



Welcome to a Summer like no other. #skincarebootcamp!

These next 12 weeks will Kick your business into High gear.



Tanisha Gaskin-Christie Independent Sales Director 917-833-4983

discrete concierge@live.com

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- Earn this Mary Kat Director's Tote when you:
 - Complete all 4 videos
 view them here:
 http://leahlauchlan.com/
 pink-boot-camp/
 - Answer the questions in this packet on the title page of each session and text to Tanisha (917-833-4984)
 - Attend each boot camp call or zoom meeting
 - Complete the challenges with all 4 sessions listed on this page



Session 1

BOOKING, COACHING AND PRE-PROFILING

Challenge: fill out the contact List and text the picture to Tanisha

Session 2

MASTERING THE FLIP CHART TO HOLD A MK PARTY

Challenge: Print the Flip chart in color and fill in your I-Story. Text Tanisha a picture of your I-Story when complete

Challenge: Book 2 hostess parties and 1 Personal Open House Debut for JULY and do the same for AUG, text Tanisha your invite and guest list.

Session 3

TEAM BUILDING

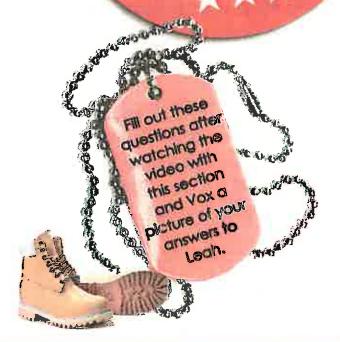
Challenge: complete your first 10 Career Surveys with Tanisha and earn Pearls Earrings.

Session 4

BUSINESS MANAGEMENT

Challenge: Fill out the Weekly Plan Sheet with your "ideal" Mary Kay Schedule and Complete a 3 month (AUG, SEPT, OCT) FALL business plan, text to Tanisha.





SESSION 1

- 100 No's
- •36 in 36 Challenge
- Scripts
- Mary Kay Contact List (Vox a picture to Leah)
- Individual Consultation

Challenge: Fill out the Contact List and Vox Leah a picture when it's complete.

- 1) What one thing stuck out to you the most in this section?

 2) What are you excited to take action on in your business, based on what you learned in this section?
 - 3) What feels most challenging about this section?
 - 4) What is your next most effective step in mastering the skill in this section?



Get 100 Big, fat NO's!! Sounds crazy, but it was a huge mental shift for mel I struggled with getting on the phone to book parties because I was afraid to get a "no" but then got an idea to get to get my 100 no's! When you're consistently hearing "no" it means you're hearing "yes", too!

- Make a list of customers, friends, family that you would like to invite to a meeting/event OR book a party/facial with.
- Organize these people into A/B/C groups. "A "for people that you know will probably say yes! "B" for people you're not sure about. "C" for people on your chicken list! LOL! Have a script ready to use. Ask your director if you need help developing a script..

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THE 36 IN 36 CHALLENGE

Use the samples in your Starter Kit to have 36 people try Mary Kay products in 3 to 6 days!



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BOGO THIS WEEK ONLY Buy I, Get I 257 (SE THIS W		Cher you	٠	MA
Have 10 people try our ULTIMATE MASCAR using the wands in your kit. Have each pers	A On				Have 10 people try all	ng the samples in	c.		
sign the sheet after they try the product.	Ī	NOVEIT	WALLY P.		your kit. Have each pe sheet after they try the			LONETT	WANT IF
			-						
THIS WEEK ONLY! \$55 Value!		Marse		j	Have 10 people try our samples in your kit. Ha	LIP GLOSS using ti	he		
Have 6 people sample both steps of our MICRODERMABRASION SET using the		Ten.	INPOCE AND		sheet after they try the	product.	II.	LOVEIT	ERAN SE
samples in your kit. They can sample it on the back of their hand or on a small portion of the	eir	AAA.	ale .	_					.3
face. It's ideal to have them sample it on their entire face after cleaning and to rinse with a wash cloth or at a sink with water.	5	LOVEIT	Statement of the statem						



Book 12 Parties to Hold 6

Power Start Day 4

VOICE MAIL

Hi Emily it's Leah! Just wanted to follow up real quick about the pampering session and the gift card I have for you. I'd love to get together to get your opinion of the products and to get some practice in! I know you're super busy so I will follow up in a few days

TEXT

Hi Emily! Just wanted to check back in real quick about my voicemail. I didn't hear back from you & wanted to make sure you heard it. Can't wait to fill you in on the details!

Power Start Day 1

VOICE MAIL

Hi Emily it's Leah! I'm calling for 2 reasons. First of all, I got a little crazy and started my own Mary Kay business. Secondly, my Director challenged me to book my 1st 12 pampering sessions and I thought of YOU because _________(sincere compliment). You get a \$10 gift card to spend just for letting me borrow your face for my practice and \$10 for every friend you bring up to \$50 free. Text me back and let me know what you think and we can go over details! (If you catch her live on the phone you would continue the script with telling her your availability, "I hold my appointments on Monday's & Saturday's, what works best for you?")

TEXT

Hi Emily! I left you a quick voicemail and wanted to make sure you received it. You were on the top of my list to call. Let me know what you think! I will follow up in a few days.

Power Start Day 7

VOICE MAIL

Hi Emily, it's Leah! Just wanted to follow up one last time about your pampering session. If I don't hear back from you I will assume you're super busy and I will follow up a couple months from now!

TEXT

Hi Emily! Just wanted to try one last time to connect about the pampering session. Text me today if you're interested and we can go over the details. If I don't hear back I will assume you're super busy and I'll follow up in a few months!



Turn the Facial into a Party

"A fun thing about your appointment is that you can invite your most favorite girlinends. You receive a \$10 gift card and an additional \$10 for every friend, up to \$50 free. What do you think about inviting some friends?"

