

# Confidentiality

Employees of Valley Community Services Board adhere to standards of professional ethics, including confidentiality. Your records and information will not be shared with anyone outside of VCSB without your written permission. When Federal or State laws provide for disclosure of information without your permission, we will release records and/or information, as well as in emergency situations.



## Valley Community Services Board

85 Sanger's Lane  
Staunton, Virginia 24401

Main Line: 540-887-3200  
Emergency Services: 540-885-0866

[www.myvalleycsb.org](http://www.myvalleycsb.org)

VCSB does not and shall not discriminate on the basis of race, color, religion (creed), gender, gender expression, age, national origin (ancestry), disability, marital status, sexual orientation, or military status, in any of its activities or operations.



August 2021

## Valley Community Services Board

Youth Program



## Mental Health

## Child

## Case Management



## Services Include:

- Home visits
- School visits
- Attending school meetings
- Monitoring and coordinating service delivery
- Referring to needed services, resources, and appropriate public benefits
- Linking family and/or child to community supports in order to promote community living skills
- Advocating for child and/or family in response to their needs
- Helping with current or upcoming transitions in the child's life
- Monitoring the child's health status



## Mental Health Child Case Management

**Welcome to Valley Community Services Board (VCSB). The mission of the Child Case Management program is to provide comprehensive case management services to children and adolescents under the age of 18 in Waynesboro, Staunton, and Augusta County. Children in the program have social, emotional, or behavioral problems that interfere with their ability to function at school, home, and/or in the community.**

Case managers will assist children, adolescents, and their families with accessing medical, psychiatric, social, emotional, vocational, and other supports essential to meeting their basic needs in order to improve and/or enhance their functioning in the community. Service components of case management include: assessing clinical needs, referring and linking to related service providers, monitoring services, and supporting the child and family through the process.

### **Referral Process**

Children are referred to case management services by another provider at Valley CSB or by contacting the case management supervisor. The child is screened to determine eligibility. A case manager will then contact you. If you are interested in this service, talk with your VCSB provider or case management supervisor about a referral.

### ***Contact***

For more information, contact the Case Management Supervisor at  
540-887-3200