

Safe Harbor Statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.

HCM Image 31



- Employee Self Service
 Termination
- ✓ Tracking of HR Business
 Partners
- Development Documents for Employee Snapshot
- ePerformance Auto
 Document Transfer for
 Employee Transfers
- Activity Guide Composer
 - Multi User Capability
 - Move to EnterpriseComponents

- Enhanced Security for Profile Management
- Compensation Cycle for Variable Compensation
- AcknowledgementFramework in CandidateGateway
- Drop Zones for Guided Self Service and Mobile Paycheck/Paycheque
- Global Payroll Expands GL
 Chartfields to 21

- Absence Request
 Attachments Uptake in GP
 Brazil, Mexico, GP UK
- ✓ Absence Management Chatbot
- Fluid Extended Absence Self Service
- Leave and Compensation Balances
- Fluid Reported Time Audit
- Archive Reported Time Including Approvals
- Attendance Violations



Features Targeted for Image 32

- Offboarding Activity Guide Category, Template, & Trigger
- Fluidization of Benefits
 Summary pages for ESS
- Current Pay Period
 Timesheet Lockdown during
 Pay Calculation
- Deferred Reported Time update on Timesheet
- Ability to view all HCM attachments

- PNA Year-End Consent Reset for inactive/terminated employees
- Configurable Profile Content for Employee Snapshot
- Business Partner
 Enhancements (approvals, overlap report, links to additional info)
- Automatic transfer of performance documents when employee changes manager

- GP Core store Run Control for automated scheduling
- GP Brazil uptake attachment framework for absence requests
- Open Enrollment Activity
 Guide enhancements
- Recruiting Alerts
 Performance Improvements
- Federal uptake attachment framework for Guided PAR



HR Business Partner

Overview

- Liaison between HR and the Business
- Administration and Compliance
- Manage Talent
- Identify Personnel Gaps
- Business Partners can be Generalists or Subject Matter Experts
- "Organizations that build high-performing HR Business Partners improve employee performance by up to 22%, employee retention by up to 24%, revenue by up to 7%, and profit by up to 9%" Gartner

(https://www.gartner.com/en/human-resources/role/hr-business-partners)



HR Business Partners

Feature Highlights

- Build your Business Partner Assignments based on simple or complex criteria
- Configure actions that Business Partners can perform for employees
- Define Business Partners Types (HR, Payroll, Benefits, etc.)
- Setup Alternate Contact Information and Business Partner Teams
- View Business Partners on Company Directory
- Accessible through Workforce Administration Home Page











Personal Details













Contact Details



Social Media



Marital Status





Ethnic Groups



Emergency Contacts



Additional Information



Business Partners



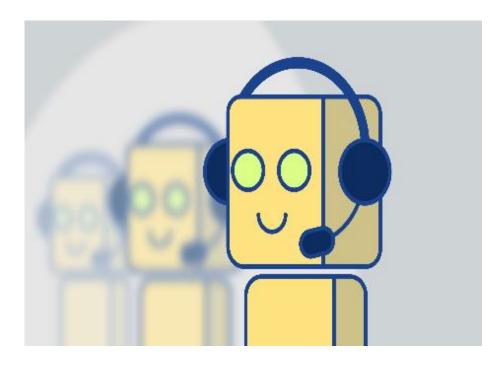
Form I-9

Business Partners

Name/Business Partner Title	Email/Phone	Department/Location
Betty Locherty	HCMGENUser1@ap6023fems.us.oracle.com	Finance and Administration
Finance Director	555/123-4567	Delaware Operations



Chatbot



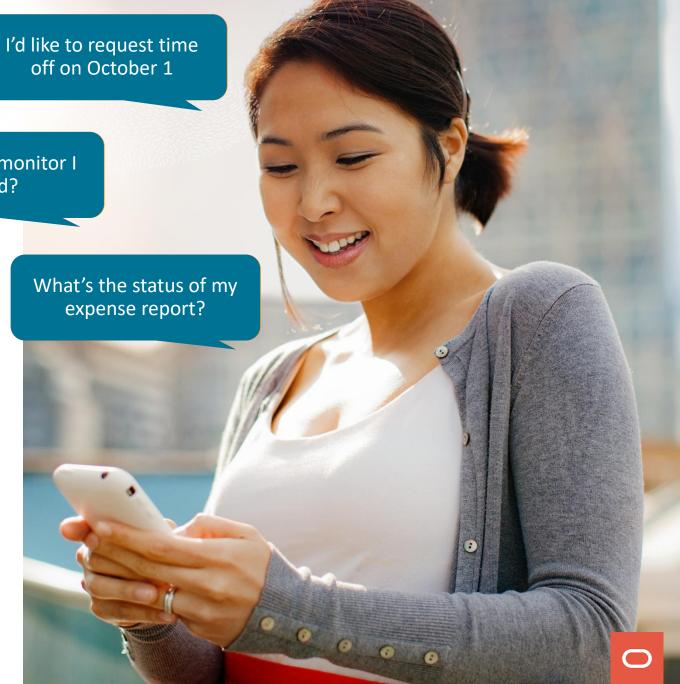


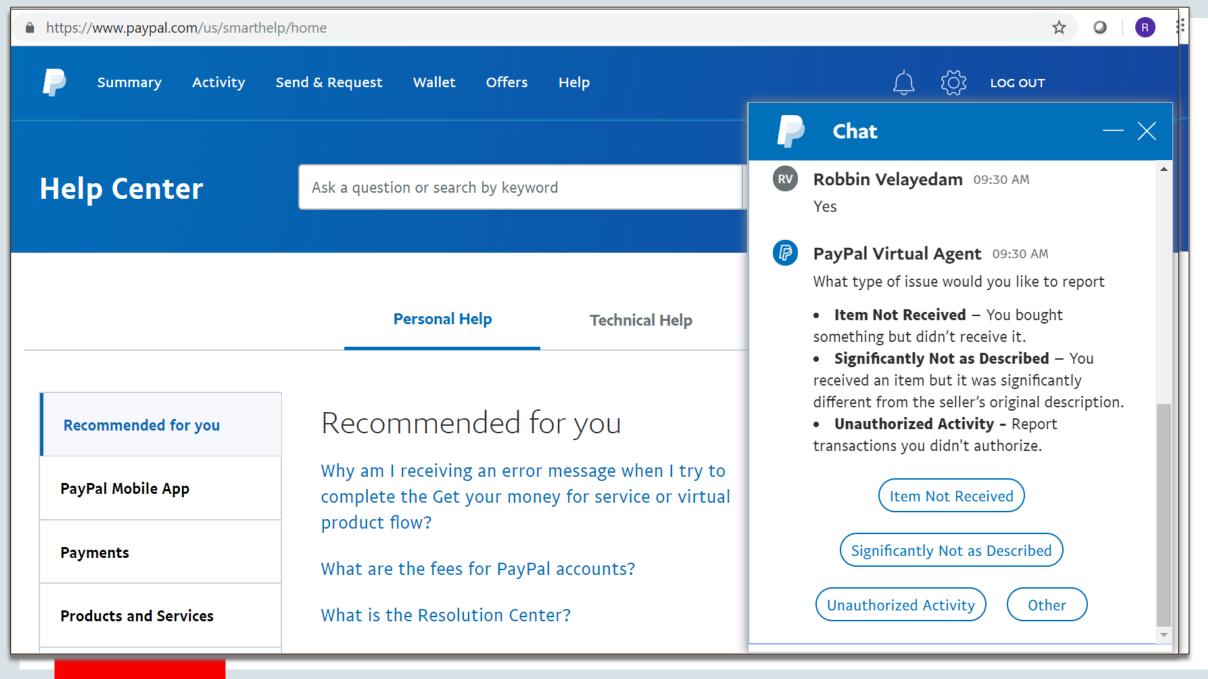
Where is the monitor I ordered?