Initial Coaching to get the Guest List

Confirmation Call

24 Hours Later

- Confirm the date
- Get her guest list
- Ask her questions at the top of the "Party Sheet" to pre-profile her

Pre-Profiling Voicemail

Use this to call the people on your hostess guest list before the party

Hi, ___! This is Leah, I am friends with Jane Doe and I am the Mary Kay lady doing Jane's party on Friday! I wanted to call to introduce myself and ask a few questions about your skin and makeup preferences so I can come prepared. We are going to have a lot of fun and it will be super chill and a relaxing night in. We will do a Satin Hands treatment 10 minutes before the party starts and I will bring a goodie bag of samples for everyone who comes! Can't wait to meet you! "Send a follow-up text to let her know you left a voicemail."



Think of everyone in the world who knows your name and face: family, extended family, in-laws, high school and college friends, the girl at the bank, the girl who does your hair, etc.

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24.	49.	74.
25.	50.	75.

MASTER THE INDIVIDUAL CONSULTATION

After the Roll Up Bag Close you will want to meet with every guest to do an individual consultation.

- Select a private spot away from the table to conduct individual Consultations. Put all your supplies (money bag, sales tickets. Look books, "goody bags", date book) in that spot so you can't chicken out and just do these around the table with the group.
- Memorize this and practice saying the words out boust.
- Ask ALL questions to ALL quests (don't prepare).
- . Have 20 seconds on INSANE COURAGE and just do It: this is where you get RESULTS.
- Ask who needs to leave list and start with her. If no one, select the "sparkler" and then go back and forth to the table to grab the next person.
- o Have each quest bring her "Party Sheet" and roll up bag with her.

SELL SETS

*Get her "Party Sheet" from her so you have her answers

- 1. Of the 3 sets featured tonight, what would you love to have show up in your bathroom tonight?
- 2. Ght. you deserve it! is that something you would like to take home with you (or order) tonight?
- If yes, "Let's look at your wish list, what additional products from this list would you like to add?" (mention products she wrote down)
- If no, ask, "What products would you like tonight?" THEN "What do you think about earning these for free?" (book her as a hostess)
- If you sense she really wants a set but money is an issue, ask. "Would a payment plan make the Ultimate Miracle Set an option for you tonight?" (collect half that night and split the other half into 2 or more future payments)

COACHINGTO **GET THE GUEST LIST**

"For your party, I will do all the world All I need from you is a first of deficiency you want to invite and I will send them es a use or querienness you want to merce must I wan seem trem cute invites with all the details. You do earn free products for a gift) when you have 5 women over 18 attend. To have 5 show up. Annual Annual and a mounted man in afform at her Lepingon Friends, dame and dive het a chance to add more names R she doesn't have 20 down Set a time to confirm the appointment the next day (see script above)

ICEBREAKER QUESTIONS

- 1. Did you have a good time tonight? (nodding your head)
- 2. How does you skin feel? (touch your cheek)
- 3. What part of the Ultimate Miracle Set did you enjoy the most?



BOOK 2+ FUTURE PARTIES

Look if she circled DEAL or NO DEAL, but regardless of her answer, still attempt to book her.

"Ok, for your 2nd appointment, I have Thursday's and Saturday's (insert your 2 preferred days for parties) available, what works best for you? I would love love to put a customized color look together for you and teach you how to apply it."

If YES, select a date and time within the next 2 weeks by giving her 2 options until you nerrow it down to one. After selecting the say ask, "What do you think about inviting friends - it makes it really fun and you earn a lot of free product, we treat our hostesses really well?

- If YES, go over your hostess program and coach her (see script below) to create a list of 20 girlinlends site wants to invite (site could possibly already have 20 written down from the "Fabulous Friends" game). Set up a specific time the next day to confirm the appointment "What we will do next is confirm this tomorrow, just to make sure the date works well and we can finalize your quest list at that time. What works better for you, lunch time or later in the evening?"
 - If NO to the 2nd appointment, book her as a guest to your meeting to be in your Model Portfolio. "That's totally fine. What about this... I'd love to feature you in my Model Portfolio. What about coming to my makeup workshop sometime for that? It's a super fun girl's night out and you don't have to clean your house. Would a Tuesday night or Saturday morning work better for you?"

#unleashed

BOOK 2+ **GUESTS TO YOUR** MEETING/EVENT

(this is super easy if you've already invited

"I would love to feature you in my Model Portfolio! My makeup workshops are on Tuesday evening or Saturday morning - what works best for you?" Coach her on what to expect at the meeting (make sure she knows she'll learn more about the business opportunity) and ask if she wants to bring friends

BOOK 2+CAREER SURVEYS

(Look at her YES SURE or NO response on her "Party Sheet")

If she's a YES or SURE say, "Thank you for helping me with my goal to get the opinion of my customers about our opportunity! I really appreciate it! All you have to do is watch an 18 minute YouTube video and let me know what you think about it. And think of a couple of questions, which helps me with my training. I will text it to you now (have a saved text ready to copy/past and send to her), I promise you'll like it. To follow up after you watch the video, how's tornorrow for you? Or is the next day more what you were thinking?" (Book a specific time for a call or coffee in the next 48 hours)

if she circled NO, use your discernment. If you really like her and she's sharp, say, "Awwww. are you sure I can't get your opinion of the Mary Kay opportunity?! He he' I'd love to get your feedback Are you open to watching a YouTube video and letting me follow up with you?"



SESSION 2

- Party Outline
- Full Circle Defined
- Party Sheet
- Hostess Program
- Pampering Session

Challenge: Print the Flip Chart in color and fill in your I-Story. Vox Leah a picture of your I-Story when complete.

Challenge: Watch these 2 additional videos: "Your New Best Girlfriend, The Flip Chart" and "Mastering the Individual Consultation"

	one thing stuck out to you the most in this section?
	are you excited to take action on in your business, based on what you learned in ction?
_	3)What feels most challenging about this section?

