



Understanding your Role, Personal Development & Duty of Care

This understanding of your role in care training focuses on standard 1 of the care certificate. This training course will provide awareness on your role, behaviours and what is expected from you in your job role.

At the end of the session participants will be able to:

- Understand their own role
- Work in ways that have been agreed with their employer
- Understand working relationships in health and social care and work in partnership
- Agree a personal development plan
- Develop their knowledge, skills and understanding
- Understand how duty of care contributes to safe practice
- Understand support available for addressing dilemmas that may arise about duty of care
- Deal with comments, complaints, incidents, errors and near misses
- Deal with confrontation and difficult situations