Conversational Interfaces

People are using chatbots more often in everyday life.

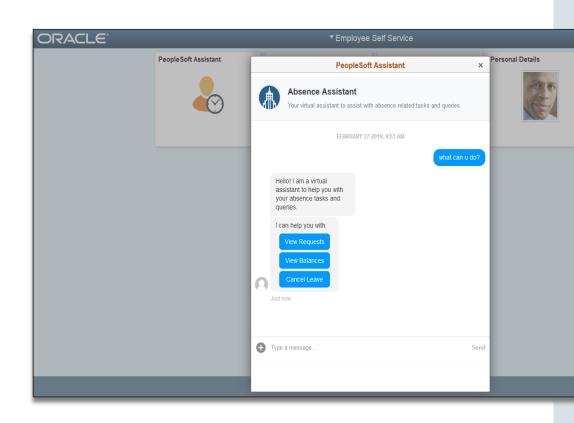
They should be able to use the same familiar interfaces at work, too.





Chatbot for Absence Management

- Oracle Digital Assistant (ODA)*
 - Separate Oracle Application
 - Identifies Entities and Intents
 - Enables Chatbot User Interface within PSFT
- PeopleTools 8.57
 - Manages integration b/w PeopleSoft and ODA
- PeopleSoft Absence Management
 - Request or Cancel an Absence Request
 - View Current or Forecast Absence Balance
 - Check Status of Absence Requests



* Requires a separate subscription, cloud-based application, can be used with any application – not just PSFT



Chatbot Roadmap

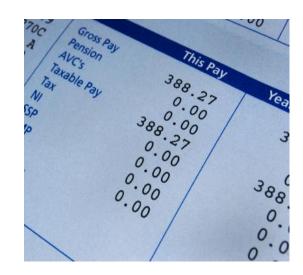
















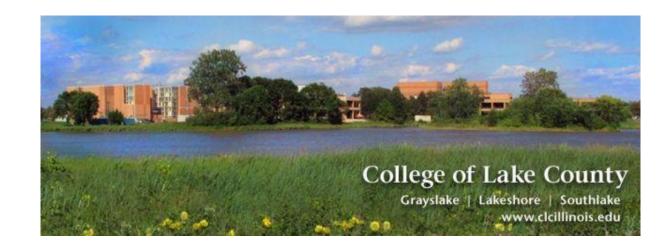


Fluid Benefits Open Enrollment



College of Lake County (CLC)

- Located in Grayslake, Illinois
- Employs:
 - Over 2,000 Employees
 - 663 Eligible for Open Enrollment
- On PeopleSoft since 1998
- Currently:
 - HCM 9.2, PUM29
 - PeopleTools 8.55.12 (yes, we are outdated 🔀)
 - DB2 Database
 - No delivered security roles in PRD
 - Use Benefits Administration Open Enrollment, but not Life Events at this time



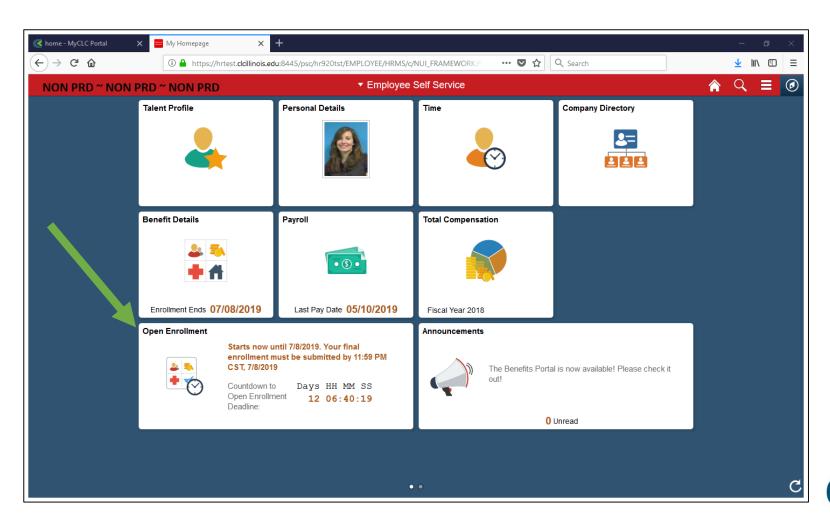


The Case for Fluid Open Enrollment

- Benefits of Fluid OE and Statements
 - Activity Guide Composer and Template allow flexibility during setup
 - Can be personalized to employee and institution
 - Clear steps/easy to follow
 - Employees can access anywhere (phone, tablet etc.)
 - Receive PDF statements of benefit choices
- Implementation
 - 1.5 months Build/Test/Implementation
 - 75% of each day spent on fluid OE
 - Dedicated IT resource



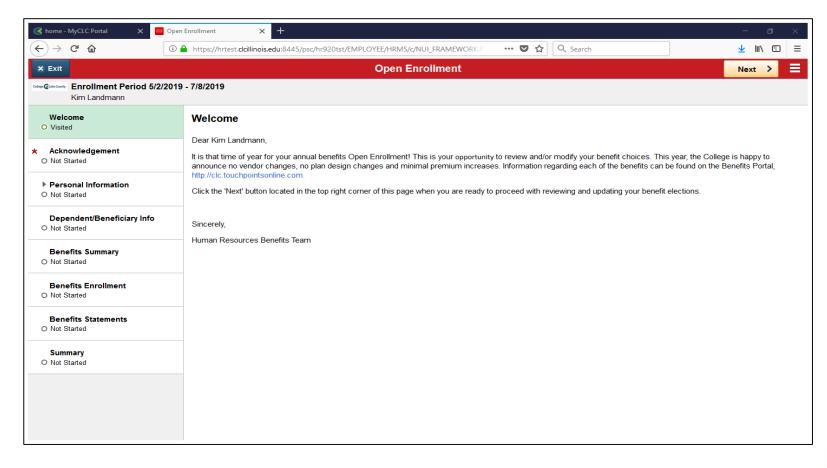
What it Looks Like for CLC...



