

Spectrum Q & A

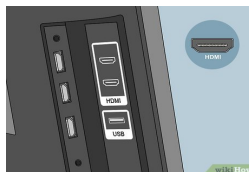
You can download the app on Xbox, Apple iOS, Roku, Samsung Smart TV, Apple TV, Google Chromecast and Android devices.

Q. How do I know if my Samsung TV is a Smart TV? *(Some other Smart TV brand's also offer the capability to download the Spectrum app, and review your TV for its download capability.)*

A. To check if your TV is a smart tv, **try pressing the Home or Menu button on your TV remote.** If a number of squares showing small ads for TV shows, or logos for apps such as YouTube and Netflix appear, congratulations! You already have a smart TV! Look to see if you already have or are able to download the Spectrum app, if so, download the app and follow the prompts. If not, you'll need to follow additional instructions below.

Q. What if I don't have the above devices?

A. You can purchase a Roku (about \$30) to download the Spectrum App. Roku devices can be purchased at most retailers such as Walmart, Target, Amazon, etc.



Plug the above stick into the HDMI Port on the back of the TV to be able to download the Spectrum App.

Q. What if my TV doesn't have an HDMI Port?

A. Purchase an RCA to HDMI Converter (about \$20), plug it into your TV. Also can be purchased at most retailers such as Walmart, Target, Amazon.

