

I.U.P.A.T. DISTRICT COUNCIL NO. 51

HEALTH AND WELFARE FUND

Fund Office: Zenith American Solutions, Administrator, 3 Gateway Center, 401 Liberty Ave., Ste. 1200, Pittsburgh, PA 15222-1024
Phone: (412) 471-2885 / 1-800-242-8923 / Fax: (412) 471-2891

ZENITH CONTACT LIST

IMPORTANT NOTE: If a Primary or Secondary Specialist listed below is unable to answer your call please send an e-mail, leave a voicemail or, if your call is urgent, please re-dial 1-800-242-8923 and follow the prompts to reach another team member for assistance.

EMPLOYER CONTRIBUTION ACCOUNTING & COLLECTIONS, VACATION CHECK INQUIRIES

Primary

Laura Klein, Benefit Contribution Specialist
412-471-2885, Ext. 556766
lklein@zenith-american.com

Secondary

Samantha Miller, Benefit Contribution Supervisor
412-471-2885, Ext.556757
szmiller@zenith-american.com

PARTICIPANT HEALTH & WELFARE ELIGIBILITY AND WORK HISTORY QUESTIONS

Primary

Tonya Phillips, Eligibility Analyst
412-471-2885, Ext. 556722
tphillips@zenith-american.com

Secondary

Jason Harrell, Eligibility Analyst
412-471-2885, Ext. 556720
JHarrell@zenith-american.com

PARTICIPANT HEALTH CLAIMS

Claims Department Contacts

Primary

Chrisanne Michalski, Claims Adjuster
412-471-2885, Ext. 556708
cmichalski@zenith-american.com

Secondary

Karrie Stewart, Claim Trainer/Auditor
412-471-2885, Ext. 556717
kstewart@zenith-american.com

Member/Provider Calls routed to Claim Queue when Primary Adjuster unavailable

Life Insurance & Subrogation:

Primary

Mercedes Winston, Claims Adjuster
412-471-2885, Ext. 556791
mwinston@zenith-american.com

PARTICIPANT HEALTH CLAIMS

Claims Department Contacts (continued)

Weekly A&S:

Primary

Betty Bowles, Claims Adjuster
412-471-2885, Ext. 556711
bbowles@zenith-american.com

Secondary

Karrie Stewart, Claim Trainer/Auditor
412-471-2885, Ext. 556717
kstewart@zenith-american.com

IMPORTANT NOTE: If you have any **prescription drug** related questions, please contact Express Scripts at the number on the back of your prescription drug card.