



## Return and Refund Policy

For your satisfaction, we work carefully to ensure your order is provided according to your requirements. We are hopeful our return and refund policy enhance the trust of our customers.

To provide the best customer experience, we provide the following solutions. If you have any questions regarding the Return & Refund Policy, please call our restaurant.

### Cancellations

Preparation of your order begins immediately after your order has been confirmed. We cannot accept cancellations once your order has been placed.

### Incorrect order

We strive to ensure we get your order right. However, if you get the wrong order simply contact us and let us know. We will work together to provide a satisfactory and reasonable resolution.

### Dissatisfaction

We endeavor to always prepare food to the consumer's satisfaction. Recognizing that tastebuds, expectations vary (meaning what you like someone else does not like and vice versa). If we have not met your expectation to such an extent that you are completely dissatisfied, call us and let us know. We will partner with you to reach a mutually satisfactory resolve. Please note, we will need the food returned in the original container(s) so we may investigate and deal with the issue. We will prepare you a new food order. If you do not wish to receive a new dish, we may refund the amount to a credit card, cash refund or we will refund you with a store credit only after we receive the food in the original container(s) and have confirmed the error to the discretion of management.

### For more information, please contact us.

There are various terms and conditions that we include to ensure the perfection and professionalism in our services. So, if you feel the need to know more about our refund and return policies, feel free to give us a call. Our management team is always there to answer all your questions and help you out with the ordering.

We want to make sure that you receive best quality food and experience.