I. SET UP

- a. Place for Individual Consultations
- b. Satin Hands + Party Sheet
- c. Prep Hostesses look
- d. Fill trays + match foundation

II. WELCOME

- a. Thank Hostess & Present Gift
- b. Guest Introductions

III. I-STORY

- a. Agenda (3 parts to the party) b. Mention 1st of 2 appointments

IV. TICKET GAME

V. MIRACLE SET PRESENTATION

a. Hostess tries Microdermabrasion

VI. SATIN LIPS

a. Fabulous Friends Game

VII. CC CREAM

VIII. DASH-OUT-THE-DOOR LOOK + HOSTESS LOOK

IX. COMPLIMENT TIME

Invite to be in Model Portfolio

X. REVIEW HOSTESS PROGRAM POSTCARD

XI. CLOSE THE ROLL UP BAG

XII. 8 CLOSING QUESTIONS

- Deal & No Deal a.
- b. YES SURE or NO

Lead Generation 12. Consistent Strong 25+ NEW leads per week is minimum Booking Skills Communication with your & Habits Director/NSD always maintaining a PartyX8 or PartyX12 11. 3. **Effective** Confident Goal Setting & Execution Coaching & Pre-Profiling Working your Skin Care Class 10. Flip Chart Event & and Business Meeting Masterv Attendance from start to finish, show up to go up no stone unturned Individual Systems for Consultation Follow-Up & Mastery Customer Service 8. 6. Product Perfect 12 7. Knowledge Program & Personal Career Weekly Focus Use Survey Mastery #unleashed



getting to kn						
NAME:	 	BIRTHDAY:				4.
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EMAIL:						-
ADDRESS:			CITY:		STATE:	Z/P:
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ls your skin Dry Norm	nai Oily (circle one)	For foundation coverag	e, do you prefei	r Light Medium f	ull None (circle	one)
What's one thing you	would change abou	it your skin?				
What products are you	u currently most int	erested in?				<u> </u>
Whom may I contact a	about gift-giving ide	BS? NAME:		с	ELL:	
Who referred you?						



Fabulous Friends Game

Which would you prefer to get for FREE? a Mascara or Eye Makeup Remover?



Fill out 10 lines and receive 50% off! All 20 lines = FREE!!!

WHAT WOMEN DO YOU KNOW WHO ARE LEADERS?		DO YOU KNOW VE & BEYOND? V	WHO DO YOU KNOW VHO TRULY LOVE PEOPLE?		WHO DO YOU KNOW WHO IS COMPETITIVE?
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NAME & CELL	NAME &	CELL	NAME & CELL	-	NAME & CELL

\$64 value



Basic Set

TimeWise Cleanser TimeWise Moisturizer CC Cream \$130 value



Miracle Set

plus CC Cream

TimeWise Cleanser TimeWise Moisturizer TimeWise Day Solution TimeWise Night Solution CC Cream \$256 value



Ultimate Set

Microdermatrasion Plus Set Firming Eye Cream TimeWise Cleanser TimeWise Moisturizer TimeWise Day Solution TimeWise Night Solution Roll-Up Bag CC Cream

ue \$358 value



Ultimate Repair Set

plus CC Cream Microdermabrasion Plus Set TimeWise Repair Set Roll-Up Bag CC Cream



Fill in your answers to be entered to win a \$100 Visa Gift Card!



1) If money	y were no object, what Skin Care Set above
would you	love to have show up in your bathroom tonight?

2) Create your "wish list" - of all the products you tried today, which would you like to add to your list?							

 For your 2nd appointment, you can get your own customized look using our professional set. When you share it with friends, you earn Hostess Credit.

circle one: DEAL or NO DEAL

4) From everything you've learned about the Mary Kay business opportunity what is most appealing?

5) What do you need more of in your life right now? circle one: FUN/GIRLFRIEND TIME

MONEY FLEXIBILITY MAKING A DIFFERENCE IN SOMEONE'S LIFE

6) On a scale of 1 - 10, rate your interest level in the

business opportunity.

MEVER 1 2 3 4 • 6 7 8 9 10 SIGHI ME UP NOW!

7) What would have to change/happen for you to be a 9 or 10?

8) I have a goal to get the opinion of 12 customers this month about the business opportunity. Are you a

circle one: YES SURE NO

- $\sqrt{$28}$ helding on the original date
- √\$20 list of 15+ girthrionds to invite
- \sqrt \$20 5 guests 21 or elder who don't have a MK Consultant
- $\sqrt{$20 $225}$ in sales at the party
- $\sqrt{$20}$ \$180 in outside orders (friends who can't come)
- √2 hookings at your party = Skinvigorate Brush FREE

- √\$20 holding on the original date
- \sqrt \$20 list of 15+ girlinlends to invite
- √\$28 5 guests 21 or older who don't have a MK Consultant
- \sqrt \$20 \$225 in sales at the party
- √\$20 \$100 in outside orders (friends who can't come)
- √2 bookings at your party = Skinvigorate Brash fBEE



- $\sqrt{$20}$ helding on the original date
- $\sqrt{$20}$ list of 15+ glatirionals to invite
- √\$20 5 guests 21 or elder who don't have a MK Consultant
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- √2 bookings at your party = Skinvigorate Brush FREE

- $\sqrt{$28}$ holding on the original date
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- √\$20 5 quests 21 or older who don't have a MK Consultant
- √\$28 \$225 in sales at the party
- \sqrt \$28 \$109 in outside orders (friends who can't come)
- √2 hookings at your party = Skinvigorate Brush FREE



Icin us for a Civily Civil

At my Mary Kay kickoff party!



When?

There?

Join us for a



At my Mary Kay kickoff party!



When?

Where?

Join us for a

girls Night In!

At my Mary Kay kickefi party!



When

There!

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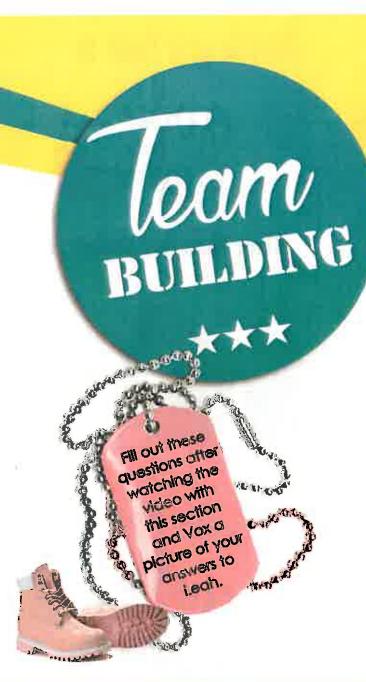


At my Mary Kay kickoff party!



