Alcove Beyond NPI: 1194315119

Policies and Procedures MA96581, FB9763704

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Updated 4-7-2021

By Danielle Haller

1. The Alcove Beyond LLC is a professional business, who is licensed and insured for Massage, Yoga and Esthetics through the AMTA (American Massage Therapy Association) for limited liability.
2. The Alcove Beyond LLC reserves the right herein to refuse service to anyone who they wish. If you violate any of the following, we have the right to discontinue services at our discretion.
3. The Alcove Beyond LLC will not provide or render services/business with those found on the FDLE Sex Offender Database during initial screening process.
4. The Alcove Beyond LLC serves the right to screen/background check all potential clients for public information for the safety of the employer/employee.
5. For Mobile Massage Services, The Alcove Beyond LLC shares employee location with employer on a live GPS and will be monitored for timing and safety. If the employee is not responding to their GPS within 30 minutes of completion of appointment, we will need to verify the location.
6. The Alcove Beyond LLC has specials on scheduled times and flash sales. We are not responsible for those who missed the sale.
7. The Alcove Beyond LLC requires pre-payment for services booked online for first time clients. We serve the right to have your card on file and to charge the card a 50% cancellation fee if within same day of the appointment. We will charge 100% if you no call and no show. If you no call no show, we will not book you again. We do not charge a fee for rescheduling.
8. The Alcove Beyond LLC only does refunds on services that are cancelled within the first 15 minutes or are cancelled at least 24 hours or at least the day before the time of the service.
9. The Alcove Beyond LLC does not participate in human trafficking or any form of abuse or sexual misconduct. If we observe signs of it, we will speak up to the authorities promptly.
10. The Alcove Beyond LLC uses warm towels with aromatherapy oils with every massage. If you have any allergies, claustrophobia, or are heat intolerant please let us know and we can modify your massage experience to your liking.
11. The Alcove Beyond LLC uses skincare products with all-natural ingredients. If you have any allergies or skin sensitivities, please make us aware.

1. The Alcove Beyond LLC may provide herbal teas for purchase along with herbal counseling. Herbal counseling and lifestyle coaching is not intended to replace your doctors’ recommendations. Please ask your doctor before taking any herbs alongside any medications or with any health conditions. Herbs are not approved by the FDA for treatment so when you purchase them from us, they are for recreational/personal use.
2. The Alcove Beyond LLC works with people of all medical backgrounds and conditions, if you have a medical condition, we need to know up front as massage moves your blood and interstitial fluid around, causes changes in blood pressure and can make you dizzy. If any of your conditions are not managed by a doctor or are untreated, we need to know because massage may be contraindicated.
3. **A list of absolute massage contraindications are available below:**
	1. **Shock**
	2. **Intoxication – alcohol or drugs**
	3. **Temp above 100.4**
	4. **Righter after major surgery**
	5. **Meningitis**
	6. **Severe unexplained internal pain**
	7. **Hemorrhage**
	8. **Acute Pneumonia**
	9. **Pre-eclampsia**
	10. **Hemophilia**
	11. **CKD**
	12. **Respiratory Failure**
	13. **Liver Failure**
	14. **Appendicitis**
	15. **Metastatic Cancers (Lymphoma, Malignant Melanoma, Breast/Ovarian)**
	16. **Diabetes Mellitus 1 or 2 with Advanced heart/kidney complications**
	17. **Sudden onset of undiagnosed headache, dizziness, numbness**
	18. **Advanced organ failure**
	19. **Pitting Edema (indentation with swelling)**
	20. **Chronic Active Hepatitis**
	21. **Endocarditis/Pericarditis**
	22. **Lung Abscess/Lung tumor**
	23. **Sepsis**

* 1. **Bacterimia**
	2. **Contagious Airborne disease, flu, covid, strep, shingles, colds.**
1. The Alcove Beyond performs facial/skin services and there may be contraindications for that along with massage. **The following are listed as absolute contraindications:**
	1. **Cellulitis**
	2. **Generalize Exfoliative Dermatitis**
	3. **Acute Psoriatic Arthritis**
	4. **Impetigo**
	5. **Staphylococcal Infections**
	6. **Scalded Skin Syndrome**
	7. **Toxic Shock Syndrome**
	8. **Folliciulitis**
	9. **Carbuncles**
	10. **Erysipelas**
	11. **Scarlet Fever**
	12. **Necrotizing Fasciitis**