

## New Hampshire Tax Collectors' Association Hillsborough County 2021

The Hillsborough County Tax Collector's met on September 22, 2021 at the Merrimack Town Hall with five collectors/deputies in attendance.

Participating municipalities include Concord, Manchester, Nashua and Merrimack.

The meeting was a "Round Table" discussion format and several topics were discussed at length.

Topics of discussion included:

- Deeding
  - Deeding during COVID and other COVID effects
  - EPA/Brownfields issues
  
- Software Programs/Vendors
  - Unique aspects of software
  - Plus and minus' of certain aspects
  
- Credit cards processing and PCI compliance
  
- Technology/security issues – phishing, staff training
  
  
- Staffing levels
  - Continuing COVID challenges
  - Additional workload for electronic payments/reconciliation
  
- Personnel Job descriptions
  
  
- Worldwide chip shortage and the effects on motor vehicles/revenues

County Co-chairs: Laura Mills, Deputy Tax Collector Manchester  
Diane Trippett, Town Clerk/Tax Collector Merrimack