms to handle advertising, budget preparation, registrations, abstract submissions and program construction. She is flexible in her approach and able to meet the various specific needs of different conferences and organisations and to solve problems. As an example of her skills, in our most recent, large international conference, in the context of unpredictable and rapidly changing COVID restrictions, she and her team were able to pivot from a face-to-face meeting structure to a hybrid model, to a fully online 4-day meeting with less than a week's notice. Further she managed this with a highly collaborative approach, and an excellent communication strategy.

It's always a pleasure to work with Margaret and her team, whether as a conference committee member, organisation leader, presenter or delegate, as she understands and meets the needs of all consumers and stakeholders.

Sincerely,



Vicki Anderson, PhD, FASSA, FAAHMS, FASSBI
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Theme Director, Clinical Sciences Research, Murdoch Children's Research Institute
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