



Riverside Educare

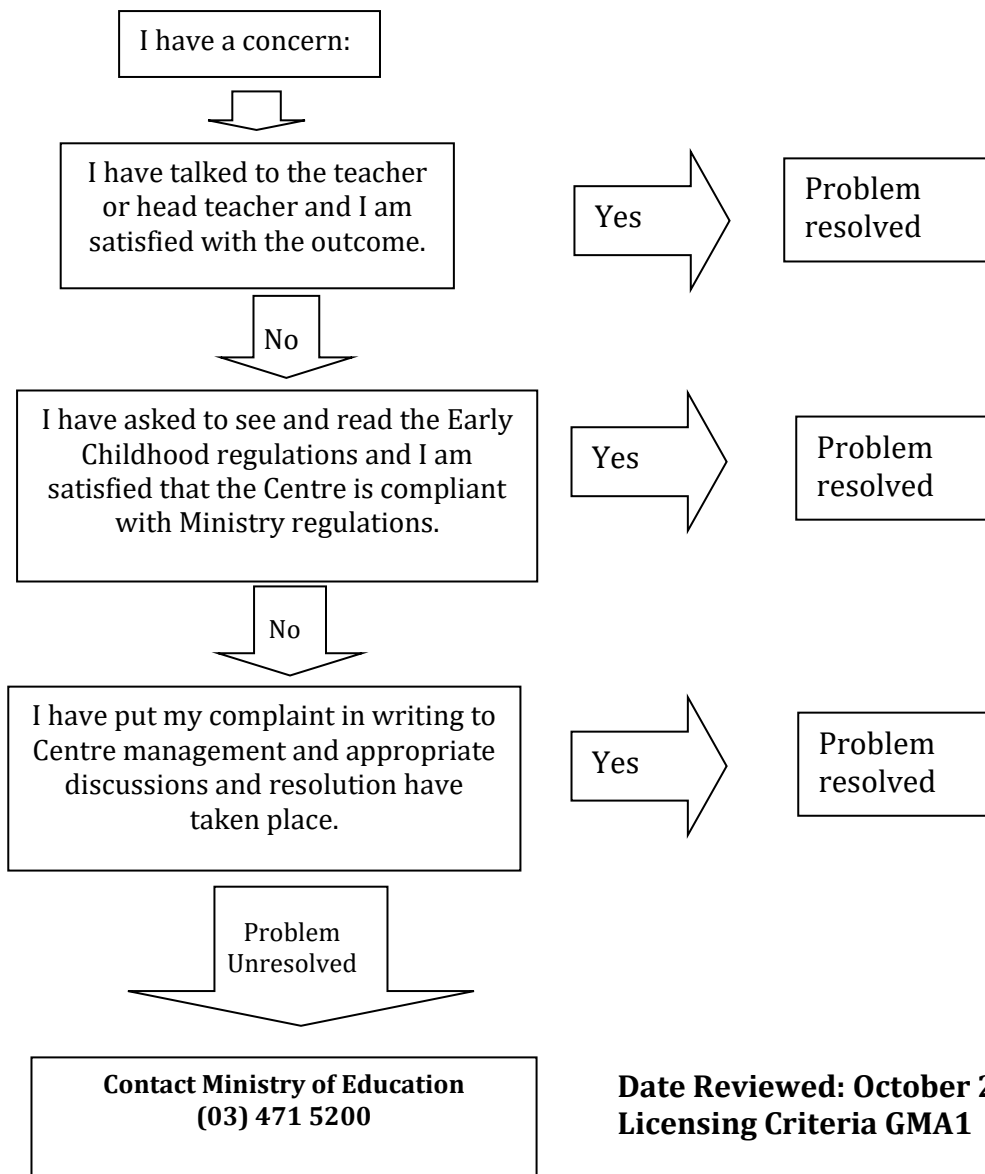
Complaints Procedure - Non Compliance

Rationale:

In dealing with complaints we will be consistent in terms of fairness and procedures. We believe parents and whanau should feel able to forward any concerns, and be assured that their issues are acknowledged and dealt with.

Te Whariki

Mana whenua -. Children and their families experience an environment where they know that they have a place.



Date Reviewed: October 2021
Licensing Criteria GMA1