



Financial Policies

Our staff members are specially trained in the financial options available to our patients, and we are available to assist you with these issues in any way that you may require.

PAYMENT OPTIONS

Payment for all spa procedures is due at the time of the treatment. A deposit is required for most services. For specially packaged or grouped treatments, payment for the entire package is due at the time of the first scheduled treatment. A credit card may be required to reserve an appointment for treatment scheduled in advance. We provide several payment options which may be used individually or combined according to your desires: • CASH—We do not accept personal checks. • MAJOR CREDIT CARDS: VISA, MasterCard, American Express and Discover • Pay pal, Zelle, and cash app can be used for payment and deposit

CANCELLATION AND REFUNDS

We understand that a situation may arise that could force you to cancel or postpone your treatment. Please understand that such changes affect not only our staff but our other clients as well. We therefore request your courtesy and concern. If you need to cancel your appointment, please allow **24 hours** to notify us of the cancellation. If we receive **less than 24 hours of notification**, or should you fail to keep your appointment, your credit card may be charged for the visit.

THERE CAN BE NO REFUNDS FOR SERVICES ALREADY PROVIDED.

If a package or series of treatments has begun, these services will be considered to have been rendered even though the full series may not have been completed. Should you wish to discontinue your treatment during a series, credit for the unused treatments at the discounted package price may be extended and may be used to purchase other treatments or products offered. There will be no refunds on any product or service after 30 days.

Financial Policies are subject to change without notice. If you have any questions or need assistance with any financial matters relating to your treatment, please contact Amira's Vanity Spa Coordinator for help.

Signature: _____

Date: _____