When?

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SESSION 3

- Career Path Move Up In Red
- Red Jacket Tracking
- Pearls of Sharing
- Recruiting is a Layering Process
- Career Survey Outline
- Effective & Impactful Career Surveys
- How We Roll
- DISC Information

Challenge: Complete your first 5 Career Surveys with Leah to earn your Pearl Earrings, AND take the DISC test and Vox a picture to Leah.

1) What one thing stuck out to you the most in this section?
2) What are you excited to take action on in your business, based on what you learned in this section?
3)What feels most challenging about this section?
4) What is your next most effective step in mastering the skill in this section

Mary Kay Career Path **







Sales Director and above

24+ Unit Members 9-13% Unit Commission + 9-13% Personal Team Commission +

Bonuses starting at \$500/m and much more! \$100 Bonus each qualified New Team Member

DIQ (Director in Qualification)

10+ Active Team Members Star Consultant consistency 9-13% Personal Team Commission

\$50 Bonus each qualified New Team Member

Car Driver (Grand Achiever)

14+ Active Team Members + production 4 months to qualify

9-13% Personal Team Commission \$50 Bonus each qualified New Team Member

Future Director

8+ Active Team Members 9-13% Personal Team Commission \$50 Bonus each qualified New Team Member

Team Leader

5+ Active Team Members Eligible to go On-Target for earning Career Car 9-13% Personal Team Commission \$50 Bonus each qualified New Team Member

Star Team Builder

3+ Active Team Members Eliaible to wear the coveted Red Jacket 4% Personal Team Commission \$50 Bonus with 4th qualified New Team Member

Senior Consultant

1-2+ Active Team Members **4% Personal Team Commission**

Independent Beauty Consultant

Star Consultant, Company and Unit Prizes **Bonus Products** These Benefits + more as you advance Career Path. 50% discount on all Section-1 products. 50% profit with each customer product purchase.

et's all about

THE RED

15 Career Surveys to YOUR Red Jacket!



Color in the numbered areas and write down names as you finish a Career Survey!

Name/Number	Name/Number	Name/Number	
1	66	11	
2	7	12	
3	88	13	
4	9	14	
5	10	15	

terangoulderige



5 CAREER SURVEYS

COMPLETE 5 CAREER SURVEYS
TO EARN YOUR
PEARL EARRINGS





5 MEETING GUESTS

HAVE 5 GUESTS ATTEND YOUR WEEKLY MEETING TO EARN YOUR PEARL BRACELET





1 QUALIFIED NEW

ADD 1 NEW QUALIFIED NEW TEAM MEMBER TO EARN YOUR PEARL NECKLACE





Gouve got this!

RECRUITING IS A LAYERING PROCESS

			1			
NAME & PHONE NUMBER	HAS TRIED PRODUCT	HOSTESS	PREFERRED HOSTESS	ATTENDED GUEST EVENT OR WEEKLY MTG	LISTENED TO CHOICES CD, LEAH'S VIDEO OR SHAW HOTLINE	CAREER
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Here's a list of possible questions to ask during a Career Survey. You don't necessarily need to ask all of these questions in this order - this is a basic guideline to follow.

- Ask open-ended questions that engage our customers. We create objections with close ended questions.
- People do not object to their own answers, they
 object to our statements, so let's learn to ask
 effective and engaging questions to honor and
 serve our customers with their Mary Kay
 experience.
- We want to find a need and fill it the only possible way to do this is by asking questions.
- You will want to talk 20% of the time and listen 80% of the time - this will help to establish trust when they have an opportunity to "be heard".
- The goal is not necessarily to CLOSE the prospect, but to OPEN a relationship of trust.

Take notes about your conversation here. Repeating people's words back to them can be powerful.

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What was most interesting about the video you vatched?" OR "What resonated with you about what you learned from the video?"

'How would this opportunity serve you and	is
"How do you see yourself benefiting from thousiness opportunity?" "How would this opportunity serve you and	ús
	iis
'How would this opportunity serve you and	is
"How would this opportunity serve you and family?"	
	vour
We have 3 pricing options: 1) Retail price for	
ourchasing as a customer. 2) Discounts for a	
me to pamper your friends and family. OR 3) when you wear it and share it. What appeals	
when you wear it and share it what appeals the most?"	to you

the career survey.

When we go to big events, people are watching YOU because they know the area that you're apart of. We have a reputation of excellence... at the events we have been to this year I have noticed that our area is always on-time and the 1st in line, always the best dressed, always a positive attitude, always applauding others when they're recognized. Seriously, you ladies are a cut above the rest and you carry yourself with such excellence! I notice and others notice! Of course, we want to continue with a reputation of excellence soogoo...THIS IS HOW WE ROLL!



Unleashed Area Meeting and Event Etiquette



GIVE A GIRL THE RIGHT SHOES AND SHE CAN CONQUER THE WORLD - Manilyn Monroe

Here are some other tips on attire... along with a skirt or dress, you'll also feel your best when you're makeup is on and your hair is done. Remember, we're in the beauty industry and we sell makeup! As a rule of thumb, you'll want to wear tights or leggings in the winter. Let's keep the cleavage and thighs to a minimum! he he! Jewelry and tasteful accessories complete every outfit! Heals make your legs look longer and more sexy! When we look our best it gives us confidence and allows us to focus on others instead of ourselves... IT'S JUST HOW WE ROLL!

BETTER 3 HOURS TOO SOON THAN A MINUTE TOO LATE. - William Shakespeare

Although it applies in other areas of life, there's no such thing as fashionably late in Mary Kay. "Punctuality is the soul of business," said T. Haliburton. The definition of on-time: 15

minutes early! When you're on-time you avoid a lot of stress - it's hard to be present in the moment and focus on others when you're flustered from being late. Arrive at every meeting at least 15 minutes early. At larger events, at least 30 minutes early. You get better seats when you're on time and winners sit in the front... IT'S JUST HOW WE ROLL!

