

# Seán P. Fay, M.S., M.P.S., CHEP, CEM

[sean.fay@johnstoneandlloyd.com](mailto:sean.fay@johnstoneandlloyd.com) 270.839.3828

## **SUMMARY:**

Senior resilience professional with over 30 years of experience leading multi-disciplinary teams in a wide variety of missions and environments. I develop capable and cohesive teams committed to the success of the overall organization. Together with passionate stakeholders, I employ extensive leadership and operational experience to create resilient communities, reduce vulnerabilities, and prepare organizations to successfully face disruptions in an inter-operative manner.

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## **WORK EXPERIENCE:**

### **Owner/Chief Operations Officer**

Johnstone & Lloyd, LLC - Resilience and Continuity Consultants

2011 – Present

- Provides expert emergency management and security advice, evaluation, & training to municipal, professional, and volunteer organizations active in emergency management and disaster relief.
- Collaborates with organizational leadership to develop business continuity, risk reduction, hazard mitigation, and other plans/policies to achieve compliance with state and federal requirements.
- Performs security and threat assessments, evaluates effectiveness of internal and external security coordination. Provides process improvement plans to close gaps in security and response planning.
- Develops implementable action plans to grow more effective emergency response organizations.
- Designs, controls, & evaluates tabletop, functional, and full-scale exercises using HSEEP models.
- Ensures compliance with HIPAA, FERPA, and other requirements. Assists in grant writing.
- Serves as National Emergency Response Director to Halosil International. Leads national team of air quality and infection control experts in providing assistance to transportation and response agencies.

### **Mission Support Branch Director**

All Hands Consulting (Contract)

Sep – Oct 2022

Established and supervised Transportation, Staging, and Food Service Resource Units in support of the Southwest Border Bus Reception for the state of Illinois and city of Chicago as part of the Unified Area Command's Operations section. Offered rapidly-developed operational solutions to city, county, and state leadership in support of the resettlement of over 3,000 migrants acutely transported to locations in and around the city of Chicago. Created unique reporting products in support of a comprehensive common operating picture. Developed deployment plan for IT, Medical, and Case Management Resource Units.

### **Ground Movement Branch Director/ Director of Liaison Operations**

EM Solutions, Inc. (Contract)

2021-2022

IMT Movement Control Officer -In support of US Department of State (DoS) for transport of over 54,000 Afghan refugees throughout Operation APS Nova. Coordinated patient/passenger movement and security. Managed multiple fleets of Motorcoach buses, van/taxis, and shuttle systems to over 20 interstate destinations.

IMT Liaison Officer - Coordinated activities of - and provided a full range of logistic and administrative support to - a select team of senior Liaison Officers in support of the US Department of State's Operation Allies Welcome. Interfaced with senior officials in Diplomatic Security Services, DoD, DoS, and NGOs active in refugee resettlement.

### **Senior Operations Officer/Assistant Program Coordinator**

SOSi (Contract)

2021

Emergency Operation Center Operations Officer for HHS Emergency Intake Site (Humanitarian Shelter) in San Antonio, TX. Coordinated no-notice sheltering, care, feeding, medical and mental health support, education, and eventual family reunification of 2,181 unaccompanied children over a two-month period. Served as site Emergency Manager and site Safety Officer. Developed site emergency and security plans and trained over 2,000 employees and volunteers on those plans. Directed multiple evacuations of potentially vulnerable locations immediately prior to severe weather events with zero injuries and 100% accountability.

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### **Program Manager**

MVM, Inc.

**2018– 2019**

Program Manager for national-level DHS/HHS contract initiatives dedicated to improving the nation's capacity for resilience relating to vulnerable populations and children. Established regional and national Emergency Operation Centers and Command and Control Centers. Senior subject matter expert on business continuity, emergency management, and risk reduction. Wrote and refined corporate plans and policies to meet HHS and DHS contractual and legal requirements. Devised security and response protocols for Diplomatic Security and Personal Protective Details. Provided direct supervision and leadership to diverse organizations from 130-600 persons. Researched and evaluated new business development initiatives and product lines. Assisted in developing formal bids for federal contracts.