- OE Tile very informative
- Information derived from Enrollment Begin and End Dates on the Open Enrollment Definition page



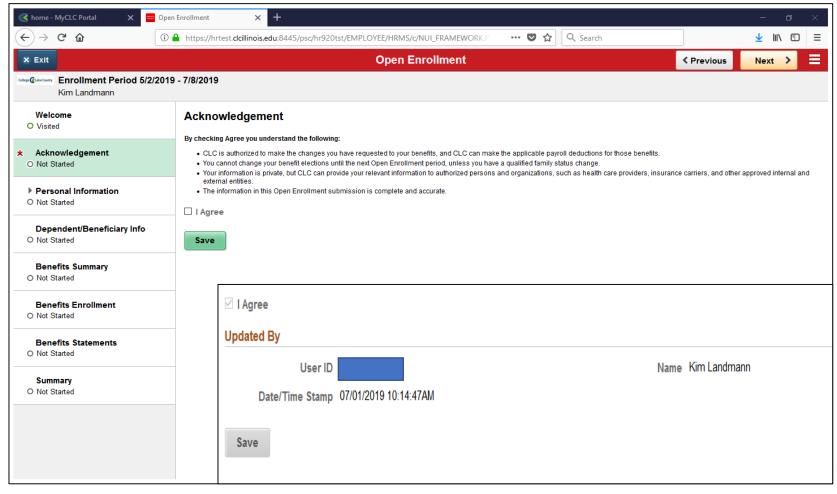
Open Enrollment Activity Guide



- Welcome statement personalized to employee
 - AG Template setup
 - No video due to update of Service ID in AG Category
- All steps shown are delivered in AG template
- Added in Acknowledgement step

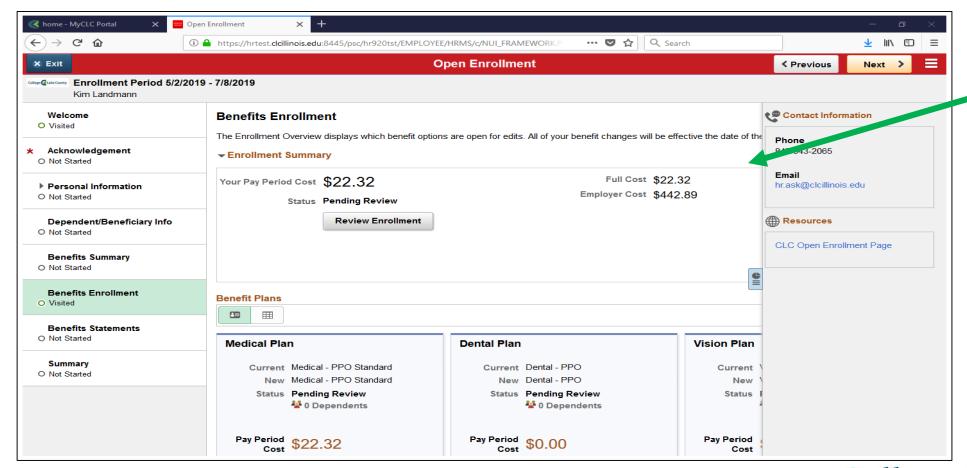


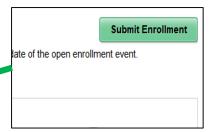
Open Enrollment Activity Guide



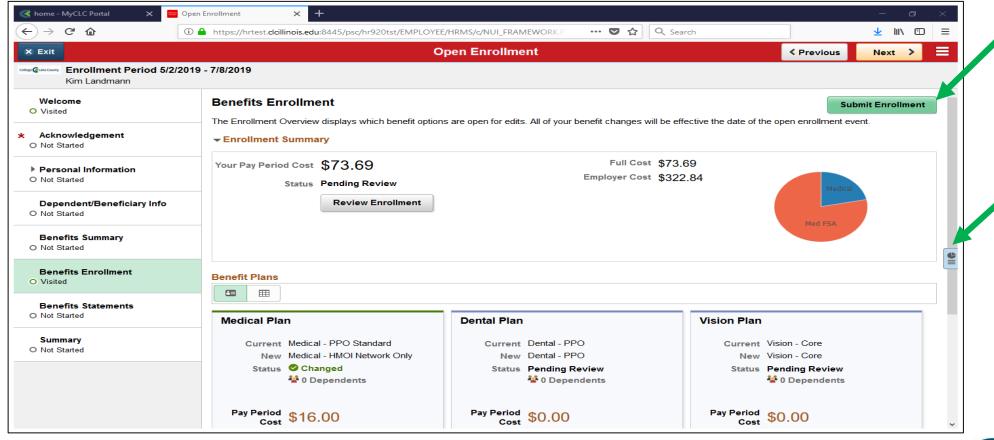
- What finished
 Acknowledgement
 Framework looks like
- Once 'I agree' is checked and saved the date/time stamp and other information will display
- All configurable on Acknowledgement Framework setup page
- Employee does NOT need to 'agree' to move on to a new step







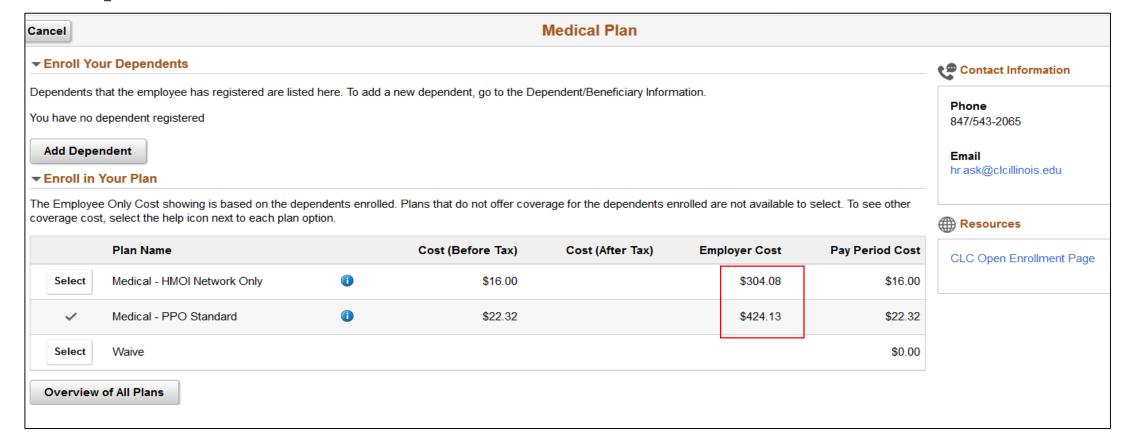
- Submit button is behind Supplemental Panel
- Employer cost displays
- Only chosen Benefit Plans display