THE BEST DRESSED PERSON IN THE ROOM IS THE MOST RESPECTED PERSON

IN THE ROOM. Mary Kay attire is a professional skirt or dress. Even though Corporate America has relaxed into pant suits, we continue to bare our leas and strut our stuff, because it's professional and feminine and it's a standard that Mary Kay Ash set when she started this company. You will feel your best and act your best when you're looking your best and it sets you apart from the crowd. Everyone will take you more seriously as a beauty consultant and as a business owner when you have a professional skirt or dress on. You will turn heads in the grocery store, you will feel confident approaching a sharp woman and your husband will look forward to you getting home! This attire is a standard we have in our company and in our unit... IT'S JUST HOW WE ROLL!

I LOVE HEARING MY AUDIENCE BREATHE. - Adele

When we're at meetings and events, we are the AUDIENCE! How we act as an audience has a big impact on the presenter. As an audience we can enable the presenter to give her best presentation because she feeds off the energy (or lack of) from the audience. Here's a quick list for Audience-Etiquette: SMILE, make eye contact, nod in agreement, laugh at jokes, pay attention, don't

talk, for Pete's sake, turn your cell phone on silent, DON'T TEXT and please, please, please don't answer your phone when someone is in the front of the room presenting (this should go without saying, but it needs to be said). Do not MOVE or BREATHE when information about the business opportunity is being presented. Make it a goal to GIVE ENERGY to the person at the front

of the room... IT'S JUST HOW WE ROLL!



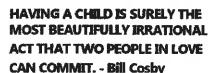
NEVER WILL I SCRATCH FOR EXCUSES TO GOSSIP... WHEN I AM TEMPTED TO CRITICIZE I WILL BITE ON MY TONGUE." - Og Mandino

We have a ZERO tolerance policy for gossip, negativity, complaining, whining, excuses, drama, etc. Period. Let people know you for your SUCCESS story, not your sad story...

IT'S JUST HOW WE ROLL!

MORE AND MORE I WANT CONSISTENCY RATHER THAN THE HIGHS & THE LOWS. - Drew Barrymore

Regarding your attendance to our weekly meetings, be CONSISTENT. Consultants who attend consistently make more money and move up more quickly. Don't get into the start/stop, high/low, on/off roller coaster cycle. Just be consistent and you'll see results... IT'S JUST HOW WE ROLL!



We love the little ones, but a MK event is NOT an appropriate place for children. Make sure your guests know this - it's better that she doesn't come rather than bring the babies because of the distraction it can cause for others. Our goal is to create a

fun, stress-free, pampering environment for women... IT'S JUST HOW WE ROLL!

DO NOT DWELL IN THE PAST...CONCENTRATE THE MIND ON THE PRESENT MOMENT. - Buddha

Leave your womies and stress at the door and enjoy the moment. Be others-focused. Introduce yourself to a stranger. Sit by someone you don't know. Compliment someone. Listen more than you talk. Ask questions more than you give answers. Ask if someone needs help with their guests. Help keep the room clean and tidy. Smile, Introduce new consultants to seasoned consultants. Look for the good in everyone... IT'S JUST HOW WE ROLL!



WHEN I AM MOVED TO PRAISE, I WILL SHOUT FROM THE ROOFS. - Og Mandino

When someone is being recognized CLAP & APPLAUD, like give a rowdy applause, not just a few lame claps; maybe even shout "woo-hoo"! When you're not paying attention or texting or talking or shuffling papers and organizing your supplies while someone else is being recognized, she may as well not even be recognized; it's socooo incredibly rucle to not give your full attention to someone who is being recognized. Treat others the way you would want to be treated.

IT'S JUST HOW WE ROLL!



FORTUNE FAVORS THE PREPARED MIND. - Louis Pasteur

Come with ALL the products and supplies you need and be organized about it. Every now and then we will forgive you if you forget something and have to borrow it, but it should not be a habit. Take responsibility to know what you need and bring it. Always bring a notebook and pen to take notes. All your guests should be facialed and have foundation on when the meeting starts, so watch the time and have your guests ready to give their full attention. For crying out loud, bring HOSTESS PACKETS & INFORMATION ABOUT THE OPPORTUNITY so you can dose your guests! Preparation and organization are your friends... IT'S JUST HOW WE ROLL!



HOW TO BE AN "AUDIENCE CHAMPION"

Have you ever done a Skin Care Class and it looked like everyone was really bored or uninterested or possibly even not listening to you? Well that's probably because they haven't been taught how to be an "audience champion" like we have learned to do in Mary Kay. Most people's "listening-facial-expression" is a look of boredom, even if they're not bored. So you actually have to put effort into NOT looking bored. When you are an audience champion you give energy to the speaker and energy to the room. So here are

a few tips you can practice at the upcoming Mary Kay event...

- Sit up straight, uncross your arms & make eye contact with the speaker
- SMILE & nod your head; laugh at her jokes & participate when asked (remember, don't use your normal "listening expression" because then you'll look bored and that is discouraging to the speaker
- ABSOLUTELY no texting.
- Applaud loudly and enthusiastically; recognize others the way you would want to be recognized on stage & try to make everyone feel like a million bucks with your



applause; remember, you can either give energy to the room or take it away, so be an energy-giver.

There will be opportunities
(publicly & privately) to affirm the
speaker/teacher – take advantage of this
opportunity to breathe words of life and
affirmation and encouragement into her. It
takes courage to teach in front of a group,
so don't miss your opportunity to thank &
affirm her.

MARY KAY ATTIRE DEFINED

Why do I have to swar a shirt? Mary Kay attire is a professional dress or skirted out it. Mary Kay Ash wanted women to be successful businesswomen, while being terminate and without having to "be like men" so a dress or skirted out it it both become and professional. And when you're looking good, you feel more confident and lawe more every to focus on others. That's why we wear skirts!