### **Director of Operations & Emergency Services**

Kentucky Community & Technical College System (KCTCS)

**2016-2018**

- Ensured safety, security, & survivability of the people, property, & processes of the KCTCS system.
- Developed and implemented operational and emergency plans for \$1.2 billion of real property in a statewide system of 110,000 students and employees, on 71 campuses, across 40,000 square miles.
- Advised senior leadership on Security, Crisis and Disaster Management and Business Continuity.
- Oversaw all KCTCS Emergency Management, Security, Environmental Health and Safety (EH&S), Crisis Management, Title IX Compliance, as well as building services for the System Headquarters.
- Provided advice, coordination, and supervision to 16 semi-autonomous Security/Emergency Management Managers and over 100 employee or contract security personnel. Negotiated and/or supervised physical security, emergency management, camera, and service contracts.

### **Emergency Management Coordinator**

University of Miami

**2015 – 2016**

- Served as the all-hazards Emergency Management Coordinator for the University of Miami, a premier research university with a \$6.5 billion impact on the Florida economy.
- Designed, controlled, and evaluated multiple full-scale HSEEP multi-agency maritime and land-based exercises with local, state, federal, and private agencies. (Pandemic Preparation, Maritime Oil Spill, and Mass Sheltering, among others.)
- Evaluated safety and security measures of remote facilities via CPTED and other methodologies.
- Planned and implemented University Emergency Management activities. Managed business continuity plans. Served as EOC Manager for major incidents, to include 2016 Republican Debates.
- Served as lead instructor for Active Shooter Response Training.

### **Medical Service Corps Officer - US Army**

**1985 – 2008**

Extensive experience in developing new leaders in deployed medical missions. Retired from active federal service after 23 years of enlisted and commissioned service as a Medical Service Corps Major (O-4). Special Forces and Ranger qualifications. Served as Deputy Camp Mayor for area support base camps. Extensive experience in securing and planning operational medical missions with emphasis on emergency management, hazard analysis/ mitigation planning, and recovery operations. Background: Hospital Command, Hospital Administration, Joint Commission /JCAHO surveys, Comptroller/Grant Management, Physical Security, EOC/TOC/JOC Management, Environment of Care, & Life Safety.

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### **EDUCATION:**

**Sc.D. (Candidate) - Emergency Management (Cohort 2022)** - Jacksonville State University, AL

**M.P.S. – Natural Hazards & Catastrophes** – University of Miami, Miami, FL

**M.S. – Healthcare Emergency Management** - Boston University School of Medicine, Boston, MA

**B.S. – Biology** – Regents College - State University of New York

### **COURSE CERTIFICATES:**

**"Terrorism and Counterterrorism: Comparing Theory and Practice"** - Leiden University

**"Understanding Terrorism and the Terrorist Threat"** - University of Maryland

**"Understanding 9/11: Why 9/11 Happened & How Terrorism Affects Our World Today."** – Duke University

**"The Science of Safety in Healthcare"** - Johns Hopkins University

**"Public Policy Challenges of the 21st Century"** - University of Virginia

**"Humanitarian Response to Conflict and Disaster"** – Harvard University

**Advanced Professional Series Completion Certificate** - FEMA

### **CERTIFICATIONS:**

**Certified Emergency Manager (CEM)** - International Association of Emergency Managers

**Certified Healthcare Emergency Professional (CHEP)** -International Board of Safety Managers

**Kentucky Certified Emergency Manager – (KYCEM)** - State Level Emergency Manager

**Massachusetts Certified Emergency Manager (MA-CEM)** – State Level Emergency Manager

**Professional Continuity Practitioner** - FEMA Continuity of Operations Program (Level I)

**Firefighter I & II** - Kentucky Fire Commission

**FCC Radio License** –Technician Class

### **PROFESSIONAL MEMBERSHIPS:**

**All Hazards Incident Management Team Association** - Member

**ASIS** - International Association of Security Management Professionals, Member

**Association of Contingency Planners** – Member, Boston Chapter

**InfraGard** – Emergency Management private partnership with Federal Bureau of Investigation

**International Association of Emergency Managers** – Certified Emergency Manager

**Kentucky Emergency Management Asssociation** – CEM and KYCEM

**Order of the Sword and Shield** – National Homeland Security Honor Society