Submit button now visible

Supplemental Panel is closed



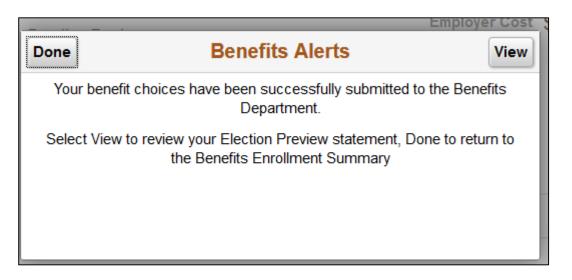






 Which Benefit Plans (cards) display is controlled on the Benefit Program with the 'Show if no Choice' checkbox



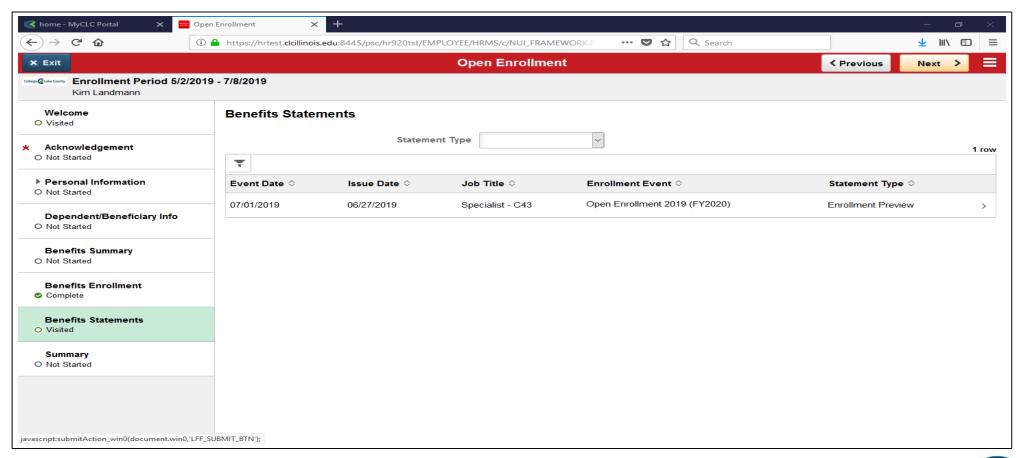


- Click Submit and then View, to see Enrollment Preview.
- Enrollment Preview form can be reviewed prior to submit though





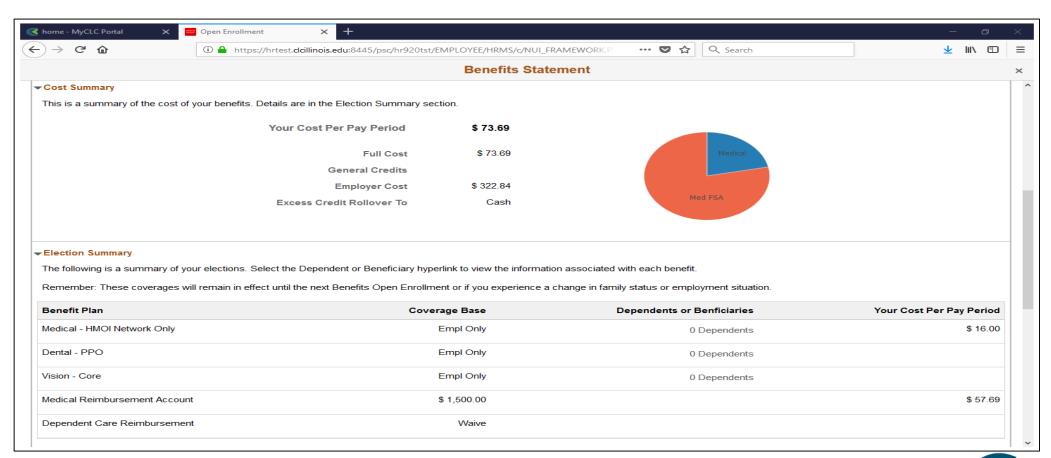
Benefits Statements



Enrollment
 Preview also
 available on
 Benefits
 Statements
 step in
 Online or
 PDF format



Benefits Statements - Online Version

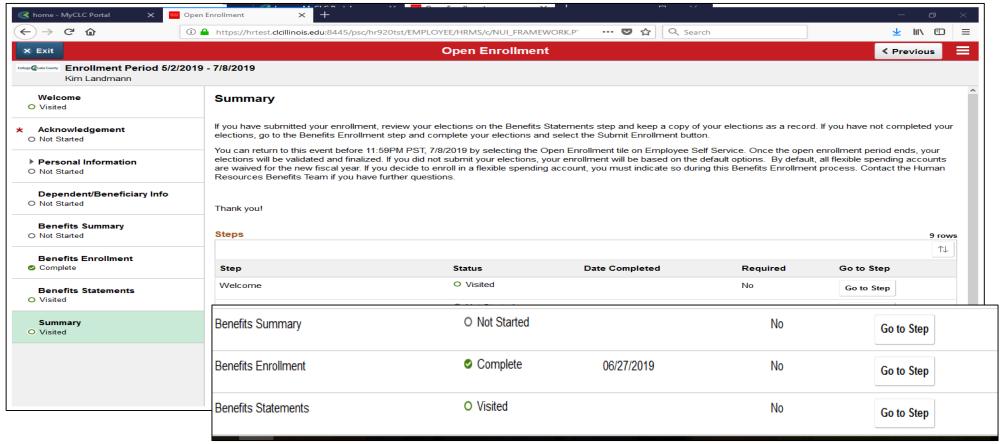


Print View

Print View button available in upper right hand corner



Summary Step



- Can be personalized like the Welcome
 Statement
- Shows
 employee
 what they
 have visited
 and/or
 completed



Feedback

- Very positive from all employee groups
- CIO even emailed the deployment team!