What in the world is "snappy casual"? Throughout the year we have a few Mary Kay events where the attire is "snappy casual", which means that slacks are an option—you can still wear a skirt but nice slacks are also appropriate. Snappy casual is what you would probably wear to a business related dinner date, so it's dressy and professional and "put together", but a little bit more casual than our normal Mary Kay attire and slacks are an option, Jeans and flip-flops would NOT be considered snappy casual.

Hair, Heels, Makeup & Accessories The goal is to feel your BEST at these events and one way to feel your best is to does your best, which includes hair, makeup you sell it, so you should evear it!) and professional accessories. High heels usually make every women feel powerful and confident (and skinny), but they are not mandatory. A nice, professional pair of tlats (not flip-flips or terms shoes) are appropriate.

Cleavage, Mini-Skirts & Panty Hose Let's keep the cleavage to a homemon, we'd a professional length skirt and although panty hose are not exquired, they usually make your legs look better!

IF IT'S NOT POSITIVE, IT'S NEGATIVE

it will be soooo important to maintain a POSITIVE ATTITUDE! Let's leave the drama at home (seriously, nobody wants to hear about your personal life unless it's positive or inspirational)... be aware of what you're saying... we only want to talk about things that will build each other up and encourage each other, not create drama and gossip. Don't hesitate to call each other out... if your sister consultant is going on about something negative, find something to bop her on the head with!! LOL! It can be a challenge to share a hotel room and spend 4 days together, so let's make it the best experience possible by remaining positive for each other! NO COMPLAINING PERIOD! "Let no unwholesome word come out of your mouth except that which is for lifting others up according to their needs."



DISC PERSONALITY STYLES - As Taught By Bill Cantrell

Understanding the "Interviewee" allows You to tailor your Presentation to meet her needs! By using the Personality Styles to gain a better understanding of Yourself and others, you can create the environment which will ensure you greater success. At the same time, you gain appreciation for the different motivational environments required by those with different behavioral styles.

D- The DOMINANCE Style	I- The INFLUENCING Style	S - The STEADINESS Style	C - The COMPLIANCE Style				
##ARA@TERISTIES							
Results Oriented Makes Quick Decisions Controls People Power and Authority	1. People Oriented 2. Loves To Talk! 3. Motivational 4. Enthusiastic	Family Oriented Loyal Slow To Change Security Conscious	Detail Oriented Perfectionist Critical (Self) Analytical				
HOW TO COMMUNICATE WITH EACH STYLE							
★ Short Interview Presentation ★ Let Them Do The Talking	Long Interview Presentation Relationship Building Let Them Do The Talking	2 part Interview Process - Accept Questions You Share Facts Build Credibility	2 part Interview Process - Accept Questions You Share Facts Build Credibility				
BENEFITS THEY WILL BE INTERESTED IN							
 ★ They will want to "Do it Big/Do It Quick" ★ Management Opportunities (Directorship/NSD) ★ High Income Potential ★ Independence 	★ Recognition ★ Impact On People ★ Seminar/Prizes	★ Guarantees ★ Time With Family ★ Training/Support	Financial Statements Annual Reports - \$1 Billion In Annual Sales Facts In Print - Fortune 500				
	THEIR GREA	VTEST PEAR					
* Being Taken Advantage Of	* Loss Of Social Recognition	* Loss Of Security	* Criticism Of Their Work				
	QUESTIONS 1	TO ASK THEM					
 ★ What past management experience have you had? ★ What are your qualifications for management? 	★ Can you see Yourself (Pink Car, Director, Diamonds, Queen's Chair) ★ Impact On People	Would you be able to work a proven system that has worked for thousands of others? Are You Consistent?	★ If you had a Step By Step Plan and answers to your questions, could you learn the business? (Perfect Start, Pearls, Profit, Career Path, etc.)				

QUESTIONS TO LEAD INTO THE INTERVIEW

- 1. "Tell me a little bit about yourself or your situation?"
 - ⇒ D Will tell you about their Accomplishments.
 - ⇒ I Will tell you Who They Know.
 - ⇒ S Will tell you about their Family.
 - ⇒ C Will ask "Why do you want to know?"
- 2. "What do you like most/least about what you do? ("Narrowing the Menu" gives insight to what they will like about Mary Kay.)
- 3. "Describe for me the ideal Career and Lifestyle situation for you if you could have it the way you want it?"

These questions will give you insight into their **DISC Personality Style** and will let you know what to include so that you can customize her interview to meet her specific needs.

PERSONALITY PROFILE

Place a check beside the word which best describes you in each group below.

NAME:	YOUR CONSULTANT IS
A Immediate results Provide Emotional Supp Satisfied Controls Emotions	J Self Reliant oort Open Minded
B Direct Confident Conservative Well Disciplined	K Leadership Abilities Friendship is important Teamwork is important Want job security
C Mistrusting Optimistic Restrained Dislike Criticism	L Independent/Own Boss Impulsive Loyal Skeptical
D Determined Like Recognition Need Reassurances Perfectionist	M Result Oriented Trusting Competent Associates No Quick Decisions
E Bottom Line Answers Shows Emotions Easily Security Seeking Precise	N Want High Income Potential Public Recognition Slow to Change Analytical
F Stubborn Talkative Likes Guarantees Systematic	OBrave/Risk Taker Polished Like Traditional Procedures Diplomatic
G Impatient Easily Embarrassed Like Low Risk Situation Comply with Authority	P Restless/Easily Bored Sincere Even Tempered Fussy
H Dislike Details People Oriented Patient Need Proof/Credibility	PROFILE NUMBER D 1 S
I Like Power/Control Enthusiastic Good Listener Detail Oriented	S C

Kirby Kirkpatrick (317) 839-5784 for presentation and testing of group.



watching the video with

this section and Vox a

licture of your answers to

Leah.

SESSION 4

- 12-Step Program Checklist
- Perfect 12 Program
- PartyX Program
- 21 Ways to Finish your STAR
- Weekly Plan Summary
- Money Management
- Tax Document

Challenge: Fill out the Weekly Plan Sheet with your "ideal" Mary Kay Schedule and Vox Leah a picture when it's complete.

