Toni Pierce

From: Wayne Pierce

Sent: Tuesday, September 15, 2020 9:52 AM **To:** Sales; Mortgage Support Center

Subject: VOE's

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Good morning. I hope everyone is having a great Tuesday morning. We wanted to give everyone a heads up on an issue we are currently noticing in underwriting. We are getting a lot of files resubmitted with VOE's that are over 60 days old or that are close to it and will expire prior to the closing date. Please make sure that when you resubmit a file to underwriting the VOE is not expired or getting ready to expire. This is happening a lot with The Work Number as we have to go off of the effective date on the VOE and not the date it was ordered. Thank you in advance for your assistance and please let us know if you have any questions or concerns.

Thanks,

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