

HUNTERS STABLES

WINE ROOM & BISTRO · 01835822710 · ST BOSWELLS

GENERAL TERMS & CONDITIONS INCLUDING CHRISTMAS

Thank you for booking with us for your Event. We are keen to try to have everything run as smoothly as possible. Under current conditions we want to make everything as clear as possible so please find our Terms & Conditions Laid out below. We appreciate adherence to all of the guidelines laid out both here and online.

- **Make a provisional booking for your event by telephone on 01835 822710 where you will be given further information if required. We accept cash & card payments.**
- **All payment & deadline dates are fixed. Download and complete pre-order forms and submit the completed form by the deadline date stated. We reserve the right to cancel any booking and move to our reserve list should these not be met. Please also keep a copy of your pre-order forms for your records.**
- **Vouchers can not be used for any of these events.**
- **All deposits are non-refundable.**
- **If stated on the pre-order form, you will be contacted by phone with your seating time for your event. This cannot be altered.**
- **Maximum of 8 people per booking (including children of any age) unless otherwise agreed by management or otherwise stated on the booking form.**
- **We cannot accommodate particular special dietary requests and we apologise for any inconvenience. It is essential that you read our Allergy & Intolerance statements before making any booking. We take no responsibility for omissions of information to us or 'taking a chance'. Any special dietary requirements must be stated when making the initial booking and then made in writing and submitted with the booking form. We reserve the right to refuse the booking should we feel we cannot meet the request made.**
- **Please make payments as requested in the way they are requested by the date they are requested.**
- **We only need to know numbers for each item so please compile and insert final numbers under each option in the pre-order form.**
- **We cannot split bills. If you wish to split a bill, please ask for the bill, take it to your table, make the appropriate calculations and then pay at the bar. We can take separate payments but leave the responsibility of working it out to you. Your party cannot leave until the payment of the bill has been made in full.**
- **We tolerate good fun but not drunkenness. We reserve the right to ask attendees to leave and to charge an appropriate cleaning fee if necessary.**
- **All COVID-19 guidelines will be in force: mask wearing, hand sanitising, movement around the restaurant etc.**
- **Children must remain in their seats unless going to the toilet.**
- **If your request/booking is not covered by any of the above, management reserve the right to make the final decision.**

FOOD ALLERGIES, INTOLERANCES & 'FREE FROM'

Please note that we are not a 100% gluten, allergen, dairy or 'free from' restaurant. We have an open kitchen and pizzeria and there is every possibility that there will be cross contamination and your meal will contain gluten and/or allergens and/or dairy.

If you wish to eat with us, please speak to our senior staff BEFORE making your order. While we make every effort to prevent cross contamination when requests are made, we absolutely cannot guarantee that any food item we serve is 100% free from gluten, allergens, dairy or any other 'free from' request.