1) What one thing stuck out to you the most in this section? 2) What are you excited to take action on in your business, based on what you learned in this section? 3)What feels most challenging about this section? 4) What is your next most effective step in mastering the skill in this section?

12-STEP PROGRAM & PRIZE CHECKLIST

Cross off each box when complete!

STEP 1

Watch Welcome video

WELCOME

STEP 2

Inventory options



Earn your TTK calculator with Ruby Star order (*2400) STEP 3

Set up MK Website



Earn your Cosmotic Display Tray

STEP 4
Get your apps



Earn your MK Pink Pon

STEP 5

36 in 36 challenge



Earn your MK notobook

STEP 6

Get organized!

HUEASHE.

Earn your Unleashed Area Pin

STEP 9

PowerStart/Debut

STEP 7

Plug into weekly mtg



Earn \$100 in free products for 8 meetings in a row STEP 8
Pink Boot Camp

Earn your MIK pondant necklace

ر ا

Earn your Dobut Bracolot and MK Koy Chain

STEP 10
Be a Pearl Girl

Earn your Pearl Jewelry Set

STEP 11 Perfect 12 Level



Earn our Durk & Night Out

STEP 12

Move into red!



Earn a pair of sal stilettes

Vox photo of voucher to Leah to redeem prizes

PERFECT Consultant: Director: Month:

track your full circle parties

party = hostess + 2 (or mare) questu e full circle party = \$200 sales + 2 future parties booked + 2 career surveys booked

	HOSTESS	PARTY SALES	# OF FUTURE PARTIES BOOKED	# OF CAREER SURVEYS BOOKED
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8				
9.				
10.				
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12.				
13.				
14.				
15.				
16.				
17				
18.				
18.				
20.				

results for month end total
Total Qualified Parties
Total Faces
Total Retail Sales
Career Survey/Guests
New Team Members
Quarter to-date wholesale toward STAR
֡

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grades to the other lates and a second	Bone, man and a still be to be a single and
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something the second collection with the second	Marie productions out the state of the state of the state of
REPORT - THE PROPERTY - MULTING THE PARTY -	Week, September 1807 WS 244 KNOCKER SEPER

\$1000	J retail
SO	iles per week
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\$	WHOLESALE
Week 2	
\$	RETAIL
*	WHOLESALE
*	WINDLESSEE
Week 3	
\$	RETAIL
\$	WHOLESALE
Week 4	
\$	RETAIL
\$	WHOLESALE

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and guests	zys .
Week 1 Coreer Survey	NEXT LAYER
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Week 1 Career Survey	NEXT LAYER
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Week 1 Coreer Survey	NEXT LAYER
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Y N M	-
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PERFECT 12 program meets the

The PARTY X Program is your way to setup and sustain a strong month.

We will do bi-monthly recognition on the 5th & 15th.

PROGRAM Month: _ Consultant: __ Director:



Submit 12 by the 5th Submit 12 by the 15th

A PARTY X 12 is 12 booked, confirmed and coached group appointments on your datebook by the 5th & 15th in one month.

Complete if once to ochieve n PERFECT 61

Complete it twice to ochieve e PERFECT 121

Submit 8 by the 5th Submit 8 by the 15th

A PARTY X 8 is 8 booked, confirmed and coached group appointments on your datebook by the 5th & 15th in one month.

Complete it once to achieve a PERFECT 41

Complete it twice to ochieve a PERFECT BI

PerfectStart Book 5 to hold 4 in let 30 days

PowerStart Book 12 to hold 6 in 1st 30 days

DATES. PRO-HALL SHIR SETTING

1st-15th parties

	Υ	Ν	Υ	Ν	Υ	N
	Y	N	Υ	N	Υ	N
·			Υ	N	Υ	N
		N	Υ	N	Y	N
			Υ	N	Υ	N
		Ν	Υ		Y	N
		N	Υ	N	Y	N
			Υ	N	Υ	N
	Υ	N	Y	N	Υ	N
- "	Υ	N	Υ	N	Y	N
	Y	N	Υ	N	Υ	١
			v	ы	v	

16th-30th parties

HOSTESS MANT & DATE	CONTRACTOR?			12)			
	Y	N	Y	N	Y	Ν	
	Υ	N	Υ	N	Y	Ν	
	Y	N	Y	N	Y	Ν	
	Υ	N	Y	N	Y	Ν	
	Υ	N	Y	Ν	Y	N	
	Υ	N	Y	Ν	Y	N	
	Υ	N	Y	N	Y	N	
	Υ	N	Y	N	Υ	Ν	
	Υ	N	Y	N	Υ	Ν	
	Υ	Ν	Υ	N	Υ	Ν	
	Υ	N	Y	Ν	Y	Ν	
	Υ	N	Υ	N	Υ	N	



SAPPHIRE = \$1800 WHOLESALE RUBY = \$2400 WHOLESALE DIAMOND = \$3000 WHOLESALE

EMERALD = \$3600 WHOLESALE PEARL = \$4800 WHOLESALE

STEP 1:	What is your goal?
STEP 2:	How much wholesale do you have in for the quarter?
STEP 3:	How much wholesale do you need to do to finish?
STEP 4:	How much retail do you need to sell weekly and daily to finish?
STEP 5:	How many qualified team members will you add to increase your level?
STEP 6:	How many interviews/guests do you need to have to reach your recruiting goal?

- 1. Book and hold 5 NEW parties in the next 2 weeks.
- 2. Book 3 guests to your meeting this week and offer 1 glamour item at 50% off when she orders \$30.
- 3. Contact Preferred Customers to set up 10 On-The Go appointments to show them NEW products.
- Book 5-10 customers who work outside of the horne to be Silent Hostesses. Offer them \$25 free for every \$100 retail they sell. Prepare packets with The Look and sales tickets.
- 5. Demo Satin Hands, Microdermabrasion or Time Wise Repair on 5 people per day this week.
- 6. Have a 24/24 in 24 Challenge.
- 7. Have a 24 in 24 Lipstick Challenge.
- 8. Be One Day Wonder at work, with your family, with customers and friends - sell 24 items in 24 hours. Who could do the One Day Wonder Challenge for you at work?
- 9. Sell STAR Gift Certificates.
- Contact customers with birthdays this month to book their Birthday Makeover. Offer them 15% off when they share their appointment with 2 friends.
- 11. Contact husbands of customers with anniversaries to offer gift buying services.

