



K9 Aquatic Care Centre
15 Ontario Road
Walkerton ON N0G 2V0
519-901-2858

Email: k9care.Walkerton@gmail.com



Guide for First Time Visitors

- Call the clinic if you would like to schedule a tour.
Please leave your dog at home and remember, there may be client dogs in for their sessions, so we ask for your patience as we respect their time with us.
- If you have booked an appointment for an Initial Visit...please be sure to be on time, as our appointments are scheduled back-to-back.
- **Always keep your dog on a leash** (NO retractable leashes, please).
Ensure your dog has relieved him/herself before entering the facility (kindly pick up after your dog and place it in the waste container out front of our clinic).
- Remove your outdoor footwear inside the door and put on your “indoor” footwear (or we have “loaner” slippers you may use). Wear layers...it is very warm in the facility.

Veterinary Information

- We require ALL dogs to have a Vet Assessment Cognizance form filled in by your vet, before you come for your Initial Visit. If your dog has had any medical conditions, surgery or has been diagnosed with any disease, we require as much detail as possible.

Pool Sessions

If your dog is here for a session in the pool, remember to bring your towels, life jacket (if you have one), treats and toys with you when you bring your dog to the pool area.

- **Please do not feed your dog within 3 hours of his pool visit.**

Make sure your dogs' nails are short and rounded (not freshly cut) as we can get scratched quite badly by their paws as he/she swims. Please attempt to remove burrs or other foreign matter when you brush your dog before your visit.

Accidents in the Pool

- On rare occasions (usually an older dog/one with a neurological deficit), a dog will be overly excited while in the pool and they may accidentally poop in the water. If this happens, we must disinfect the pool and the entire system. As a result, we will have to shut down the pool completely for a number of days and will charge you a \$200 fee to compensate for down-time. So, please, make sure your dog has taken care of his bathroom needs before you arrive. If your dog has paralysis...we require the use of canine water diapers.