Subject: Wow! What a great enrollment site!

I just went through benefits enrollment last night and I've got to let you know how fantastic the experience was.

- · The enrollment site was super easy to find
- . The countdown clock anticipated my need to know how much time I had left to enroll, without the need to find the original note on the topic
- · The steps to complete enrollment were clearly defined in the left hand navigation pane
- The "next" button guided me through all those steps
- The fluid design of the different choices not only made it clear what choices I could make, but also included the choices I did make right on the tile
- . The access to supplemental information like costs and details were built right into each selection, right at the point I needed to have the info. Brilliant!
- The process made it clear when I had completed enrollment

Needless to say, I am very impressed and, in an action I suspect will become more common as we leverage the capabilities of PS, I actually shared the experience with colleagues outside of CLC as an example of a best practice.

Thanks so much for the hard work, testing, and other efforts that went into making this all such a wonderful experience! Greg.

Greg Kozak

Chief Information Officer College of Lake County



Takeaways

- Positives
 - Simple to set up
 - Positive feedback
 - Mobile capability
 - Employee receives detailed benefit forms
 - No training needed
 - Emailed a simple 'How to Enroll' document
- Opportunity for Improvement
 - Submit button placement
 - Supplemental panel can block submit button
 - Oracle will send this to their UX (Usability Experience) team to review



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PeopleSoft Fluid Benefits Enrollment

Highlights Videos

- Images 23, 26, 28, 29

Video Feature Overviews (VFO)

- Fluid Life Events
- Fluid Benefits Enrollment
- Activity Guide Composer
- Acknowledgement Framework
- Questionnaire Framework VFO

Spotlight Video

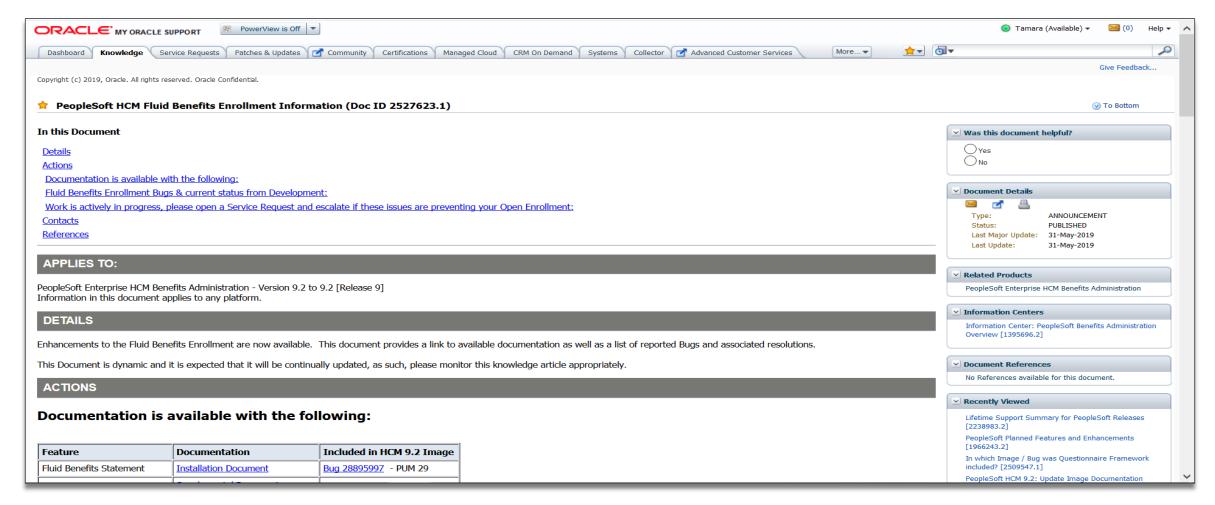
Activity Guide Composer

Coming Soon

Spotlight on Fluid Life Events



MOS Central Page for the Latest News



https://support.oracle.com/epmos/faces/DocumentDisplay?id=2527623.1



PeopleSoft HCM Strategic Initiatives

Enabling Compliance

ACA, OFCCP, Family & Medical Leave, Payroll Regs/Legs Updates, OSHA, I-9, EEO-1, W4, Data Privacy, eSocial, Legislative Blog, Advisory Webcasts, Payroll Community on My Oracle Support...



Empowering Administrators

Fluid Simplified Analytics, Related Actions, Related Content, Fluid Activity Guides for Job Data/Person Data and Position Management, Fluid WorkCenters...

Configuration over Customization

Activity Guides, Page Composer for Fluid Approvals, Page & Field Configurator, Event Mapping, Drop Zones, Attachment Framework, Consent Framework...

Employee Engagement

Employee Self Service, Guided Self Service for Managers, Onboarding, Online PaySlip, PayCheck Modeler, Employee Surveys, Approvals & Delegation, Company Directory, Chatbots...



Compliance – Payroll Impact

- ✓ DC Paid Family Leave
- ✓ Massachusetts Paid Family and Medical Leave
- ✓ Washington Paid Family and Medial Leave Quarterly Reporting
- 2020 W-4 Withholding Forms (late 2019*)
 - New form and calculation methods
 - Classic and PDF versions of Federal W4 updated for 9.2 (no Fluid version planned)
 - Classic Federal W4 only for 9.1, 9.0, 8.9
 - PDF versions of State W4s are still provided
 - Targeting for 19-E and Special Posting PRP
- EEO-1 Component 2 Reporting (Sept 2019*)







- #1 on Ideas Space
- Proposed configurable setup allows customers to define their own parameters
 - Allowable employee inactive statuses
 - Define Paysheet sources for inactive employees
 - Define earnings that can be paid to inactive employees
 - Define allowable deductions that can be taken from inactive employees
 - Define company/paygroup eligible for program



Fluid Position Management

https://www.youtube.com/watch?v=g08u63VkZO8

Functionality Enhancements

- New Position Management dashboard
- Position Administration Navigation Collection
- Configurable Search
- Review changes before submit
- Leverage Related Content
- Quick Review of Position History

66%+ of You use
Position
Management

Fluid Approvals (AWE)

- Route new position request or update position requests for approval
- Approve / Deny / Pushback the requests
- Configurable approval definitions
- Add one or more attachments
- Route attachments with approvals

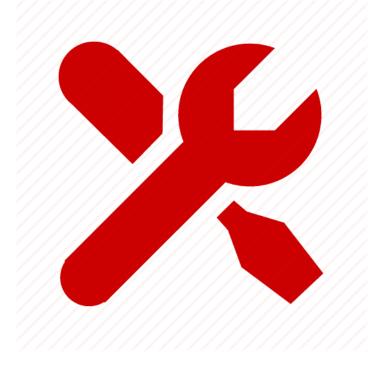
Effective Sequencing

- Multiple Updates on Same Effective Date
- Simultaneous Employee Transactions
- Minimize loss of data while using Correct History

