**PAYMENT CONFIRMATION:** Customer can request to pay online by sending us an email to info@metrolaundrys.com OR call us on 050 234 2212 (Whatsapp)

Once payment is made, the customer will receive a confirmation email of the payment made by debit or credit. This confirmation email will be received within 24 hrs.

**CANCELATION and REFUND POLICY:** We don't accept cancelation or refund once the payment is made. We will though communicate with our customers the dispute and agree to credit their account with the amount paid as credit into their account.