



The Wall That Heals **Volunteer Staffing 2022**

Volunteer support is a vital part of a successful display of *The Wall That Heals*. Volunteering is a valued part of *The Wall That Heals* experience, a rewarding way for members of your community to be engaged, show their support, and honor those who served.

An example of volunteer needs:

- **Setup volunteers** - Setup volunteers to unload and assemble The Wall and mobile Education Center
 - (30/35 able-bodied volunteers are needed for 6 – 8 hours (Rain or shine - as long as it takes!). Some volunteers will need to climb, use a sledgehammer, or carry heavy panels.
 - No equipment is required, VVMF supplies all tools needed and gloves.
 - VVMF Site Manager will coach volunteers through the assembly of The Wall.

These volunteers are recruited separately from the general volunteers.

- **TWTH Volunteers** - These volunteers act as ambassadors for your community and provide a friendly face and ensure each *The Wall That Heals* visitor feels welcome.
 - **Daytime shifts** -staff at least SIX (6-8)volunteers per shift, from 8:00 am – 10:00 pm daily. (Shifts are normally 3 or 4 hours in duration)
 - **Overnight shifts**-staff a minimum of FOUR (4) volunteers per shift from 10:00 pm – 8:00 am. (Shifts run 4 hours or longer)

Volunteer details:

- Volunteers to greet visitors and assist them with visiting The Wall.
- Overnight shifts - Veterans are excellent candidates for these special positions, as veterans or their families choose to visit The Wall late at night or early morning hours when less populated.
- Your site needs to have a volunteer coordinator and others to recruit, monitor, check-in, and direct volunteers.

- Volunteer duty coverage starts at The Wall on **Wednesday at 2 pm and runs 24 hours through Sunday at 2:00 pm.**
(As the Wall is not officially open till Thursday staffing for preopening shifts Wednesday can be 4 people per shift.)
- Please stagger your shift staffing so everyone does not leave or arrive at the same.
- **Breakdown volunteers** - Breakdown of The Wall requires 30/35 able-bodied volunteers for 4-5 Hours. These can be the same or different volunteers as the setup team. Please reconfirm these volunteers several days before breakdown. Past hosts have been embarrassed when they did provide adequate volunteers and the breakdown took over 6 hours delaying the departure of The Wall.

Recruiting General Volunteers: Successful hosts have found one of the free sites listed below useful to recruit, track and schedule their general volunteers to assist visitors to The Wall and staff the overnight shifts

<https://signup.com/>

<https://www.signupgenius.com/>

Recruiting Setup volunteers: Please separately recruit the volunteer team of volunteers needed to set up and breakdown The Wall and not openly list these needs for general registration on a volunteer recruiting site. Men and women can make up your team.

It is key to assign a few volunteers for recruiting to make up your setup team. Examples of resources for building a team of setup and breakdown volunteers are fire and police officers, active duty military, reserve or national guard members, Jr. ROTC, high school or college sports team(men/woman), local contract workers, supervised work-release prisoners, and members of a union group.

TWTH Volunteer Training: The volunteer training session is held on Wednesday at 6:00 pm as part of The Wall set up day. Conducted by the Site Manager, training takes place in front of The Wall, runs for about an hour, and all volunteers are encouraged to attend.

Handouts at the end of training and additional copies are given to your volunteer coordinator at TWTH site for those unable to attend training.