Modern User Experience

- Fluid User Interface for searching a position
- Fluid guided process for creating, updating, and cloning positions
- Optimize data entry by using Activity Guide Composer
 Page and Field Configurator to limit steps and fields for data entry

Configuration Tools



Configuration vs. Customization – The Big 4

AVOID Customization

Page & Field Configurator

- Metadata captured to define common changes to pages
- Generates AppClass PeopleCode assigned to Components through Event Mapping
- Works with existing components

Approvals Page Composer

- PeopleTools provided utility used to allow enduser page design of a fluid component
- Built specifically for Approvals
- Will not work with any Classic or non-Page Composer based Fluid Component

ISOLATE Customizations

Drop Zones

- Area on Fluid Pages that will be bypassed by standard LCM compare process
- Framework to add custom fields
- Works on existing pages but is limited
- Only used for customizations

Event Mapping

- AppClass methods run before or after built-in exit points
- Complete access to Component Buffer
- Assigned through existing Related Content Framework

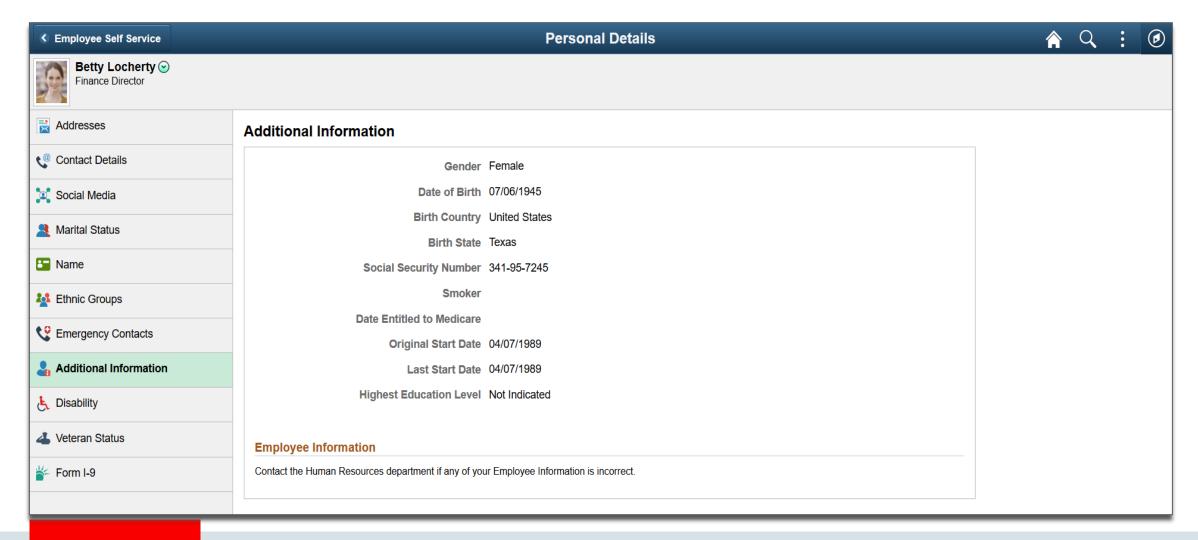


What are Drop Zones?

PROPE

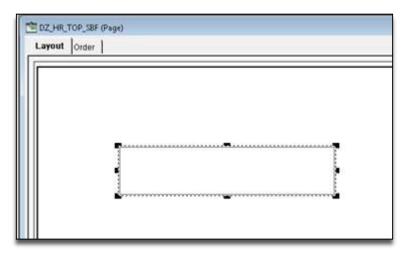
- Delivered, pre-defined areas on Fluid pages
- Available on most delivered Fluid pages at Top & Bottom*
- Ability to embed custom content directly on a transaction Fluid page
- Managed as configuration, not as a traditional customization
- Potential Use Cases
 - Add text to a Fluid page (i.e., special instructions, text, reminders)
 - Add related information (i.e., institutional policies, additional links)
 - Add data entry (i.e., additional fields)

Drop Zone - Steps Before





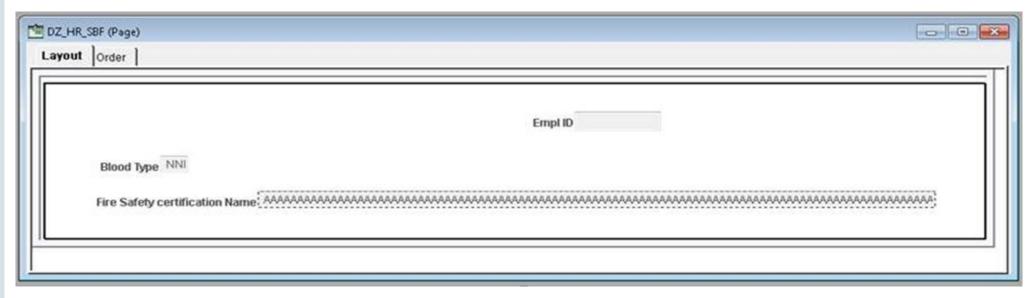
Drop Zone - Steps Use/Create a Subpage - TOP