- 12. Contact husbands for gift buying ideas for the current holiday.
- 13. Contact basic skin care customers and introduce one other product line. Offer 15% off purchase of body care, sun care and fragrances.
- 14. Enroll family members challenge mom, husband, son, daughter, etc. to sell \$100.
- 15. Hold a Phone Lottery contact as many customers as you can in 1 hour for rearders and tell them 1 customer will get her order free.
- Sell Gift Baskets for ... holidays, Teacher Appreciation Week, Secretary's Day, Administrative Staff Day, Appreciating Working Women Week, Graduates, Mother's Day, Father's Day, etc.
- Hand out 10 product samples or "stuffed Look Books" every day this week and follow up for feedback and orders.
- 18. Do you own personal reorder. Are you using Mary Kay from head to toe?
- 19. Order products for gifts for your personal friends and family this month.
- 20. Invest in the NEW products coming out this quarter.
- 21. Build your inventory to a Full Store level (at least \$4200 wholesale on your shelf).

ţ

		Mar	y Kay Wee	ary Kay Weekly Plan Sheet	eet		
Name				Week of:			
	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
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7:00							
8:00							
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10:00							



Money Management for the Perfect 12 Program

The 60/40 SPLIT

- 40% in Personal Checking
 - Payment for inventory investment
 - Reinvest to build inventory
 - Personal fun money
 - Savings
- 60% in MK Checking (50% reinvested, 10% to cover expenses)
- 50% to Reinvest keep your inventory stocked to provide the best possible customer service
- 10% Expenses = on average \$130/month

PCP	45 customers x .70 centers each + tax = \$36/quarter = \$12/month
Services	Propay (\$2.50) / Biz Cards (\$2.50) / Website (\$4) = \$9/month
Supplies & Samples	5% of wholesale order = \$33/month
Postage & Shipping	= \$15/month
Workshops	= \$46/month

PERITOT 4 4 Parties 4 Carrier Surveys \$600 Figure 19400 Wholesale Order in creamonth. FERFECT 6 6 Parties 6 Carper Surveys, \$17001 Retail / \$600 Wilklesing Order in presenting FSFECT 6 A Parties & Carpier Surveys, \$1600 Figure / \$400 Wholesale Onto: in one month PERFECT C - L'Parties L'Carror Surveys (2000) Fortal / \$200 Wholesale Dries in the month *Total Petalt is belied on selling in average of NOV Retail per Purry

The 60/40 SPLIT for each	
level of the Perfect 12 Program	n

- Perfect 4 selling \$800 retail
 - 40% \$320
 - 50% \$400
 - 10% \$80
- Perfect 6 selling \$1200 retail
 - 40% \$480

 - 50% \$60010% \$120
- Perfect 8 selling \$1600 retail

 - 40% \$64050% \$800
 - + 10% \$160
- Perfect 12 selling \$2400 retail
 - 40% \$960
 - 50% \$1200
 - 10% \$240

Pay Down Investment

-,
What is your total investment (on a credit card or loan)?
What is the date you would like to have it paid off?
How much wholesale do you have in your inventory?
How much more wholesale would build your inventory to a full store (about \$4000 retail)?
When is your goal to have full inventory?
How much do you need to sell weekly to make your

How many parties do you get to hold per week to sell that amount of retail?

monthly payment to pay off your investment?



Mary Kay Worksheet

Name	Year
If this is your first year - Give Start Date	

TOTAL:	Total Sales - Bottom Line Including: Tax Commissions Prizes
	Beginning Inventory - at your Cost or 50% of Retail
	Section 1 Purchases - from Packing Slips, at Your Cost
	Personal Use Products - Unseen, physically can not see - at Your Cost
	Closing Inventory - at Your Cost or 50% of Retail
	Advertising - Preferred Customers, Cards, Pink1, etc.
TOTAL:	Vehicle Expenses: Purchase Price Gas, Oil, Repairs, etc Tags Lease Payments Interest on Loan Insurance
	Insurance Rider on Mary Kay Product
	Interest on Business Loan or Credit Cards used ONLY for Mary Kay
	Laundry and Dry Cleaning
	Legal, Accounting and Professional Fees
	Office or Bookeeping Expenses - to keep track of your business
	Rent/Lease Paid on Equiment - copiers, etc.
	Weekly Meeting Fees
	Supplies - what you use to do your business
	Sales Tax Paid to Mary Kay - from Packing Slips
	Travel Expenses - Hotel, Cab, Parking, Airfare, etc.
	Meals and Food - Business Dinners, Open Houses, etc.

	Telephone & Communication Expenses: Mary Kay Long Distance Cell Phones & Pagers Second Phone Lines Voice Mail Fees Home Phone Add-Ons Internet Access			
	Bank Charges on Mary Kay Account			
	Credit Card Processing Fees - when a Customer Charges Something with You			
	Dues and Publications that Increase your Professionalism			
	Postage			
	Freight Expenses - from Packing Slips Section 2 - from Packing Slips			
	Workshops - Career Conference, Dallas, etc.			
	Miscellaneous - description			

Office In Home Expenses

Utilities - Gas, Electric, Water, Sewage, Cable and Garbage
Telephone Base Rate - for the Year
Rent for Renters
Insurance - Homeowners or Renters
Repairs and Maintenance
Real Estate Taxes
Mortgage Interest
Sq. Foot of Home or Apartment
Sq. Foot of Mary Kay Usage
Cost of Home
Purchase Date
TOTAL MILES FOR THE YEAR
MARY KAY MILES FOR THE YEAR

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17 Father's Day	18	19	20	21	22	23
24	25	26	27	28	29	30

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November 2018

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ovembe	Monday	29	S.	12 Veterans Day (observed)	19	26
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March 2019

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