



Preparation Sheet- Roaches

People and pets must vacate *any treated interior area* for a minimum of **4 hours** after treatment. Babies (0-24 months or if still crawling), women who are pregnant, or anyone with respiratory problems should be vacated minimum of **12-24 hours**. Birds must be vacated at least **6 hours** after treatment. If a more extensive treatment is being preformed, then everyone must be out for a minimum **6 hours**.

Please ask your manager if you do not know which service you are having.

Your kitchen and/or unit must be properly prepared for service. If you are not fully prepared, it will affect the effectiveness of our treatment. A properly treated kitchen and/or unit for roaches includes treatment of all cabinets and cupboards, counter tops, baseboards, under the sink, around the dishwasher, stove, and all areas roaches are being seen.

Kitchen and bathroom cabinets must be fully emptied and cleaned before our technician arrives, only if you are having problems in these areas. Pots, pans, dishes, etc. should be placed on a table or in the middle of floor and covered with a sheet or newspaper. **PLEASE DO NOT PLACE THEM ON COUNTER TOPS. All cabinets (including cabinets under sinks) must be completely emptied if the treatment is for roaches.** All grease must be washed off the stove and the wall behind the stove. Make sure there are no dirty dishes in the sink and place any uncovered food in the refrigerator until after service is completed. Pet food and water dishes must be picked up off the floor, and floors must be swept or vacuumed. Baseboards will be treated so move furniture or other items at least 6 inches away to allow us access, if possible. Also, please remove all objects hanging on the walls. This includes photo frames, mirrors, pictures, calendars, clocks, etc. They will be inspected and/ or treated by technician **If there is an infestation in closets, please have them emptied as well. The more areas we can effectively treat, the better chance we have of eliminating your problems.**

Please make sure you are prepared and ready to go when the technician arrives. We cannot wait for you to prep or get ready to leave (i.e. take a shower, finish eating). If you are not prepared and ready to go, we will be unable to treat your unit.

Thank you.



Post Treatment Instructions (Roaches)

Please keep in mind that we are dealing with nature and as we all know, sometimes nature does not like to co-operate as well as we would like. If this occurs, we may have to change our tactics in order to get a stubborn infestation under control. Target insects must come into contact with our products in order to be effective. Please allow at least two (2) weeks before requesting a call back, otherwise we may be applying product on top of product. Callbacks will be limited to the original target pest(s) and covered areas.

There may be a slight odor remaining when you re-enter. If there is an odor, take comfort in knowing that the odor is not harmful to people or pets. You may open windows prior to or after service without altering the effectiveness of the treatment.

Do not use a damp cloth to clean out kitchen or bathroom cabinets for a minimum of one (1) week after treatment to avoid removing our product. You may clean your counter tops with a dry paper towel for the first day after treatment. After that, you may wash it as usual.

- If your closets were treated, you may put everything back immediately upon re-entering your unit.
- If your patio was treated, do not wash it down for at least one (1) week after service.
- Do not vacuum up any applied dust on baseboards or in cracks and crevices as this will decrease the effectiveness of our treatment.

A treatment will not make a roach problem worse even though it sometimes appears that it has. It just shows how bad the problem really is. If you enter your unit after treatment and see roaches on the walls and ceiling, or you see them in places they had not previously been, it is because we have flushed them out of their hiding places and they are trying to get away from our product. It may seem that the problem has worsened because you are seeing more roaches than before, but it actually means that the roaches cannot return to where they were nesting.

If you have any questions or concerns about the preparation instructions or treatment for your kitchen and or unit, please contact your Apartment Management Team. If they cannot answer your questions, call us at (818) 392-0902.