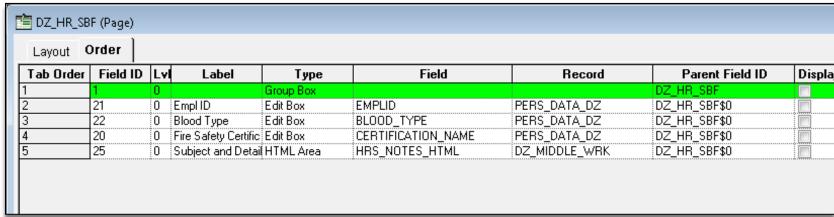






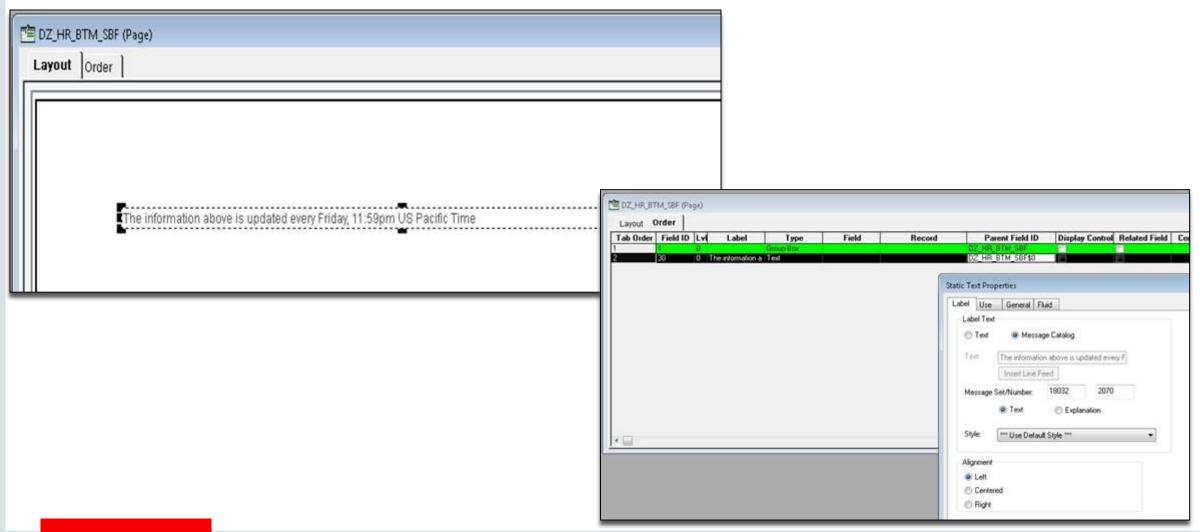
Drop Zone - Steps Use/Create a Subpage - MIDDLE



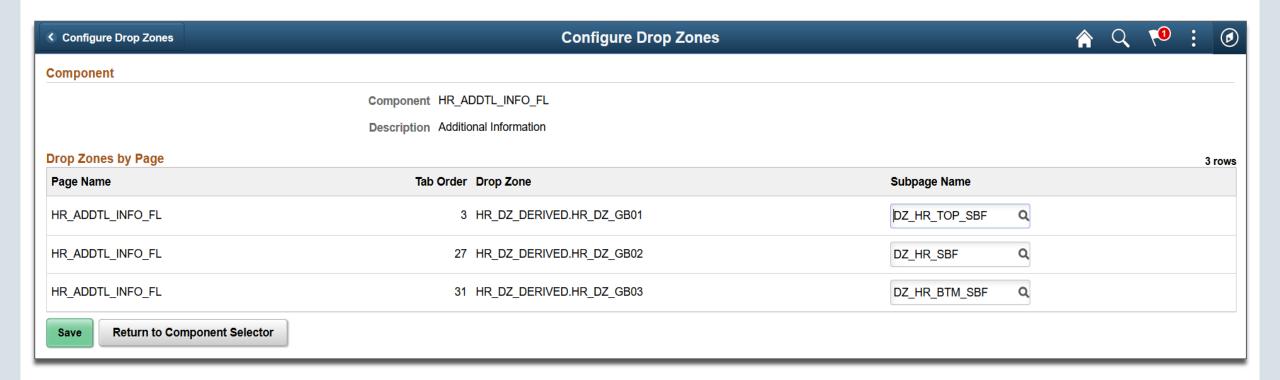




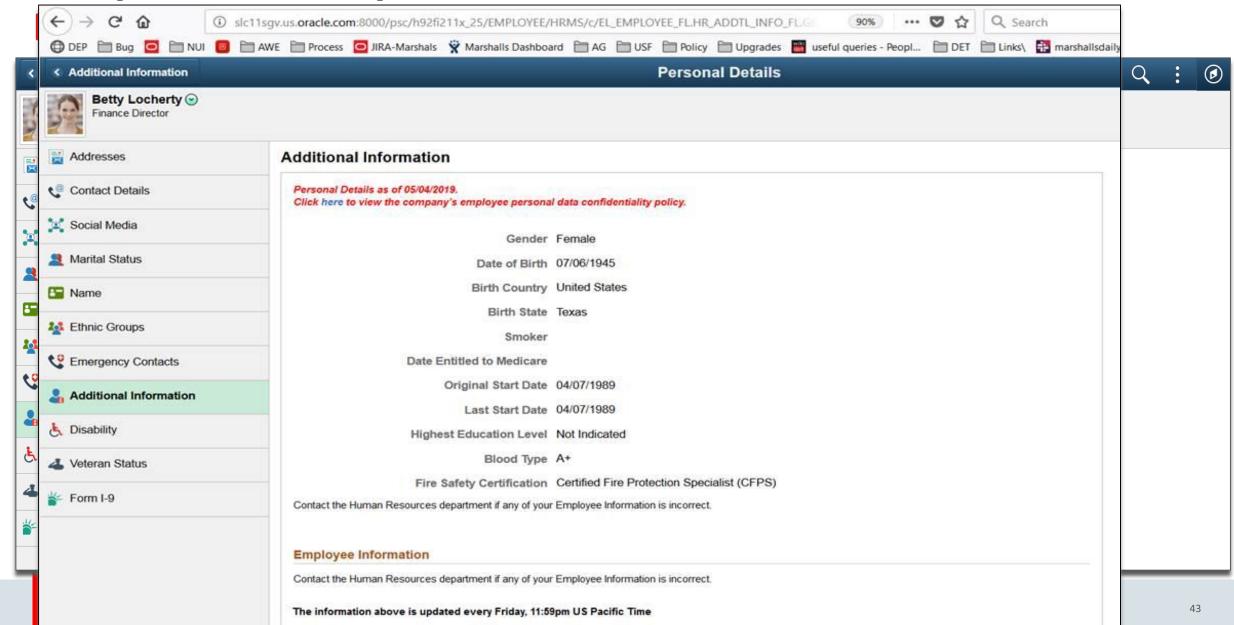
Drop Zone - Steps Use/Create a Subpage - BOTTOM



Drop Zone - Steps Associate Subpage to Drop Zone within Component



Drop Zone - Steps



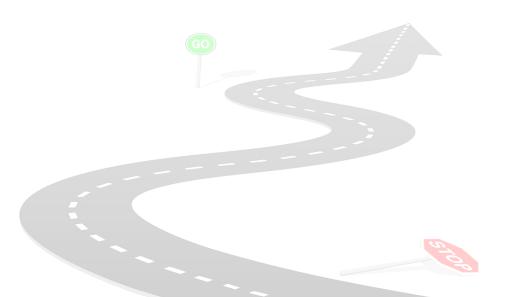
Notable HCM Roadmap Initiatives

- Chatbots
 - Company Directory, Employee Actions
 - Payroll
- Fluid Profile Management Search, Match & Compare
- Leverage Page & Field Configurator for Data Privacy
 - Data Privacy Officer Role
- Modernization of Job Data and Person Data
 - Fluid Activity Guide Based
 - New Search
 - Approvals



