GENDER AFFIRMING VOICEWORK TRAINING AND CERTIFICATION

CANCELLATION AND REFUND POLICY

<u>Payment Plans</u>: Tuition payment plans for this training are listed below, and you can select your plan when you accept your place within the training. If you have questions about the plans, billing, or credit card matters, please contact Maevon Gumble at maevon@becomingthroughsound.com

- Payment Plan 1:
 - <u>Deposit</u>: One-third (1/3) of selected payment tier is required when accepting a spot in the training (December 2022).
 - <u>Tuition payment</u>: Remaining two-thirds (2/3) of selected payment tier is due by the start of the training (January 22, 2022)
- Payment Plan 2:
 - <u>Deposit</u>: One-third (1/3) of selected payment tier is required when accepting a spot in the training (December 2022).
 - Tuition payment: One-third (1/3) of selected payment tier is due by the start of the training (January 22, 2022).
 - Tuition payment: One-third (1/3) of selected payment tier is due by the start of triad work (March 19, 2023)

<u>Withdrawal</u>: Participants who wish to withdraw from the training program must do so in writing by emailing Becoming Through Sound LLC at maevon@becomingthroughsound.com.

- Deposit: The deposit is refundable if written notice of withdrawal is received by Becoming Through Sound LLC more than 21 days before the 1st day of the training. One-half (1/2) of the deposit is refundable if written notice of withdrawal is received by Becoming Through Sound LLC 14-20 days before the 1st day of the training. The full deposit is forfeited if written notice of withdrawal is received by Becoming Through Sound LLC 13 days or fewer before the 1st day of the training, or if withdrawal occurs after the training begins.
- <u>Tuition Balance</u>: The tuition balance (total tuition less deposit) is refundable if written notice of withdrawal is received by Becoming Through Sound LLC 21 days before the 1st day of the training. One-half (1/2) of the tuition balance is refundable if written notice of withdrawal is received by Becoming Through Sound LLC with fewer than 20 days before the 1st day of the training, or if withdrawal occurs after the training begins.

Should trainees have emergencies and need to miss a day of the training, a recording of the day will be provided; however, please note that this training requires active participation in various music therapy experientials so attending via recording is only available for emergency situations.

Additionally, this training includes a 3:1 trainee to trainer ratio to ensure we have the appropriate amount of people available for various experientials. As such, if you accept a spot into the training and find out that you are no longer able to participate, please let us know as soon as possible so that we can extend the offer to others who have applied for the training.