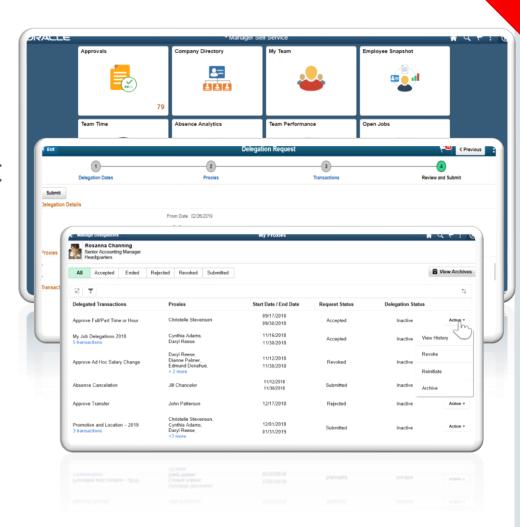
Notable HCM Roadmap Initiatives

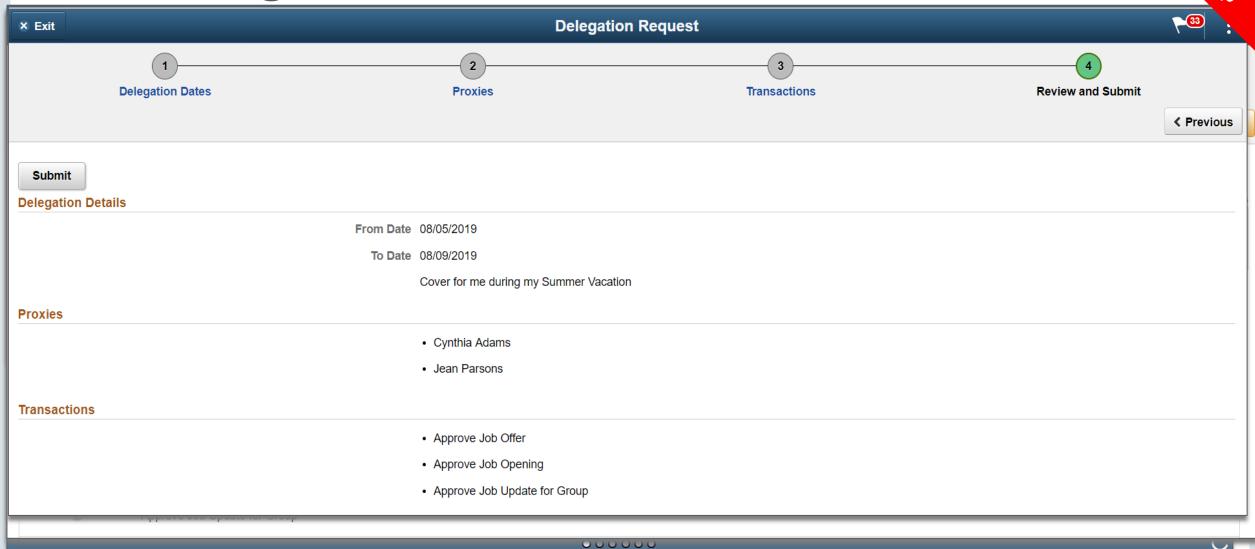
- Text Notifications
- Updated Fluid Design
- Kibana Data Visualization (elastic.co/products/kibana)
- Fluid Delegations
- PeopleTools 8.58



New Delegation Framework

- Compatile Accross Pillars (in a clustered environment)
- Quick Search Capabilities for Proxies
- Select Multiple Proxies and Transactions at Once to be delegated
- Provide Delegators visibility into the actions performed by Proxies
- Configurable Cascading Delegation Authority
- Support for existing classic delegation requests after moving to Fluid





High so so

Optimize the User Experience

- Focus on Analytics
 - Support for Kibana with the Elasticsearch Repository
 - Kibana Analytic rendered in PeopleSoft
 - Improved Chart capabilities
- Improved Data Privacy Support
 - Data masking API
 - Data masking in Query and Search results

- Notification Management
 - Single place for user configuration
 - Ability to send Text Messages (using Twillio)
- And more . . .
 - New window link
 - Incremental Activity Guide improvements



High so. So

Isolate Customizations/Configuration

- Configuration Role and Homepage
 - Delivered by the applications
 - Access to PeopleTools and Enterprise Component Events
- Pluggable AppEngine Steps to modify AppEngine programs without customization
- Dropzones support for Classic Plus pages

- Event Mapping Enhancements
 - Field events FieldEdit, Field Default
 - Component Field Events SearchInit and SearchSave
 - Secondary pages and nested sub pages
 - Use a single AppClass ServiceID for multiple events



PeopleSoft Resources



Your PeopleSoft Application Sales Reps



- Interested in purchasing PeopleSoft applications?
- Want to expand your PeopleSoft usage?
- Need PeopleSoft licensing help?
- Want to know what you have licensed?

licensesales-naa_us@oracle.com

Other Oracle Sales Contacts



- Cloud Application Sales
- Application Sales Tech (Technical)
- Customer 2 Cloud Sales
- SOAR Oracle Consulting Sales

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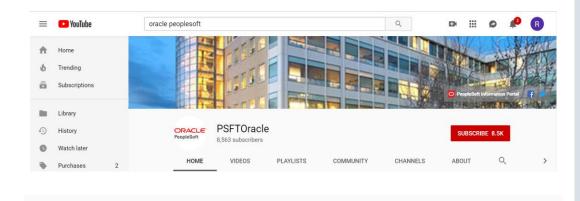












COMMUNITY



VIDEOS

HOME



PLAYLISTS



CHANNELS



Image Highlights, PeopleSoft

Image Highlights, FSCM Update Image 32

PSFTOracle PSFTOracle 893 views • 1 month ago 354 views • 1 month ago

Image Highlights, Cloud Manager Update Image 9

Image Highlights, PeopleSoft HCM Update Image 30 **PSFTOracle** 2.1K views • 2 months ago

PSFTOracle

2K views • 3 months ago

FSCM Update Image 31

PeopleSoft Information Portal

PeopleSoft YouTube Channel



PeopleSoft HCM Focus Groups

- 20+ HCM Focus Groups https://questoraclecommunity.org/peoplesoft-hcm-focus-groups
- Cross Pillar
 - PeopleSoft Test Framework
 - Approvals & Delegation
- PeopleSoft HCM Customer Advisory Board

https://questoraclecommunity.org/peoplesoft-hcm-customer-advisory-board/

